IAG – MARKETRAK PRESENTATION – SECTION AND SLIDE NUMBERS PER PRESENTERS

INTRO TO MARKETRAK SLIDES 1 THRU 9 DEBBIE 8:30 – 8:45

MARKETRAK NAVIGATION SLIDES 10 THRU 20 TOMAS 8:45 – 9:07

ADMIN FUNCTIONALITY SLIDES 21, 22 TOMAS 9:08 – 9:13

EMAIL NOTIFICATION SLIDES 23 THRU 25 TOMAS 9:13 – 9:17

LISTSERVE SLIDES 26 THRU 28 TOMAS 9:17 – 9:22

BREAK 9:22 – 9:30

INTRODUCTIONS 9:30 – 9:50

MISSING ENROLLMENT SLIDES 29, 30 THRU SHERI 9:50 -

USAGE AND BILLING SLIDES 31 THRU 62 SHERI - 10:40

SWITCH HOLDS SLIDES 63 THRU 87 JIM LEE 10:40 – 11:50

LUNCH 11:50 – 12:45

INADVERTENT GAINS SLIDES 88 THRU 95 TOMAS 12:45 – 1:00

RECISSION WALK THRU SLIDES 96 THRU 117 JIM 1:00 – 1:26

IAS WALK THRU SLIDES 118 THRU 139 TOMAS 1:26 – 1:58

BREAK 1:58 – 2:10

BEST PRACTICES SLIDES 140 THRU 149 TOMAS 2:10 – 2:32

REPORTING SLIDES 150 THRU 169 SHERI 2:32 – 3:04

SIEBEL CHANGE SLIDES 170 THRU 172 KATHY 3:05 – 3:14

DEVS SLIDES 173 THRU 176 KATHY 3:15 – 3:19

BREAK 3:20 – 3:30

BULK INSERTS SLIDES 177 THRU 197 TOMAS 3:30 – 4:00

ADDITIONAL DAY TO DAY SUBTYPES SLIDES 198 THRU 201 SHERI 4:00 -

OTHER ISSUES SLIDES 202 THRU 203 SHERI - 4:15

BACKGROUND REPORTS SLIDES 204 THRU 208 TOMAS 4:15 – 4:21

SURVEY SLIDE 209 TOMAS 4:22 – 4:25

JEOPARDY Separate Presentation JIM 4:25 – 4:50