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| SCR Number | [825](https://www.ercot.com/mktrules/issues/SCR825) | SCR Title | ERCOT Voice Communications Aggregation |
| Impact Analysis Date | January 9, 2024 |
| Estimated Cost/Budgetary Impact | Between $150K and $250K |
| Estimated Time Requirements | The timeline for implementing this System Change Request (SCR) is dependent upon Public Utility Commission of Texas (PUCT) prioritization and approval. Estimated project duration: 7 to 10 months |
| ERCOT Staffing Impacts (across all areas) | Implementation Labor: 100% ERCOT; 0% VendorOngoing Requirements: No impacts to ERCOT staffing. |
| ERCOT Computer System Impacts | The following ERCOT systems would be impacted:* CRM & Registration Systems 38%
* Energy Management Systems 27%
* Market Operation Systems 16%
* Integration Systems 14%
* Telecom Management Systems 5%
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| ERCOT Business Function Impacts | No impacts to ERCOT business functions. |
| Grid Operations & Practices Impacts | ERCOT will update grid operations and practices to implement this SCR. |

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| Evaluation of Interim Solutions or Alternatives for a More Efficient Implementation |
| None offered. |

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| Comments |
| None. |