**From:** RMS and others <rms@lists.ercot.com> **On Behalf Of** Couch, Andrea (TNMP.COM)  
**Sent:** Friday, March 3, 2023 3:47 PM  
**To:** RMS and others <rms@lists.ercot.com>  
**Subject:** TNMP - 3G Network Remediation - Status Update

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| **\*\*\*\*\* EXTERNAL Email \*\*\*\*\*** |
| **Please be cautious and evaluate before you click on links, open attachments, or provide credentials.** |

**NOTICE DATE:** March 03, 2023

**NOTICE TYPE:** Informational

**SHORT DESCRIPTION:** 3G Network Remediation – Status Update

**INTENDED AUDIENCE:** Retail Electric Providers

**DAY AFFECTED:** March 03, 2023

**LONG DESCRIPTION:** As of February 28, 2022, TNMP lost the ability to communicate with the 3G meter population based on AT&T sunset.

**ADDITIONAL INFORMATION:**

* REP specific 3G meter ESI ID list is available on the TNMP Portal at [https://rep-portal.tnmp.com/](https://urldefense.com/v3/__https:/rep-portal.tnmp.com/__;!!DR3VkBMYqM1H!LFHtyAYjar9Z4qu9PkQznv3ilv7pqsXpMCp22nyxiutAp01weLY2iT7JnvELog$). It is located under Reports and is titled “3G Meters List”.
* There may be an increase in estimated reads reflected on 867\_03 transactions due to meter accessibility and access issues.  TNMP will begin to assess a Denial of Access fee per our tariff for locations not accessible or where customer denies access.  Retail providers will be notified prior to assessing a denial of access fee.
* **TNMP is currently responding to all MarkeTraks submitted.**  At this time, we are not responding to MarkeTraks submitted prior to December unless it was sent to us as an escalation.  It is no longer necessary to email  [TNMPBilling@tnmp.com](mailto:TNMPBilling@tnmp.com) to review MarkeTraks or notify of billing disputes.  Please review TNMP – MarkeTrak Update notice submitted for specific information.
* As of March 02, 2023, TNMP has deployed 187,024 NextGen meters.  Single phase remaining to be changed out are primarily access issues, due to meter location or customer denial of access. .  We are continuing to replace remaining 3G in all service areas as service order requests are completed in the field.  Chart below displays NextGen deployment based on service area and the number of 3G meters installed in the field (remaining to be changed out).

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| --- | --- | --- | --- |
| **DEPLOYMENT** | | **REMAINING** | |
| **REGION** | **DEPLOYED** | **SINGLE PHASE** | **POLYPHASE** |
| GULF | 77,339 | 140 | 258 |
| CENTRAL & NORTH | 51,616 | 131 | 365 |
| LEWISVILLE | 42,477 | 15 | 100 |
| WEST | 15,592 | 64 | 546 |
| **Totals** | **187,024** | **350** | **1,269** |

* Weekly status updates will be provided each Friday or more frequent as new information is available to share.
* Additional information is available on our website at [https://www.tnmp.com/customers/update-meters](https://urldefense.com/v3/__https:/www.tnmp.com/customers/update-meters__;!!DR3VkBMYqM1H!KedT11zW0eE1H5_9ga_ePIKL_uwnuVXBxt3T9D8IW5_4d-R-FZ5pDTFGc9eIzQ$).

**CONTACT:** If you have any questions regarding this notification, please send an email to [MPRelations@tnmp.com](mailto:MPRelations@tnmp.com)