**From:** RMS and others <rms@lists.ercot.com> **On Behalf Of** Couch, Andrea (TNMP.COM)
**Sent:** Friday, September 9, 2022 1:53 PM
**To:** RMS and others <rms@lists.ercot.com>
**Subject:** TNMP - 3G Network Remediation - Status Update

**NOTICE DATE:** September 09, 2022

**NOTICE TYPE:** Informational

**SHORT DESCRIPTION:** 3G Network Remediation – Status Update

**INTENDED AUDIENCE:** Retail Electric Providers

**DAY AFFECTED:** September 09, 2022

**LONG DESCRIPTION:** As of February 28, 2022, TNMP lost the ability to communicate with the 3G meter population based on AT&T sunset.

**ADDITIONAL INFORMATION:**

* Responses to EDI transactions requiring a field visit are delayed due to manual effort for completion.  The required work is completed in the field, but there is a delay in processing due to manual completion in our CIS and the volume of meter changes completed.  Our focus is to prioritize completion of transactions based on request date.  The chart below displays the current count of transactions open in EDI:

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|   | **May** | **June** | **July** | **August** | **September** | **Total** |
| 814\_03 | 1 | 0 | 0 | 6 | 47 | 54 |
| 814\_03 MVO | 0 | 0 | 0 | 32 | 46 | 78 |
| 814\_03 MVI | 0 | 5 | 14 | 403 | 438 | 860 |
| 814\_03 SW | 0 | 1 | 1 | 4 | 60 | 66 |
| 814\_24 | 1 | 0 | 0 | 30 | 125 | 156 |
| 650\_01 | 3 | 5 | 1 | 24 | 115 | 148 |

* REP specific 3G meter ESI ID list is now available on the TNMP Portal at [https://rep-portal.tnmp.com/](https://urldefense.com/v3/__https%3A/rep-portal.tnmp.com/__;!!DR3VkBMYqM1H!LFHtyAYjar9Z4qu9PkQznv3ilv7pqsXpMCp22nyxiutAp01weLY2iT7JnvELog$). It is located under Reports and is titled “3G Meters List”.
* Cycle bills may be delayed due to manual read and billing efforts.  Cycle completion percentages may have decreased from previous week due to cancel/rebill scenarios for adjustments to previously estimated data.  Current status of completion through 9/08/2022:

|  |  |  |
| --- | --- | --- |
| **Cycle** | **Read Date**  | **Completion %** |
| 09 | 08/10/2022 | 100% |
| 12 | 08/12/2022 | 100% |
| 13 | 08/15/2022 | 100% |
| 15 | 08/17/2022 | 100% |
| 17 | 08/19/2022 | 100% |
| 19 | 08/24/2022 | 100% |
| 03 | 09/02/2022 | 99% |
| 05 | 09/06/2022 | 98% |
| 07 | 09/09/2022 | 97% |

* There continues to be an increase in estimated reads reflected on 867\_03 transactions due to meter reading capability and access issues.
* At this time, TNMP is not responding to MarkeTraks submitted due to the effort it is taking to focus on ensuring ESI IDs are billed and transactions are completed as timely as possible.   Please email TNMPBilling@tnmp.com if you receive an invoice with estimated consumption that is not in line with historical values or with any escalated issue.
* As of September 08, 2022, TNMP has deployed 172,042 NextGen meters. Deployments are currently being focused in our Gulf Coast, West Texas, North Texas and Lewisville service areas.  We are continuing to replace 3G in all service areas as service order requests are completed in the field.  Chart below displays NextGen deployment based on service area, total number of RTUs (Return to Utility) to date and the number of 3G polyphase meters installed (remaining to be changed out).

|  |  |  |
| --- | --- | --- |
| **DEPLOYMENT** | **TOTAL** | **TOTAL** |
| **REGION** | **DEPLOYED** | **RTUs** | **POLYPHASE** |
| GULF | 70,594 | 3,344 | 2,454 |
| CENTRAL & NORTH | 47,231 | N/A | 1,782 |
| LEWISVILLE | 40,503 | 1,832 | 1,480 |
| WEST | 13,714 | 1,906 | 1,301 |
| **Totals** | **172,042** | **7,082** | **7,017** |

* Weekly status updates will be provided each Friday or more frequent as new information is available to share.
* Additional information is available on our website at [https://www.tnmp.com/customers/update-meters](https://urldefense.com/v3/__https%3A/www.tnmp.com/customers/update-meters__;!!DR3VkBMYqM1H!KedT11zW0eE1H5_9ga_ePIKL_uwnuVXBxt3T9D8IW5_4d-R-FZ5pDTFGc9eIzQ$).

**CONTACT:** If you have any questions regarding this notification, please send an email to MPRelations@tnmp.com