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| SCR Number | [825](https://www.ercot.com/mktrules/issues/SCR825) | SCR Title | ERCOT Voice Communications Aggregation |
| Impact Analysis Date | | January 9, 2024 | |
| Estimated Cost/Budgetary Impact | | Between $150K and $250K | |
| Estimated Time Requirements | | The timeline for implementing this System Change Request (SCR) is dependent upon Public Utility Commission of Texas (PUCT) prioritization and approval.  Estimated project duration: 7 to 10 months | |
| ERCOT Staffing Impacts (across all areas) | | Implementation Labor: 100% ERCOT; 0% Vendor  Ongoing Requirements: No impacts to ERCOT staffing. | |
| ERCOT Computer System Impacts | | The following ERCOT systems would be impacted:   * CRM & Registration Systems 38% * Energy Management Systems 27% * Market Operation Systems 16% * Integration Systems 14% * Telecom Management Systems 5% | |
| ERCOT Business Function Impacts | | No impacts to ERCOT business functions. | |
| Grid Operations & Practices Impacts | | ERCOT will update grid operations and practices to implement this SCR. | |

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| Evaluation of Interim Solutions or Alternatives for a More Efficient Implementation |
| None offered. |

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| Comments |
| None. |