**2023 Accomplishments**

1. Supported review of SCR817 - MarkeTrak Enhancements Aligning w/ TXSET 5.0 business requirements offering guidance on development.
2. Performed the bi-annual reviews of the MarkeTrak Subtype Analysis volumes communicating observations to RMS.
   1. Completed deeper dive of more common subtype analysis: volumes by REP, unexecutable reasons, timing for completion.
3. Reviewed monthly ERCOT IAG report noting observations and presenting findings to RMS.
4. Discussed at length the April NAESB outages impacting all market participants and the importance of timely market notices.
5. Supported ERCOT MIS API project.
6. Discussed AMS Settlement extract timing as it related to LP&L availability of interval data to REPs.
7. Revised TDTMS EDM Implementation Guide – administrative updates and realignment with references to OBDs as opposed to duplicating information.
8. Discussion on ERCOT’s Digital Certificate initiative.
9. Various MarkeTrak scenario discussions for clarification:
   1. Switch Hold Removal & documentation required thus resulting in a draft RMGRR
   2. MVI vs SWI scenario – consequences of sending inappropriate transactions and use of IAG process as a resolution
   3. Use of IAG process for identity theft
10. MarkeTrak Inadvertent Gain/Inadvertent Loss Analysis for 2022 MTs – deep dive on REP performance for each phase of the IAG process.

**2024 Goals**

1. Support Texas data transport improvement initiatives and continue joint efforts with other retail market working groups
   1. Collaborate with the Retail Market Training Task Force for any operational education opportunities
   2. Continued support of TXSET 5.0 IAG development requirements and implementation
   3. Quarterly review of monthly ERCOT IAG report
2. Support/Monitor ERCOT’s development efforts and implementation of SCR 817 MarkeTrak Enhancements associated with TXSET v5.0
3. Perform biannual review of overall MarkeTrak subtype volumes for trends and the need for further performance analysis of various subtypes
4. Perform IAG & MT data analysis using established framework to identify metrics/trends for market participants and market performance using ERCOT provided data
5. Perform monthly review of the Retail Market Services and Market Data Transparency Service Level Agreements (SLAs), including Listserv performance, and work with ERCOT to evaluate and implement any potential changes, as needed
6. Review the quarterly ERCOT Retail Market Performance Measures, as needed
7. Support ERCOT resolution efforts in addressing each outage and/or degradation of service