

# Texas Standard Electronic Transactions

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INTRODUCTION TO TX SET

2025 TXSET

# Antitrust Admonition

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To avoid raising concerns about antitrust liability, participants in ERCOT activities should refrain from proposing any action or measure that would exceed ERCOT's authority under federal or state law.

For additional information, stakeholders should consult the *Statement of Position on Antitrust Issues for Members of ERCOT Committees, Subcommittees, and Working Groups*, which is posted on the ERCOT website.

# Protocol Disclaimer

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This presentation provides a general overview of Retail Transaction Processing and is not intended to be a substitute for the ERCOT Protocols, as amended from time to time. If any conflict exists between this presentation and the ERCOT Protocols, the ERCOT Protocols shall control in all respects.

For more information, please visit:  
[Protocols - Nodal \(ercot.com\)](https://ercot.com/protocols-nodal)

# Housekeeping

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Restrooms

Refreshments

Attendance sheet

Questions



**Please silence smart phones  
& other electronics**

# Course Objectives

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What is TX SET?

Where do I find Tools/References?

How does TX SET work?

How is TX SET managed?

# Agenda

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1. Introduction
2. Governing Documents
3. TXSET Working Group
4. Transaction Overview
5. Transaction Process Flow
6. MIS Portal
7. TXSET Implementation Guides
8. Appendix

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# Introduction

# What is TX SET?

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- **T**exas **S**tandard **E**lectronic **T**ransactions
- Facilitates retail business processes
- Maintained by TX SET working group
- Set of American National Standards Institute (ANSI) EDI transaction guidelines



# Benefits of TX SET

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- Standardization of automated processes
- Improves data quality and efficiency
- Greater transparency
- Improved security
- Allows reporting flexibility
- Increased cost savings

# When are TX SET used?

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To execute Retail market processes

- Move In
- Move Out
- Switch
- Disconnects
- Reconnects
- Updates to premise information
- Updates to customer information

# How are TX SET Delivered?

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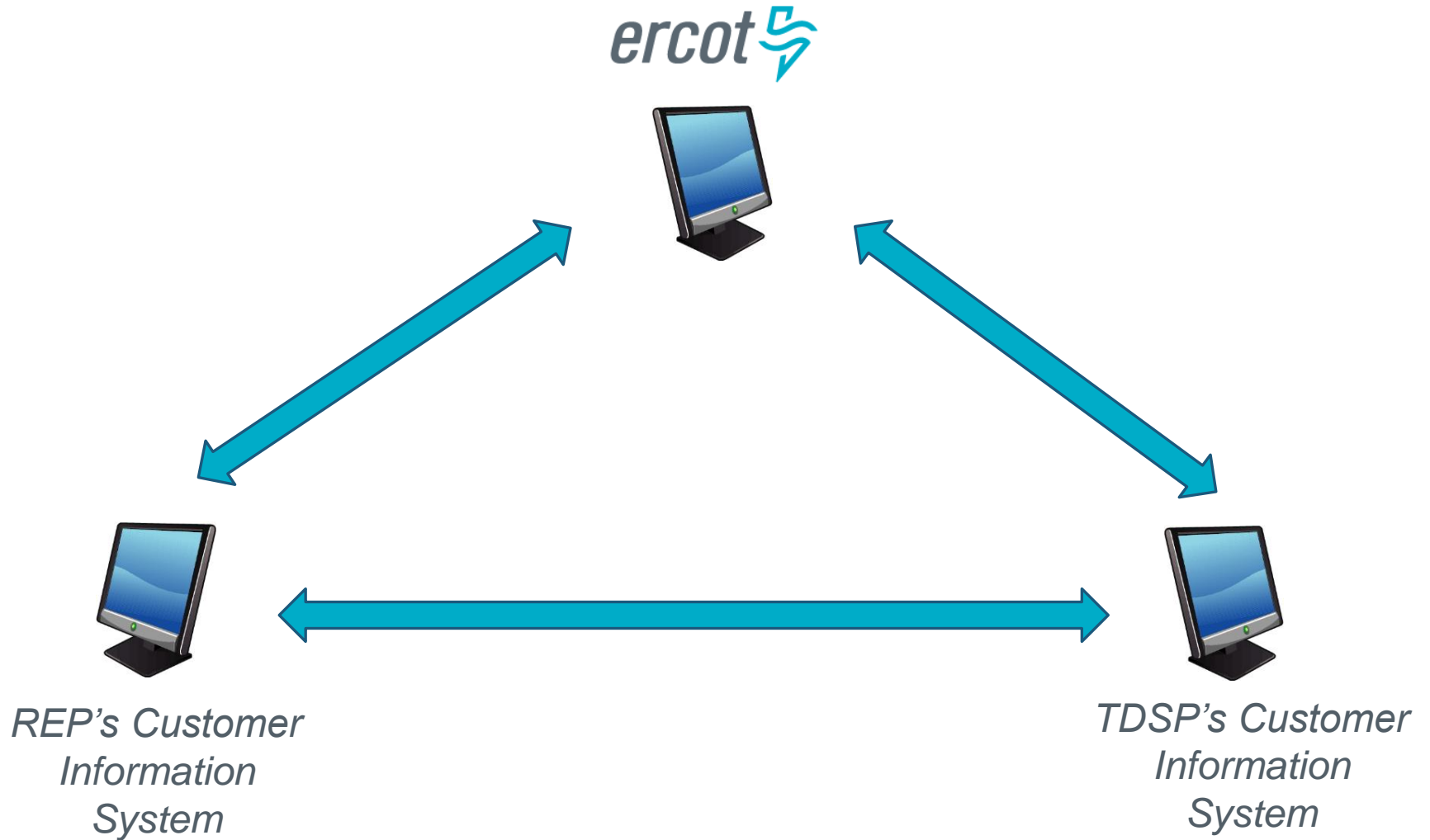
## NAESB EDM v1.6

**N**orth **A**merican **E**nergy **S**tandards **B**oard  
**E**lectronic **D**elivery **M**echanism

- Version 1.6 is a National Standard
- Secured computer to computer data protocol
- Modified to fit ERCOT Market

# Transaction Flows

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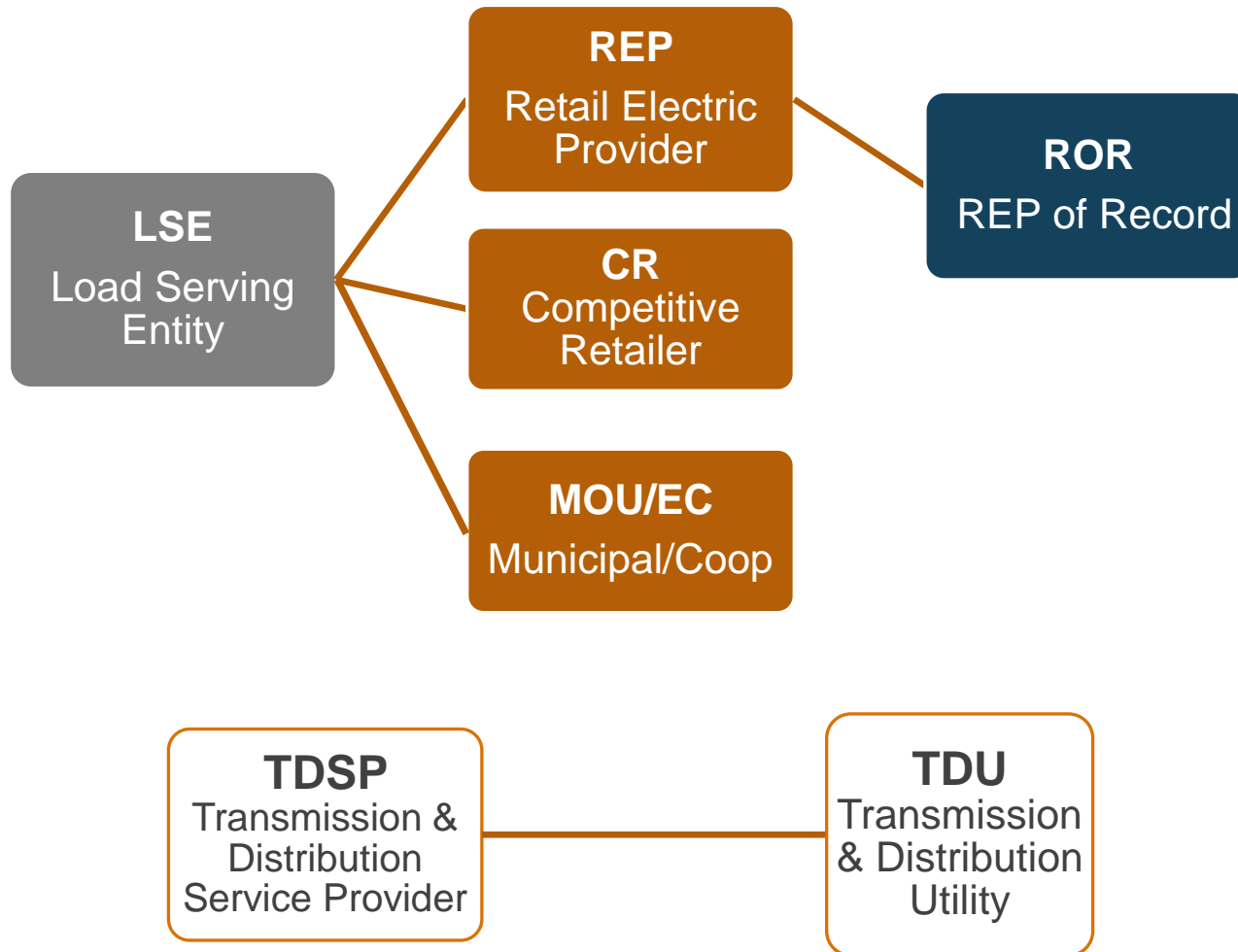
# Acronyms

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<b>TX SET –</b>	<i>Texas Standard Electronic Transactions</i>
<b>PURA –</b>	<i>Public Utilities Regulatory Act</i>
<b>PUCT –</b>	<i>Public Utility Commission of Texas</i>
<b>ERCOT –</b>	<i>Electric Reliability Council of Texas</i>
<b>NAESB –</b>	<i>North American Energy Standards Board</i>
<b>MP –</b>	<i>Market Participant</i>
<b>ESI ID –</b>	<i>Electric Service Identifier</i>

# Participants

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# Governing Documents

# Hierarchy of Rules

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Public Utility Regulatory Act  
(PURA)



PUCT Substantive Rules



ERCOT Protocols



## **Rules/Policies/Standards that govern the ERCOT market**

- Created through collaborative efforts
- Define procedures used by ERCOT and Market Participants (MPs)
- MPs, ERCOT and Independent Market Monitor (IMM) bound by Protocols

# ERCOT Protocols

[About ERCOT](#)[Services](#)[Committees and Groups](#)[Market Rules](#)[Market Information](#)[Grid Information](#)[Market Participants](#)[Home](#) > [Market Rules](#) > [Protocols - Nodal](#)

## Protocols - Nodal

The Protocols outline the procedures and processes used by ERCOT and Market Participants for the orderly functioning of the ERCOT system and nodal market. The current set of Protocols as well as requests for changes and clarification may be found in this section.

### In This Section

#### [Current Protocols - Nodal](#)

The Nodal Protocols become effective upon Texas Nodal market implementation; the current set of Nodal Protocols are in this section.

#### [NPRR Submission Process](#)

Find the directions and forms to submit a Nodal Protocol revision request.

#### [Protocol Interpretation Request Submission Process](#)

Read about the process for submitting a PIR, and find the form.

#### [Protocol Library - Nodal](#)

Find the monthly versions of the complete Nodal Protocol set, including summaries of revisions.

#### Related Content

##### On this site

[Protocol Revision Requests](#)[Protocol Revision Subcommittee](#)

# Relevant ERCOT Protocol Sections

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Section 2 – Definitions and Acronyms

Section 9 – Settlements and Billing

Section 10 – Metering

Section 12 – Market Information System

Section 15 – Customer Registration

Section 18 – Load Profiling

Section 19 – Texas Standard Electronic Transaction

Section 21 – Revision Request Process

Section 24 – Retail Point to Point Communications

## Section 15 - Customer Registration

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- ERCOT is the Registration Agent for the Retail Electric Market
- ERCOT maintains the Registration Database of all ESI IDs
- All Competitive Retailers operating in ERCOT register their customers via TX SET

## Section 19 – Texas Standard Electronic Transaction

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- Transactions between Competitive Retailers (CRs), ERCOT, and Transmission and Distribution Service Providers (TDSPs)
- Validation process
- TX SET change control process
- Retail market testing process

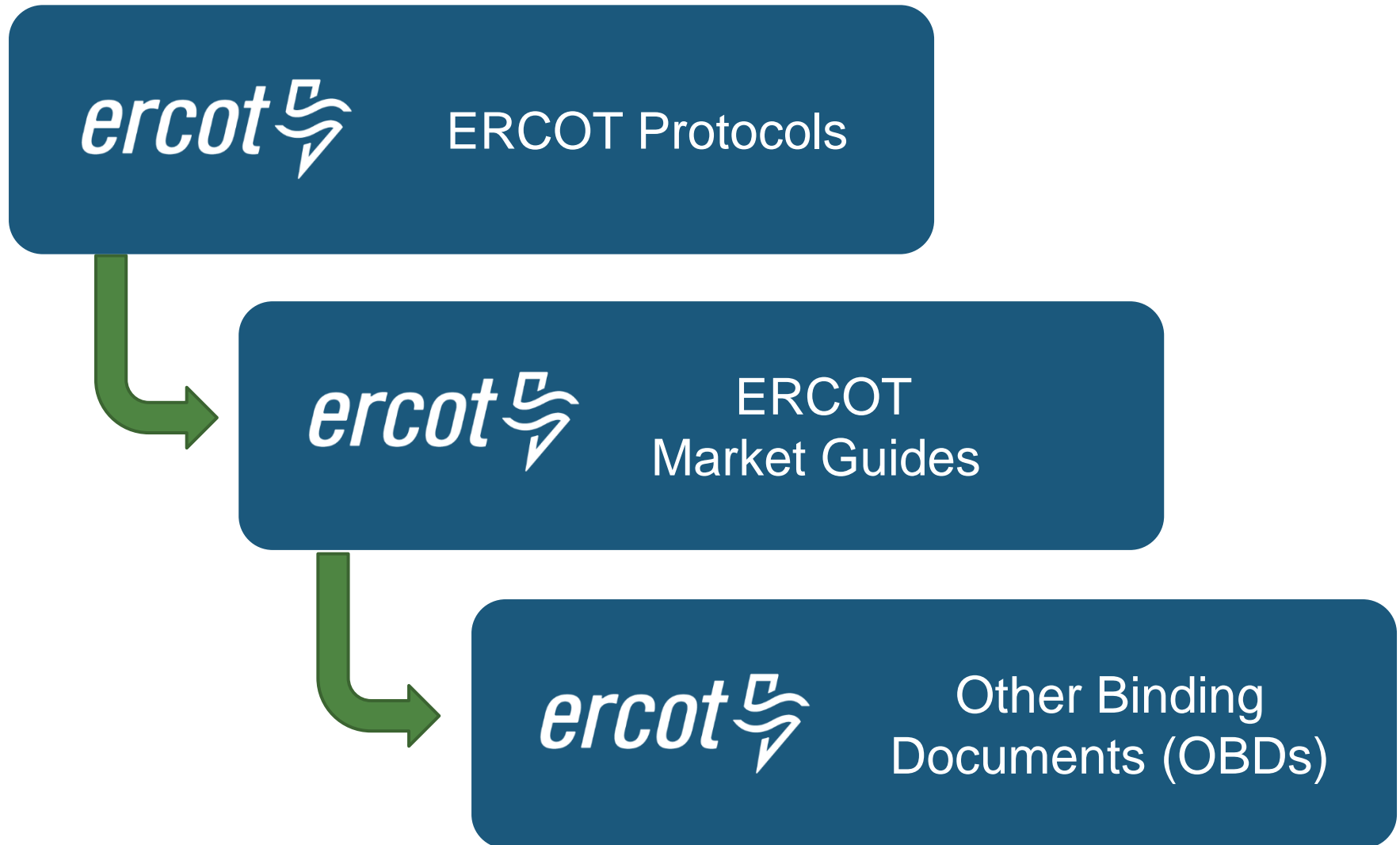
## Section 24 – Retail Point to Point Communications

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- Transactions that do not flow through ERCOT
- Transactions that flow between CRs and TDSPs
  - Disconnect/Reconnect
  - Suspension of delivery
  - Remittance information
  - TDSP Invoice

# ERCOT Market Guides

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# ERCOT Market Guides

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## Market Guides

Market Guides are based upon ERCOT Protocols and serve as detailed reference documents for Market Participants. The guides act as a mechanism for establishing and adjusting market and operating processes.

### In This Section

[Commercial Operations Market Guide](#)

Find the reference guide for commercial operations; and locate or submit requests for revisions.

[Data Transport Guides](#)

Read about ERCOT's standards for secure data transport, including the North American Energy Standards Board Electronic Delivery Mechanism and ERCOT's alternative to FTP.

[Inactive Market Guides](#)

Find inactive Market Guides and related documents.

[Load Profiling Guide](#)

Find the responsibilities and processes associated with load profiling; and find or submit requests for changes.

[Nodal Operating Guide](#)

Find the nodal guide that describes how ERCOT will interact with qualified scheduling entities, transmission operators, resource entities and load serving entities in the nodal market; and find or submit request for revisions.

[Operating Procedures](#)

Locate ERCOT processes and procedures for reliable daily grid operation and emergency actions.

[Planning Guide](#)

View the guides that provide ERCOT stakeholders and market participants with information and documentation concerning the ERCOT transmission planning process.

[Resource Registration Glossary](#)

The Resource Registration Glossary provides the name, description and supporting information for any data field that may be required from a Resource as part of the Resource Registration process.

[Retail Market Guide](#)

Get the reference guide for the retail market's rules and structure; and find or submit requests for changes.

[Settlement Metering Operating Guide](#)

Locate the standards and procedures for ERCOT-pollled settlement (EPS) metering; and find or submit requests for changes.

[Texas Standard Electronic Transaction Guides](#)

Find the implementation guides for the Texas Standard Electronic Transaction procedures; proposed and adopted changes; and the business process lifecycle for retail transactions.

[Verifiable Cost Manual](#)

Locate the manual which describes the process for Resources to submit verifiable costs to ERCOT. View related forms for revision requests as well.

#### Related Content

##### On this site

[User Guides](#)[ERCOT Protocols](#)



# ERCOT Retail Market Guide

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Section 1 – Purpose

Section 2 – Definitions and Acronyms

Section 3 – Retail Market Guide Revision Process

Section 4 – Public Utility Commission of Texas

Section 5 – Electric Reliability Council of Texas

Section 6 – Retail Market Subcommittee Working Group

Section 7 – Market Processes

Section 8 – Municipally Owned Utilities and Electric Cooperatives

Section 9 – Appendices

Section 10 – Competitive Metering

Section 11 – Solution to Stacking

# Section 7 – Market Processes

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Section 7.3 – *Inadvertent Gain Process*

Section 7.4 – *Safety Nets*

Section 7.5 – *Standard Historical Usage Requests*

Section 7.6 – *Disconnect and Reconnect for Non-Payment Process*

Section 7.7 – *Transaction Timing Matrix*

Section 7.16 – *Business Processes and Communications Related to  
Meter Tampering*

Section 7.15 - *Advanced Meter Interval Data File Format and  
Submission*

Section 7.17 – *Business Processes and Communications for Switch  
Holds Related to Deferred Payment*

## Section 9 Appendix D1 – Transaction Timing Matrix

Transaction	Business Process	From	To	Timing/Business Rules	Protocol Reference Section
867_03, Monthly or Final Usage	Final	TDSP	ERCOT	Within three Business days of effectuating meter read	15.1.1.7, Completion of Switch Request and Effective switch Date
867_03, Monthly or final Usage	Monthly	TDSP	ERCOT	No later than three Retail Business Days after the scheduled meter read cycle or scheduled meter cycle by day of the month for a point of delivery	15.3, Monthly Meter Reads
867_04, Initial Meter Read	Initial	TDSP	ERCOT	Within three Retail Business Days of the effectuating meter read	15.1.1.7, Completion of Switch Request and Effective Switch Date

# Appendices

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Section 9 Appendix D3 – *TDSP's Discretionary Service Timelines Matrix*

Section 9 Appendix G – *ERCOT Specified File Format for Submission of Interval Data for Advanced Metering Systems*

# Section 11- Solution to Stacking

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Section 11.1 - *Overview of Solution to Stacking*

Section 11.2 - *ERCOT Operating Rules*

Section 11.2.2 - *Cancellation Rules*

Section 11.2.3 - *Concurrent Processing Rules*

Section 11.2.4 - *Pending Transaction Rules*

Section 11.3 - *Transmission and/or Distribution Service Provider Operating Rules*

Section 11.4 - *Retail Electric Provider Operating Rules*

# TX SET Guides

MIS LOG IN

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## Texas Standard Electronic Transaction Guides

Information on each Texas Standard Electronic Transaction (Texas SET) used by the competitive retail electric market is available in this section. Implementation guides, retail market processes for transactions and Texas SET proposed and adopted changes can be found below.

### IN THIS SECTION

#### [Texas SET Swimlanes](#)

Find the current swimlanes, which outline the business process lifecycle for retail transactions.

#### [Texas Standard Electronic Transaction Issues](#)

Locate current and past Texas SET Issues, including those new, under review or closed.

#### [Texas SET Change Controls](#)

New and Pending (Under Review) Change Controls, those that have been Approved for future Texas SET versions, as well as all Withdrawn and already Implemented Change Controls.

#### [Current Texas SET Implementation Guides](#)

Find the latest Texas SET guides, which provide information on the electronic transactions in the Texas retail electric market.

### Related Content

#### On this site

[Texas SET Working Group](#)

[Market Coordination Team for Texas SET Version Release 4.0](#)

## Key Documents

#### [Change Control Log](#)

This contains a log of all change controls submitted

Jan 18, 2023 - xlsx - 178.4 KB

#### [TXSET Change Control Dispute Form](#)

Jul 23, 2015 - doc - 38.5 KB

#### [Texas SET Change Control Form](#)

Form to be completed only by Texas SET Working Group

Feb 11, 2011 - doc - 36.5 KB

#### [Texas SET Issue Form](#)

Form to submit a request regarding an issue to ERCOT

Sep 30, 2010 - doc - 43.5 KB

#### [Transactions Names Inventory](#)

Transactions Names Inventory V4.0A

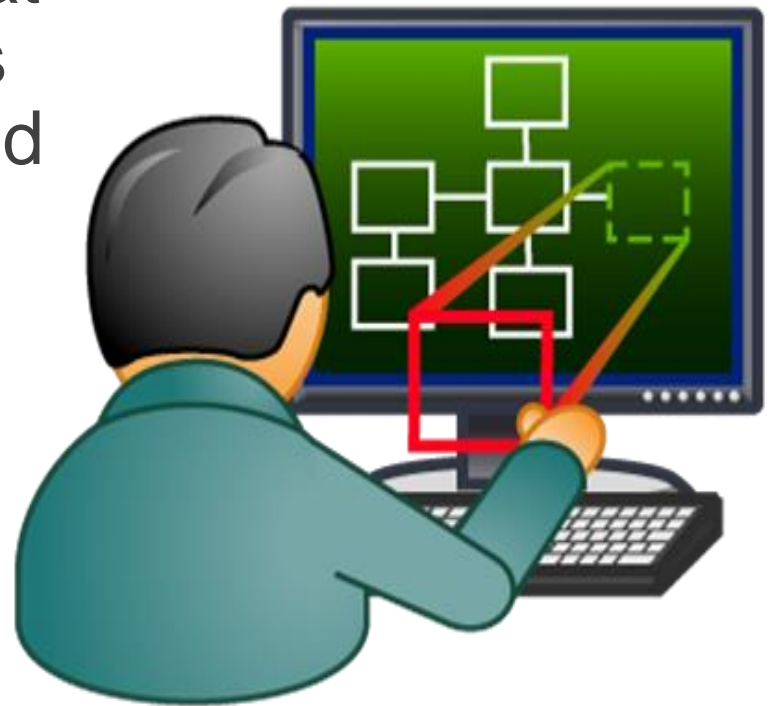
Feb 10, 2022 - xls - 63 KB

# Texas SET Swimlanes

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Texas Standard Electronic Transaction (SET) swimlanes are reference documents that outline the business process lifecycle for transactions used in the competitive retail electric market in Texas.

<https://www.ercot.com/mktrules/guides/txset/sw>



# TX SET Swimlanes

[Home](#) > [Market Rules](#) > [Market Guides](#) > [Texas Standard Electronic Transaction Guides](#) > Texas SET Swimlanes

## Texas SET Swimlanes

Texas Standard Electronic Transaction (SET) swimlanes are reference documents that outline the business process lifecycle for transactions used in the competitive retail electric market in Texas.

<a href="#">Billing Scenarios Version November 2024</a>	Dec 9, 2024 - zip - 70.2 KB
TX SET flow documentation for consolidated billing, remittance and dual billing	
<a href="#">Continuous Service Agreement Scenarios November 2024</a>	Dec 9, 2024 - zip - 367.6 KB
TX SET flow documentation for beginning and ending continuous service agreements (CSAs)	
<a href="#">Customer Move In Scenarios November 2024</a>	Dec 9, 2024 - zip - 118 KB
TX SET flow documentation for handling Move In changes and problems	
<a href="#">Customer Move Out Scenarios November 2024</a>	Dec 9, 2024 - zip - 112.5 KB
TX SET flow documentation for handling Move Out changes and problems	
<a href="#">Customer Switch Scenarios November 2024</a>	May 17, 2016 - pdf - 15.3 KB
TX SET flow documentation for handling customer switch request	
<a href="#">Disconnect Reconnect Non Pay Scenarios November 2024</a>	Dec 9, 2024 - zip - 83.3 KB
TX SET flow documentation for Disconnect and Reconnect for NonPay	
<a href="#">Inadvertent Gain, Inadvertent Loss, Customer Recission Scenarios</a>	Dec 9, 2024 - zip - 337.7 KB
TX SET flow documentation for Inadvertent Gain, Inadvertent Loss and Customer Recession.	
<a href="#">Mass Transition / Acquisition Scenarios November 2024</a>	Dec 9, 2024 - zip - 42.3 KB
TX SET flow documentation for customer dropped by competitive retailer (CR), reverted to AREP, disconnect for non-pay services request, and mass transition from defaulting CR to Provider of Last Resort (POLR)	



# Texas SET Implementation Guides (IG)

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TX SET Implementation Guides provide technical details contained within the electronic transactions used in the competitive retail electric market in Texas.

Current Version **5.0** supports PUCT Substantive Rules and market process revisions

<https://www.ercot.com/mktrules/guides/txset/version>

## New Functionality of TX SET v5.0 :

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Created a new **IA** (Inadvertent) and **CR** (Customer Rescission) Move-In Transactional Solution and **modified MarkeTrak Processes**.

**“County”** name added as part of the ESI ID Premise Address attributes. NWS for all TX Counties is source for this information.

Created 44 new **“Metered Service Type (MSL)”** descriptions

Added Continuous Service Agreement **“(CSA) Start and End Dates”** to minimize incorrect CSA CRs’ financial liability

Created new **“CHP”** status code for **“TDSP Construction Hold”**

Replaced **“A13 Other”** with **“(28) Specific Reject Reason”** codes

**MarkeTrak Enhancements** included new Subtypes, Stronger Validations and added **“Complete Unexecutable”** Drop-down reasons

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# TX SET Working Group

# TX SET Working Group

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## Texas Standard Electronic Transaction (TX SET) Working Group:

**Reports** to the Retail Market Subcommittee (RMS)

**Analyzes** the need for new or modifications to existing electronic transactions

**Recommends** changes to retail market processes

**Works** with the ERCOT Flight Administrator to ensure that testing processes and procedures are defined and administered

**Maintains** the Texas SET Implementation Guides and the Texas Market Test Plan Guide

**Collaborates** with other Working Groups and Taskforces as directed by RMS

<https://www.ercot.com/committees/rms/txset>



## Formal method to initiate review of issues



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# Retail Market Testing

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## Flight Testing:

- All retail Market Participants are required to test for ERCOT certification
- Three Market flights per year
- End to End test scripts (i.e. connectivity, penny test)

# Retail Market Testing

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## Governed by Texas Market Test Plan:

- Maintained by TX SET Working Group
- Outlines testing processes and requirements

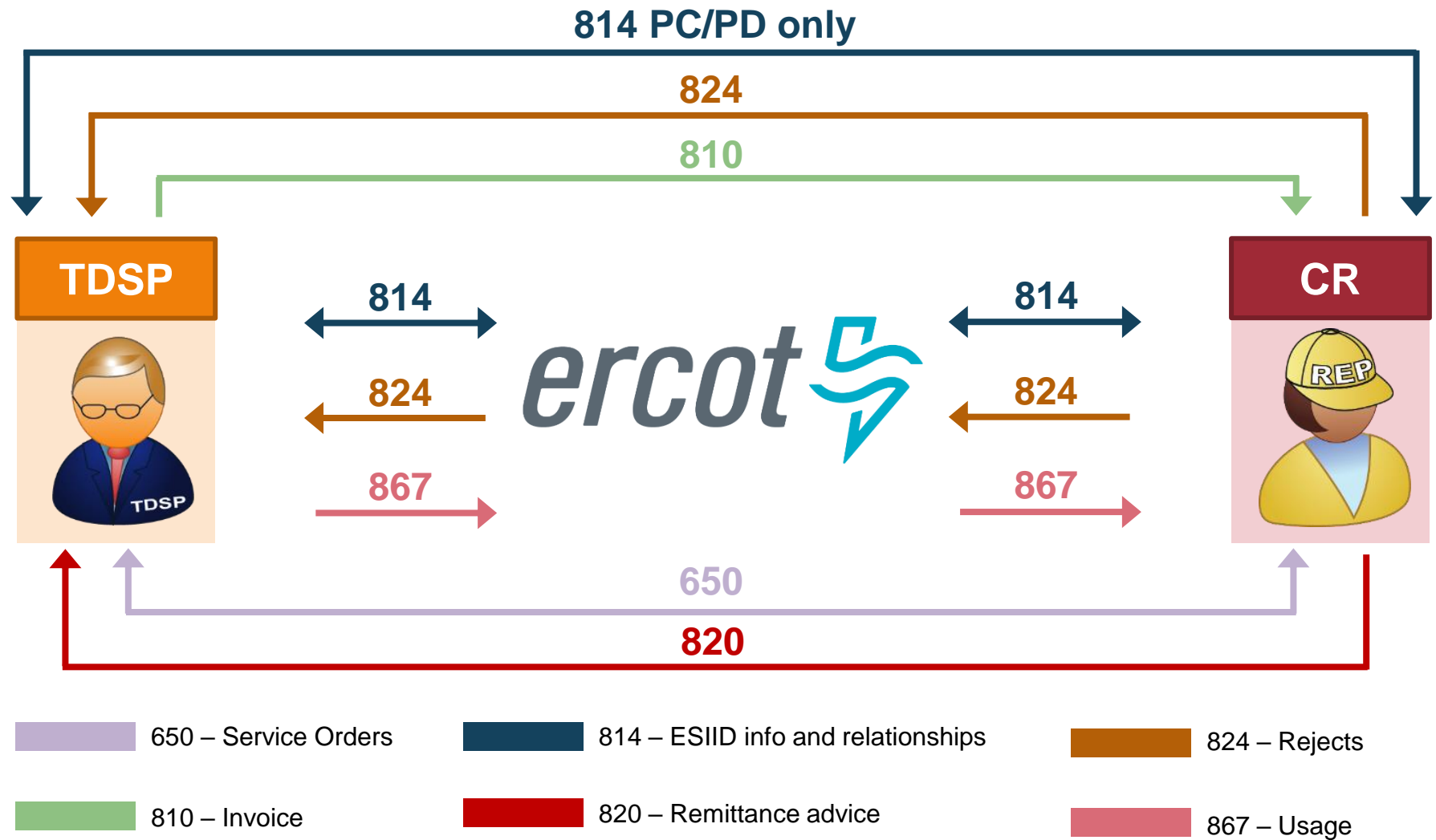
All retail Market Participants must participate in and successfully complete testing as described in Protocol Section 19.8, Retail Market Testing, prior to commencing operations with ERCOT.

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# Transactions



# Overview of transaction flow



# Texas Standard Electronic Transactions (TX SET)

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Many transactions involve ERCOT

Transaction Type	Use
814 –ESI ID info and Relationships (Many flavors)	Enrollments; Switch requests; Move-Ins; Move-Outs; ESI ID Maintenance
867 – Premise Usage	Initial Meter Read; Historical/Monthly Usage; Final Usage
824 – Reject Notification	Invoice or Usage Reject Notification

# Texas Standard Electronic Transactions (TX SET)

Some transactions may not involve ERCOT

Transaction Type	Use
810 – Invoice	Bills for Charges between Market Participants
820 – Payments	Payments between Market Participants
650 –Service Order Requests	Disconnects for Non-Pay; Reconnects; Switch Hold and Switch Hold Removal; Planned Outage Notification
824 – Reject Notification	Invoice or Usage Reject Notification

These are called Point-to-Point transactions and flow between TDSPs and REPs

# Transaction Names

## TX SET Version 5.0 – Transaction Names Inventory

- Refer to handout
- Defines the transaction name for each transaction
- Describes how the transaction flows
- Found on the ERCOT website at <http://www.ercot.com/mktrules/guides/txset>

TEXAS SET VERSION 5.0		
814 - Request, Response, Maintenance for Enrollments, Drops, Switches, Maintenance & Request Consumption		
Trx	Definition	Flow
814_PC	Maintain Customer Information Request	CR→TDSP MOU/EC TDSP→CR
814_PD	Maintain Customer Information Response	TDSP→CR CR→MOU/EC TDSP
814_01	Switch Request	CR→ERCOT
814_02	Switch Reject Response	ERCOT→CR
814_03	Enrollment Notification Request	ERCOT→TDSP
814_04	Enrollment Notification Response	TDSP→ERCOT
814_05	CR Enrollment Notification Response	ERCOT→CR
814_06	Loss Notification	ERCOT→CR
814_08	Cancel Request	CR→ERCOT ERCOT→CR
814_09	Cancel Response	TDSP→ERCOT ERCOT→CR
814_11	Drop Response	ERCOT→CR
814_12	Date Change Request	CR→ERCOT ERCOT→CR ERCOT→TDSP
814_13	Date Change Response	TDSP→ERCOT ERCOT→CR
814_14	Drop Enrollment Request	ERCOT→POLR
814_16	Move In Request	CR→ERCOT
814_17	Move In Reject Response	ERCOT→CR
814_18	Establish/Delete CSA Request	CR→ERCOT ERCOT→MOU/EC TDSP
814_19	Establish/Delete CSA Response	ERCOT→CR MOU/EC TDSP→ERCOT
814_20	ESI ID Maintenance Request	TDSP→ERCOT ERCOT→CR
814_21	ESI ID Maintenance Response	ERCOT→TDSP
814_22	CSA CR Move In Request	ERCOT→CR
814_24	Move Out Request	CR→ERCOT ERCOT→TDSP
814_25	Move Out Response	TDSP→ERCOT
814_26	Historical Usage Request	ERCOT→CR CR→ERCOT ERCOT→TDSP
814_27	Historical Usage Response	TDSP→ERCOT ERCOT→CR
814_28	Complete Unexecutable or Permit Required	TDSP→ERCOT ERCOT→CR
814_29	Complete Unexecutable or Permit Required Response	ERCOT→TDSP

650* Maintenance Service Order - Work Orders, Meter Config. Details, Outage Notification		
Trx	Definition	Flow
650_01	Service Order Request	CR→TDSP
650_02	Service Order Response	TDSP→CR
650_04	Planned or Unplanned Outage Notification	TDSP→CR
810 - Statement, Settlement, Wire Charge Invoices		
810_02	TDSP Invoice	TDSP→CR
810_03	MOU/EC TDSP Invoice	CR→MOU/EC TDSP
820 - Payment and Advice through Bank		
820_02	CR Remittance Advice	CR→TDSP
820_03	MOU/EC TDSP Remittance Advice	MOU/EC TDSP→CR
824 - Reject Response to 810 or 867 Data - Q		
824	Invoice or Usage Reject Notification	CR→TDSP CR→ERCOT ERCOT→TDSP
867-Interval, Non Interval, Reads & Consumption Data Historical and Monthly Activity		
867_02	Historical Usage	TDSP→ERCOT ERCOT→CR
867_03	Monthly or Final Usage	TDSP→ERCOT ERCOT→CR
867_04	Initial Meter Read	TDSP→ERCOT ERCOT→CR
997 - Functional Acknowledgement		
997	Functional Acknowledgement	All
T Series		
T0	Option 1 Outages: Outage Status Request	CR→TDSP
T1	Option 1 Outages: Trouble Reporting Request	CR→TDSP
T2	Option 1 Outages: Trouble Report Acknowledgement	TDSP→CR
T3	Option 1 Outages: Status Response	TDSP→CR
T4	Option 1 Outages: Trouble Completion Report	TDSP→CR

# Transaction Names – 650\_01 Service Orders

The following Purpose Codes can only be used when requesting the associated Transaction Type Code as noted below:

Purpose Codes Beginning With:

DC	use only when BGN07 = 72	Disconnect
FI	use only when BGN07 = XZ	Facilities Investigation
GL	use only when BGN07 = AN	Lighting
SL	use only when BGN07 = AN	Lighting
RC	use only when BGN07 = 79	Reconnect
ME	use only when BGN07 = KH	Meter Exchange
MT	use only when BGN07 = 38	Meter Test
MM	use only when BGN07 = 13	Meter Maintenance
RD	use only when BGN07 = RD	Read (Out of Cycle)
SH	use only when BGN07 = SH	Switch Hold Indicator
TE	use only when BGN07 = IN	Technical Environmental

Required on all 650\_01 Service Request, if CR does not provide a Purpose Code TDSP will reject the transaction

From 650\_01 Implementation guide.

There are 80 REF segments to identify the purpose of the 650 Service Order based on the above 11 codes

# Option 1 vs Option 3 REP

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REPs will designate Option 1, 2, or 3 on their Delivery Service Agreement with each TDSP on the following:

OPTION	REPORTING OF OUTAGES OR SERVICE REQUESTS
1	REP directs customers to contact REP, REP contacts TDSP via transaction
2	REP directs customers to contact REP, REP forwards calls to TDSP
3	REP directs customers to contact TDSP, REP provides TDSP phone number to customers

# Move-In vs Switch - Differences

	Move In – 814_16	Switch – 814_01
<b>Definition</b>	Customer requesting service connected in their name at either a new or an existing premise.	The process by which the current Customer makes a request to change their REP of Record for their ESI ID(s).
<b>Timing &amp; Costs</b>	Move In fees and potential delays could be encountered	No fees on Standard Switch Self-selected Switches fees may apply.
<b>Rescission</b>	Not applicable	Customer has the right to rescind their decision within 3 Federal business days
<b>Occupant Permit</b>	Required for some municipalities/cities	<b>Not required</b>
<b>Critical Care and Chronic Condition</b>	Designation will be terminated due to New Customer MVI <ul style="list-style-type: none"> <li>Critical Care and Chronic Condition status' are associated to the Customer and <b>not</b> the Premise</li> </ul>	<b>No change</b> to status
<b>Billing Demand Reset</b>	Demand Ratchet resets	<b>No impact</b> to Billing Demand
<b>4CP (Coincident Peak)</b>	4CP demand resets	<b>No change</b> to 4CP demand
<b>Non-standard Metering Premise</b>	Meter is replaced with Standard meter and additional charge(s) to Customer if requested to re-install non-standard meter	<b>No change</b>
<b>Smart Meter Texas (SMT) and TDSP Outage Alerts</b>	Customer's Enrollment associated to Service Address and ESI ID is disabled. Customer will be required to reapply.	<b>No change to SMT Enrollment or TDSP outage alert status</b>

# Transactions Initiating Business Process Instance

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## Initiating Business Process Instance (BPI)

- Move In      814\_16
- Switch        814\_01
- Move Out    814\_24

The business processes listed above will start or end a REP's relationship with their customer.



# Transactions Initiating Business Process Instance

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Business process instances may be closed as Completed or Cancelled.

Cancelled transactions may be a result of:

- Cancel Request 814\_08
- Complete Unexecutable 814\_28 CU

# 814\_28 Complete Unexecutable or Permit Required

Permit Required (PR)	Complete Unexecutable (CU)
<ul style="list-style-type: none"><li>• TDSP notifies CR via ERCOT</li><li>• Permit is required in order to complete enrollment</li><li>• TDSP typically will <b><u>not</u></b> send an 814_04 scheduling response until permit is received</li><li>• ERCOT holds enrollment for up to 20 Retail Business Days</li></ul>	<p>TDSP unexecutes the initiating transaction with the appropriate code</p> <ul style="list-style-type: none"><li>• construction</li><li>• miscellaneous/unsafe</li><li>• transactional process</li></ul> <p><b>NOTE:</b> To be more response prescriptive, TX SET v5.0 implemented (5) new unexecutable codes</p>

# Sample 814\_28 CU codes

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T017	Customer Requested Clearance - Unable to do work on date requested
T018	Other
	Requires explanation in REF03
T019	Tampering
T021	Competitive Retailer in Default
T022	Force Majeure Event
T023	Move-Out transaction (814_24) was treated as a force off since (814_03) Move-In transaction received by the TDSP was scheduled for the same date.
T024	Switch or Move-In Request cannot be completed due to Switch Hold recently applied to this ESI ID
T025	Competing Transaction Scheduled for Same Date

# Monthly or Final Usage and TDSP Invoice

867_03 Monthly or Final Usage	810_02 TDSP Invoice
<ul style="list-style-type: none"><li>• TDSP to ERCOT to CR</li><li>• Monthly or Final usage</li><li>• Only the 867_03F will appear in MIS</li><li>• Meter consumption data for invoicing<ul style="list-style-type: none"><li>○ Start / End dates</li><li>○ Starting / Ending Register Reads</li><li>○ Summary KWh for NIDR meters (AMS meters)</li><li>○ Interval KWh for IDR meters</li><li>○ kW / kVAR values, if applicable</li><li>○ Actual or estimated</li><li>○ Distributed generation loop</li></ul></li></ul>	<ul style="list-style-type: none"><li>• Point to point transaction</li><li>• Invoice from TDSP to CR<ul style="list-style-type: none"><li>○ Start / End dates</li><li>○ Rate Classification Code</li><li>○ Line item delivery charges<ul style="list-style-type: none"><li>▪ SAC04 code</li><li>▪ Billing determinant (rate)</li><li>▪ Explanation of charge</li></ul></li><li>○ Non-discretionary charges - TCRF, Customer charge, etc.</li><li>○ Discretionary service charges - MVI, DNP fees, etc.</li></ul></li></ul>

867\_03 and 810\_02 are usually paired to trigger CR customer billing

# Checkpoint Questions

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True or False: Response transactions can only be Rejects.

True or False: A point-to-point transaction is sent only to ERCOT.

# Checkpoint Questions

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What transaction is used to determine the actual start date for a customer?

- a) 814\_04
- b) 814\_16
- c) 867\_04
- d) 814\_01

# Checkpoint Question

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Which transaction changes the meter and/or meter information?

- a) 814\_09
- b) 814\_18
- c) 814\_26
- d) 814\_20

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# Transaction Process Flow



# Move In (MVI) – Reject

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New CR

ERCOT

# Move In – Accept

---

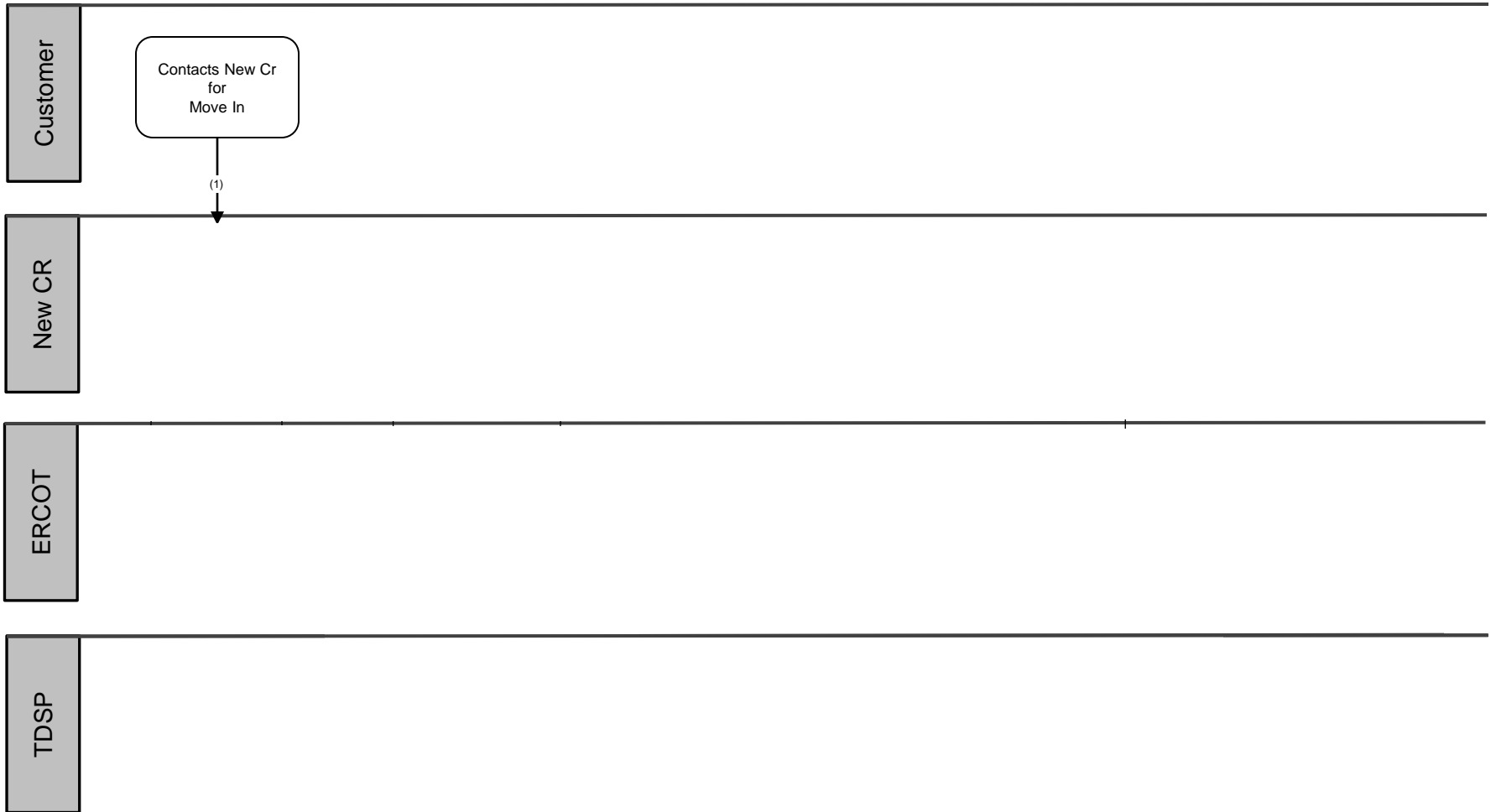
New CR

ERCOT

TDSP

# Move-In Swimlane

## Scenario: Customer Move-In with ESI ID De-Energized



# Move In w/ Permit Required – New Installation

---

New CR

ERCOT

TDSP

# Move In w/ Permit Not Received

---

New CR

ERCOT

TDSP

# Move In w/ Cancel

---

New CR

ERCOT

TDSP

# Move In w/ Date Change

---

New CR

ERCOT

TDSP

Current  
CR

# Checkpoint Questions

---

Yes or No: If a MVI order is submitted and an 814\_28 PR is received, does it cancel the original MVI order if the permit is received within 20 Retail Business days?

Yes or No: If a MVI order is submitted and an 814\_28 PR is received and then later an 814\_08 is received, should the CR receive an 867\_04?

Yes or No: Based on the scenario in the previous question, should the CR expect this customer to be with the submitting CR?



# Switch – Rejected

---

New CR

ERCOT

TDSP

Current  
CR

# Switch – Accept

---

New CR

ERCOT

TDSP

Current  
CR

# Switch Hold – Add – Deferred Payment Plan (DPP)

---

Current CR

ERCOT

TDSP

# Switch Hold – Add - Tampering

---

Current CR

ERCOT

TDSP

# Switch Hold – Remove – DPP / Tampering

---

Current CR

ERCOT

TDSP

# Switch w/ Switch Hold

---

New CR

ERCOT

TDSP

# Checkpoint Questions

---

What transaction does the TDSP receive when an 814\_01 or 814\_16 is initiated?

- a) 867\_04
- b) 814\_03
- c) 867\_03
- d) 814\_04

# Checkpoint Questions

---

A Customer Loss (814\_06) transaction is sent to which entity?

- a) Current REP of Record
- b) TDSP
- c) ERCOT
- d) New CR



# Move Out (MVO) – Reject

---

Current CR

ERCOT

TDSP

# Move Out – Accept

---

Current CR

ERCOT

TDSP

# Checkpoint Questions

---

True or False: If a Switch Hold exists on an ESIID, a MVO transaction (814\_24) will automatically reject.

# Checkpoint Questions

---

A date change transaction (814\_12) is sent to change the date for which transactions? Select all that apply.

- a) 814\_01
- b) 814\_05
- c) 814\_08
- d) 814\_16
- e) 814\_18
- f) 814\_24

# Solution to Stacking – *RMG Section 11.1*

---

*Solution to Stacking, provides the processes and guidelines for Market Participants operating in the Texas retail market to handle multiple non-sequential Texas Standard Electronic Transactions (TX SETs) on a single Electric Service Identifier (ESI ID)*

These include:

- ERCOT Operating Rules
- TDSP Operating Rules
- REP Operating Rules

# ERCOT Operating Rule Examples

---

## ***Cancellation Rules –***

- MVI / MVO trumps SWI (Rule 7)
- MVI trumps MVO w/ same date (Rule 8)

## ***Concurrent Processing Rules –***

- Multiple MVIs w/ different dates (Rule 12)
- Multiple SWI w/ different dates (Rule 13)

## ***Pending Transactions –***

- 814\_06 Loss Notification (Rule 15)
- 814\_22 CSA – upon receipt of MVO, enrollment will be sent to CSA holder (Rule 17)

# TDSP and REP Operating Rule Examples

---

## ***TDSP Operating Rule 8 –***

- The TDSP will reject Backdated Transactions with an 814\_04, Enrollment Notification Response, or 814\_25, Move Out Response, if it is not associated with a back-office clean up, including safety-net move in.

## ***REP Operating Rule 13 –***

- CSA Bypass Code – ‘2W’ only to be used by CSA holder on a MVO request  
*(New 5.0 validation)*

# ERCOT Rejection Operating Rules

---

Scheduled	New Transaction	Rejected?	Reason
Move in	Move in	Yes	NFI
Move in	Self-selected Switch	Yes	NFI
Move in	Move out	No	-
Move in	Standard Switch	Yes	NFI
Move out	Move in	No	-
Move out	Self-selected Switch	Yes	SBD
Move out	Move out	Yes	DUP
Move out	Standard Switch	Yes	SBD
Switch	Move in	No	-
Switch	Self-selected Switch	Yes	NFI
Switch	Move out	No	-
Switch	Standard Switch	Yes	NFI



# ERCOT Operating Rule 4

---

## MVO trumps SWI

***ERCOT will reject a Switch Request if the ESI ID is scheduled to be De-energized at ERCOT on the Requested Date.***



**COWBOYS ENERGY will need to submit a MVI (814\_16) in order to enroll their customer.**

# ERCOT Rejection Operating Rules

---

Scheduled	New Transaction	Rejected?
Mass Transition Drop	Move in	No
Mass Transition Drop	Self-selected Switch	No
Mass Transition Drop	Move out	No
Mass Transition Drop	Standard Switch	No
Acquisition Transfer	Move in	No
Acquisition Transfer	Self-selected Switch	No
Acquisition Transfer	Move out	No
Acquisition Transfer	Standard Switch	No

***In the event of a Mass Transition or Acquisition Transfer, ERCOT will not reject transactions that are a result of customer choice based on timeline.***

# ERCOT Operating Rules Scenarios

---

**Scenario 1:** Customer is shopping. They sign up with multiple retailers. Which transaction will prevail?

First in is determined by the time-stamp applied when the transaction is received by ERCOT.

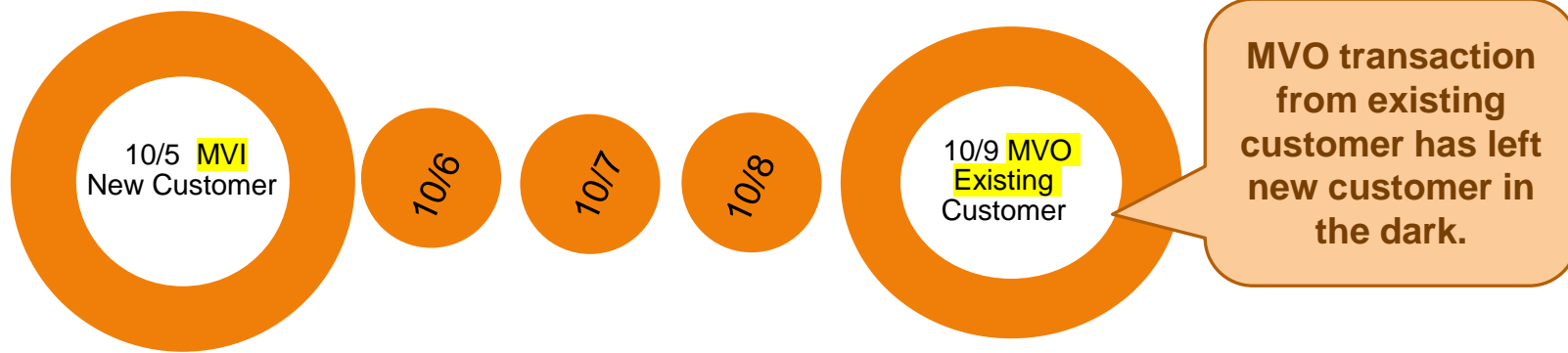
**Scenario 2:** Tenant has scheduled a Move out with their retailer for next week. The LL has called to schedule a Move in for make ready the same day. Which transaction will prevail?

**Scenario 3:** Customer with a critical designation has been shopping and has scheduled a switch from retailer A to retailer B. Retailer C sends a Move in, instead of a switch. What will happen and what are the possible consequences?

# REP Operating Rules

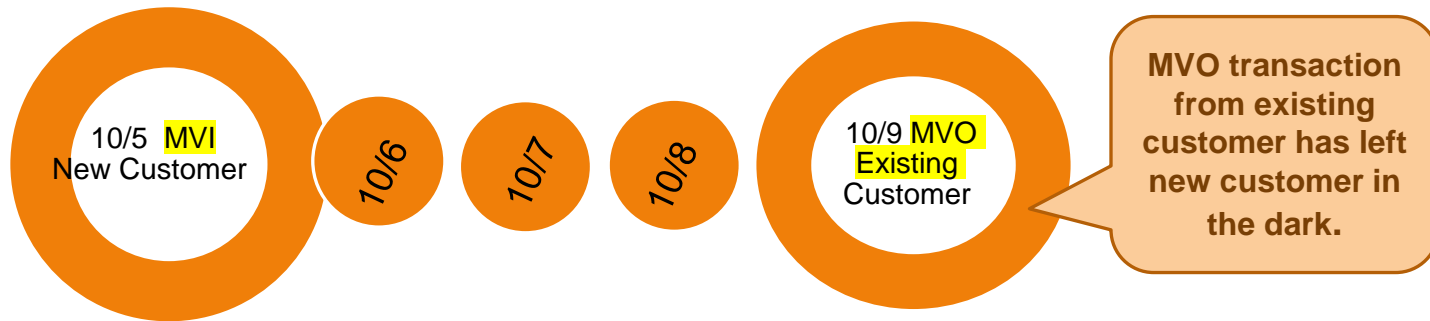
## RMG 11.4.1 REP Operating Rule 1: Cancel Move Out

*Transactions are validated for ROR not customer. Therefore, REPs who have a pending move out and that REP submits a move in with an earlier Requested Date are responsible for canceling the Pending move out if that is what the Customer requires (REP manages Customer expectations). If the REP does not cancel the move out, the move out will be allowed to effectuate.*



If a REP enrolls a new customer at the same premise and an existing customer has a future dated MVO, if the REP fails to cancel the future dated MVO, the MVO will be executed leaving the new customer in the dark

# REP Operating Rule 1: Scenarios



**Scenario 4:** A landlord is completing a make ready/clean & show. They move-in on 10/5 and are moving out on 10/9. Their retailer has sent both a move-in and a move-out.

**Scenario 5:** The tenant is with Oilers and scheduled their move out for 10/9. The Landlord calls Oilers to start services and schedules a move in for 10/5 is completing a make ready. If Oilers does not cancel the tenant MVOT out 10/9, what happens?

# Checkpoint Question

---

A MVI is submitted and scheduled by OILERS ENERGY and then another MVI is submitted later by COWBOYS ENERGY requesting the same day. Which entity would receive an 814\_17 Not First In (NFI) reject?

- a) TDSP
- b) ERCOT
- c) OILERS ENERGY
- d) COWBOYS ENERGY

# Checkpoint Question

---

Which entity is responsible for sending an 814\_08 cancel when there is a MVO for Customer A pending for 5/5 and a MVI for Customer B pending for 5/1, both with the current REP?

- a) TDSP
- b) ERCOT
- c) Current REP
- d) Another REP

# Checkpoint Question

---

Which entity is responsible for sending an 814\_08 cancel when there is a MVO for Customer A pending for 5/5 and a MVI for Customer B pending for 5/5 both with different REPs?

- a) TDSP
- b) ERCOT
- c) REP for Customer A
- d) REP for Customer B



# Checkpoint Question

---

What transaction is used to determine the actual end date of a customer?

- a) 814\_24
- b) 814\_01
- c) 867\_03F
- d) 814\_22

# Move Out to Continuous Service Agreement (CSA)

---



CSA CR



ERCOT



TDSP



Current  
CR

# Checkpoint Question

---

What does CSA mean?

- a) Continuous Service Arrangement
- b) Continued Service Arrangement
- c) Continuous Service Agreement
- d) Country Served Agreement

# Checkpoint Question

---

If there is a Continuous Service Agreement and the customer moves out what transaction places the service back with the CSA?

- a) 867\_04
- b) 814\_18
- c) 814\_01
- d) 814\_22

# Disconnect for Non-Pay (DNP)\*

---



Current CR



ERCOT



TDSP

\* Does not apply to MOU/EC

# Reconnect after DNP\*

---



Current CR



ERCOT



TDSP

\* Does not apply to MOU/EC

# Checkpoint Question

---

What transaction is necessary in order to re-connect a customer after a disconnect for non-payment or cancel a pending disconnect for non-payment?

- a) 650\_02
- b) 814\_08
- c) 650\_01
- d) 814\_16

# New Indicator Codes in 814\_16 Move-In Transaction for Inadvertent Gain or Customer Rescission

---

These are the transactions that include the new indicator code when an Inadvertent Switch occurs and is returned to the original losing REP.

This is after a MarkeTrak has been submitted and both REPs have agreed to have the ESID returned to the losing REP.

814\_16 – Move In (*CR to ERCOT*)

814\_03 – Enrollment Notification Request (*ERCOT to TDSP*)

814\_04 – Enrollment Notification Response (*TDSP to ERCOT*)

814\_05 – Competitive Retailer Enrollment Notification Response (*ERCOT to CR*)

## Indicator Codes:

**‘IA’ – Inadvertent Gain MVI**

**‘CR’ – Customer Rescission MVI**



# Returning an Inadvertent Gain (IA) or Customer Rescission (CR) to the Losing REP

---

Losing  
CR

ERCOT

TDSP

Gaining  
CR

# Checkpoint Question

---

True or False: For resolution of an Inadvertent Gain, every backdated/prospective dated move-in should have a CR or IA code within the transaction.

# Acquisition Transfer vs. Mass Transition Process

---

## What is Acquisition Transfer (“AQ”)?

*Is the transfer of ESI IDs from the Current CR to another CR(s) as a result of an acquisition pursuant to **P.U.C. SUBST. RULE 25.493**.*

- *Example: CR selling some or all ESI IDs to another CR and ERCOT is requested to initiate this process. CR selling may continue to be Certified in the Retail Market.*
- *Note: Not all mergers and acquisitions will utilize this process.*

## What is a Mass Transition (“TS”)?

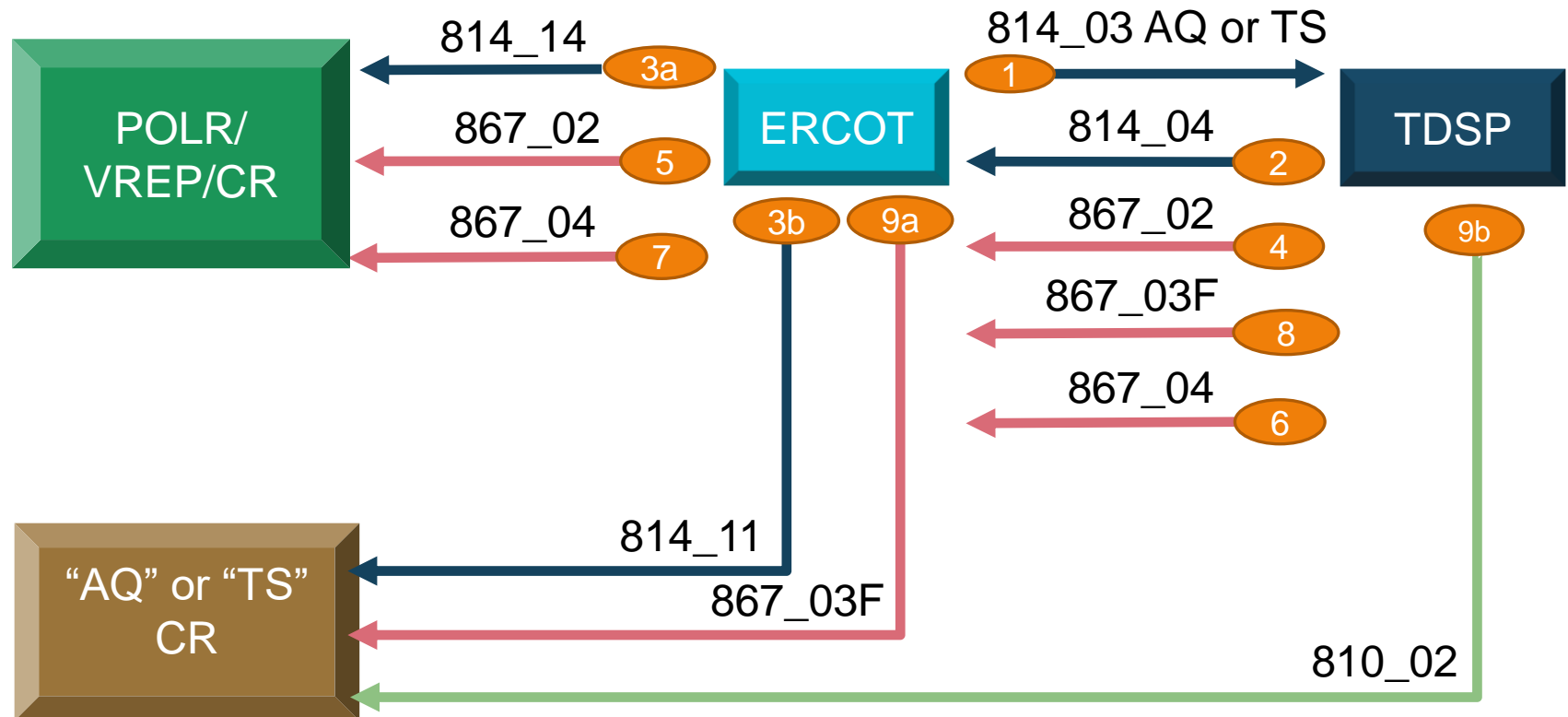
*Is the expeditious transfer large numbers of ESI IDs from one Market Participant (MP) to another pursuant to **P.U.C. SUBST. RULE 25.43**.*

- *Examples: Voluntary or Involuntary Decertification, Bankruptcy, or CR Defaulted on their Financial Obligations to ERCOT. **CR is Decertified or no longer Active MP!***

## Both the “AQ” or “TS” processes:

- *Utilizes TX SET 814\_03 either “AQ” or “TS” transaction initiated by ERCOT;*
- *Transfers REP of Records’ responsibilities for affected ESI IDs in a manner that protects the continuity of service to Customers;*
- *Allows for the honoring of Customer’s Choice to Switch (814\_01) to their chosen Competitive Retailer.*

# Acquisition Transfer (“AQ”) or Mass Transition (“TS”) Transaction Flow Process



---

# MIS Portal

# Market Information System



## Application Library

These are the applications available based on your Digital Certificate's permissions.



### Service Requests

Certified

Create or find Service Requests.



### Renewable Energy Credits

Link to Texas Renewable Energy Credits (REC) website.



### Market Data Transparency Web Services

Certified

Self-service data request access for a subset of AMS, Service...



### MarkeTrak

Certified

MarkeTrak tracks, manages, and stores data for ERCOT Market P...



### Find Transactions

Certified

Find business process transactions by Electric Service Identi...



### Find ESIID

Secure

Find Electric Service Identifier (ESI ID) information.



### Extract Subscriber

Certified

Subscribe/unsubscribe to/from specific certified retail and s...



### Establish CSA

Certified

Used by New Competitive Retailers (CRs) to submit a non-EDI t...



### Delete CSA

Certified

Used by Competitive Retailers (CRs) to submit a non-EDI trans...



### Create Move Out

Certified

Used by Competitive Retailers (CRs) to submit a non-EDI trans...



### Create Move In

Certified

Used by Competitive Retailers (CRs) to begin a non-EDI transa...



### Create Enrollment

Certified

Used by Competitive Retailers (CRs) to begin a non-EDI transa...



### Change CSA

Certified

Used by Competitive Retailers (CRs) to submit a non-EDI trans...

# Find ESI ID

**Find ESI ID Information**

Enter ESI ID #

☐ Show all ESI IDs for this premise

[Help](#) [Clear](#) [Find](#)

**Find ESI ID Information for Multiple ESI IDs**

Enter ESI ID #s

Upload ESI ID #s [Choose File](#) No file chosen

☐ Show all ESI IDs for each premise

Please limit number of ESI IDs to fewer than 500.

[Help](#) [Clear](#) [Find](#)

**Find ESI ID Information by Premise Address**

Street

\* City

\* ZIP

Premise Type

\* City or ZIP is required.

[Help](#)

Address Line 2

State

USPS  
Melissa Data

☒ Hide Inactive

[Clear](#) [Find](#)

Additional information is  
accessed via an ESI ID #  
Or  
An address can be used  
to find the ESI ID number  
serving that premise

An asterisk (\*) serves as  
a wildcard for address  
search

# Find ESI ID

## STATUS

A – Active  
D – Deenergized  
I - Inactive

## REP of Record

Is the viewer the ROR?

## Premise Type

RES – Residential  
SMA – Small Non-Res  
LAR – Large Non-Res

ESI ID Summary

Back

Print Summaries ?

ESI ID	Found	Status	Street ▲	Address Line 2	City	County	ZIP	CSA	REP of Record	Open Svc Ord	Premise Type	POLR Customer Class	Select Dwnld
>> 3100000000000000	✓	A	123 N Main St	ANY ADDRESS OVERFLOW	Anytown		781	No	No	No	RES	RES	<input type="checkbox"/>

✓ Selected ESI ID

Select All ☐ Download Summaries

## CSA

Does this ESI ID have a Continuous Service Agreement?

## Open Svc Ord

Are there any current 'open' transactions on this ESI ID such as a pending MVO, MVI, etc?

## POLR Customer Class

Calculated ERCOT POLR customer classes:  
RES – Residential  
SMA – Small Non-Res  
MED – Medium Non-Res  
LAR – Large Non-Res



# Find ESI ID – Additional information

ESI ID Detail: 3100000000000000

[View Transactions](#) [Print Details](#) ?

Address: 123 N Main St  
ANY ADDRESS OVERFLOW  
Anytown, TX 78111

Current Status	Active	Utility Name	ERCOTTEST_TDSP	ESI ID Eligibility Date	Jan 15, 2002
Effective Date	Jan 15, 2002	DUNS #	666666666	ESI ID Start Date	Jan 15, 2002
Premise Type	Residential	Metered Flag	true	ESI ID Create Date	Dec 05, 2002
POLR Customer Class	Residential	Meter Read Cycle	15	ESI ID Retired Date	
Settlement AMS Indicator	false	Power Region	ERCOT		
Switch Hold	N	Station Name	PFLUGERVILLE		
TDSP AMS Indicator		Station Code	PFLGV		
Metered Service Type		Metered Service Type Description			

**Settlement AMS Indicator** – ‘true’ if AMS meter has been provisioned and ERCOT is settling on AMS interval data vs deemed profile data

**TDSP AMS Indicator** – indicates if AMS meter is remote or manual; if NULL, it either unmetered, NIDR, or a true IDR meter

**Metered Flag** – ‘true’ if metered premise, ‘false’ if unmetered premise

## ESI ID Dates

**Eligibility Date** – first possible date a Switch can be initiated

**Start Date** – Date CR became Rep of Record, won’t appear for non-ROR ESIs

**Create Date** – Date ESI ID was created

**Retired Date** – Date ESI ID was retired

[Back](#)

# Find Transactions

### Find Business Process Transactions for Single ID

\* Enter ESI ID #

\* Enter Orig Trxn #

From   Through

☐ Show Open ☐ Show Latest

\* ESI ID # or Orig Trxn # is required.

Note that selection of a date range greater than one year in the past may not return as quickly or include transactions from current day.

### Find Business Process Transactions for Single ID

\* Enter ESI ID #

\* Enter Orig Trxn #

From   Through

☐ Show Open ☐ Show Latest

\* ESI ID # or Orig Trxn # is required.

Note that selection of a date range greater than one year in the past may not return as quickly or include transactions from current day.

2021  
2022  
2023  
2024  
2025

### Find Business Process Transactions for Multiple ESI IDs

Enter ESI ID #s

Upload ESI ID #s  No file chosen

From   Through

☐ Show Open ☐ Show Latest

Please limit number of ESI IDs to fewer than 500.

Note that selection of a date range greater than one year in the past may not return as quickly or include transactions from current day.

**Use drop down arrow features to specify dates for the historical transactions needed.**

**Default will be only the last seven months of activity and maximum of 5 years.**

# Find Transactions – MVI w/ permit required

Transaction Summary for ESI ID: ESIID105198364TSTEWART

CSA Established:    REP of Record:

Download Results

Print Summaries

?

Move In

Status: In Review

Type

From

To

ERCOT Time Stamp ▲

Trxn Status

Key Date

Retry Status

Duplicate

> 814\_16

ERCOTTEST\_LSE\_1

ERCOT

Apr 07, 2025 1002 AM

Accept

Apr 07 2025

No

814\_03

ERCOT

ERCOTTEST\_TDSP

Apr 07, 2025 1002 AM

Accept

Apr 07 2025

No

814\_28

ERCOTTEST\_TDSP

ERCOT

Apr 07, 2025 1005 AM

Accept

Apr 07 2025

No

814\_28

ERCOT

ERCOTTEST\_LSE\_1

Apr 07, 2025 1005 AM

Accept

Apr 07 2025

No

1st Unknown 814\_20 Process

Details: 814\_16

Print Details?

From	ERCOTTESTLSE	To	ERCOT
DUNS #	111111111	DUNS #	183529049
Request Submitted	20250407	Service ZIP	76471
Trxn Ref #	OTIDMV1105198366TSTEWART	Status/Action	Request Addition
Orig Trxn Ref #		Priority Code	01
Request Type	Move In Historical Interval Usage	Special Needs?	N
Billing Type	ESP	Move In Date	20250407
Bill Calc Code	DUAL	Permit Name	
Special Instructions	Inadvertent		
CUSTOMER INFORMATION			
Contact Name	MR BUNGLE	Billing Name	
Phone	8005551212	Address	
Notification Name	PAUL YOCKEY		
Address	1801 E PALM VALLEY BLVD APT 2000 CRACKTON, TX		

Status will remain *In Review* until TDSP sends 814\_04 to ERCOT scheduling the order

*Customer information* is contact information – not necessarily premise address

Status will remain *In Review* until TDSP sends 814\_04 to ERCOT scheduling the order

*Customer information* is contact information – not necessarily premise address

# Find Transactions – MVO w/ Date Change & Cancel

Back

Transaction Summary for ESI ID: ESIID105198054TSTEWART

CSA Established: REP of Record: Mar 05 2025

Download Results

Print Summaries

?

Move Out

Status: Cancelled

Type	From	To	Original Trxn #:	ERCOT Time Stamp ▲	Trxn Status	Key Date	Retry Status	Duplicate
814_24	ERCOTTEST_LSE_1	ERCOT		Apr 04, 2025 0120 PM	Accept	Apr 16 2025		No
814_24	ERCOT	ERCOTTEST_TDSP		Apr 04, 2025 0120 PM	Accept	Apr 16 2025		No
814_25	ERCOTTEST_TDSP	ERCOT		Apr 04, 2025 0123 PM	Accept	Apr 16 2025		No
814_25	ERCOT	ERCOTTEST_LSE_1		Apr 04, 2025 0123 PM	Accept	Apr 16 2025		No
814_12	ERCOTTEST_LSE_1	ERCOT		Apr 04, 2025 0124 PM	Accept	Apr 16 2025		No
814_12	ERCOT	ERCOTTEST_TDSP		Apr 04, 2025 0125 PM	Accept	Apr 16 2025		No
814_13	ERCOTTEST_TDSP	ERCOT		Apr 04, 2025 0127 PM	Accept	Apr 16 2025		No
814_13	ERCOT	ERCOTTEST_LSE_1		Apr 04, 2025 0128 PM	Accept	Apr 16 2025		No
814_08	ERCOTTEST_LSE_1	ERCOT		Apr 04, 2025 0130 PM	Accept	Apr 16 2025		No
814_08	ERCOT	ERCOTTEST_TDSP		Apr 04, 2025 0131 PM	Accept	Apr 16 2025		No
814_09	ERCOTTEST_TDSP	ERCOT		Apr 04, 2025 0131 PM	Accept	Apr 16 2025		No
814_09	ERCOT	ERCOTTEST_LSE_1		Apr 04, 2025 0132 PM	Accept	Apr 16 2025		No
1st Unknown 814_20 Process								

Details: 814\_24

Print Details

From	ERCOTTESTLSE	To	ERCOT
DUNS #	111111111	DUNS #	183529049
Request Submitted	20250404	Service ZIP	79533
Trxn Ref #	OTIDMVO1105198056TSTEWART	Orig Trxn Ref #	
Status/Action	Request Delete	CR Name	ERCOTTESTLSE
TDSP Name	ERCOTTESTTDSP	DUNS #	111111111
Move Out Date	20250409		
Special Instructions			

Customer requests to change the MVO date from 4/9 to 4/16 on 4/4. Both ERCOT & TDSP accept the change.

Details: 814\_13

Print Details

From	ERCOTTESTTDSP	To	ERCOT
DUNS #	666666666	DUNS #	183529049
Response Submitted	20250404		
Trxn Ref #	TRANID81413MVO1105198062TSTEWART	Status/Action	Accept Change
Orig Trxn Ref #	OTIDMVO1105198056TSTEWART	Iteration Counter	2025040413233700
Reason			

# Find Transactions – MVO w/ Date Change & Cancel

Transaction Summary for ESI ID: ESIID105198054TSTEWART

REP of Record: Mar 05 2025

Download Results

Print Summaries

?

Move Out

Status: Cancelled

Type	From	To	ERCOT Time Stamp	Trxn Status	Key Date	Retry Status	Duplicate
814_24	ERCOTTEST_LSE_1	ERCOT	Apr 04, 2025 0120 PM	Accept	Apr 16 2025		No
814_24	ERCOT	ERCOTTEST_TDSP	Apr 04, 2025 0120 PM	Accept	Apr 16 2025		No
814_25	ERCOTTEST_TDSP	ERCOT	Apr 04, 2025 0123 PM	Accept	Apr 16 2025		No
814_25	ERCOT	ERCOTTEST_LSE_1	Apr 04, 2025 0123 PM	Accept	Apr 16 2025		No
814_12	ERCOTTEST_LSE_1	ERCOT	Apr 04, 2025 0124 PM	Accept	Apr 16 2025		No
814_12	ERCOT	ERCOTTEST_TDSP	Apr 04, 2025 0125 PM	Accept	Apr 16 2025		No
814_13	ERCOTTEST_TDSP	ERCOT	Apr 04, 2025 0127 PM	Accept	Apr 16 2025		No
814_13	ERCOT	ERCOTTEST_LSE_1	Apr 04, 2025 0128 PM	Accept	Apr 16 2025		No
>> 814_08	ERCOTTEST_LSE_1	ERCOT	Apr 04, 2025 0130 PM	Accept	Apr 16 2025		No
814_08	ERCOT	ERCOTTEST_TDSP	Apr 04, 2025 0131 PM	Accept	Apr 16 2025		No
814_09	ERCOTTEST_TDSP	ERCOT	Apr 04, 2025 0131 PM	Accept	Apr 16 2025		No

Details: 814\_08

Print Details

?

From	ERCOTTESTLSE	To	ERCOT
DUNS #	111111111	DUNS #	183529049
Request Submitted	20250404		
Trxn Ref #	TRANID81408MVO1105198064TSTEWART	Status/Action	Request Cancellation
Orig Trxn Ref #	OTIDMVO1105198056TSTEWART	Reason	B40
Transfer Type			

Customer now requests to cancel the MVO scheduled for 4/16 on 4/4. Both ERCOT &amp; TDSP accept the cancellation.



# Find Transactions – MVO trumps SWI

Transaction Summary for ESI ID: ESIID105181708SEDHARA

Download Results

Print Summaries

?

Move Out

Switch

Status: Scheduled

Type

From

To

ERCOT

ERCOTTEST\_TDSP

ERCOT

ERCOTTEST\_LSE\_1

LSE

ERCOT Time Stamp

Apr 07, 2025 0717 AM

Apr 07, 2025 0717 AM

Apr 07, 2025 0720 AM

Apr 07, 2025 0720 AM

Apr 07, 2025 0721 AM

Trxn Status

Accept

Accept

Accept

Accept

Accept

Key Date

Apr 09 2025

Apr 09 2025

Apr 09 2025

Apr 09 2025

Apr 09 2025

Retry Status

Duplicate

No

No

No

No

No

Switch

1st Unknown 814\_20 Process

Details: 814\_06

Customer issues a SWI on 4/7 for 4/9.

ERCOT will send a loss notification to the Losing REP - an 814\_06 with a **CHA** indicating 'customer changed to another CR'

Print Details

?

From	ERCOT	To	ERCOTTEST_LSE_2
DUNS #	183529049	DUNS #	111111112
Request Submitted	20250407		
Trxn Ref #	SBSW2025040707212211HHT06Q	Status/Action	Request Delete
Orig Trxn Ref #	OTIDSW1105198102TSTEWART	Reason	CHA
Service Period End	20250409		

# Find Transactions – MVO trumps SWI

[Back](#)

## Transaction Summary for ESI ID: ESIID105181708SEDHARA

CSA Established: REP of Record: Mar 11 2025

[Download Results](#)[Print Summaries](#)[Move Out](#)

Status: Scheduled

Original Trxn #:

OTIDMVO1105198106TSTEWART

Type	From	To	ERCOT Time Stamp ▲	Trxn Status	Key Date	Retry Status	Duplicate
>> 814_24	ERCOTTEST_LSE_2	ERCOT	<u>Apr 07, 2025 0730 AM</u>	Accept	Apr 07 2025		No
814_24	ERCOT	ERCOTTEST_TDSP	Apr 07, 2025 0730 AM	Accept	Apr 07 2025		No
814_25	ERCOTTEST_TDSP	ERCOT	Apr 07, 2025 0733 AM	Accept	Apr 07 2025		No
814_25	ERCOT	ERCOTTEST_LSE_2	Apr 07, 2025 0733 AM	Accept	Apr 07 2025		No

Switch

Switch

1st Unknown 814\_20 Process

Existing REP issues MVO for customer – customer possibly indicated they wanted to “cancel their service” with their current REP.

ERCOT will review any pending transactions two retail *business* days prior to the effectuating date.



# Find Transactions – MVO trumps SWI

## Transaction Summary for ESI ID: ESIID105181708SEDHARA

[Download Results](#)[Print Summaries](#)[Move Out](#)[Switch](#)

Status: Cancelled

Original Trxn #:

OTIDSW1105198102TSTEWART

Type	From	To	ERCOT Time Stamp ▲	Trxn Status	Key Date	Retry Status	Duplicate
814_01	ERCOTTEST_LSE_1	ERCOT	Apr 07, 2025 0717 AM	Accept	Apr 09 2025		No
814_03	ERCOT	ERCOTTEST_TDSP	Apr 07, 2025 0717 AM	Accept	Apr 09 2025		No
814_04	ERCOTTEST_TDSP	ERCOT	Apr 07, 2025 0720 AM	Accept	Apr 09 2025		No
814_05	ERCOT	ERCOTTEST_LSE_1	Apr 07, 2025 0720 AM	Accept	Apr 09 2025		No
814_06	ERCOT	LSE	Apr 07, 2025 0721 AM	Accept	Apr 09 2025		No
814_08	ERCOT	LSE	Apr 07, 2025 0734 AM	Accept	Apr 09 2025		No
>> 814_08	ERCOT	ERCOTTEST_LSE_1	Apr 07, 2025 0734 AM	Accept	Apr 09 2025		No
814_08	ERCOT	ERCOTTEST_TDSP	Apr 07, 2025 0734 AM	Accept	Apr 09 2025		No

[Switch](#)[1st Unknown 814\\_20 Process](#)

## Details: 814\_08

[Print Details](#)

From	ERCOT	To	ERCOTTESTLSE
DUNS #	183529049	DUNS #	111111111
Request Submitted	20250407	Status/Action	Request Cancellation
Trxn Ref #	SBSW202504070733311HHT064	Reason	CCE
Orig Trxn Ref #	OTIDSW1105198102TSTEWART		
Transfer Type			

With the submittal of the 814\_24 MVO, ERCOT proceeds to cancel the 814\_01 SWI with an 814\_08

814\_08 is coded CCE – Cancelled due to Move Out

The REP will now have to submit an 814\_16 MVI to energize the premise.

---

# TX SET Implementation Guides



# TX SET Implementation Guides w/ Examples

## 814\_20 EDI transaction example – meter exchange

June 11, 2012

T814\_20: ESI ID Maintenance Request  
Version 4.0

814\_20 Example #2 of 10

Maintain ESI ID Notification Request – ERCOT to Current CR

ERCOT forwards meter exchange data the Current CR Example includes a meter exchange to an AMS meter with remote disconnect / reconnect capabilities and a change in Load Profile as a result of the Meter Exchange ERCOT stores the Load Profile change and forwards the all information to CR	
ST~814~000000001	Transaction Type, Transaction SET Control Number
BGN~13~200805101201001~20090701~~~200805101956534~~~20	Request, Unique Transaction Number, Transaction Date, Original Transaction ID, SET Transaction Number
N1~8S~TDSP NAME~1~009876543	TDSP Name and DUNS Number
N1~AY~ERCOT~1~183529049~~~41	ERCOT Name and DUNS Number, Sender
N1~SJ~CR NAME~1~987654321~~~40	CR Name and DUNS Number, Receiver
LIN~1~SH~EL~SH~MP	Maintenance Request
ASI~7~001	Request to Change ESI ID Information
REF~MR~AMSR	AMS Indicator
REF~Q5~~~12345678910111231	ESI ID
REF~TD~REFMR	Reason for Change, AMS Indicator
DTM~152~20120629	Effective Date of Change
NM1~MX~3~32~MTR012345	Meter Exchange, New Meter Number
REF~46~MTR987654	Old Meter Number
REF~LO~RESLOWR_WEST_IDR_WS_NO TOU	Load Profile
REF~MT~KHMON	Meter Type
REF~Q2~0~KHMON~TU>51	Start Meter Read
REF~Q3~6896~KHMON~TU>51	End Meter Read
REF~4P~1~KHMON~TU>51	Meter Multiplier, Total
REF~IX~5~KHMON~TU>51	Number of Dials, Total
REF~TD~REFLO	Reason for Change, Load Profile
SE~21~000000001	Number of Segments, Transaction SET Control Number

# Electronic Data Interface (EDI) Transactions

```
ISA*00*          *00*          *01*666666666        *01*183529049        *001201*0030*U*00401*830163719*0*P*^~
GS*GE*666666666*183529049*20180830*0840*30163719*X*004010~
ST*814*000000021~
BGN*13*OTID81420M00830163718MCSYFMK1*20180830*****20~
N1*8S*TDSP*1*666666666**41~
N1*AY*ERCOT*1*183529049**40~
LIN*1*SH*EL*SH*MP~
ASI*7*001~
REF*Q5**ESIID0830132731KJSMCPDN~
REF*MR*AMSR~
REF*TD*REFMR~
DTM*152*20180830~
NM1*MX*3*****32*GE8926487~
REF*46*AB8569742~
REF*4P*10*KHMON*TUA51~
REF*LO*BUSMEDLF_EAST_NIDR_NWS_NOTOU~
REF*Q2*0*KHMON*TUA51~
REF*Q3*6896*KHMON*TUA51~
REF*IX*5*KHMON*TUA51~
REF*MT*KHMON~
REF*TD*REFLO~
SE*20*000000021~
GE*1*30163719~
IEA*1*830163719~
```

EDI code is translated by each Market Participant's system into a readable format.

One does not have to know the code to understand the transaction

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# TX SET Training Group Exercise

## ***Group Exercise – Part 1***

---

**Provide each transaction number.**

**Who the transaction is from and who it is going to.**

**Who is the REP of Record for the scenario listed below?**

***Customer is moving and calls COWBOYS ENERGY to start service at a new address and OILERS ENERGY is the current REP of Record at that premise ...***

***\*Hint – some lines can have up to 4 dots***

## Group Exercise – Part 1: TX SET Process Flows

Transaction Type	Trans #	From				To			
		ERCOT	TDSP	OILERS ENERGY	COWBOYS ENERGY	ERCOT	TDSP	OILERS ENERGY	COWBOYS ENERGY
Move In									
Enrollment Notification Request									
Enrollment Notification Response									
CR Enrollment Notification Response									
Historical Usage (If requested by REP)									
Loss Notification									



## ***Continuing from Scenario 1***

### ***Group Exercise – Part 2:***

---

**Provide each transaction number.**

**Who the transaction is from and who it is going to.**

**Who is the REP of Record for the scenario listed below?**

***Customer calls COWBOYS ENERGY to cancel the Move  
in the day before the scheduled date...***

***\*Hint – some lines can have up to 4 dots***

## Group Exercise – Part 2: TX SET Process Flow

**Continuing from Scenario 1:**  
**Customer calls COWBOYS ENERGY to cancel the move in the day before the scheduled date...**

Transaction Type	Trans #	From				To			
		ERCOT	TDSP	OILERS ENERGY	COWBOYS ENERGY	ERCOT	TDSP	OILERS ENERGY	COWBOYS ENERGY
Cancel Request – on day before MVI schedule									
Cancel Response - Accept									
Cancel Request – Response to Cancel Accept									

## ***Group Exercise – Part 3: TX SET Bonus Questions***


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**If the Cancel is Rejected in Exercise – Part 2, who is the REP of Record?**


**If the Cancel is Rejected in Exercise – Part 2, what PROCESS should be initiated?**

# Listserv


<http://lists.ercot.com>

 >




















Log In ?

 **LISTSERV Archives**  
Browse and search the archives of lists on this server

Access Unlisted Lists:

lists.ercot.com 

[<<] [<] 1-50 (135) [>] [>>]

List Name	Subscribers	List Title
		
 AAATEST	5	Newsletter Testing
 AMWG	0	Advanced Meter Working Group
 BESTFORCE	455	Battery Energy Storage Task Force
 BOARDANDOTHERS	563	Board and Others
 BSGCG	27	Black Start Gas Coordination Group
 BSWG	138	Black Start Working Group
 CCWG	233	COPS Communication Working Group
 CIPWG	416	Critical Infrastructure Protection Working Group Advisories
 CIPWG-RESTRICTED	157	CIPWG Restricted Information
 CMWG	735	Congestion Management Working Group
 COOPERATIVESEGMENT	47	Cooperative Segment
 COPS	468	Commercial Operations Subcommittee
 CREDITWG	279	Credit Working Group
 CSRG-RESTRICTED	1	Cyber-Security Response Group-RESTRICTED Information Sharing
 CSWG	482	Communications and Settlements Working Group
 DEMANDSIDEWG	595	Demand Side Working Group

# Additional resources

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ERCOT Client Services

[Clientservices@ercot.com](mailto:Clientservices@ercot.com)

ERCOT Mailing Lists

<http://lists.ercot.com/>

ERCOT Nodal Market Protocols

<http://www.ercot.com/mktrules/nprotocols/>

ERCOT Training

<http://www.ercot.com/services/training/>

Market Education Contact

[Training@ercot.com](mailto:Training@ercot.com)

# Survey

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***Scan this QR code to take the course survey!***

**<https://www.surveymonkey.com/r/ERCOTILT>**



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# Appendix

# Texas SET Swimlanes

## Texas SET Swimlanes Scenarios

Description	File Name and Web Link to Documentation
TX SET flow documentation for consolidated billing, remittance and dual billing	<a href="#"><u>Billing Scenarios Version November 2024</u></a>
TX SET flow documentation for beginning and ending continuous service agreements (CSAs)	<a href="#"><u>Continuous Service Agreement Scenarios November 2024</u></a>
TX SET flow documentation for handling Move In changes and problems	<a href="#"><u>Customer Move In Scenarios November 2024</u></a>
TX SET flow documentation for handling Move Out changes and problems	<a href="#"><u>Customer Move Out Scenarios November 2024</u></a>
TX SET flow documentation for handling customer switch request	<a href="#"><u>Customer Switch Scenarios November 2024</u></a>



# Texas SET Swimlanes

## Texas SET Swimlanes Scenarios

Description	File Name and Web Link to Documentation
TX SET flow documentation for Disconnect and Reconnect for Non-Pay	<a href="#"><u>Disconnect Reconnect Non Pay Scenarios November 2024</u></a>
TX SET flow documentation for customer dropped by Competitive Retailer (CR), disconnect for non-pay services request and Mass Transition from defaulting CR to Provider of Last Resort (POLR)	<a href="#"><u>Mass Transition / Acquisition Scenarios November 2024</u></a>
TX SET flow documentation for handling Switch Hold add and removal	<a href="#"><u>Switch Hold Scenarios November 2024</u></a>
TX SET flow documentation of how to report unplanned outages	<a href="#"><u>Unplanned Outages Scenarios November 2024</u></a>

# Texas SET Swimlanes – **New with TX SET v5.0**

## Texas SET Swimlanes Scenarios

Description	File Name and Web Link to Documentation
TX SET flow documentation for Inadvertent Gain, Inadvertent Loss and Customer Recession.	<u><a href="#">Inadvertent Gain, Inadvertent Loss, Customer Recession Scenarios</a></u>

# TX SET Implementation Guides (IG)

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The Texas Standard Electronic Transaction (SET) Implementation Guides provide details of information contained within the electronic transactions used in the competitive retail electric market in Texas.

The **current Version 5.0** of the Texas SET Implementation Guides contains updates to retail transactions to support the following:

- NPRR 1095 – Texas SET V5.0 Changes
- RMGRR 169 – Related to NPRR1095, Texas SET V5.0 Changes
- Outstanding Change Controls identified and approved by the Texas Set Working Group
- SCR 823 – ERCOT’s Mass System “County Name” File Updates for Texas SET v5.0 Implementation
- NPRR 1168 – Related to RMGRR172, Texas SET V5.0 Continuous Service Agreements Changes
- RMGRR 172 – Texas SET V5.0 Continuous Service Agreements Changes
- RMGRR 179 – TDSP Temporary Emergency Electric Energy Facility (TEEEF) Deployment Transactional Processing

***It was implemented on November 11, 2024.***

**<https://www.ercot.com/mktrules/guides/txset/version>**

# Texas SET Implementation Guides

Service Orders, Invoice and Remittance Transactions	
Transaction and Version	Web Link to Documentation
<b>Texas SET V5.0 650</b> Service Orders Point to Point	<a href="#">Guides</a> <a href="#">Examples</a>
<b>Texas SET V5.0 810</b> TDSP's Invoice Point to Point	<a href="#">Guides</a> <a href="#">Examples</a> <a href="#">SAC04 Files</a>
<b>Texas SET 5.0 820</b> Remittance Advice Point to Point	<a href="#">Guides</a> <a href="#">Examples</a>

# Texas SET Implementation Guides

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Enrollments, Rejects and Usage Transactions	
Transaction and Version	Web Link to Documentation
<b>Texas SET V5.0 814</b> Enrollments, MVI, MVO, Create/Maintenance/Retire, Maintain Customer Information	<a href="#">Guides</a> <a href="#">Examples</a>
<b>Texas SET V5.0 824</b> Invoice or Usage Reject Notification	<a href="#">Guides</a> <a href="#">Examples</a>
<b>Texas SET V5.0 867</b> Monthly and Final Usage, Historical Usage	<a href="#">Guides</a> <a href="#">Examples</a>

# Texas SET Implementation Guides

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## Functional Acknowledgement and CR Option 1 Outage Transactions

Transaction and Version	Web Link to Documentation
<b>Texas SET V5.0 997</b> Functional Acknowledgement	<a href="#"><u>Guides</u></a>
<b>Texas SET V5.0 T-Series</b> CR Option 1 Outage Transactions	<a href="#"><u>Guides</u></a>

# Registration and Qualification/Certification

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## Registration

- The LSE Application for Registration can be found in [Section 23](#) of the Protocols.

## Qualification/Certification

- CRs must be certified by ERCOT. Please read more about [Retail Market Test Flight Information](#)
- CRs operating as REPs must also be certified by the Public Utility Commission of Texas (PUCT). Please refer to the [Retail Electric Providers Certification and Reporting](#) section of the PUCT website for more information.
- Contact ERCOT Client Services for a full list of requirements

# Retail Market Testing

Key Documents	
Description	File Name & Web Link to Documentation
The ERCOT Retail Testing Website is used by Market Participants to become certified in conducting retail market processes within the ERCOT market.	<a href="#"><u>Texas Retail Testing</u></a>
Retail Market Test Scripts and Workbook	<a href="#"><u>Flight Test Scripts Workbook and Testing Requirements Matrix - TX SET 5.0</u></a>
FlighTrak Users Guide	<a href="#"><u>FlighTrak Users Guide v1.1</u></a>
Retail Test Environment Users Guide	<a href="#"><u>Retail Market Test Environment User Guide</u></a>



# Retail Market Testing

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Key Documents	
Description	File Name & Web Link to Documentation
FlighTrak Administrator Form	<a href="#"><u>FlighTrak Administrator Form</u></a>
Retail Market Testing Frequently Asked Questions	<a href="#"><u>Retail Market Testing Frequently Asked Questions</u></a>
Testing to Production Checklist	<a href="#"><u>Testing to Production Checklist</u></a>