



Request for Proposal for UAT Tool for Website Redesign_4-2026_JKR

Date of Release: April 13, 2026

1. General Information

1.1. Request for Proposal (RFP) Objective

The objective of ERCOT in this procurement is to identify and contract with a qualified supplier to identify a UAT tool that supports user feedback collection, session recording, reporting, success metrics set up and can be integrated with our CMS to ensure the website redesign meets business requirements and user expectations before launch.

Electric Reliability Council of Texas (ERCOT) will be using Workday Strategic Sourcing (WSS) to manage the submission process for this RFP.

In order to participate, each respondent is required to create a free supplier account with Workday Strategic Sourcing by accessing the following link and following the instructions for new account creation.

<https://us.workdaysspend.com/rfps/public/1165457>

Once registered, you can view details and ask questions (via the WSS message center) to ERCOT within the WSS platform. You will also be able to invite additional team members to collaborate, and submit your RFP response.

1.2. ERCOT Point of Contact

The sole point of contact for inquiries concerning this RFP is:

Jana Richardson
 ERCOT
 2705 West Lake Drive
 Taylor, Texas 76574
 Jana.Richardson@ercot.com

All communications relating to this RFP must be directed to the specified ERCOT Point of Contact. All other communications between a Respondent and ERCOT staff concerning this RFP are prohibited. Failure to comply with this section may result in ERCOT's disqualification of the proposal.

1.3. Procurement Timeline

Procurement Timeline	
RFP Release Date	April 13, 2026
Optional Notice of Intent to Propose Due	April 17, 2026
Respondent Questions Due	April 24, 2026
Response to Respondent Questions Sent	May 1, 2026
Respondent Proposals Due	May 14, 2026
Respondent Presentations (if needed)	Week of May 25
Anticipated Contract Award	TBD
Anticipated Contract Start Date	TBD