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| RMGRR Number |  | RMGRR Title |  |
| Date Posted |  |
|  |  |
| Requested Resolution  | Normal or Urgent, and justification for Urgent status |
| Retail Market Guide Sections Requiring Revision  | Include Section No. and Title |
| Related Documents Requiring Revision/Related Revision Requests | Include title of document to be revised (i.e. Operating Guide, Telemetry Standards, etc.) or related Revision Request number and title. |
| Revision Description | Describe the basic function of the Revision Request. |
| Reason for Revision |  Addresses current operational issues. Meets Strategic goals (tied to the [ERCOT Strategic Plan](https://www.ercot.com/files/docs/2018/12/13/ERCOT_Strategic_Plan_2019-2023.pdf) or directed by the ERCOT Board). Market efficiencies or enhancements Administrative Regulatory requirements Other: (explain)*(please select all that apply)* |
| Business Case | Describe qualitative benefits (Examples: satisfies regulatory requirements, data transparency enhancement, etc.), quantitative benefits (benefit calculations), impacts to market segments and other information relating to the impacts or benefits of the RMGRR. |

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| Sponsor |
| Name |  |
| E-mail Address |  |
| Company |  |
| Phone Number |  |
| Cell Number |  |
| Market Segment |  |

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| **Market Rules Staff Contact** |
| **Name** |  |
| **E-Mail Address** |  |
| **Phone Number** |  |

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| Proposed Guide Language Revision |

Instructions:

The Revision Request and Comment Submission Guidelines can be accessed at the following link:

<https://www.ercot.com/files/docs/2017/12/12/Revision_Request_and_Comment_Submission_Guidelines.doc>

Please remember the following::

* Use the most current version of the Guide language, which is available on the ERCOT website.
* Show original Guide baseline language in black.
* Present the entire titled Section or subsection as the baseline, not just the paragraph(s) subject to revision.
* Make all revisions in redlined format, using the “Track Changes” feature. Be sure to change the user/author name to the appropriate individual or company name. Do NOT show revisions by changing font color or font strikethrough.
* Ensure that proposed changes are reflected in both boxed and unboxed Sections, if appropriate.
* Submit the completed form to RevisionRequest@ercot.com.

Insert proposed Guide language here.

**11.2.5.11 ERCOT Operating Rule 28: Historical Usage Orders**

(1) For historical usage orders, following the receipt of the 814\_27, Historical Usage Response, with the accept code, ERCOT will close the business process. The business process will be cancelled if ERCOT receives an 814\_27 transaction, with the reject code.

(2) If after 20 Retail Business Days have passed and ERCOT has not received an 814\_27 transaction from the TDSP, however the 867\_02, Historical Usage, was received, ERCOT will move the business process to “Complete” and close the business process.

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| ***[RMGRR169: Insert Section 11.2.5.12 below upon system implementation of NPRR1095:]*****11.2.5.12 ERCOT Operating Rule 29: Continuous Service Agreements (CSAs)** (1) CSAs have a start date and end date. (a) On the morning of the requested start date for the CSA, ERCOT will update the CSA to “active”, ending any previous CSA agreements. If a CSA agreement is ended, an 814\_18, Establish/Delete CSA Request, will be sent to the previous CSA Competitive Retailer (CR). (b) If the requested start date is equal to the current calendar date, ERCOT will update the CSA to “active”, ending any previous CSA agreements. If a CSA agreement is ended, an 814\_18 transaction will be sent to the previous CSA CR.(c) On the morning of the requested end date for the CSA, ERCOT will update the  CSA to “inactive”.  |

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| ***[RMGRR169: Insert Section 11.2.5.13 below upon system implementation of NPRR1095:]*****11.2.5.13 ERCOT Operating Rule 30: Move Out to CSA** (1) In the event of a move out to CSA, ERCOT will use the start date and end date of all CSAs for the ESI ID to determine if a REP will be the CSA on the requested date of the move out. (a) If a CSA CR has a start date prior to or equal to the requested date of the move out and does not have an end date after the requested date of the move out, ERCOT will send the 814\_03, Enrollment Notification Request, to the TDSP. (b) If a CSA CR has an end date prior to the requested date of the move out, ERCOT will send the 814\_24, Move Out Request, to the TDSP.(2) ERCOT evaluates the CSA CR on the receipt of the Move-Out Request. ERCOT does not do any re-evaluation on the move out.  |