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| RMGRR Number |  | RMGRR Title | Update Continuous Service Agreement Processing to Accommodate MOU/EC Service Territory Options |
| Date Posted |  |
|  |  |
| Requested Resolution  | Normal |
| Retail Market Guide Sections Requiring Revision  | 8.1 Municipally Owned Utility and/or Electric Cooperative Transmission and/or Distribution Service Provider Market |
| Related Documents Requiring Revision/Related Revision Requests | NPRRxxx – Update Continuous Service Agreement Processing to Accommodate MOU/EC Service Territory Options |
| Revision Description | This change revises a table to show protocol sections applicable to certain retail transactions in opt-in MOU/EC TDSP service territories corresponding to choices for these transactions made by each MOU/EC TDSP |
| Reason for Revision |  Addresses current operational issues. Meets Strategic goals (tied to the [ERCOT Strategic Plan](https://www.ercot.com/files/docs/2018/12/13/ERCOT_Strategic_Plan_2019-2023.pdf) or directed by the ERCOT Board). Market efficiencies or enhancements Administrative Regulatory requirements Other: (explain)*(please select all that apply)* |
| Business Case | This change captures choices made by MOU/EC TDSPsto follow either the standard process used in all TDSP service territories for the initiation or termination of a Continuous Service Agreement or to use the process defined under section 15.1.10 of the Protocols.. This change is required for Lubbock Power & Light to opt-in to retail competition in ERCOT. |

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| Proposed Guide Language Revision |

# Municipally Owned Utilities and Electric Cooperatives

8.1 Municipally Owned Utility and/or Electric Cooperative Transmission and/or Distribution Service Provider Market

(1) In the ERCOT Region, there are Transmission and/or Distribution Service Providers (TDSPs) which are categorized as Municipally Owned Utilities (MOUs) and/or Electric Cooperatives (ECs). General information specifications for the MOU/ECs can be found in Table 1, MOU/EC General Information and Retail Processing Specifications.

(2) Differences between the MOU/EC TDSP market and the Investor Owned Utility (IOU) TDSP market are identified in their respective tariffs.

(3) For current tariff information, refer to P.U.C. Subst. R. 25, Appendix V, Tariff for Competitive Retailer Access of a Municipally Owned Utility or Electric Cooperative, and subsection (d)(1), Figure: 16 of P.U.C. Subst. R. 25.214, Terms and Conditions of Retail Delivery Service Provided by Investor Owned Transmission and Distribution Utilities, on the Public Utility Commission of Texas (PUCT) website or the TDSP.

(4) Notable differences between the IOU TDSP market and the MOU/EC TDSP market include, but are not limited to the following:

(a) Billing - Billing may be consolidated billing or separate billing (based on Customer Choice) in a MOU/EC TDSP territory versus consolidated billing only by the Competitive Retailer (CR) in an IOU TDSP territory. The MOU/EC TDSP could choose to delegate the consolidated billing to the CR or contract with a third party.

(b) Outage Reporting - Differences in who the Customer calls to report an outage or make a service request; and

(c) Customer Protection - In an IOU TDSP territory, the PUCT Customer protection rules apply. However, in a MOU/EC territory, the specific MOU/EC utility service rules apply, which in many cases are different from the PUCT Customer protection rules such as the due date of the bill.

**Table 1. MOU/EC General Information and Retail Processing Specifications**

| **MOU/EC** | **General Call Center** | **Website** | **Continuous Service** **Agreement:** | **Protocol:****650\_04**  | **Protocol:****810\_02/****810\_03**  | **Protocol:****814\_PC**  | **Protocol:****820\_03** | **Protocol:****824** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **NEC** | 361-387-2581 | www.nueceselectric.org | Protocol: 15.1.1019.3.1(26)(d,e)19.3.1(27)(d) | 19.3.1(3)(b) | 810\_03 | 19.3.1(7)(c) | 19.3.1.(39) | 19.1.3(40)(d) |
| **Lubbock Power and Light** | TBD | TBD | Protocol: 15.1.919.3.1(26)(a-c)19.3.1(27)(a,b) | 19.3.1(3)(a) | 810\_02 | 19.3.1.(7)(a,b) | N/A | 19.1.3(40)(a-c) |