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| RMGRR Number |  | RMGRR Title |  |
| Date Posted | |  | |
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| Requested Resolution | | Normal | |
| Retail Market Guide Sections Requiring Revision | | Include Section No. and Title | |
| Related Documents Requiring Revision/Related Revision Requests | | Include title of document to be revised (i.e. Operating Guide, Telemetry Standards, etc.) or related Revision Request number and title. | |
| Revision Description | | Describe the basic function of the Revision Request. | |
| Reason for Revision | | Addresses current operational issues.  Meets Strategic goals (tied to the [ERCOT Strategic Plan](https://www.ercot.com/files/docs/2018/12/13/ERCOT_Strategic_Plan_2019-2023.pdf) or directed by the ERCOT Board).  Market efficiencies or enhancements  Administrative  Regulatory requirements  Other: (explain)  *(please select all that apply)* | |
| Business Case | | Describe qualitative benefits (Examples: satisfies regulatory requirements, data transparency enhancement, etc.), quantitative benefits (benefit calculations), impacts to market segments and other information relating to the impacts or benefits of the RMGRR. | |

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| **Market Rules Staff Contact** | |
| **Name** |  |
| **E-Mail Address** |  |
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| Proposed Guide Language Revision |

**11.2.5.11 ERCOT Operating Rule 28: Historical Usage Orders**

(1) For historical usage orders, following the receipt of the 814\_27, Historical Usage Response, with the accept code, ERCOT will close the business process. The business process will be cancelled if ERCOT receives an 814\_27 transaction, with the reject code.

(2) If after 20 Retail Business Days have passed and ERCOT has not received an 814\_27 transaction from the TDSP, however the 867\_02, Historical Usage, was received, ERCOT will move the business process to “Complete” and close the business process.

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| ***[RMGRR169: Insert Section 11.2.5.12 below upon system implementation of NPRR1095:]***  **11.2.5.12 ERCOT Operating Rule 29: Continuous Service Agreements (CSAs)**  (1) CSAs have a start date and end date.  (a) On the morning of the requested start date for the CSA, ERCOT will update the CSA to “active”, ending any previous CSA agreements. If a CSA agreement is ended, an 814\_18, Establish/Delete CSA Request, will be sent to the previous CSA Competitive Retailer (CR).  (b) If the requested start date is equal to the current calendar date, ERCOT will update the CSA to “active”, ending any previous CSA agreements. If a CSA agreement is ended, an 814\_18 transaction will be sent to the previous CSA CR.  (c) On the morning of the requested end date for the CSA, ERCOT will update the   CSA to “inactive”. |

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| ***[RMGRR169: Insert Section 11.2.5.13 below upon system implementation of NPRR1095:]***  **11.2.5.13 ERCOT Operating Rule 30: Move Out to CSA**  (1) In the event of a move out to CSA, ERCOT will use the start date and end date of all CSAs for the ESI ID to determine if a REP will be the CSA on the requested date of the move out.  (a) If a CSA CR has a start date prior to or equal to the requested date of the move out and does not have an end date after the requested date of the move out, ERCOT will send the 814\_03, Enrollment Notification Request, to the TDSP.  (b) If a CSA CR has an end date prior to the requested date of the move out, ERCOT will send the 814\_24, Move Out Request, to the TDSP.  (2) ERCOT evaluates the CSA CR on the receipt of the Move-Out Request. ERCOT does not do any re-evaluation on the move out. |

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| ***[RMGRR169: Replace paragraphs (2) and (3) above with the following upon system implementation of NPRR1095:]***  (2) For a standard Switch Request, the First Available Switch Date (FASD) will be used for the evaluation. In the event there is already a standard Switch Request scheduled that does not have a Cancel Pending status and for which the SMRD is later than or equal to the FASD on the second standard Switch Request, the standard switch will be rejected for Not First In (NFI).  (3) If the Transmission and/or Distribution Service Provider (TDSP) determines that based on Table 11.1, New Transactions Rejected for Not First In, below, the standard Switch Request creates a scheduling conflict, the TDSP shall send an 814\_04, Enrollment Notification Response, reject.  Table 11.1, New Transactions Rejected for Not First In   |  |  |  | | --- | --- | --- | | **Scheduled** | **New Transaction** | **Rejected for Not First In** | | Move in | Move in | Yes | | Move in | Self-selected switch | Yes | | Move in | Move out | No | | Move in | Standard switch | Yes | | Move out | Move in | No | | Move out | Self-selected switch | Yes | | Move out | Move out | Yes | | Move out | Standard switch | Yes | | Switch | Move in | No | | Switch | Self-selected switch | Yes | | Switch | Move out | No | | Switch | Standard switch | Yes | | Mass Transition drop | Move in | No | | Mass Transition drop | Self-selected switch | No | | Mass Transition drop | Move out | No | | Mass Transition drop | Standard switch | No | | Acquisition Transfer | Move in | No | | Acquisition Transfer | Self-selected switch | No | | Acquisition Transfer | Move out | No | | Acquisition Transfer | Standard switch | No | |

7.18.1 Transmission and/or Distribution Service Provider Notification Requirements to Retail Electric Provider

(1) If a Customer currently served through an Advanced Meter elects to receive service through a Non-Standard Meter, the TDSP will notify the REP in accordance with the timelines below upon receipt of the Customer’s signed acknowledgement form electing to receive Non-Standard Metering service and payment of the one-time fee.

(a) Within three days of receipt of the acknowledgement form and fee, the TDSP will notify the current REP of record of such via MarkeTrak.

(i) The TDSP will create a *Day-to-Day* MarkeTrak issue, selecting the *Market Rule* subtype and entering “NSMSRVC” in the required field to indicate that the Customer has elected Non-Standard Metering service.

(ii) The REP of record shall accept the MarkeTrak issue by selecting “Complete” after which the issue can be “Closed” by the TDSP or will auto close in the system, requiring no further action by the REP of record after completion.

(b) Within 30 days of receipt of the acknowledgement form and fee, the TDSP will notify the current REP of record of the initiation date for the change to Non-Standard Metering service by submitting an 814\_20, ESI ID Maintenance Request, to notify the REP of the initiation date for the Electric Service Identifier (ESI ID).

(2) If a Customer currently served through a Non-Standard Meter elects to retain their service using a Non-Standard Meter, the TDSP will notify the REP in accordance with the timelines below upon receipt of the Customer of record’s signed acknowledgement form electing to retain Non-Standard Metering service and payment of the one-time fee.

(a) Within three days of receipt of the acknowledgement form and payment of the one-time fee, the TDSP will notify the current REP of record of such via MarkeTrak.

(i) The TDSP will create a *Day-to-Day* MarkeTrak issue, selecting the *Market Rule* subtype and entering “NSMSRVC” in the required field to

7.19 **Business Processes related to Continuous Service Agreements**

(1) This Section provides Market Participants with market-approved guidelines for Continuous Service Agreements.

7.19.1        Removal of a pending Continuous Service Agreement – IOU Territory

(1)        The CR will create a Day-to-Day *Market Rule* issue subtype, assigned to ERCOT, and enter “CSACAN” in the required Market Rule field to indicate that the CR would like to cancel a CSA where the CSA start date is in the future.

(2)        ERCOT shall accept the MarkeTrak issue, cancel the pending CSA, and select “Complete” to indicate the requested action has been taken.  The issue can then be “Closed” by the CR or will auto close in the system, requiring no further action by the CR after completion.

7.19.2        Removal of a pending Continuous Service Agreement – MOU Territory

(1)        The CR will create a Day-to-Day *Market Rule* issue subtype, assigned to ERCOT , and enter “CSACAN” in the required Market Rule field to indicate that the CR would like to cancel a CSA where the CSA start date is in the future.

(2)        ERCOT shall accept the MarkeTrak issue and, upon review, assign the issue to the MOU TDSP for approval.  Upon the MOU TDSP approval, the issue will be assigned back to ERCOT.  ERCOT shall cancel the pending CSA and select “Complete” to indicate the requested action has been taken.  The issue can then be “Closed” by the CR or will auto close in the system, requiring no further action by the CR after completion.