

Texas SET Swimlanes

Texas Standard Electronic Transaction (SET) swimlanes are reference documents that outline the business process lifecycle for transactions used in the competitive retail electric market in Texas.

[Billing Scenarios Version November 2024](#)

TX SET flow documentation for consolidated billing, remittance and dual billing

Dec 9, 2024 - zip - 70.2 KB

[Continuous Service Agreement Scenarios November 2024](#)

TX SET flow documentation for beginning and ending continuous service agreements (CSAs)

Dec 9, 2024 - zip - 367.6 KB

[Customer Move In Scenarios May 2025](#)

TX SET flow documentation for handling Move In changes and problems

May 23, 2025 - zip - 125.9 KB

[Customer Move In Scenarios November 2024](#)

TX SET flow documentation for handling Move In changes and problems

Dec 9, 2024 - zip - 118 KB

[Customer Move Out Scenarios November 2024](#)

TX SET flow documentation for handling Move Out changes and problems

Dec 9, 2024 - zip - 112.5 KB

[Customer Switch Scenarios November 2024](#)

TX SET flow documentation for handling customer switch request

May 17, 2016 - pdf - 15.3 KB

[Disconnect Reconnect Non Pay Scenarios November 2024](#)

TX SET flow documentation for Disconnect and Reconnect for NonPay

Dec 9, 2024 - zip - 83.3 KB

[Inadvertent Gain, Inadvertent Loss, Customer Recission Scenarios](#)

TX SET flow documentation for Inadvertent Gain, Inadvertent Loss and Customer Recession.

Dec 9, 2024 - zip - 337.7 KB

[Mass Transition / Acquisition Scenarios November 2024](#)

TX SET flow documentation for customer dropped by competitive retailer (CR), reverted to AREP, disconnect for non-pay services request, and mass transition from defaulting CR to Provider of Last Resort (POLR)

Dec 9, 2024 - zip - 42.3 KB

[Switch Hold Scenarios November 2024](#)

TX SET flow documentation for handling Switch Hold add and removal

Dec 9, 2024 - zip - 91.8 KB

[Unplanned Outages Scenarios November 2024](#)

TX SET flow documentation of how to report unplanned outages