

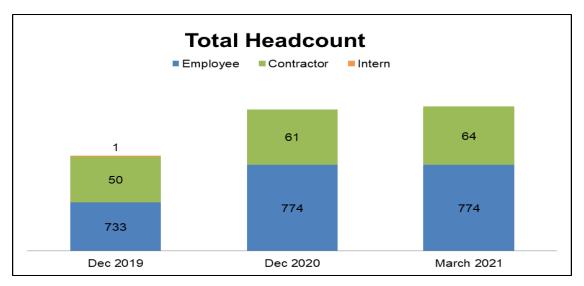
Item 4: Human Resources Operations Report

Mara Spak
Vice President, Human Resources

Urgent Human Resources and Governance Committee Meeting

ERCOT Public April 12, 2021

HR Operations – Headcount Workforce Summary

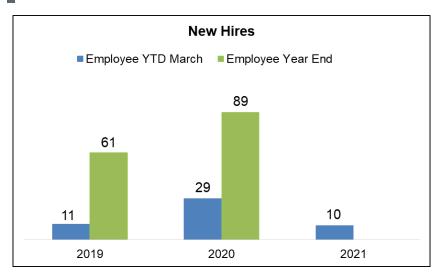


YTD Marc	RTC				
Business Area	Employee	Intern	Contractor	Employee	Contractor
CAO	138		13		
CEO	14				
CIO	264		39	4	3
Com Ops	93		2	3	1
Comm/Gov Rel	37		1		
Grid Ops	205		9	3	
Legal	23				
	774	0	64	10	4

^{*}RTC positions above are included in Total Headcount Summary filled numbers.



HR Operations – New Hire Workforce Summary

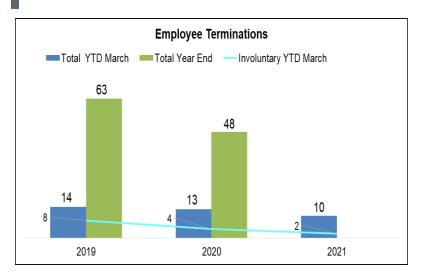


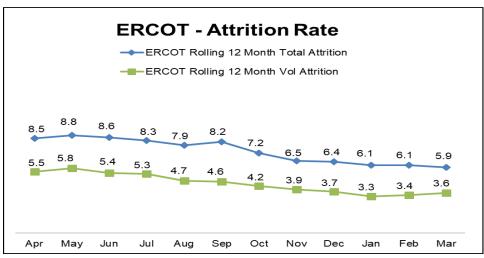
YTD March 2021 Summary									
Business Area	Employee New Hires	Intern New Hires							
CAO	1								
CEO									
CIO	3								
Com Ops	2								
Comm/Gov Rel									
Grid Ops	4								
Legal									
	10	0							

February				
Employer	City	State		
US Army	Taylor	TX		
Re-Hire	Houston	TX		
RPI	Troy	NY		
Univeristy of Michigan	Waterloo	L		
Kapsch Trafficcom	Cedar Park	TX		
March				
Employer	City	State		
Parsons	Seattle	WA		
Siemens	Maple Grove	MN		
Barnes & Thornburg LLP	Louisville	KY		
Contractor Conversion	Leander	TX		



HR Operations – Termination Workforce Summary



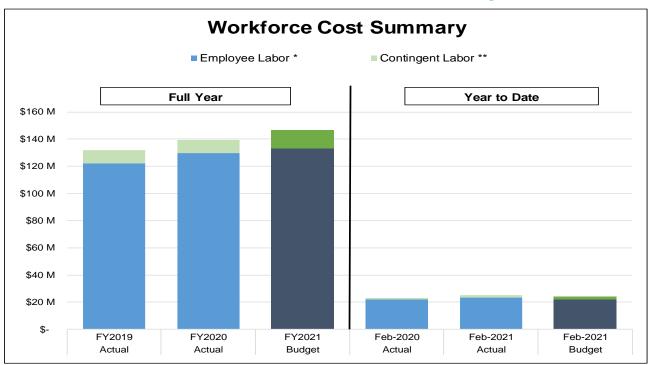


YTD March 2021 Terms by Tenure									
Business Area	0 - 3+	4+	10+	Totals					
CAO			1	1					
CEO				0					
CIO		1		1					
Com Ops	1	1	1	3					
Comm/Gov Rel				0					
Grid Ops	2	1	2	5					
Legal				0					
	3	3	4	10					

YTD March 2021 Terms by Reason									
Business Area	Opportunity	Family	Location	Involuntary	Retirement	Personal	Totals		
CAO					1		1		
CEO							0		
CIO	1						1		
Com Ops		1		1	1		3		
Comm/Gov Rel							0		
Grid Ops	2	1		1	1		5		
Legal							0		
	3	2	0	2	3	0	10		



HR Operations – Workforce Cost Summary



	Full Year					Year to Date						
		Actual		Actual		Budget		Actual		Actual		Budget
\$ (in Millions)		FY2019		FY2020		FY2021		Feb-2020		Feb-2021		Feb-2021
Employee Labor *	\$	122.2	\$	129.7	\$	133.5	\$	21.9	\$	23.4	\$	22.1
Period % Change				6.1%						7.1%		
Contingent Labor **		9.7		9.9		13.0		1.3		1.6		2.2
Period % Change				1.1%						27.2%		
Total	\$	131.9	\$	139.5	\$	146.4	\$	23.1	\$	25.0	\$	24.2
Period % Change		<u> </u>		5.8%		·				8.2%		

^{*} Budget for employee labor includes management challenge/vacancy budget

Note: Schedule may not foot due to rounding



^{**} Budget for project contingent labor is derived as ratio using historical trend