



# Request for Proposal for Cross-Functional Process Improvement\_04-26\_BC

Date of Release: April 15, 2026

# 1. General Information

## 1.1. Request for Proposal (RFP) Objective

The objective of ERCOT in this procurement is to engage a qualified consulting firm to assess, map, and optimize cross-functional business processes across the ERCOT organization.

Electric Reliability Council of Texas (ERCOT) will be using Workday Strategic Sourcing (WSS) to manage the submission process for this RFP.

In order to participate, each respondent is required to create a free supplier account with Workday Strategic Sourcing by accessing the following link and following the instructions for new account creation.

<https://us.workdayspend.com/rfps/public/1097998>

Once registered, you can view details and ask questions (via the WSS message center) to ERCOT within the WSS platform. You will also be able to invite additional team members to collaborate and submit your RFP response.

## 1.2. ERCOT Point of Contact

The sole point of contact for inquiries concerning this RFP is:

Britney Chapman  
 ERCOT  
 2705 West Lake Drive  
 Taylor, Texas 76574  
[Britney.Chapman@ercot.com](mailto:Britney.Chapman@ercot.com)

All communication relating to this RFP must be directed to the specified ERCOT Point of Contact. All other communications between a Respondent and ERCOT staff concerning this RFP are prohibited. Failure to comply with this section may result in ERCOT's disqualification of the proposal.

## 1.3. Procurement Timeline

Procurement Timeline	
RFP Release Date	April 15, 2026
Optional Notice of Intent to Propose Due	April 22, 2026
Respondent Questions Due	April 24, 2026
Response to Respondent Questions Sent	April 29, 2026
Respondent Proposals Due	May 13, 2026
Respondent Presentations (if needed)	TBD
Anticipated Contract Award	TBD
Anticipated Contract Start Date	TBD