

Completed Action Items – Q&A

Transition to Competition

Q: Does LP&L plan to transition customers / ESIs on meter cycle reads or a ‘flash cut’ date?

A: LP&L plans for an on-cycle transition

Customer Education

Q: Will LP&L’s customer tax exemption certificates transfer to a customer’s REP of choice/DREP?

A: NO, customers will be responsible for providing their tax certificate to their new REP of choice/DREP upon transition to ensure taxes are not assessed.

PUCT Requirements

Q: Will LP&L customers be included in the monthly low-income Solix lists provided ?

A: YES, LP&L customers will be included

ERCOT Market Requirements

Q: When will flight testing occur for LP&L and REPs planning to operate in LP&L’s territory?

A: A special flight test has been approved for REPs to test with LP&L.

- TX SET is planning a ‘round-robin’ approach for full testing with a few REPs.
- Bank and connectivity testing will be required for all REPs seeking to operate in the LP&L territory
- **The special LPL0423 flight is reserved for established REPs only** with a deadline for sign up on 3/8/23.
- **New REPs wanting to enter the LP&L territory, must test in the first flight for 2023 with a sign-up deadline on 1/18/23.**

Q: Does LP&L plan to utilize MarkeTrak for issue resolution?

A: YES, LP&L plans to use the MarkeTrak process.

Q: Does LP&L plan to provide interval data via LSE files to ERCOT for settlement purposes?

A: YES, LP&L plans to send daily LSE files for any AMS profiled meters to ERCOT.

Q: Which load zone/congestion zone will apply to LP&L territory?

A: West

Q: Which weather zone will apply to LP&L territory?

A: North

Q: Will LP&L’s Membership ID be required for initiating transactions?

A: No

Q: Have LP&L’s substations been mapped in ERCOT?

A: YES, substation names all begin with “LP_” followed by the name. Document found at <https://www.ercot.com/mp/data-products/data-product-details?id=NP4-160-SG>

TDSP Specific Activities

Q: What is the LP&L DUNS?

A: 05-821-3893-4100 for retail competition

Q: What is the LP&L Prefix for ESI creation?

A: ESI prefix will be 1011292xxxxxxx.

Q: What are the applicable LP&L zip codes?

A: A full list of zip codes has been provided to ERCOT and are also posted on the main LRITF page. Zip + 4s will not be available.

<https://www.ercot.com/files/docs/2022/09/14/Lubbock%20zip%20codes%2020220913.docx>

Q: Will the meter read and holiday calendars be posted on LP&L's website by October 31st each year?

A: YES, schedules will be posted on LP&L website and 2023 schedules will be posted on LRITF main page.

Q: Will LP&L have an OGFLT load profiles?

A: LP&L systems will be set up for OGFLT load profiles, however, any OGFLT requests will need to be initiated by the customer.

Q: What are the Call Center support lines for LP&L customers to contact for outage reporting? Call Center? REP Hotline?

A: The following phone numbers should be utilized:

- LP&L outage line will remain the same as today 1-806-775-2509
- New REP hotline number established (for REPs only) 1-866-949-5862
- LP&L Call Center (for customers) 1-806-775-2509

Q: Will LP&L have any ESIs on a BUSIDRRQ load profile since most of meters are AMS meters?

A: LP&L has 3 ERCOT Polled Settlement (EPS) meters which will have BUSIDRRQ load profiles.