

# NERC

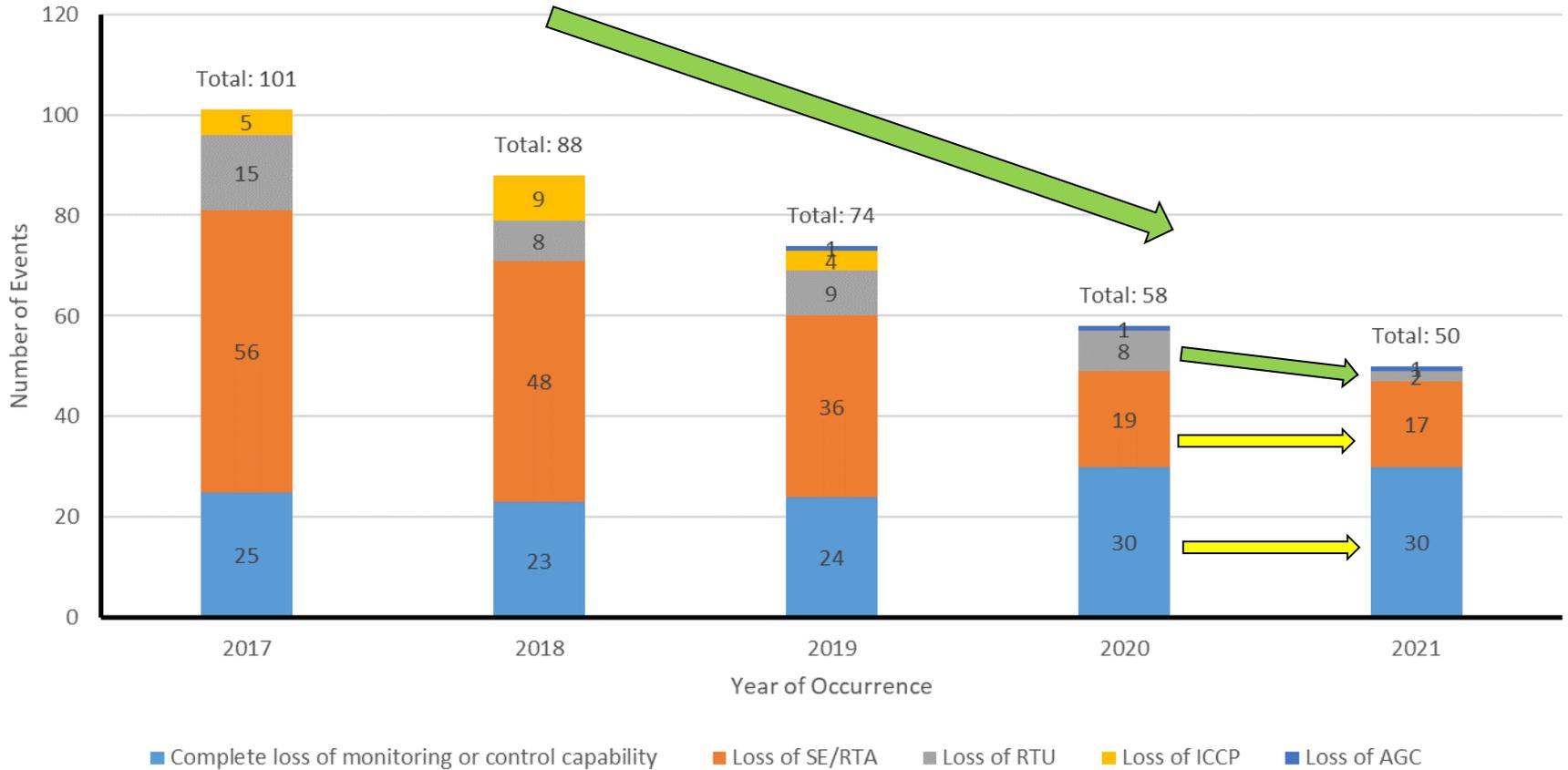
NORTH AMERICAN ELECTRIC  
RELIABILITY CORPORATION

# 2021 EMS Events

Wei Qiu, NERC EA  
ERCT TWG Conference Call  
March 31, 2022

**RELIABILITY | RESILIENCE | SECURITY**





- Database rollout process
  - Human performance
    - ❖ Peer review
    - ❖ Enhancing procedure
  - Defects in EMS software
    - ❖ Better QA testing
    - ❖ Implementing a watchdog to monitor each step in the rollout process
    - ❖ Enhancing the restoration procedure and SO training



# Questions and Answers

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