**Texas**

**Standard**

**Electronic**

**Transaction**

**814\_PC:**

##### Maintain Customer Information Request

Electronic Data Interchange

ANSI ASC X12 Ver/Rel 004010

Transaction Set 814

**Texas 814\_PC:**

Maintain Customer Information Request

This transaction set, from CR to TDSP, is used by TDSPs to update customer information. A Competitive Retailer shall be required to provide TDSP with the information to contact the customer and to continually provide TDSP updates of changes in such information.

This transaction set will be transmitted from the CR to the TDSP only after the CR has received an 867\_04 Initial (Start) Meter Reading from the TDSP for that specific move-in customer. Also, the CR will not transmit this transaction set and/or provide any updates to the TDSP after receiving an 867\_03 Final Reading for that specific move-out customer.

This transaction set, from a MOU/EC TDSP to CR, is used to provide CR with updated customer information (name, address, membership ID, home phone number, etc.) for a particular Point of Delivery served by both the MOU/EC TDSP and the CR and to continually provide CR updates of such information, unless otherwise indicated in Retail Market Guide Section 8.1.

Document Flow:

* CR to TDSP
* CR to MOU/EC TDSP, unless otherwise indicated in Retail Market Guide Section 8.1
* MOU/EC TDSP to CR, unless otherwise indicated in Retail Market Guide Section 8.1

The Functional Acknowledgement (997) transaction set from the receiver of the originating transaction to the sender of the originating transaction, is used to acknowledge the receipt of the originating transaction and indicate whether the transaction passed ANSI X12 validation. This acknowledgement does not imply that the originating transaction passed Texas SET validation. “CR, TDSP, or ERCOT shall respond with a 997 within 24 hours of receipt of an inbound transaction.”

|  |  |  |  |
| --- | --- | --- | --- |
|  | |  | Summary of Changes |
| March 16, 2001  Version 1.3 | |  | Initial Release |
|  | |  |  |
| August 3, 2001  Version 1.4 | |  | The following changes were made: |
|  |  | * Updated examples: changed FJ to 5J (CC#2001-080) | |
|  |  | * Added gray box for PER segment – name format (CC# 2001-132) | |
|  |  | * Added “Washington DC” to the REF for Driver’s License (CC#2001-080) | |
|  | |  |  |
| June 17th, 2002  Version 1.5 | |  | The following changes were made: |
|  | |  | * Clarify the use of the N1 segments Ref. 2001-188 |
|  | |  | * Clarify the use of customer contact phone number Ref. 2002-255 |
|  | |  | * Add Special Needs Indicator segment Ref. 2002-259 |
|  | |  | * Add customer billing information Ref. 2002-269 |
| 8/5/02 | |  | * Cleaned up examples with the N1~FJ. Ref. 2002-331 8/5/02 |
| 9/15/02 | |  | * Change Control 2002-364 – Modified gray box of the N4.02 in the N1~BT loop. |
| 10/15/02 | |  | * Change Control 2002-404 – Added REF segment (Bill Type Indicator) to LIN loop. |
|  | |  | * Change Control 2002-411 – Added clarifying language to the N1~BT gray box |
| 2/10/03 | |  | * Change Control 2003-477 – Removed Change Control 405 (PER.02). 405 was withdrawn and should not have been added to the Implementation Guide |
|  | |  |  |
| May 29th, 2003  Version 1.6 | |  | The following changes were made: |
|  | |  | * Change Control 2003-476 Change the wording for the gray box that describes the condition under which State or Province Code (N402) of the N1~BT Loop (Customer Billing Address) is required. |
| 5/30/03 | |  | * Change Control 2003-511 This change control is being requested due to the fact some TDSP's have been receiving TX SET transactions with telephone (TE) or communication numbers with punctuation and symbols in the PER04 and PER06 data elements of the PER Segment, which is incorrect. |
|  | |  |  |
| September 29th, 2003  Version 2.0 | |  | No Changes |
|  | |  |  |
| October 8, 2004  Version 2.0A | |  | Change Control 2003-574:   * In reviewing BPO requirements, it has been determined that the existing Transaction notes do not provide value and should be eliminated.   Change Control 2004-634:   * As per discussions at the June 04 TX SET meeting, additional language should be added to each Transaction Set to identify the requirements and required response to the 997 Functional acknowledgement - The Functional Acknowledgement (997) transaction set from the receiver of the originating transaction to the sender of the originating transaction, is used to acknowledge the receipt of the originating transaction and indicate whether the transaction passed ANSI X12 validation. This acknowledgement does not imply that the originating transaction passed Texas SET validation. “CR, TDSP, or ERCOT shall respond with a 997 within 24 hours of receipt of an inbound transaction.” |
|  | |  |  |
| March 1, 2005  Version 2.1 | |  | Change Control 2003-569:   * Provide gray box clarification to the LIN segment to indicate that the Texas Market supports only 1 LIN loop per EDI Transaction.   Change Control 2004-596:   * This change control provides the Market with the appropriate timing procedures as to when the CR should provide an 814\_PC Maintain Customer Information Request to the TDSP.   Change Control 2004-649:   * Add membership ID to numerous TX SET transactions to support Muni/Co-op business requirement to positively match all move-in, move-out, and switch requests to an existing MCTDSP membership/account.   Change Control 2004-650:   * Make 814\_PC and 814\_PD transactions bi-directional to allow MCTDSP to send updated customer information to the CR and to allow CR to respond to MCTDSP. In the MOU/EC market, the MCTDSP will be doing consolidated billing unless the customer requests dual billing.   Change Control 2005-683:   * Add clarity to the transaction notes section regarding the Texas Market use of characters in alphanumeric fields |
|  | |  |  |
| September 1, 2006  Version 3.0 | |  | Change Control 2006-691:   * To support the changes in the revised Pro-Forma Retail Delivery Tariff, PUCT Project 29637. * All CR’s (regardless of Service Order Option) shall send 814\_PCs. No change required on the transaction, only a change in who is required to use the transaction. |
|  | |  |  |
| November 30, 2010  Version 3.0A | |  | Change Control 2009-729:   * Remove all examples from the TX SET Implementation guides and post them into a separate document for quicker correction and addition of new examples without a TX SET release   Change Control 2010-731:   * Update the TX SET Guides to correct spelling, grammar and punctuation. * Cleanup of gray box example for consistency. |
|  | |  |  |
| June 11, 2012  Version 4.0 | |  | Change Control 2010-739:   * Changes are required to the 814\_PC in order for the TDSPs to receive customer contact information for power outages and service restoration.   Change Control 2010-752:   * Remove incorrect link for locating ISO country codes from TX SET implementation Guides.   Change Control 2010-790:   * Clarification that only 1 PER~PO per transaction. |
|  | |  |  |
| November 2, 2020  Version 4.0A | |  | Change Control 2020-806:   * Sync the Texas SET Implementation Guides with ERCOT Protocols in the way the Muni-Coop is abbreviated.   Change Control 2020-820   * Recipients of the Select Language Characters (Special Characters) found in the Extended Character Set of the Application Control Structure can be rejected with a 997 Reject. |
| August 1, 2023  Version 4.0A | |  | Change Control 2023-841   * Update the transaction summary and the REF~1W in the 814\_PC to support options available to MOU/EC for retail transaction processing upon entry into retail competition. |
| November 11, 2024  Version 5.0 |  | Change Control 2021-836   * Add clarification to all name fields that the use of a comma is only valid when associated with a customer name. Name fields with only a comma or other one character punctuation will be rejected.   Change Control 2024-847   * Update the PER~PO to require at least one form of communication (Telephone, Personal Cellular or Email).   Change Control 2024-848   * Adds graybox language that “State or Province Code(s) will only contain uppercase letters and if applicable digits (0-9). Punctuation must be excluded” to the N402 of the N4 Customer Service Address |

**How to Use this Implementation Guide**

This section is used to show the **X12 Rules** for this segment. You must look further into the grayboxes below for Texas Rules.

**Segment: REF Reference Identification (ESI ID)**

**Position:** 030

**Loop:** LIN Optional

**Level:** Detail

**Usage:** Optional

**Max Use:** >1

**Purpose:** To specify identifying information

**Syntax Notes:** **1** At least one of REF02 or REF03 is required.

**2** If either C04003 or C04004 is present, then the other is required.

**3** If either C04005 or C04006 is present, then the other is required.

**Semantic Notes:** **1** REF04 contains data relating to the value cited in REF02.

**Comments:**

This section is used to show the Texas Rules for implementation of this segment.

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Required |
|  |  | REF~Q5~~10111111234567890ABCDEFGHIJKLMNOPQRS |

**Data Element Summary**

One or more examples.

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Must Use | **REF01** | **128** | **Reference Identification Qualifier** | | | | **M** |  | **ID 2/3** | | |
|  | | | Code qualifying the Reference Identification | | | | | | | |
|  | | | | Q5 |  | Property Control Number | | | | |
|  | | | | | | Electric Service Identifier (ESI ID) | | | |
| Must Use | **REF03** | **352** | **Description** | | | | **X** |  | **AN 1/80** | | |
|  | | | A free-form description to clarify the related data elements and their content | | | | | | | |
|  | | | ESI ID | | | | | | | |

This column shows the Texas use of each data element.

This column shows the X12 attributes for each data element.

M = Mandatory

O = Optional

# X = Relational

# C = Conditional

AN = Alphanumeric

N# = Implied Decimal at position #

ID = Identification

R = Real

1/30 = Minimum 1, Maximum 30

These are X12 code descriptions, which often do not relate to the Texas descriptions.

X12 cannot keep up with Texas needs, thus, Texas often changes the meaning of existing codes. See the corresponding graybox for the Texas definitions.

814 General Request, Response or Confirmation

ANSI ASC X12 Structure

**Functional Group ID=GE**

**Introduction:**

This Draft Standard for Trial Use contains the format and establishes the data contents of the General Request, Response or Confirmation Transaction Set (814) for use within the context of an Electronic Data Interchange (EDI) environment. This standard can be used to request actions to be performed, to respond to a request for actions to be performed or to confirm information related to actions performed.

**Heading:**

**Pos. Seg. Req. Loop Notes and**

**No. ID Name Des. Max.Use Repeat Comments**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| M | 010 | ST | Transaction Set Header | M | 1 |  |  |  |  |  |  |  |  |
| M | 020 | BGN | Beginning Segment | M | 1 |  |  |  |  |  |  |  |  |
|  |  |  | LOOP ID - N1 |  |  | >1 |  |  |  |  |  |  |  |
|  | 040 | N1 | Name | O | 1 |  | n1 |  |  |  |  |  |  |
|  | 070 | N4 | Geographic Location | O | 1 |  |  |  |  |  |  |  |  |
|  | 080 | PER | Administrative Communications Contact | O | >1 |  |  |  |  |  |  |  |  |
|  | 090 | REF | Reference Identification | O | >1 |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |

**Detail:**

**Pos. Seg. Req. Loop Notes and**

**No. ID Name Des. Max.Use Repeat Comments**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  |  | LOOP ID - LIN |  |  | >1 |  |  |  |  |  |  |  |
|  | 010 | LIN | Item Identification | O | 1 |  |  |  |  |  |  |  |  |
|  | 020 | ASI | Action or Status Indicator | O | 1 |  |  |  |  |  |  |  |  |
|  | 030 | REF | Reference Identification | O | >1 |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| M | 150 | SE | Transaction Set Trailer | M | 1 |  |  |  |  |  |  |  |  |

**Transaction Set Notes**

**1.** The N1 loop is used to identify the transaction sender and receiver.

For use on an alphanumeric field, Texas SET recognizes all characters within the Basic Character Set. Within the Extended Character Set, Texas SET recognizes all character sets except all Select Language Characters found in Section 3.3.2 item (4) of X12 Application Control Structure. Exceptions to ANSI Standards for alphanumeric fields are noted in gray boxes of this Implementation Guide.

Receipt of the Select Language Characters found in Section 3.3.2 item (4) of the Application Control Structure may be rejected with a 997 Reject transaction by recipient.

For reference, the Select Language Characters found in Section 3.3.2 item (4) of the ANSI Standards are:

À|Á|Â|Ä|à|á|â|ä|È|É|Ê|è|é|ê|ë|Ì|Í|Î|ì|í|î|ï|Ò|Ó|Ô|Ö|ò|ó|ô|ö|Ù|Ú|Û|Ü|ù|ú|û|ü|Ç|ç|Ñ|ñ|¿|¡ **Segment: ST Transaction Set Header**

**Position:** 010

**Loop:**

**Level:** Heading

**Usage:** Mandatory

**Max Use:** 1

**Purpose:** To indicate the start of a transaction set and to assign a control number

**Syntax Notes:**

**Semantic Notes:** **1** The transaction set identifier (ST01) is used by the translation routines of the interchange partners to select the appropriate transaction set definition (e.g., 810 selects the Invoice Transaction Set).

**Comments:**

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Required |
|  |  | ST~814~000000001 |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **ST01** | **143** | **Transaction Set Identifier Code** | | | | **M** |  | **ID 3/3** | |
|  | | | Code uniquely identifying a Transaction Set | | | | | | |
|  | | | | 814 |  | General Request, Response or Confirmation | | | |
| **Must Use** | **ST02** | **329** | **Transaction Set Control Number** | | | | **M** |  | **AN 4/9** | |
|  | | | Identifying control number that must be unique within the transaction set functional group assigned by the originator for a transaction set | | | | | | |

**Segment: BGN Beginning Segment**

**Position:** 020

**Loop:**

**Level:** Heading

**Usage:** Mandatory

**Max Use:** 1

**Purpose:** To indicate the beginning of a transaction set

**Syntax Notes:** **1** If BGN05 is present, then BGN04 is required.

**Semantic Notes:** **1** BGN02 is the transaction set reference number.

**2** BGN03 is the transaction set date.

**3** BGN04 is the transaction set time.

**4** BGN05 is the transaction set time qualifier.

**5** BGN06 is the transaction set reference number of a previously sent transaction affected by the current transaction.

**Comments:**

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Required |
|  |  | BGN~13~200104011956531~20010401~~~~~PC |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **BGN01** | **353** | **Transaction Set Purpose Code** | | | | **M** |  | **ID 2/2** | | |
|  | | | Code identifying purpose of transaction set | | | | | | | |
|  | | | | 13 |  | Request | | | | |
| **Must Use** | **BGN02** | **127** | **Reference Identification** | | | | **M** |  | **AN 1/30** | | |
|  | | | Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier | | | | | | | |
|  | | | A unique transaction identification number assigned by the originator of this transaction. This number must be unique over time.  Transaction Reference numbers will only contain uppercase letters (A to Z) and digits (0 to 9). Note that punctuation (spaces, dashes, etc.) must be excluded. | | | | | | | |
| **Must Use** | **BGN03** | **373** | **Date** | | | | **M** |  | **DT 8/8** | | |
|  | | | Date expressed as CCYYMMDD | | | | | | | |
|  | | | The transaction creation date - the date that the data was processed by the sender's application system. | | | | | | | |
| **Must Use** | **BGN08** | **306** | **Action Code** | | | | **O** |  | **ID 1/2** | | |
|  | | | Code indicating type of action | | | | | | | |
|  | | | This segment is used to initially identify the type of 814 that is being sent or received. Ignore the ANSI X12 definition of the code. | | | | | | | |
|  | | | | PC |  | Previously Converted | | | | |
|  | | | | | | Indicates Texas SET Transaction 814\_PC | | | |

**Segment: N1 Name (First Contact)**

**Position:** 040

**Loop:** N1 Optional

**Level:** Heading

**Usage:** Optional

**Max Use:** 1

**Purpose:** To identify a party by type of organization, name, and code

**Syntax Notes:** **1** At least one of N102 or N103 is required.

**2** If either N103 or N104 is present, then the other is required.

**Semantic Notes:**

**Comments:** **1** This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.

**2** N105 and N106 further define the type of entity in N101.

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | The Customer Contact Name should be formatted as follows: Last Name, First Name. |
|  |  | Name fields shall contain commas only when associated with a valid Customer Name. (Last Name, First Name)  Name fields that are populated with only a comma(s) or any one character punctuation shall be considered invalid and will be rejected by ERCOT and the TDSP. |
|  |  | N1~FJ~SNOW, JOE RAY JR  N1~FJ~MAINTENANCE DEPT |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **N101** | **98** | **Entity Identifier Code** | | | | **M** |  | **ID 2/3** | |
|  | | | Code identifying an organizational entity, a physical location, property or an individual | | | | | | |
|  | | | | FJ |  | First Contact | | | |
| **Must Use** | **N102** | **93** | **Name** | | | | **X** |  | **AN 1/60** | |
|  | | | Free-form name | | | | | | |
|  | | | The Customer Contact Name should be formatted as follows: Last Name, First Name. | | | | | | |

**Segment: PER Administrative Communications Contact (Contact Name/Number)**

**Position:** 080

**Loop:** N1 Optional

**Level:** Heading

**Usage:** Optional

**Max Use:** >1

**Purpose:** To identify a person or office to whom administrative communications should be directed

**Syntax Notes:** **1** If either PER03 or PER04 is present, then the other is required.

**2** If either PER05 or PER06 is present, then the other is required.

**3** If either PER07 or PER08 is present, then the other is required.

**Semantic Notes:**

**Comments:**

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Required |
|  |  | Name fields shall contain commas only when associated with a valid Customer Name. (Last Name, First Name)  Name fields that are populated with only a comma(s) or any one character punctuation shall be considered invalid and will be rejected by ERCOT and the TDSP. |
|  |  | PER~IC~~TE~8005551212  PER~IC~~TE~8005551212~TE~8005552121 |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **PER01** | **366** | **Contact Function Code** | | | | **M** |  | **ID 2/2** | |
|  | | | Code identifying the major duty or responsibility of the person or group named | | | | | | |
|  | | | | IC |  | Information Contact | | | |
|  | **PER03** | **365** | **Communication Number Qualifier** | | | | **X** |  | **ID 2/2** | |
|  | | | Code identifying the type of communication number | | | | | | |
|  | | | | TE |  | Telephone | | | |
| **Dep** | **PER04** | **364** | **Communication Number** | | | | **X** |  | **AN 1/80** | |
|  | | | Complete communications number including country or area code when applicable | | | | | | |
|  | | | Punctuation (dashes, symbols etc.) must be excluded. | | | | | | |
|  | **PER05** | **365** | **Communication Number Qualifier** | | | | **X** |  | **ID 2/2** | |
|  | | | Code identifying the type of communication number | | | | | | |
|  | | | | TE |  | Telephone | | | |
| **Dep** | **PER06** | **364** | **Communication Number** | | | | **X** |  | **AN 1/80** | |
|  | | | Complete communications number including country or area code when applicable | | | | | | |
|  | | | Punctuation (dashes, symbols etc.) must be excluded. | | | | | | |

**Segment: REF Reference Identification (Driver's License)**

**Position:** 090

**Loop:** N1 Optional

**Level:** Heading

**Usage:** Optional

**Max Use:** >1

**Purpose:** To specify identifying information

**Syntax Notes:** **1** At least one of REF02 or REF03 is required.

**2** If either C04003 or C04004 is present, then the other is required.

**3** If either C04005 or C04006 is present, then the other is required.

**Semantic Notes:** **1** REF04 contains data relating to the value cited in REF02.

**Comments:**

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Driver's License numbers will only contain uppercase letters (A to Z) and digits (0 to 9). Note that punctuation (spaces, dashes, etc.) must be excluded. |
|  |  | Optional |
|  |  | REF~5J~21932332~TX |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **REF01** | **128** | **Reference Identification Qualifier** | | | | **M** |  | **ID 2/3** | |
|  | | | Code qualifying the Reference Identification | | | | | | |
|  | | | | 5J |  | Driver's License | | | |
| **Must Use** | **REF02** | **127** | **Reference Identification** | | | | **X** |  | **AN 1/30** | |
|  | | | Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier | | | | | | |
|  | | | Driver's License Number | | | | | | |
| **Must Use** | **REF03** | **352** | **Description** | | | | **X** |  | **AN 1/80** | |
|  | | | A free-form description to clarify the related data elements and their content | | | | | | |
|  | | | State | | | | | | |
|  | | | | AK |  | Alaska | | | |
|  | | | | AL |  | Alabama | | | |
|  | | | | AR |  | Arkansas | | | |
|  | | | | AZ |  | Arizona | | | |
|  | | | | CA |  | California | | | |
|  | | | | CO |  | Colorado | | | |
|  | | | | CT |  | Connecticut | | | |
|  | | | | DC |  | Washington DC | | | |
|  | | | | DE |  | Delaware | | | |
|  | | | | FL |  | Florida | | | |
|  | | | | GA |  | Georgia | | | |
|  | | | | HI |  | Hawaii | | | |
|  | | | | IA |  | Iowa | | | |
|  | | | | ID |  | Idaho | | | |
|  | | | | IL |  | Illinois | | | |
|  | | | | IN |  | Indiana | | | |
|  | | | | KS |  | Kansas | | | |
|  | | | | KY |  | Kentucky | | | |
|  | | | | LA |  | Louisiana | | | |
|  | | | | MA |  | Massachusetts | | | |
|  | | | | MD |  | Maryland | | | |
|  | | | | ME |  | Maine | | | |
|  | | | | MI |  | Michigan | | | |
|  | | | | MN |  | Minnesota | | | |
|  | | | | MO |  | Missouri | | | |
|  | | | | MS |  | Mississippi | | | |
|  | | | | MT |  | Montana | | | |
|  | | | | NC |  | North Carolina | | | |
|  | | | | ND |  | North Dakota | | | |
|  | | | | NE |  | Nebraska | | | |
|  | | | | NH |  | New Hampshire | | | |
|  | | | | NJ |  | New Jersey | | | |
|  | | | | NM |  | New Mexico | | | |
|  | | | | NV |  | Nevada | | | |
|  | | | | NY |  | New York | | | |
|  | | | | OH |  | Ohio | | | |
|  | | | | OK |  | Oklahoma | | | |
|  | | | | OR |  | Oregon | | | |
|  | | | | PA |  | Pennsylvania | | | |
|  | | | | RI |  | Rhode Island | | | |
|  | | | | SC |  | South Carolina | | | |
|  | | | | SD |  | South Dakota | | | |
|  | | | | TN |  | Tennessee | | | |
|  | | | | TX |  | Texas | | | |
|  | | | | UT |  | Utah | | | |
|  | | | | VA |  | Virginia | | | |
|  | | | | VT |  | Vermont | | | |
|  | | | | WA |  | Washington | | | |
|  | | | | WI |  | Wisconsin | | | |
|  | | | | WV |  | West Virginia | | | |
|  | | | | WY |  | Wyoming | | | |

**Segment: REF Reference Identification (Social Security Number)**

**Position:** 090

**Loop:** N1 Optional

**Level:** Heading

**Usage:** Optional

**Max Use:** >1

**Purpose:** To specify identifying information

**Syntax Notes:** **1** At least one of REF02 or REF03 is required.

**2** If either C04003 or C04004 is present, then the other is required.

**3** If either C04005 or C04006 is present, then the other is required.

**Semantic Notes:** **1** REF04 contains data relating to the value cited in REF02.

**Comments:**

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Social Security numbers will only contain digits (0 to 9). Note that punctuation (spaces, dashes, etc.) must be excluded. |
|  |  | Optional |
|  |  | REF~SY~123456789 |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **REF01** | **128** | **Reference Identification Qualifier** | | | | **M** |  | **ID 2/3** | |
|  | | | Code qualifying the Reference Identification | | | | | | |
|  | | | | SY |  | Social Security Number | | | |
| **Must Use** | **REF02** | **127** | **Reference Identification** | | | | **X** |  | **AN 1/30** | |
|  | | | Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier | | | | | | |
|  | | | Social Security Number | | | | | | |

**Segment: N1 Name (Customer)**

**Position:** 040

**Loop:** N1 Optional

**Level:** Heading

**Usage:** Optional

**Max Use:** 1

**Purpose:** To identify a party by type of organization, name, and code

**Syntax Notes:** **1** At least one of N102 or N103 is required.

**2** If either N103 or N104 is present, then the other is required.

**Semantic Notes:**

**Comments:** **1** This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.

**2** N105 and N106 further define the type of entity in N101.

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | The Customer Contact Name should be formatted as follows: Last Name, First Name. |
|  |  | Name fields shall contain commas only when associated with a valid Customer Name. (Last Name, First Name)  Name fields that are populated with only a comma(s) or any one character punctuation shall be considered invalid and will be rejected by ERCOT and the TDSP. |
|  |  | N1~8R~SNOW, JOE RAY JR  N1~8R~XYZ COMPANY |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **N101** | **98** | **Entity Identifier Code** | | | | **M** |  | **ID 2/3** | | |
|  | | | Code identifying an organizational entity, a physical location, property or an individual | | | | | | | |
|  | | | | 8R |  | Consumer Service Provider (CSP) Customer | | | | |
|  | | | | | | Customer | | | |
| **Must Use** | **N102** | **93** | **Name** | | | | **X** |  | **AN 1/60** | | |
|  | | | Free-form name | | | | | | | |
|  | | | The Customer Contact Name should be formatted as follows: Last Name, First Name. | | | | | | | |

**Segment: N2 Additional Name Information (Doing Business As)**

**Position:** 050

**Loop:** N1 Optional

**Level:** Heading

**Usage:** Optional

**Max Use:** 2

**Purpose:** To specify additional names or those longer than 35 characters in length

**Syntax Notes:**

**Semantic Notes:**

**Comments:**

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Required if applicable |
|  |  | N2~D/B/A OIL FIELD COMPANY |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **N201** | **93** | **Name** | **M** |  | **AN 1/60** | |
|  | | | Free-form name | | | |
|  | **N202** | **93** | **Name** | **O** |  | **AN 1/60** | |
|  | | | Free-form name | | | |

**Segment: N4 Geographic Location (Customer Zip Code)**

**Position:** 070

**Loop:** N1 Optional

**Level:** Heading

**Usage:** Optional

**Max Use:** 1

**Purpose:** To specify the geographic place of the named party

**Syntax Notes:** **1** If N406 is present, then N405 is required.

**Semantic Notes:**

**Comments:** **1** A combination of either N401 through N404, or N405 and N406 may be adequate to specify a location.

**2** N402 is required only if city name (N401) is in the U.S. or Canada.

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Zip Code (N403) is Required. The first 5 characters will be used for validation. |
|  |  | N4~~~78111  N4~~~781110001 |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **N403** | **116** | **Postal Code** | **O** |  | **ID 3/15** | |
|  | | | Code defining international postal zone code excluding punctuation and blanks (zip code for United States) | | | |
|  | | | Postal codes will only contain digits (0 to 9). Note that punctuation (spaces, dashes, etc.) must be excluded. | | | |

**Segment: PER Administrative Communications Contact (Power Outage Contact Information)**

**Position:** 080

**Loop:** N1 Optional

**Level:** Heading

**Usage:** Optional

**Max Use:** >1

**Purpose:** To identify a person or office to whom administrative communications should be directed

**Syntax Notes:** **1** If either PER03 or PER04 is present, then the other is required.

**2** If either PER05 or PER06 is present, then the other is required.

**3** If either PER07 or PER08 is present, then the other is required.

**Semantic Notes:**

**Comments:**

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Only one (1) PER~PO segment will be sent per 814\_PC transaction.  PER~PO~~TE~8005551212~~~ EM~NAME@ISP.COM  PER~PO~~~~PC~8005555551~EM~NAME@ISP.COM  PER~PO~~~~~EM~NAME@ISP.COM |
|  |  | At least one of the 3 forms of communication is required Telephone (PER04), Personal Cellular (PER06) or Email (PER08). |
|  |  | PER~PO~~TE~8005551212~ PC~8005555551~EM~NAME@ISP.COM |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **PER01** | **366** | **Contact Function Code** | | | | **M** |  | **ID 2/2** | | |
|  | | | Code identifying the major duty or responsibility of the person or group named | | | | | | | |
|  | | | | PO |  | Production Representative | | | | |
|  | | | | | | An industrial specialist assigned to a contract administration office and charged with production surveillance of government contracts being performed in the plant or plants under the production representative's cognizance | | | | |
|  | | | | | | Power Outage Contact Information | | | |
|  | **PER03** | **365** | **Communication Number Qualifier** | | | | **X** |  | **ID 2/2** | | |
|  | | | Code identifying the type of communication number | | | | | | | |
|  | | | | TE |  | Telephone | | | | |
| **Dep** | **PER04** | **364** | **Communication Number** | | | | **X** |  | **AN 1/80** | | |
|  | | | Complete communications number including country or area code when applicable | | | | | | | |
|  | **PER05** | **365** | **Communication Number Qualifier** | | | | **X** |  | **ID 2/2** | | |
|  | | | Code identifying the type of communication number | | | | | | | |
|  | | | | PC |  | Personal Cellular | | | | |
| **Dep** | **PER06** | **364** | **Communication Number** | | | | **X** |  | **AN 1/80** | | |
|  | | | Complete communications number including country or area code when applicable | | | | | | | |
|  | **PER07** | **365** | **Communication Number Qualifier** | | | | **X** |  | **ID 2/2** | | |
|  | | | Code identifying the type of communication number | | | | | | | |
|  | | | | EM |  | Electronic Mail | | | | |
| **Dep** | **PER08** | **364** | **Communication Number** | | | | **X** |  | **AN 1/80** | | |
|  | | | Complete communications number including country or area code when applicable | | | | | | | |

**Segment: N1 Name (Customer Billing Name/Address)**

**Position:** 040

**Loop:** N1 Optional

**Level:** Heading

**Usage:** Optional

**Max Use:** 1

**Purpose:** To identify a party by type of organization, name, and code

**Syntax Notes:** **1** At least one of N102 or N103 is required.

**2** If either N103 or N104 is present, then the other is required.

**Semantic Notes:**

**Comments:** **1** This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.

**2** N105 and N106 further define the type of entity in N101.

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Required if ESIID is located in Muni/Co-op Area, otherwise not used.  ERCOT will not do this validation. IOU TDSPs may reject the transaction if they receive this information. If the IOU TDSP accepts the transaction, the billing information will be discarded and the IOU TDSP will not be responsible for any billing expectations of the CR. |
|  |  | Name fields shall contain commas only when associated with a valid Customer Name. (Last Name, First Name)  Name fields that are populated with only a comma(s) or any one character punctuation shall be considered invalid and will be rejected by ERCOT and the TDSP.  Required |
|  |  | N1~BT~DOE, JOHN  N1~BT~XYZ COMPANY |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **N101** | **98** | **Entity Identifier Code** | | | | **M** |  | **ID 2/3** | | |
|  | | | Code identifying an organizational entity, a physical location, property or an individual | | | | | | | |
|  | | | | BT |  | Bill-to-Party | | | | |
|  | | | | | | CUSTOMER BILLING NAME / ADDRESS | | | |
| **Must Use** | **N102** | **93** | **Name** | | | | **X** |  | **AN 1/60** | | |
|  | | | Free-form name | | | | | | | |
|  | | | The Customer Billing Name should be formatted as follows: Last Name, First Name. | | | | | | | |
|  | | | Only one comma will be used per the following examples. | | | | | | | |
|  | | | N1~BT~DOE, JOHN | | | | | | | |

**Segment: N2 Additional Name Information (Customer Billing Name Overflow)**

**Position:** 050

**Loop:** N1 Optional

**Level:** Heading

**Usage:** Optional

**Max Use:** 2

**Purpose:** To specify additional names or those longer than 35 characters in length

**Syntax Notes:**

**Semantic Notes:**

**Comments:**

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Optional:  Used if ESIID is located in Muni/Co-op Area, otherwise not used.  ERCOT will not do this validation.  IOU TDSPs may reject the transaction if they receive this information. If the IOU TDSP accepts the transaction, the billing information will be discarded and the IOU TDSP will not be responsible for any billing expectations of the CR. |
|  |  | Name fields shall contain commas only when associated with a valid Customer Name. (Last Name, First Name)  Name fields that are populated with only a comma(s) or any one character punctuation shall be considered invalid and will be rejected by ERCOT and the TDSP. |
|  |  | N2~D/B/A OIL FIELD COMPANY |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **N201** | **93** | **Name** | **M** |  | **AN 1/60** | |
|  | | | Free-form name | | | |
|  | **N202** | **93** | **Name** | **O** |  | **AN 1/60** | |
|  | | | Free-form name | | | |

**Segment: N3 Address Information (Customer Billing Address)**

**Position:** 060

**Loop:** N1 Optional

**Level:** Heading

**Usage:** Optional

**Max Use:** 2

**Purpose:** To specify the location of the named party

**Syntax Notes:**

**Semantic Notes:**

**Comments:**

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Required: |
|  |  | Required if ESIID is located in Muni/Co-op Area, otherwise not used.  ERCOT will not do this validation.  IOU TDSPs may reject the transaction if they receive this information. If the IOU TDSP accepts the transaction, the billing information will be discarded and the IOU TDSP will not be responsible for any billing expectations of the CR. |
|  |  | N3~123 N MAIN ST~ANY ADDRESS OVERFLOW |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **N301** | **166** | **Address Information** | **M** |  | **AN 1/55** | |
|  | | | Address information | | | |
|  | | | Customer Billing Address | | | |
| **Dep** | **N302** | **166** | **Address Information** | **O** |  | **AN 1/55** | |
|  | | | Address information | | | |
|  | | | Customer Billing Address Overflow  Condition: If there is an overflow, it must be sent. | | | |

**Segment: N4 Geographic Location (Customer Billing Address)**

**Position:** 070

**Loop:** N1 Optional

**Level:** Heading

**Usage:** Optional

**Max Use:** 1

**Purpose:** To specify the geographic place of the named party

**Syntax Notes:** **1** If N406 is present, then N405 is required.

**Semantic Notes:**

**Comments:** **1** A combination of either N401 through N404, or N405 and N406 may be adequate to specify a location.

**2** N402 is required only if city name (N401) is in the U.S. or Canada.

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Required if ESIID is located in Muni/Co-op Area, otherwise not used.  ERCOT will not do this validation.  IOU TDSPs may reject the transaction if they receive this information. If the IOU TDSP accepts the transaction, the billing information will be discarded and the IOU TDSP will not be responsible for any billing expectations of the CR. |
|  |  | N4~ANYTOWN~TX~78111  N4~ANYTOWN~TX~781110001  N4~MISSISSAUGA~ON~L4W4E4~CA |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **N401** | **19** | **City Name** | | | | **O** |  | **AN 2/30** | |
|  | | | Free-form text for city name | | | | | | |
| **Dep** | **N402** | **156** | **State or Province Code** | | | | **O** |  | **ID 2/2** | |
|  | | | Code (Standard State/Province) as defined by appropriate government agency | | | | | | |
|  | | | Condition: Required if Customer Billing Address is in the United States, Canada, or any other country that has defined state or province as part of the mailing address. | | | | | | |
|  | | | State or Province Code will only contain uppercase letters (A to Z) and if applicable digits (0 to 9).  Note that punctuation (spaces, dashes, etc.) must be excluded. | | | | | | |
| **Must Use** | **N403** | **116** | **Postal Code** | | | | **O** |  | **ID 3/15** | |
|  | | | Code defining international postal zone code excluding punctuation and blanks (zip code for United States) | | | | | | |
|  | | | Postal codes will only contain upper case letters (A to Z) and digits (0 to 9). Note that punctuation (spaces, dashes, etc.) must be excluded. | | | | | | |
| **Dep** | **N404** | **26** | **Country Code** | | | | **O** |  | **ID 2/3** | |
|  | | | Code identifying the country | | | | | | |
|  | | | For country codes not listed, please refer to ISO 3166. | | | | | | |
|  | | | Required if outside the United States. | | | | | | |
|  | | | | CA |  | Canada | | | |
|  | | | | CH |  | Switzerland | | | |
|  | | | | DE |  | Germany | | | |
|  | | | | ES |  | Spain | | | |
|  | | | | FR |  | France | | | |
|  | | | | GB |  | United Kingdom | | | |
|  | | | | IT |  | Italy | | | |
|  | | | | JP |  | Japan | | | |
|  | | | | MX |  | Mexico | | | |
|  | | | | PR |  | Puerto Rico | | | |
|  | | | | SE |  | Sweden | | | |

**Segment: N1 Name (TDSP)**

**Position:** 040

**Loop:** N1 Optional

**Level:** Heading

**Usage:** Optional

**Max Use:** 1

**Purpose:** To identify a party by type of organization, name, and code

**Syntax Notes:** **1** At least one of N102 or N103 is required.

**2** If either N103 or N104 is present, then the other is required.

**Semantic Notes:**

**Comments:** **1** This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.

**2** N105 and N106 further define the type of entity in N101.

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Required |
|  |  | N1~8S~TDSP COMPANY~1~007909411~~40 |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **N101** | **98** | **Entity Identifier Code** | | | | **M** |  | **ID 2/3** | | |
|  | | | Code identifying an organizational entity, a physical location, property or an individual | | | | | | | |
|  | | | | 8S |  | Consumer Service Provider (CSP) | | | | |
|  | | | | | | TDSP | | | |
| **Must Use** | **N102** | **93** | **Name** | | | | **X** |  | **AN 1/60** | | |
|  | | | Free-form name | | | | | | | |
|  | | | TDSP Name | | | | | | | |
| **Must Use** | **N103** | **66** | **Identification Code Qualifier** | | | | **X** |  | **ID 1/2** | | |
|  | | | Code designating the system/method of code structure used for Identification Code (67) | | | | | | | |
|  | | | | 1 |  | D-U-N-S Number, Dun & Bradstreet | | | | |
|  | | | | 9 |  | D-U-N-S+4, D-U-N-S Number with Four Character Suffix | | | | |
| **Must Use** | **N104** | **67** | **Identification Code** | | | | **X** |  | **AN 2/80** | | |
|  | | | Code identifying a party or other code | | | | | | | |
|  | | | TDSP D-U-N-S Number or D-U-N-S + 4 Number | | | | | | | |
| **Must Use** | **N106** | **98** | **Entity Identifier Code** | | | | **O** |  | **ID 2/3** | | |
|  | | | Code identifying an organizational entity, a physical location, property or an individual | | | | | | | |
|  | | | | 40 |  | Receiver | | | | |
|  | | | | 41 |  | Submitter | | | | |

**Segment: N1 Name (Competitive Retailer)**

**Position:** 040

**Loop:** N1 Optional

**Level:** Heading

**Usage:** Optional

**Max Use:** 1

**Purpose:** To identify a party by type of organization, name, and code

**Syntax Notes:** **1** At least one of N102 or N103 is required.

**2** If either N103 or N104 is present, then the other is required.

**Semantic Notes:**

**Comments:** **1** This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.

**2** N105 and N106 further define the type of entity in N101.

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Required |
|  |  | N1~SJ~CR NAME~1~007909422~~41 |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **N101** | **98** | **Entity Identifier Code** | | | | **M** |  | **ID 2/3** | | |
|  | | | Code identifying an organizational entity, a physical location, property or an individual | | | | | | | |
|  | | | | SJ |  | Service Provider | | | | |
|  | | | | | | Competitive Retailer (CR) | | | |
| **Must Use** | **N102** | **93** | **Name** | | | | **X** |  | **AN 1/60** | | |
|  | | | Free-form name | | | | | | | |
|  | | | CR Name | | | | | | | |
| **Must Use** | **N103** | **66** | **Identification Code Qualifier** | | | | **X** |  | **ID 1/2** | | |
|  | | | Code designating the system/method of code structure used for Identification Code (67) | | | | | | | |
|  | | | | 1 |  | D-U-N-S Number, Dun & Bradstreet | | | | |
|  | | | | 9 |  | D-U-N-S+4, D-U-N-S Number with Four Character Suffix | | | | |
| **Must Use** | **N104** | **67** | **Identification Code** | | | | **X** |  | **AN 2/80** | | |
|  | | | Code identifying a party or other code | | | | | | | |
|  | | | CR D-U-N-S Number or D-U-N-S + 4 Number | | | | | | | |
| **Must Use** | **N106** | **98** | **Entity Identifier Code** | | | | **O** |  | **ID 2/3** | | |
|  | | | Code identifying an organizational entity, a physical location, property or an individual | | | | | | | |
|  | | | | 40 |  | Receiver | | | | |
|  | | | | 41 |  | Submitter | | | | |

**Segment: N1 Name (Second Contact Person)**

**Position:** 040

**Loop:** N1 Optional

**Level:** Heading

**Usage:** Optional

**Max Use:** 1

**Purpose:** To identify a party by type of organization, name, and code

**Syntax Notes:** **1** At least one of N102 or N103 is required.

**2** If either N103 or N104 is present, then the other is required.

**Semantic Notes:**

**Comments:** **1** This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.

**2** N105 and N106 further define the type of entity in N101.

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Required if available |
|  |  | Name fields shall contain commas only when associated with a valid Customer Name. (Last Name, First Name)  Name fields that are populated with only a comma(s) or any one character punctuation shall be considered invalid and will be rejected by ERCOT and the TDSP. |
|  |  | N1~VA~SNOW, JOE RAY JR  N1~VA~XYZ COMPANY |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **N101** | **98** | **Entity Identifier Code** | | | | **M** |  | **ID 2/3** | |
|  | | | Code identifying an organizational entity, a physical location, property or an individual | | | | | | |
|  | | | | VA |  | Second Contact | | | |
| **Must Use** | **N102** | **93** | **Name** | | | | **X** |  | **AN 1/60** | |
|  | | | Free-form name | | | | | | |
|  | | | The Customer Contact Name should be formatted as follows: Last Name, First Name. | | | | | | |

**Segment: PER Administrative Communications Contact (Contact Name/Number)**

**Position:** 080

**Loop:** N1 Optional

**Level:** Heading

**Usage:** Optional

**Max Use:** >1

**Purpose:** To identify a person or office to whom administrative communications should be directed

**Syntax Notes:** **1** If either PER03 or PER04 is present, then the other is required.

**2** If either PER05 or PER06 is present, then the other is required.

**3** If either PER07 or PER08 is present, then the other is required.

**Semantic Notes:**

**Comments:**

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Required |
|  |  | PER~IC~~TE~8005551212  PER~IC~~TE~8005551212~TE~8005552121 |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **PER01** | **366** | **Contact Function Code** | | | | **M** |  | **ID 2/2** | |
|  | | | Code identifying the major duty or responsibility of the person or group named | | | | | | |
|  | | | | IC |  | Information Contact | | | |
|  | **PER03** | **365** | **Communication Number Qualifier** | | | | **X** |  | **ID 2/2** | |
|  | | | Code identifying the type of communication number | | | | | | |
|  | | | | TE |  | Telephone | | | |
| **Dep** | **PER04** | **364** | **Communication Number** | | | | **X** |  | **AN 1/80** | |
|  | | | Complete communications number including country or area code when applicable | | | | | | |
|  | | | Punctuation (dashes, symbols etc.) must be excluded. | | | | | | |
|  | **PER05** | **365** | **Communication Number Qualifier** | | | | **X** |  | **ID 2/2** | |
|  | | | Code identifying the type of communication number | | | | | | |
|  | | | | TE |  | Telephone | | | |
| **Dep** | **PER06** | **364** | **Communication Number** | | | | **X** |  | **AN 1/80** | |
|  | | | Complete communications number including country or area code when applicable | | | | | | |
|  | | | Punctuation (dashes, symbols etc.) must be excluded. | | | | | | |

**Segment: REF Reference Identification (Driver's License)**

**Position:** 090

**Loop:** N1 Optional

**Level:** Heading

**Usage:** Optional

**Max Use:** >1

**Purpose:** To specify identifying information

**Syntax Notes:** **1** At least one of REF02 or REF03 is required.

**2** If either C04003 or C04004 is present, then the other is required.

**3** If either C04005 or C04006 is present, then the other is required.

**Semantic Notes:** **1** REF04 contains data relating to the value cited in REF02.

**Comments:**

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Driver's License numbers will only contain uppercase letters (A to Z) and digits (0 to 9). Note that punctuation (spaces, dashes, etc.) must be excluded. |
|  |  | Optional |
|  |  | REF~5J~21932332~TX |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **REF01** | **128** | **Reference Identification Qualifier** | | | | **M** |  | **ID 2/3** | |
|  | | | Code qualifying the Reference Identification | | | | | | |
|  | | | | 5J |  | Driver's License | | | |
| **Must Use** | **REF02** | **127** | **Reference Identification** | | | | **X** |  | **AN 1/30** | |
|  | | | Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier | | | | | | |
|  | | | Driver's License Number | | | | | | |
| **Must Use** | **REF03** | **352** | **Description** | | | | **X** |  | **AN 1/80** | |
|  | | | A free-form description to clarify the related data elements and their content | | | | | | |
|  | | | State | | | | | | |
|  | | | | AK |  | Alaska | | | |
|  | | | | AL |  | Alabama | | | |
|  | | | | AR |  | Arkansas | | | |
|  | | | | AZ |  | Arizona | | | |
|  | | | | CA |  | California | | | |
|  | | | | CO |  | Colorado | | | |
|  | | | | CT |  | Connecticut | | | |
|  | | | | DC |  | Washington DC | | | |
|  | | | | DE |  | Delaware | | | |
|  | | | | FL |  | Florida | | | |
|  | | | | GA |  | Georgia | | | |
|  | | | | HI |  | Hawaii | | | |
|  | | | | IA |  | Iowa | | | |
|  | | | | ID |  | Idaho | | | |
|  | | | | IL |  | Illinois | | | |
|  | | | | IN |  | Indiana | | | |
|  | | | | KS |  | Kansas | | | |
|  | | | | KY |  | Kentucky | | | |
|  | | | | LA |  | Louisiana | | | |
|  | | | | MA |  | Massachusetts | | | |
|  | | | | MD |  | Maryland | | | |
|  | | | | ME |  | Maine | | | |
|  | | | | MI |  | Michigan | | | |
|  | | | | MN |  | Minnesota | | | |
|  | | | | MO |  | Missouri | | | |
|  | | | | MS |  | Mississippi | | | |
|  | | | | MT |  | Montana | | | |
|  | | | | NC |  | North Carolina | | | |
|  | | | | ND |  | North Dakota | | | |
|  | | | | NE |  | Nebraska | | | |
|  | | | | NH |  | New Hampshire | | | |
|  | | | | NJ |  | New Jersey | | | |
|  | | | | NM |  | New Mexico | | | |
|  | | | | NV |  | Nevada | | | |
|  | | | | NY |  | New York | | | |
|  | | | | OH |  | Ohio | | | |
|  | | | | OK |  | Oklahoma | | | |
|  | | | | OR |  | Oregon | | | |
|  | | | | PA |  | Pennsylvania | | | |
|  | | | | RI |  | Rhode Island | | | |
|  | | | | SC |  | South Carolina | | | |
|  | | | | SD |  | South Dakota | | | |
|  | | | | TN |  | Tennessee | | | |
|  | | | | TX |  | Texas | | | |
|  | | | | UT |  | Utah | | | |
|  | | | | VA |  | Virginia | | | |
|  | | | | VT |  | Vermont | | | |
|  | | | | WA |  | Washington | | | |
|  | | | | WI |  | Wisconsin | | | |
|  | | | | WV |  | West Virginia | | | |
|  | | | | WY |  | Wyoming | | | |

**Segment: REF Reference Identification (Social Security Number)**

**Position:** 090

**Loop:** N1 Optional

**Level:** Heading

**Usage:** Optional

**Max Use:** >1

**Purpose:** To specify identifying information

**Syntax Notes:** **1** At least one of REF02 or REF03 is required.

**2** If either C04003 or C04004 is present, then the other is required.

**3** If either C04005 or C04006 is present, then the other is required.

**Semantic Notes:** **1** REF04 contains data relating to the value cited in REF02.

**Comments:**

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Social Security numbers will only contain digits (0 to 9). Note that punctuation (spaces, dashes, etc.) must be excluded. |
|  |  | Optional |
|  |  | REF~SY~123456789 |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **REF01** | **128** | **Reference Identification Qualifier** | | | | **M** |  | **ID 2/3** | |
|  | | | Code qualifying the Reference Identification | | | | | | |
|  | | | | SY |  | Social Security Number | | | |
| **Must Use** | **REF02** | **127** | **Reference Identification** | | | | **X** |  | **AN 1/30** | |
|  | | | Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier | | | | | | |
|  | | | Social Security Number | | | | | | |

**Segment: LIN Item Identification**

**Position:** 010

**Loop:** LIN Optional

**Level:** Detail

**Usage:** Optional

**Max Use:** 1

**Purpose:** To specify basic item identification data

**Syntax Notes:** **1** If either LIN04 or LIN05 is present, then the other is required.

**2** If either LIN06 or LIN07 is present, then the other is required.

**3** If either LIN08 or LIN09 is present, then the other is required.

**4** If either LIN10 or LIN11 is present, then the other is required.

**5** If either LIN12 or LIN13 is present, then the other is required.

**6** If either LIN14 or LIN15 is present, then the other is required.

**7** If either LIN16 or LIN17 is present, then the other is required.

**8** If either LIN18 or LIN19 is present, then the other is required.

**9** If either LIN20 or LIN21 is present, then the other is required.

**10** If either LIN22 or LIN23 is present, then the other is required.

**11** If either LIN24 or LIN25 is present, then the other is required.

**12** If either LIN26 or LIN27 is present, then the other is required.

**13** If either LIN28 or LIN29 is present, then the other is required.

**14** If either LIN30 or LIN31 is present, then the other is required.

**Semantic Notes:** **1** LIN01 is the line item identification

**Comments:** **1** See the Data Dictionary for a complete list of IDs.

**2** LIN02 through LIN31 provide for fifteen different product/service IDs for each item. For example: Case, Color, Drawing No., U.P.C. No., ISBN No., Model No., or SKU.

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Required  Only 1 LIN Loop per EDI transaction is accepted in the Texas Market |
|  |  | LIN~1~SH~EL~SH~MCI |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **LIN01** | **350** | **Assigned Identification** | | | | **O** |  | **AN 1/20** | |
|  | | | Alphanumeric characters assigned for differentiation within a transaction set | | | | | | |
| **Must Use** | **LIN02** | **235** | **Product/Service ID Qualifier** | | | | **M** |  | **ID 2/2** | |
|  | | | Code identifying the type/source of the descriptive number used in Product/Service ID (234) | | | | | | |
|  | | | | SH |  | Service Requested | | | |
| **Must Use** | **LIN03** | **234** | **Product/Service ID** | | | | **M** |  | **AN 1/48** | |
|  | | | Identifying number for a product or service | | | | | | |
|  | | | Commodity | | | | | | |
|  | | | | EL |  | Electric Service | | | |
| **Must Use** | **LIN04** | **235** | **Product/Service ID Qualifier** | | | | **X** |  | **ID 2/2** | |
|  | | | Code identifying the type/source of the descriptive number used in Product/Service ID (234) | | | | | | |
|  | | | | SH |  | Service Requested | | | |
| **Must Use** | **LIN05** | **234** | **Product/Service ID** | | | | **X** |  | **AN 1/48** | |
|  | | | Identifying number for a product or service | | | | | | |
|  | | | | MCI |  | Maintain Customer Information | | | |

**Segment: ASI Action or Status Indicator**

**Position:** 020

**Loop:** LIN Optional

**Level:** Detail

**Usage:** Optional

**Max Use:** 1

**Purpose:** To indicate the action to be taken with the information provided or the status of the entity described

**Syntax Notes:**

**Semantic Notes:**

**Comments:**

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Identifies the action to be taken or the status of a requested action for the service identified in the LIN segment. |
|  |  | Required |
|  |  | ASI~7~001 |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **ASI01** | **306** | **Action Code** | | | | **M** |  | **ID 1/2** | |
|  | | | Code indicating type of action | | | | | | |
|  | | | | 7 |  | Request | | | |
| **Must Use** | **ASI02** | **875** | **Maintenance Type Code** | | | | **M** |  | **ID 3/3** | |
|  | | | Code identifying the specific type of item maintenance | | | | | | |
|  | | | | 001 |  | Change | | | |

**Segment: REF Reference Identification (ESI ID)**

**Position:** 030

**Loop:** LIN Optional

**Level:** Detail

**Usage:** Optional

**Max Use:** >1

**Purpose:** To specify identifying information

**Syntax Notes:** **1** At least one of REF02 or REF03 is required.

**2** If either C04003 or C04004 is present, then the other is required.

**3** If either C04005 or C04006 is present, then the other is required.

**Semantic Notes:** **1** REF04 contains data relating to the value cited in REF02.

**Comments:**

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Required |
|  |  | REF~Q5~~10111111234567890ABCDEFGHIJKLMNOPQRS |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **REF01** | **128** | **Reference Identification Qualifier** | | | | **M** |  | **ID 2/3** | | |
|  | | | Code qualifying the Reference Identification | | | | | | | |
|  | | | | Q5 |  | Property Control Number | | | | |
|  | | | | | | Electric Service Identifier (ESI ID) | | | |
| **Must Use** | **REF03** | **352** | **Description** | | | | **X** |  | **AN 1/80** | | |
|  | | | A free-form description to clarify the related data elements and their content | | | | | | | |
|  | | | ESI ID | | | | | | | |

**Segment: REF Reference Identification (Membership ID)**

**Position:** 030

**Loop:** LIN Optional

**Level:** Detail

**Usage:** Optional

**Max Use:** >1

**Purpose:** To specify identifying information

**Syntax Notes:** **1** At least one of REF02 or REF03 is required.

**2** If either C04003 or C04004 is present, then the other is required.

**3** If either C04005 or C04006 is present, then the other is required.

**Semantic Notes:** **1** REF04 contains data relating to the value cited in REF02.

**Comments:**

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Required in MOU/EC market, unless otherwise indicated in Retail Market Guide Section 8.1. Otherwise, not used. ERCOT does not validate whether or not the segment is required. |
|  |  | REF~1W~~1234567890 |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **REF01** | **128** | **Reference Identification Qualifier** | | | | **M** |  | **ID 2/3** | | |
|  | | | Code qualifying the Reference Identification | | | | | | | |
|  | | | | 1W |  | Membership Identification Number | | | | |
|  | | | | | | Membership Number or ID | | | |
| **Must Use** | **REF03** | **352** | **Description** | | | | **X** |  | **AN 1/80** | | |
|  | | | A free-form description to clarify the related data elements and their content | | | | | | | |
|  | | | Membership ID, account number or other value as assigned by the MOU/EC that positively identifies the end-use customer to the MOU/EC TDSP. Required if ESI ID is located in MOU/EC service territory, unless otherwise indicated in Retail Market Guide Section 8.1. | | | | | | | |

**Segment: REF Reference Identification (Billing Type)**

**Position:** 030

**Loop:** LIN Optional

**Level:** Detail

**Usage:** Optional

**Max Use:** >1

**Purpose:** To specify identifying information

**Syntax Notes:** **1** At least one of REF02 or REF03 is required.

**2** If either C04003 or C04004 is present, then the other is required.

**3** If either C04005 or C04006 is present, then the other is required.

**Semantic Notes:** **1** REF04 contains data relating to the value cited in REF02.

**Comments:**

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | IOU TDSPs may reject the transaction if they receive this information. If the IOU TDSP accepts the transaction, the billing information will be discarded and the IOU TDSP will not be responsible for any billing expectations of the CR. |
|  |  | REF~BLT~LDC |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **REF01** | **128** | **Reference Identification Qualifier** | | | | **M** |  | **ID 2/3** | | |
|  | | | Code qualifying the Reference Identification | | | | | | | |
|  | | | | BLT |  | Billing Type | | | | |
|  | | | | | | Indicates whether the bill is consolidated by the TDSP or CR, or whether each party will render their own bill. | | | |
| **Must Use** | **REF02** | **127** | **Reference Identification** | | | | **X** |  | **AN 1/30** | | |
|  | | | Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier | | | | | | | |
|  | | | | DUAL |  | Dual Billing | | | | |
|  | | | | | | Each party bills the customer for its portion | | | |
|  | | | | ESP |  | ESP Consolidated Billing | | | | |
|  | | | | | | The CR bills the customer. | | | |
|  | | | | LDC |  | LDC Consolidated Billing | | | | |
|  | | | | | | The TDSP bills the customer | | | |

**Segment: REF Reference Identification (Special Needs Indicator)**

**Position:** 030

**Loop:** LIN Optional

**Level:** Detail

**Usage:** Optional

**Max Use:** >1

**Purpose:** To specify identifying information

**Syntax Notes:** **1** At least one of REF02 or REF03 is required.

**2** If either C04003 or C04004 is present, then the other is required.

**3** If either C04005 or C04006 is present, then the other is required.

**Semantic Notes:** **1** REF04 contains data relating to the value cited in REF02.

**Comments:**

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Required: |
|  |  | A "Y" in this field means that the customer is either:  · A residential customer who qualifies through the Residential Critical Care eligibility Determination Form, as issued by the PUCT.  Or  · A customer for whom electric service is considered crucial for the protection and maintenance of public safety pursuant to Subst. Rules §§25.52 and 25.53.  Or  · An industrial customer for whom an interruption or suspension of service will create a dangerous or life threatening condition at the customer's premise |
|  |  | REF~SU~Y |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **REF01** | **128** | **Reference Identification Qualifier** | | | | **M** |  | **ID 2/3** | | |
|  | | | Code qualifying the Reference Identification | | | | | | | |
|  | | | | SU |  | Special Processing Code | | | | |
|  | | | | | | Special Needs Indicator | | | |
| **Must Use** | **REF02** | **127** | **Reference Identification** | | | | **X** |  | **AN 1/30** | | |
|  | | | Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier | | | | | | | |
|  | | | | N |  | No | | | | |
|  | | | | | | Special Needs is not required | | | |
|  | | | | Y |  | Yes | | | | |
|  | | | | | | Special Needs Customer | | | |

**Segment: SE Transaction Set Trailer**

**Position:** 150

**Loop:**

**Level:** Detail

**Usage:** Mandatory

**Max Use:** 1

**Purpose:** To indicate the end of the transaction set and provide the count of the transmitted segments (including the beginning (ST) and ending (SE) segments)

**Syntax Notes:**

**Semantic Notes:**

**Comments:** **1** SE is the last segment of each transaction set.

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Required |
|  |  | SE~18~000000001 |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **SE01** | **96** | **Number of Included Segments** | **M** |  | **N0 1/10** | |
|  | | | Total number of segments included in a transaction set including ST and SE segments | | | |
| **Must Use** | **SE02** | **329** | **Transaction Set Control Number** | **M** |  | **AN 4/9** | |
|  | | | Identifying control number that must be unique within the transaction set functional group assigned by the originator for a transaction set | | | |