

REP Solar Questions & TDSP Responses

	AEP Texas	CenterPoint	Oncor	Texas New Mexico Power
Who is responsible for initial notification?	The customer has responsibility for notification; the customer may authorize the installer to make the notification on its behalf			
What paperwork is required?	<ul style="list-style-type: none"> • Signed and completed 3-page application • Signed Interconnection Agreement • City / County Inspection Permit • Final Installation photos (3 sets: installed rooftop solar panels, equipment wall, and inverter name plate) 	<ul style="list-style-type: none"> • Signed application for DG • One-line diagrams • Inspection photos • DG service locations (inverter, panels, etc.) • Signed Interconnection Agreement 	<ul style="list-style-type: none"> • PUC approved DG application that lists solar equipment or other DG information, one-line diagram and layout sketches • Payment for system upgrades if required • Interconnection Agreement • Permission to Operate (PTO) 	<ul style="list-style-type: none"> • PUC approved DG application that lists solar equipment or other DG information, one-line diagram and layout sketches • Payment for system upgrades if required • Interconnection Agreement • Permission to Operate (PTO)
What is the lead time from application to “meter upgrade”?	<ul style="list-style-type: none"> • Up to 30 days - from application to PTO • 30-60 days – update load profile 	<ul style="list-style-type: none"> • Up to 30 days – from application to PTO • 30-60 days – update load profile 	<ul style="list-style-type: none"> • Up to 30 days - from application to PTO • Up to 15 days – meter reprogramming or replacement • 30-60 days – update load profile 	<ul style="list-style-type: none"> • Up to 30 business days - from application to PTO • Up to 15 business days - meter replacement • 30 – 60 days - update load profile
Does the TDU recommend contacting a REP for a buyback program?	Our efforts are to educate our customers on the general process of solar interconnection	When asked, we advise customers to contact a REP without providing any specific names or companies	Oncor does not make any recommendations regarding buyback programs	TNMP does not make any recommendations regarding buyback programs

REP Solar Questions & TDSP Responses

	AEP Texas	CenterPoint	Oncor	Texas New Mexico Power
How does a customer check on the status during any phase?	Customers can contact AEP Texas DER via email at der_aeptexas@aep.com or call 361-881-5333 (menu line for the 5 different areas)	CNP contact email address: Residential_DG@CenterPointEnergy.com	<ul style="list-style-type: none"> • Oncor emails status updates from project portal • Contact Center • Distributed Generation Dept at dg@oncor.com 	<ul style="list-style-type: none"> • Email status updates from portal • Call Center • Distributed Generation group at DG@tnmp.com
How does a REP check on the status during any phase?	The REP may contact the solar customer			
When does the TDU send the 814_20 notifying of a profile change?	Following the first meter cycle after the meter is replaced	The Load Profile will be updated after the Interconnection Agreement date; this can take up to two billing cycles (ERCOT accepts the Load Profile updates only on a billing read date)	Following the first meter cycle after the meter is reprogrammed or replaced	The first meter read date following the meter exchange
Is the physical meter exchanged?	Yes, AEP Texas removes the current meter and installs a Dual Register AMI meter	Typically, CNP reprograms the existing meter; however, in some cases the meter may be replaced	Typically, Oncor reprograms the existing meter; however, in some cases the meter may be replaced	Yes, the meter is exchanged
If not, is an 814_20 still sent showing a 'meter exchange' upon itself to reset the values?	N/A	No	Yes	N/A
What safeguards are put in place to ensure profiles are updated?	Exception reporting currently exists that identifies cases where the load profile has not been changed	We monitor after submission of the 814_20 to ensure the 814_21 Accept is received.	Exception reporting currently exists that identifies cases where the load profile has not been changed	Exception reporting currently exists that identifies cases where the load profile has not been changed

REP Solar Questions & TDSP Responses

	AEP Texas	CenterPoint	Oncor	Texas New Mexico Power
<p>If a TDU fails to update the profile and historical surplus generation is available, will the TDU send updated invoices (cancel/rebills)?</p>	<p>Most cases are resolved directly with the customer without a rebill process</p>	<p>Yes, CNP will resend historical data</p>	<p>Historically, most cases have been resolved directly with the customer without a rebill process;</p> <p>Oncor is creating a process to send a backdated 814_20 with the DG load profile and send the missing DG data with corresponding cancel/rebills</p>	<p>Yes, TNMP will resend historical data</p>
<p>At what point does the customer no longer need to contact the TDU to find a status update?</p>	<p>Once the surplus generation is reported to the REP, the need for additional information on status should be minimal</p>			
<p>When does surplus generation show in Smart Meter Texas vs. 867_03?</p>	<p>Within a few days of submitting the 814_20 meter change, AEP Texas will begin reporting the surplus generation to SMT;</p> <p>The surplus generation will be reported on the 867_03 on the first billing cycle following the load profile change</p>	<p>Within a few days of the meter being reprogrammed, the surplus generation is sent to SMT;</p> <p>The surplus generation will be reported on the 867_03 on the first billing cycle following the reprogramming of the meter.</p> <p>The 814_20 Load Profile change will follow if the ESI ID has billed past the Interconnection Agreement (ICA) date.</p>	<p>Within a few days of submitting the 814_20 meter change, Oncor will begin reporting the surplus generation to SMT;</p> <p>The surplus generation will be reported on the 867_03 on the first billing cycle following the load profile change</p>	<p>Within a few days of submitting the 814_20 meter exchange, TNMP will begin reporting the surplus generation to SMT;</p> <p>The surplus generation will be reported on the 867_03 on the first billing cycle following the load profile change</p>

REP Solar Questions & TDSP Responses

	AEP Texas	CenterPoint	Oncor	Texas New Mexico Power
How many billing cycles may it take to send a REP the meter read data for surplus generation?	The surplus generation will be reported on the 867_03 on the first billing cycle following the load profile change	The surplus generation will be reported on the 867_03 on the first billing cycle following the reprogramming of the meter	The surplus generation will be reported on the 867_03 on the first billing cycle following the load profile change	The surplus generation will be reported on the 867_03 on the first billing cycle following the load profile change
Does the “upgraded” meter and profile change happen after the Interconnection Agreement is completed?	Yes			
What begins this timeline?	Signed Application for Distributed Generation			
If a new customer moves into a home with solar panels, will the interconnection agreement transfer to the new customer?	AEP Texas monitors Move-in transactions for our current DG customers; if we receive a Move-in transaction, we will send the new customer a revised interconnection agreement to sign – it will already be populated with the premises’ DG information	It is the customer’s responsibility to provide the Utility with at least 14 day’s written notice of a change in ownership for DG locations; the Utility does monitor Move-in transactions for current DG customers; if a Move-in transaction is received, each Utility works to contact the customer and, once contacted, will send the new customer a revised interconnection agreement to sign (populated with the premises’ known DG information)	Oncor monitors Move-in transactions for our current DG customers; if we receive a Move-in transaction, we will send the new customer a revised interconnection agreement to sign – it will already be populated with the premises’ DG information	TNMP monitors Move-in transactions for our current DG customers; if we receive a Move-in transaction, we will send the new customer a revised interconnection agreement to sign – it will already be populated with the premises’ DG information