[6"x3" TIF-format Logo with White Background](http://ep.ercot.com/cc/Photos%20for%20ERCOT%20Presentations/Forms/AllItems.aspx?RootFolder=/cc/Photos%20for%20ERCOT%20Presentations/ERCOT%20Logos&FolderCTID=0x012000DC5508EF14902A4DB59E1E7ABD7D84E5)

Testing to Production

Qualification letters from ERCOT for **Current** Market Participants (MPs):

Once a **Current** Market Participant has completed the testing process, the Flight Administrator will provide Retail Operations with the required information to generate the qualification letters. This information includes:

1. Market Participants that have successfully completed the testing process
2. The trading partners the MPs tested with
3. The business functionalities that were tested

* Emails will be sent to the Market Participant’s Primary and Secondary Authorized Representative.
* For Retail Electric Providers (REPs), copies of the letters will also be sent to their trading partners’ (TDSPs) Authorized Primary and Secondary Authorized contacts.
* Please note: Not all testing changes will result in an ERCOT qualification letter being generated (i.e. banking changes, service provider changes, etc). Service provider changes require the MP to update their production connectivity specifications in FlighTrak. Then the AR or BAR can contact the ERCOT Help Desk ([servicedesk@ercot.com](mailto:servicedesk@ercot.com)) to schedule additional production connectivity testing. Please cc: [Flighttesting@ercot.com](mailto:Flighttesting@ercot.com) and [Mass@ercot.com](mailto:Mass@ercot.com) ask the helpdesk to assign to Market Application Support Services.

[6"x3" TIF-format Logo with White Background](http://ep.ercot.com/cc/Photos%20for%20ERCOT%20Presentations/Forms/AllItems.aspx?RootFolder=/cc/Photos%20for%20ERCOT%20Presentations/ERCOT%20Logos&FolderCTID=0x012000DC5508EF14902A4DB59E1E7ABD7D84E5)

**Testing to Production**

Qualification letters from ERCOT for **New** Market Participants (MPs):

Once a **New** Market Participant has completed the testing process, the Flight Administrator will provide Retail Operations with the required information to generate the qualification letters. This information includes:

1. Market Participants that have successfully completed the testing process
2. The trading partners the MPs tested with
3. The business functionalities that were tested

Retail Operations will verify that the new MP has met the following criteria:

* + The LSE has submitted and ERCOT legal has successfully processed a signed Standard Form Agreement (SFA).
  + The LSE has received PUCT certification
  + The LSE has submitted and ERCOT legal has successfully processed the Qualified Scheduling Entity (QSE) Acknowledgement Form. In addition, the QSE must be qualified to serve load to consider this step complete.

Once the testing and registration criteria have been met by the New Market Participant:

* Emails will be sent to the Market Participant’s Primary and Secondary Authorized Representative.
* For Retail Electric Providers (REPs), copies of the letters will also be sent to their trading partners’ (TDSPs) Authorized Primary and Secondary Authorized contacts.
* A production digital certificate will be requested for the New Market Participant.
* New Market Participants will need to update their production specification s in Flightrak. Then the AR or BAR can submit a ticket to the Service Desk to set up production connectivity testing at [servicedesk@ercot.com](mailto:servicedesk@ercot.com). Please cc: [Flighttesting@ercot.com](mailto:Flighttesting@ercot.com) and [Mass@ercot.com](mailto:Mass@ercot.com) ask the helpdesk to assign to Market Application Support Services.