



Request for Proposal for Enterprise Content Management Solution and Digital Asset Management_10-25_JKR

Date of Release: October 23, 2025

1. General Information

1.1. Request for Proposal (RFP) Objective

The objective of ERCOT in this procurement is to identify and contract with a qualified Respondent to provide a comprehensive Content Management Solution (CMS) with integrated Enterprise Content Management (ECM) and Digital Asset Management (DAM) capabilities.

The solution must combine the strengths of traditional ECM and modern CMS/DAM platforms into a unified platform.

Our goal is to partner with a single vendor to deliver an end-to-end solution that supports document/content governance, digital asset management, and omnichannel digital experiences, while ensuring compliance, scalability, and user adoption.

Electric Reliability Council of Texas (ERCOT) will be using Workday Strategic Sourcing (WSS) to manage the submission process for this RFP.

In order to participate, each respondent is required to create a free supplier account with Workday Strategic Sourcing by accessing the following link and following the instructions for new account creation.

<https://us.workdayspend.com/rfps/public/1015772>

Once registered, you can view details and ask questions (via the WSS message center) to ERCOT within the WSS platform. You will also be able to invite additional team members to collaborate, and submit your RFP response.

1.2. ERCOT Point of Contact

The sole point of contact for inquiries concerning this RFP is:

Jana Richardson
ERCOT
2705 West Lake Drive
Taylor, Texas 76574
jrichardson@ercot.com

All communications relating to this RFP must be directed to the specified ERCOT Point of Contact. All other communications between a Respondent and ERCOT staff concerning this RFP are prohibited. Failure to comply with this section may result in ERCOT's disqualification of the proposal.

1.3. Procurement Timeline

Procurement Timeline	
RFP Release Date	10/23/25
Optional Notice of Intent to Propose Due	10/31/25
Respondent Questions Due	11/04/25
Response to Respondent Questions Sent	11/12/25
Respondent Proposals Due	12/1/25
Respondent Presentations (if needed)	Tentatively week of 12/15/25
Anticipated Contract Award	TBD
Anticipated Contract Start Date	TBD