

**To:**

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**Sent:** 1/29/24 12:53 PM**Subject:** M-B012924-01 ERCOT requests user feedback on mobile app and website redesign

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**NOTICE DATE:** January 29, 2024**NOTICE TYPE:** M-B012924-01 General**SHORT DESCRIPTION:** ERCOT requests user feedback on mobile app and website redesign**INTENDED AUDIENCE:** Public Users and Market Participants**DAYS AFFECTED:** Register by February 15, 2024**LONG DESCRIPTION:** ERCOT is seeking users willing to provide feedback on the ERCOT mobile app and the ERCOT website (ercot.com). ERCOT is beginning redesign work on both the mobile app and the website and, over the course of the projects, would appreciate feedback from ERCOT Market Participant users as well as the public. Those willing to participate will be contacted periodically to provide input on possible new enhancements via surveys, user testing sessions, and optional focus group meetings.**ACTION REQUIRED:** Email [userexperience@ercot.com](mailto:userexperience@ercot.com) to be added to the group of individuals who are willing to be contacted for user experience testing and feedback. Please email no later than February 15, 2024.**CONTACT:** If you have questions, please contact [userexperience@ercot.com](mailto:userexperience@ercot.com). Market Participants may also contact their ERCOT Account Manager or ERCOT Client Services at (512) 248-3900 and [ClientServices@ercot.com](mailto:ClientServices@ercot.com).**If you are receiving email from a public ERCOT distribution list that you no longer wish to receive, please follow this link in order to unsubscribe from this list:** <http://lists.ercot.com>.

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