**From:** RMS and others <rms@lists.ercot.com> **On Behalf Of** Couch, Andrea (TNMP.COM)  
**Sent:** Friday, January 6, 2023 4:47 PM  
**To:** RMS and others <rms@lists.ercot.com>  
**Subject:** TNMP - 3G Network Remediation - Status Update

**NOTICE DATE:** January 06, 2023

**NOTICE TYPE:** Informational

**SHORT DESCRIPTION:** 3G Network Remediation – Status Update

**INTENDED AUDIENCE:** Retail Electric Providers

**DAY AFFECTED:** January 06, 2023

**LONG DESCRIPTION:** As of February 28, 2022, TNMP lost the ability to communicate with the 3G meter population based on AT&T sunset.

**ADDITIONAL INFORMATION:**

* Responses to EDI transactions requiring a field visit are delayed due to manual effort for completion.  The required work is completed in the field, but there is a delay in processing due to manual completion in our CIS and the volume of meter changes completed.  Our focus is to prioritize completion of transactions based on Scheduled Date.  Please do not submit a duplicate/second transaction if original transaction has not completed and/or you have yet to receive the 867\_03 Final or 867\_04. The chart below displays the current count of transactions open in EDI:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **November** | **December** | **January** | **Total** |
| 814\_03 | 0 | 1 | 16 | 17 |
| 814\_03 MVO | 0 | 0 | 53 | 53 |
| 814\_03 MVI | 3 | 15 | 233 | 251 |
| 814\_03 SW | 0 | 0 | 111 | 111 |
| 814\_24 | 0 | 2 | 45 | 47 |
| 650\_01 | 0 | 25 | 26 | 51 |

* REP specific 3G meter ESI ID list is now available on the TNMP Portal at [https://rep-portal.tnmp.com/](https://urldefense.com/v3/__https:/rep-portal.tnmp.com/__;!!DR3VkBMYqM1H!LFHtyAYjar9Z4qu9PkQznv3ilv7pqsXpMCp22nyxiutAp01weLY2iT7JnvELog$). It is located under Reports and is titled “3G Meters List”.
* Cycle bills may be delayed due to manual read and billing efforts.  Cycle completion percentages may have decreased from previous week due to cancel/rebill scenarios for adjustments to previously estimated data.  Current status of completion through 01/05/2023:

|  |  |  |
| --- | --- | --- |
| **Cycle** | **Read Date** | **Completion %** |
| 07 | 12/07/2022 | 100% |
| 09 | 12/09/2022 | 100% |
| 12 | 12/12/2022 | 100% |
| 13 | 12/14/2022 | 100% |
| 15 | 12/16/2022 | 100% |
| 17 | 12/19/2022 | 100% |
| 19 | 12/22/2022 | 100% |
| 03 | 01/03/2023 | 97% |
| 05 | 01/04/2023 | 98% |

* There continues to be an increase in estimated reads reflected on 867\_03 transactions due to meter reading capability and access issues.  TNMP will begin to assess a Denial of Access fee per our tariff for locations not accessible or where customer denies access.
* **TNMP has reviewed and responded to MarkeTraks submitted in December and will continue to review and complete all MarkeTraks going forward.**  At this time, we are not responding to MarkeTraks submitted prior to December unless it was sent to us as an escalation.  It is no longer necessary to email  [TNMPBilling@tnmp.com](mailto:TNMPBilling@tnmp.com) to review MarkeTraks or notify of billing disputes.
* As of January 05, 2023, TNMP has deployed 183,388 NextGen meters.  Single phase remaining to be changed out are primarily access issues, due to meter location or customer denial of access.  Polyphase deployments are being focused in our Gulf Coast, Central, North and Lewisville areas.  We are continuing to replace remaining 3G in all service areas as service order requests are completed in the field.  Chart below displays NextGen deployment based on service area and the number of 3G meters installed in the field (remaining to be changed out).

|  |  |  |  |
| --- | --- | --- | --- |
| **DEPLOYMENT** | | **REMAINING** | |
| **REGION** | **DEPLOYED** | **SINGLE PHASE** | **POLYPHASE** |
| GULF | 75,360 | 248 | 942 |
| CENTRAL & NORTH | 51,207 | 221 | 524 |
| LEWISVILLE | 42,121 | 61 | 341 |
| WEST | 14,700 | 234 | 1,282 |
| **Totals** | **183,388** | **764** | **3,089** |

* Weekly status updates will be provided each Friday or more frequent as new information is available to share.
* Additional information is available on our website at [https://www.tnmp.com/customers/update-meters](https://urldefense.com/v3/__https:/www.tnmp.com/customers/update-meters__;!!DR3VkBMYqM1H!KedT11zW0eE1H5_9ga_ePIKL_uwnuVXBxt3T9D8IW5_4d-R-FZ5pDTFGc9eIzQ$).

**CONTACT:** If you have any questions regarding this notification, please send an email to [MPRelations@tnmp.com](mailto:MPRelations@tnmp.com)