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| NPRR Number | [1259](https://www.ercot.com/mktrules/issues/NPRR1259) | NPRR Title | Update Section 15 Level Response Language |
| Date of Decision | | March 13, 2025 | |
| Action | | Approved | |
| Timeline | | Normal | |
| Estimated Impacts | | Cost/Budgetary: None  Project Duration: No project required | |
| Effective Date | | April 1, 2025 | |
| Priority and Rank Assigned | | Not applicable | |
| Nodal Protocol Sections Requiring Revision | | 15, Customer Registration | |
| Related Documents Requiring Revision/Related Revision Requests | | None | |
| Revision Description | | This Nodal Protocol Revision Request (NPRR) clarifies that retail transaction response timing requirements will not include the duration of a planned and approved ERCOT retail system outage. | |
| Reason for Revision | | [Strategic Plan](https://www.ercot.com/files/docs/2023/08/25/ERCOT-Strategic-Plan-2024-2028.pdf) Objective 1 – Be an industry leader for grid reliability and resilience  [Strategic Plan](https://www.ercot.com/files/docs/2023/08/25/ERCOT-Strategic-Plan-2024-2028.pdf) Objective 2 - Enhance the ERCOT region’s economic competitiveness with respect to trends in wholesale power rates and retail electricity prices to consumers  [Strategic Plan](https://www.ercot.com/files/docs/2023/08/25/ERCOT-Strategic-Plan-2024-2028.pdf) Objective 3 - Advance ERCOT, Inc. as an independent leading industry expert and an employer of choice by fostering innovation, investing in our people, and emphasizing the importance of our mission  General system and/or process improvement(s)  Regulatory requirements  ERCOT Board/PUCT Directive  *(please select ONLY ONE – if more than one apply, please select the ONE that is most relevant)* | |
| Justification of Reason for Revision and Market Impacts | | The purpose of this NPRR is to provide clarification on the response expectations of retail transactions during an approved ERCOT retail system outage. | |
| PRS Decision | | On 11/14/24, PRS voted unanimously to table NPRR1259 and refer the issue to RMS. All Market Segments participated in the vote.  On 12/12/24, PRS voted unanimously to recommend approval of NPRR1259 as amended by the 12/10/24 RMS comments. All Market Segments participated in the vote.  On 1/15/25, PRS voted unanimously to endorse and forward to TAC the 12/12/24 PRS Report and 10/30/24 Impact Analysis for NPRR1259. All Market Segments participated in the vote. | |
| Summary of PRS Discussion | | On 11/14/24, PRS reviewed NPRR1259 and requested that RMS review NPRR1259.  On 12/12/24, PRS reviewed the 12/10/24 RMS comments.  On 1/15/25, PRS reviewed the 10/30/24 Impact Analysis. | |
| TAC Decision | | On 1/22/25, TAC voted unanimously to recommend approval of NPRR1259 as recommended by PRS in the 1/15/25 PRS Report. All Market Segments participated in the vote. | |
| Summary of TAC Discussion | | On 1/22/25, there was no additional discussion beyond TAC review of the items below. | |
| TAC Review/Justification of Recommendation | | Revision Request ties to Reason for Revision as explained in Justification  Impact Analysis reviewed and impacts are justified as explained in Justification  Opinions were reviewed and discussed  Comments were reviewed and discussed (if applicable)  Other: (explain) | |
| ERCOT Board Decision | | On 2/4/25, the ERCOT Board voted unanimously to recommend approval of NPRR1259 as recommended by TAC in the 1/22/25 TAC Report. | |
| PUCT Decision | | On 3/13/25, the PUCT approved NPRR1259 and accompanying ERCOT Market Impact Statement as presented in Project No. 54445, Review of Protocols Adopted by the Independent Organization. | |

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| **Opinions** | |
| **Credit Review** | ERCOT Credit Staff and the Credit Finance Sub Group (CFSG) have reviewed NPRR1259 and do not believe that it requires changes to credit monitoring activity or the calculation of liability. |
| **Independent Market Monitor Opinion** | IMM has no opinion on NPRR1259. |
| **ERCOT Opinion** | ERCOT supports approval of NPRR1259. |
| **ERCOT Market Impact Statement** | ERCOT Staff has reviewed NPRR1259 and believes that it provides process improvements by clarifying that retail transaction response timing requirements will not include the duration of a planned and approved ERCOT retail system outage. |

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| Sponsor | |
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| Market Segment | Not Applicable |

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| **Comments Received** | |
| **Comment Author** | **Comment Summary** |
| RMS 121024 | Endorsed NPRR1259 as revised by RMS |

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| Market Rules Notes |

Please note the baseline Protocol language in the following section has been updated to reflect the incorporation of the following NPRR into the Protocols:

* NPRR1168, Related to RMGRR172, Texas SET V5.0 Continuous Service Agreements Changes (incorporated 11/11/24)
  + Section 15

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| **Proposed Protocol Language Revision** |

1. **CUSTOMER REGISTRATION**

(1) ERCOT shall maintain a registration database of all metered and unmetered Electric Service Identifiers (ESI IDs) in Texas for Customer Choice.

(2) ERCOT will notify the Public Utility Commission of Texas (PUCT) and the affected Competitive Retailer (CR) if a Transmission and/or Distribution Service Provider (TDSP) fails to meet its Customer switch responsibilities under the ERCOT Protocols.

(3) All CRs with Customers in Texas, whether operating inside the ERCOT Region or not, shall be required to register their Customers in accordance with this Section.

(4) All Customer registration processes will be conducted using the appropriate Texas Standard Electronic Transactions (TX SETs). Definitions of all TX SET codes referenced in this Section can be found in Section 19, Texas Standard Electronic Transaction. A reference to any TX SET transaction should be read as referring to the named transaction or its Market Information System (MIS) equivalent, if any. Transaction flow diagrams for Customer registration processing are posted on the ERCOT website.

(5) ERCOT will reject any initiating transaction due to date reasonableness if the requested implementation date is of more than 90 days in the future or 270 days in the past. Initiating transactions are: 814\_01, Switch Request; 814\_16, Move In Request; and 814\_24, Move Out Request. ERCOT will reject an 814\_18, Establish/Change/Delete CSA Request, transaction with a requested start date of more than 90 days in the future or a requested start date in the past.

(6) ERCOT will prioritize initiating or inbound transactions in the following manner. The following timing requirement calculations will not include the duration of a planned and TAC subcommittee-approved ERCOT retail system outage:

(a) Level 1 – Same day 814\_16 transactions, same day 814\_24 transactions, 814\_01 transactions and 814\_20, ESI ID Maintenance Requests (Create), will be processed in one Retail Business Hour.

(b) Level 2 – Standard 814\_16 transactions and standard 814\_24 transactions will be processed in two Retail Business Hours.

(c) Level 3 – 867\_02, Historical Usage, 814\_20, ESI ID Maintenance Requests (Maintain and Retire), will be processed in four Retail Business Hours.

(d) Level 4 – All 814\_26, Historical Usage Requests, 814\_18, Establish/Change/Delete CSA Requests, and 814\_19, Establish/Change/Delete CSA Responses, will be processed in one Retail Business Day.

(7) For transactions to flow through ERCOT, back-dated transactions for a market-approved corrective action must meet the date reasonableness test. Market Participants must work with ERCOT for any manual changes to transactions that fall outside these dates for market-approved corrective action. However, a TDSP will reject a back-dated transaction that is not part of a market-approved transaction.

(8) For more information concerning the requirements for transaction processing in the retail market, please refer to the Retail Market Guide.