**Section 2**:

**RMGRR170 ­­– Inadvertent Gain Process Updates**

This Retail Market Guide Revision Request (RMGRR) addresses the following issues associated with the Inadvertent Gain/Loss (IAG) process: defines an IAG; clarifies the appropriate use of the IAG process; limits the use of the bulk insert template for IAGs; requires a Competitive Retailer (CR) experiencing a system processing issue that results in inadvertently gaining greater than 100 Electric Service Identifiers (ESI IDs), and uses the IAG process to resolve the issue, to inform impacted Market Participants, and detail the cause of the issue; adds a provision under Section 7.3.2.6, Valid Reject/Unexecutable Reasons, that allows a losing CR to reject the return of an inadvertently gained ESI ID from the gaining CR if the IAG was inappropriately submitted as described in Section 7.3.2.1, Invalid Use of the IAG Process; and introduces the commonly referred to “No Current Occupant” process supported by P.U.C. SUBST. R. 25.488, Procedures for a Premise with No Service Agreement, for scenarios where the losing CR no longer has a valid service agreement with the Customer and must regain an ESI ID.

**Revised Subsections: 2.1, 2.2**

**Section 7:**

**RMGRR170 ­­– Inadvertent Gain Process Updates**

*See Section 2 above.*

**Revised Subsections: 7.3, 7.3.2, 7.3.2.1, 7.3.2.1.1, 7.3.2.1.2, 7.3.2.1.3 (new), 7.3.2.3, 7.3.2.3 (new), 7.3.2.4, 7.3.2.4 (new), 7.3.2.5, 7.3.2.6, 7.3.2.7.1 (new)**

**Administrative Changes:**

Non-substantive administrative changes were made such as spelling corrections, formatting, and correcting Section numbering and references.

**Revised Subsections: 7.3, 7.3.1, 7.3.2.1.2, 7.3.2.4, 7.3.3, 7.3.5**