**Lubbock Retail Integration Task Force 2\_28\_23**

Completed Action Items – Q&A

**Transition to Competition**

**Q: Does LP&L plan to transition customers / ESIs on meter cycle reads or a ‘flash cut’ date?**

**A:** LP&L plans for an on-cycle transition

**Q: When will LP&L accept EDI transactions for transition to competition?**

**A:** Transactions will be accepted August 2nd, which corresponds to 90 days prior to LP&L’s last meter read cycle in October.

**Q: Has LP&L selected Default Service REPs, POLR Voluntary REPs and a POLR REP?**

**A:** Lubbock’s Electric Utility Board and City Council have approved the following REPs:

Default Service REPs: Reliant, Octopus, TXUE

POLR Voluntary REPs: Reliant, Octopus, TXUE

POLR REP: Reliant

**Customer Education**

**Q:** **Will LP&L’s customer tax exemption certificates transfer to a customer’s REP of choice/DREP?**

**A:** NO, customers will be responsible for providing their tax certificate to their new REP of choice/DREP upon transition to ensure taxes are not assessed.

**PUCT Requirements**

**Q: Will LP&L customers be included in the monthly low-income Solix lists provided ?**

**A:** YES, LP&L customers will be included

**ERCOT Market Requirements**

**Q: When will flight testing occur for LP&L and REPs planning to operate in LP&L’s territory?**

**A:** A special flight test has been approved for REPs to test with LP&L.

* + TX SET is planning a ‘round-robin’ approach for full testing with a few REPs.
  + Bank and connectivity testing will be required for all REPs seeking to operate in the LP&L territory
  + **The special LPL0423 flight is reserved for established REPs only** with a deadline for sign up on 3/8/23.
  + **New REPs wanting to enter the LP&L territory, must test in the first flight for 2023 with a sign-up deadline on 1/18/23.**

**Q: What test scripts will be tested for full end to end testing by selected REPs? What scripts are required for all REPs entering LP&L’s territory?**

**A:** The following test scripts will be tested for full end to end testing: CON01, CON02, IBANK01, STK01, SOR01, TDSP01, TDSP02. All REPs entering LP&L territory will be required to perform CON01 and CON02 (penny and connectivity testing).

**Q: Does LP&L plan to utilize MarkeTrak for issue resolution?**

**A:** YES, LP&L plans to use the MarkeTrak process.

**Q: Does LP&L plan to provide interval data vias LSE files to ERCOT for settlement purposes?**

**A:** YES, LP&L plans to send daily LSE files for any AMS profiled meters to ERCOT.

**Q: Which load zone/congestion zone will apply to LP&L territory?**

**A:** West

**Q: Which weather zone will apply to LP&L territory?**

**A:** North

**Q: Will LP&L’s Membership ID be required for initiating transactions?**

**A:** No

**Q:** **Have LP&L’s substations been mapped in ERCOT?**

**A:** YES, substation names all begin with “LP\_” followed by the name. Document found at <https://www.ercot.com/mp/data-products/data-product-details?id=NP4-160-SG>

**TDSP Specific Activities**

**Q: Will historical usage information be available for transitioning customers? Will an LOA process be available and when?**

**A:** Monthly summary historical usage information will be available via the Mass Customer List (MCL) for entering REPs. Historical interval data will be available for REPs by emailing [marketops@mylubbock.us](mailto:marketops@mylubbock.us) with a signed copy of the approved LOA. Brokers may also request monthly and interval data via the LOA process noted above. The LOA process may commence at the time the MCL is available for distribution (late April/early May).

**Q: What is the LP&L DUNS?**

**A:** 05-821-3893-4100 for retail competition

**Q: What is the LP&L Prefix for ESI creation?**

**A:** ESI prefix will be 1011292xxxxxxxx.

**Q: What are the applicable LP&L zip codes?**

**A:** A full list of zip codes has been provided to ERCOT and are also posted on the main LRITF page. Zip + 4s will not be available. <https://www.ercot.com/files/docs/2022/09/14/Lubbock%20zip%20codes%2020220913.docx>

**Q: Will the meter read and holiday calendars be posted on LP&L’s website by October 31st each year?**

**A:** YES, schedules will be posted on LP&L website and 2023 schedules will be posted on LRITF main page. **Meter Cycle # is listed as “Bill Cycle”**

**Q: Will LP&L have an OGFLT load profiles?**

**A:** LP&L systems will be set up for OGFLT load profiles, however, any OGFLT requests will need to be initiated by the customer.

**Q: What are the Call Center support lines for LP&L customers to contact for outage reporting? Call Center? REP Hotline?**

**A:** The following phone numbers should be utilized:

* LP&L outage line will remain the same as today 1-806-775-2509
* New REP hotline number established (for REPs only) 1-866-949-5862
* LP&L Call Center (for customers) 1-806-775-2509

**Q: Will LP&L have any ESIs on a BUSIDRRQ load profile since most of meters are AMS meters?**

**A:** LP&L has 3 ERCOT Polled Settlement (EPS) meters which will have BUSIDRRQ load profiles.