**From:** RMS and others <rms@lists.ercot.com> **On Behalf Of** Couch, Andrea (TNMP.COM)  
**Sent:** Friday, December 2, 2022 2:53 PM  
**To:** RMS and others <rms@lists.ercot.com>  
**Subject:** TNMP - 3G Network Remediation - Status Update

**NOTICE DATE:** December 02, 2022

**NOTICE TYPE:** Informational

**SHORT DESCRIPTION:** 3G Network Remediation – Status Update

**INTENDED AUDIENCE:** Retail Electric Providers

**DAY AFFECTED:** December 02, 2022

**LONG DESCRIPTION:** As of February 28, 2022, TNMP lost the ability to communicate with the 3G meter population based on AT&T sunset.

**ADDITIONAL INFORMATION:**

* Responses to EDI transactions requiring a field visit are delayed due to manual effort for completion.  The required work is completed in the field, but there is a delay in processing due to manual completion in our CIS and the volume of meter changes completed.  Our focus is to prioritize completion of transactions based on Scheduled Date.  Please do not submit a duplicate/second transaction if original transaction has not completed and/or you have yet to receive the 867\_03 Final or 867\_04. The chart below displays the current count of transactions open in EDI:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **October** | **November** | **December** | **Total** |
| 814\_03 | 0 | 6 | 30 | 36 |
| 814\_03 MVO | 0 | 2 | 39 | 41 |
| 814\_03 MVI | 4 | 64 | 175 | 247 |
| 814\_03 SW | 0 | 3 | 25 | 28 |
| 814\_24 | 0 | 15 | 52 | 70 |
| 650\_01 | 8 | 16 | 12 | 43 |

* REP specific 3G meter ESI ID list is now available on the TNMP Portal at [https://rep-portal.tnmp.com/](https://urldefense.com/v3/__https:/rep-portal.tnmp.com/__;!!DR3VkBMYqM1H!LFHtyAYjar9Z4qu9PkQznv3ilv7pqsXpMCp22nyxiutAp01weLY2iT7JnvELog$). It is located under Reports and is titled “3G Meters List”.
* Cycle bills may be delayed due to manual read and billing efforts.  Cycle completion percentages may have decreased from previous week due to cancel/rebill scenarios for adjustments to previously estimated data.  Current status of completion through 12/01/2022:

|  |  |  |
| --- | --- | --- |
| **Cycle** | **Read Date** | **Completion %** |
| 03 | 11/02/2022 | 100% |
| 05 | 11/04/2022 | 100% |
| 07 | 11/07/2022 | 100% |
| 09 | 11/09/2022 | 100% |
| 12 | 11/11/2022 | 100% |
| 13 | 11/14/2022 | 100% |
| 15 | 11/16/2022 | 100% |
| 17 | 11/18/2022 | 100% |
| 19 | 11/23/2022 | 100% |

* There continues to be an increase in estimated reads reflected on 867\_03 transactions due to meter reading capability and access issues.  TNMP will begin to assess a Denial of Access fee per our tariff for locations not accessible or where customer denies access.
* At this time, TNMP is not responding to MarkeTraks submitted due to the effort it is taking to focus on ensuring ESI IDs are billed and transactions are completed as timely as possible.   Please email [TNMPBilling@tnmp.com](mailto:TNMPBilling@tnmp.com) if you receive an invoice with estimated consumption that is not in line with historical values or with any escalated issue.  We are responding to MarkeTraks if we receive an email for escalation.
* As of December 01, 2022, TNMP has deployed 181,099 NextGen meters.  Single phase remaining to be changed out are primarily access issues, due to meter location or customer denial of access.  Polyphase deployments are being focused in our Gulf Coast and Lewisville area.  We are continuing to replace remaining 3G in all service areas as service order requests are completed in the field.  Chart below displays NextGen deployment based on service area and the number of 3G meters installed in the field (remaining to be changed out).

|  |  |  |  |
| --- | --- | --- | --- |
| **DEPLOYMENT** | | **REMAINING** | |
| **REGION** | **DEPLOYED** | **SINGLE PHASE** | **POLYPHASE** |
| GULF | 74,321 | 292 | 1,604 |
| CENTRAL & NORTH | 50,432 | 309 | 1,174 |
| LEWISVILLE | 41,929 | 143 | 412 |
| WEST | 14,417 | 443 | 1,292 |
| **Totals** | **181,099** | **1,187** | **4,482** |

* Weekly status updates will be provided each Friday or more frequent as new information is available to share.
* Additional information is available on our website at [https://www.tnmp.com/customers/update-meters](https://urldefense.com/v3/__https:/www.tnmp.com/customers/update-meters__;!!DR3VkBMYqM1H!KedT11zW0eE1H5_9ga_ePIKL_uwnuVXBxt3T9D8IW5_4d-R-FZ5pDTFGc9eIzQ$).

**CONTACT:** If you have any questions regarding this notification, please send an email to [MPRelations@tnmp.com](mailto:MPRelations@tnmp.com)