**SCR 815 MarkeTrak Unexecute Reasons (TDSPs)**

**Missing Enrollment TXNS:**

* **Enrollment TXNS on Construction Hold or Permit Pending**
* **Enrollment TXNS was Cancelled**
* **Enrollment TXNS is Future Dated**

**Usage/Billing Monthly Missing:**

* **Invalid StartTime/TimeStamp Formatting**
* **Cycle Date Not Scheduled**
* **Submitter is Not the REP of Record**
* **Inaccurate SubType Submitted\***

**Usage/Billing Monthly Dispute:**

* **Submitter is Not the REP of Record**
* **Inaccurate SubType Submitted\***

**AMS LSE Missing:**

* **Submitter is Not the REP of Record**
* **Inaccurate SubType Submitted\***

**AMS LSE Dispute:**

* **Non-consecutive Bill Cycles**
* **Variance Due to Inadvertent Gain/Loss**
* **Invalid StartTime/TimeStamp Formatting**
* **Submitter is Not the REP of Record**
* **Inaccurate SubType Submitted\***

**\*Denotes comments are required if unexecutable reason is selected from drop down**

**SCR 815 MarkeTrak Unexecute Reasons (REPs)**

**Inadvertent Gains - Losing CR action (7.3.2.4(1)):**

* **Duplicate Issue**
* **New Transaction Completed**

**Inadvertent Losses - Gaining CR action (7.3.2.4(2)):**

* **Duplicate Issue**
* **New Transaction Completed**
* **Authorized Enrollment Confirmed\***
* **Customer Rescission Issue – MT linked**

**Rescission Issue - Losing CR action (7.3.5(4) & 7.3.5.1):**

* **Duplicate Issue**
* **New Transaction Completed**

**NOTE: REPs are considering proposing an RMGRR to provide some additional clarity on valid unexecutable reasons and proposing a process for leapfrog notification when an original IGL is broken. Some key takeaways for consideration are as follows:**

* Noting an MVO as another “new transaction completed”
  + Reminding the Gaining CR an MVO should not be completed
* When Authorized Enrollment Confirmed is the Unexecutable reason selected, reminding customer name and any applicable information (meter number) should be noted in the comments
* Clarifying “same customer” may not necessarily have the same names
* Expand on leapfrog notification possibly being used under “Redirect Fees” subtype (example is when a REP breaks their own IGL by inadvertently submitting another transaction, yet would like to notify prior REP to contact customer to regain)
* Remove (d) under Gaining CR valid unexecutable reasons  - means the same as *new transaction completed* and *authorized enrollment confirmed*