

March 2, 2021

Via Electronic Delivery: sam.harless@house.texas.gov

The Honorable State Representative Sam Harless
P.O. Box 2910
Austin, Texas 78768-2910

Dear Representative Harless,

I received your letter dated February 17, 2021. As requested, I have shared your letter with the ERCOT Board of Directors, ERCOT executives, and the Public Utility Commission of Texas' (PUC) Commissioners and Executive Director.

I understand the deep frustrations felt by you and your constituents. Please know that ERCOT is dedicated to investigating the many factors that contributed to this event, making improvements to ERCOT's processes, and providing input on various legislative and PUC rule changes that can be implemented to improve the performance of all segments of the industry in order to enhance the reliability of our electric system in Texas.

I am happy to meet and discuss these issues further at any time, with the entire State Affairs Committee or with you personally, and look forward to working with you and your colleagues to enact meaningful change.

Sincerely,

/s/ Bill Magness

Bill Magness
President and Chief Executive Officer