

MEMORANDUM

To: ERCOT Board of Directors (Board)

From: ERCOT Legal Pebruary 24, 2021

Re: Item 3 – Other Business

The February 24, 2021 Urgent Board of Directors Meeting by Teleconference (Board Meeting) agenda was posted publicly on the ERCOT website on Friday, February 19, 2021.

The Board Meeting agenda provided an ERCOT email address for a shared inbox (<u>corporate@ercot.com</u>) for the submission of written public comments in advance of Board Meeting with a deadline of 10:00 a.m., February 23, 2021.

Attached is a spreadsheet listing the 32 comments that were received, five of which were received after the deadline. The list includes all comments received prior to 5:00 p.m., February 23, 2021. All email and phone numbers have been redacted in the spreadsheet.

All of these comments were provided to the ERCOT Board of Directors yesterday evening for their consideration.

Name		Comments
1.	Joe Flores	I totally disagree with the treatment to the elderly and the poor in the Coastalbend area. It was reprehensible and must be compensated for. The loss of services such as electricity and water caused illness, hospitalization and despair among hundreds of seniors and thousands more. No politicians owned up to this grid issue and placed the blame rightly on your corporation and AEG who had extremely poor communication with the public through all mediums until days after the freezing and dangerous conditions. As a legal journalist I am asking for a formal comment on why the arbitrary days of no electricity was so disparately placed on the Latino poor? Another question: Why will electricity rates be placed higher and indiscriminately for those who can least afford it? Lastly, who is ultimately responsible for this debacle that caused in your press statement "a near loss of the grid and long term power loss"? Why? Who is responsible? Will FEMA help with the Board's mistakes? Please respond immediately. Sincerely, Joe Flores JD APRN Esq
2.	Paige Parker-Wilson	Paige Parker Representing myself — feel free to plug me in any place Of agenda — specifically want to List the standpoint from a mother of small children and less specific grievances. I'd also like to ask about Centerpoint and Eric hot how the intend to rectify the financial hardships of salt many based on their in adequacy. I want to know what their plans is to support Texas education agency and ensuring the electricity needs are met for the students going forward as they are the reason for school closures for school closures after weeks and how they intend to help teachers kids mother's parents elderly what is the plan. I want to ask if they feel that corporate governance super receive morality

	Name	Comments
3.	Steven Olmstead	Hello I hope this email finds you well, my name is steven Olmstead my fiance and I who are customers would like to comment on agenda item number 2 review of the events of February 2021. My family and I were without power for about 3 days and as I'm sure that most of you have children so you can see this is unacceptable especially when it could have been prevented. We were lucky but our children could have succumbed to illness or even hypothermia If we hadn't had our car to stay in and make enough money to buy fast food. Others were probably not so lucky. In reality lower income people probably had a hard time staying warm and couldn't cook anything. Could you imagine freezing in your own house not being able to even eat a hot meal for warmth? And as you know living in a city you cant just simply go out and start a bonfire. I work at a truck stop and on the business end people were taking a hit too for instance because there were so many businesses without power alot of truckers were stuck with a load of goods just waiting and hoping power would come back on and alot of small business owners that come through told me about their profit losses they knew they were taking a hit on. So in conclusion the black outs were not a success and I hope you will come up with better solutions in winterizing generators for future winters. Sincerely, steven Olmstead.
4.	Dart Arnaez	 Your name Dart Arnaez The company or organization that you represent, if applicable CFO TTI Home Health Care Your preferred email address The agenda item for which you plan to provide comment Need to gain public trust The general substance of your comment 2011 single digit temps 193 generating units failed - Recent TV interview fails to recognize previous failure. If nothing was done to winterize the least Ercot could have done is warn the public of imminent power failure, so that people could have prepared themselves. How many more people need to die. Call me here is my cell Dart Arnaez

	Name	Comments
5.	Laura Fair	My name is Laura Fair. I am reaching out to you in regards the the large power failure that happened this month and the absolute devastation it caused. Families across Texas have already been very heavily burdened and in a lot of cases, financially bankrupt over the government's reaction to Covid. I am asking that you consider this as you seek to financially recover from the devastation caused by the cold weather and lack of preparation on ERCOT's part to handle said cold weather. This was a failure of ERCOT, local power authorities and planning committees, not the people of Texas. The financial burden should be covered by ERCOT and local power companies, meaning this financial burden should not be passed on to the customers. ERCOT can recover from the financial loss and should be accountable for the decisions made that lead to the widespread outages. Please don't ask or expect the people of Texas to take care of this as many of us can not recover from what has happened already and adding enormous bills to the devastation and losses already being faced this month would be a smack in the face to many of us. Thank you, Laura
6.	Brandy Jo	You have to see how much you screwed our lives up on Texas!! You never should have let the rich neighborhoods stay on. We all know here! My son has asthma and we couldn't even use his nebulizer. Now we haven't had water for 5 days because you affected the water plants, now we don't know when repairs will be done. I hope you experience the same shit you caused us. If not you then someone you love. Thanks, Brandy Tims

	Name	Comments
7.	Maureen Gnam	My name is Maureen Gnam, my daughter Isabelle and I live in South Lake Tahoe, California. I recently came across your company because I did enjoy reading, learning and find the truth. I just want to plead with you all, for life and abundance. We are destroying our Earth. We hang in the balances, but we can start fixing this now. I grew up in Montana near Glaicer National Park. I have a special kind of Love for that area and the people. I was reading "ancient" native stories on the internet that were terrifying accounts of destruction. Book of Enoch too. Africa. The horns at Sioux falls are really creepy. Dune dune So the list goes on and on because we've been doing this for thousands of years. point is, it is written But solutions are also written. So this is what led me to writing you all. I'm not going up. This is where we were given. We are all in This together. Restoring Order and balance are possible. My children and grandchildren will know if chose to save my own life while others have to perish and we couldn't come up with a loving solution That would be their new foundation on which to stand, painful and false. People alive because others had to sacrafice, that's a lie. For everything there is cure, an answer. Ancient script tells us throughout many cultures exactly how harmful metals, blood, and sorcerey are and lead to death. I understand how far the plans have come along that certain people have sworn their lives to. But that whole enterprise is a lie anyways. So don't feel bad about one more broken oath. We all are here together. We have all failed to nurture and protect. We can figure this out. Remember when God says, And it was Good!" and he rested. I just can't imagine not being able to see one thing worth saving here. Breaks my heart. Because I feel the opposite. Everything here can be saved and restored. I've never felt more loved than when I see what was made for us, our Home. I feel the Gift of Life. I still haven't got to take my daughter around the world. I love listening to her pl

Name		Comments
8.	Heather Seal-Breslin	The state of Texas MUST join the national power grid. You have used deregulation as an excuse to avoid making necessary repairs, and people have died. Profits over human lives? You must be held accountable. There are deaths on your hands. You must resign. Heather Breslin
9.	Connie Allmand	Review of February 2021extreme cold event Why was nothing winterized? Best regards, Connie Wolfe

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10.	Maurren Gnam	My name is Maureen Gnam, my daughter Isabelle and I live in South Lake Tahoe, California. I recently came across your company because I did enjoy reading, learning and find the truth. I just want to plead with you all, for life and abundance. We are destroying our Earth. We hang in the balances, but we can start fixing this now. I grew up in Montana near Glaicer National Park. I have a special kind of Love for that area and the people. I was reading "ancient" native stories on the internet that were terrifying accounts of destruction. Book of Enoch too. Africa. The horns at Sioux falls are really creepy. Dune dune So the list goes on and on because we've been doing this for thousands of years. point is, it is written But solutions are also written. So this is what led me to writing you all. I'm not going up. This is where we were given. We are all in This together. Restoring Order and balance are possible. My children and grandchildren will know if chose to save my own life while others have to perish and we couldn't come up with a loving solution That would be their new foundation on which to stand, painful and false. People alive because others had to sacrafice, that's a lie. For everything there is cure, an answer. Ancient script tells us throughout many cultures exactly how harmful metals, blood, and sorcerey are and lead to death. I understand how far the plans have come along that certain people have sworn their lives to. But that whole enterprise is a lie anyways. So don't feel bad about one more broken oath. We all are here together. We have all failed to nurture and protect. We can figure this out. Remember when God says, And it was Good!" and he rested. I just can't imagine not being able to see one thing worth saving here. Breaks my heart. Because I feel the opposite. Everything here can be saved and restored. I've never felt more loved than when I see what was made for us, our Home. I feel the Gift of Life. I still haven't got to take my daughter around the world. I love listening to her pl

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11.	Beth Garza	Hope y'all are hanging in there during this challenging time. Just offering a suggestion that you work with the streaming provider to ensure they are prepared for what will likely be unprecedented interest in this week's Board meeting. I've seen other forums be prepared with secondary links for use once things get full. Best wishes to you all.
12.	Jennifer Bennett	Guess what you sorry pieces of crap.?.?. YOUR company will be in receipt of my upcoming rural electric bill and YOU will be responsible for paying it. You WILL also be responsible for replacing the following items in my home, because of your incompetance and lack of planning, resulting in 9 days of our power either being totally OFF or on for 40 minutes and off for an Hour and then on for 30 minutes and off for an Hour The items now needing replacement are: Stove/Range that was purchased April 2020 - Glass cooktop shattered during one of your blackouts. Resulting in unusable burners and limited oven use. Retail value of stove new: \$599 or glass cooktop: \$764 Refridgerator - No longer holding temperature and leaking water. Resulting in twice daily mopping out of water from inside fridge and loss of food. New fridge - upwards of \$1,000 Food - Approximately \$500 in food has been lost due to the blackouts - we had just purchased our months alotment of groceries 2 days before this disaster. Upcoming rural electric bill that has ALWAYS BEEN LESS THAN \$269 - Upwards of \$10,000 I expect a response as to how you plan to compensate us for your lack of planning/preparedness and for your apparent price gouging. As today is Sunday, you have until 5:00 p.m. Texas time on Monday February 22nd, 2021 to respond to this email before I proceed with a lawsuit against EVERY member of your board and your company in general, followed by complaints to every governement agency. I expect your answer as to how you plan to compensate me for my damages, tge amount you will be compensating me, and when I will have those funds in my hand. Failure to do so will not be a good thing for your board members of your company. Again, you have until 5 p.m. tomorrow to respond as to how you plan to compensate me for my nearly \$15,000 in losses currently - and if my 2 businesses (one being a farm) goes under as well, you will be accountable for those losses as well. Now get to figuring things out because I have all my ducks in a row to nail your as
13.	Brooke Martinez	[Message contained no content]

	Name	Comments
14.	Brooke Martinez	Brooke Martinez I plan on provide a comment on the green energy My comments will refer to the inconveniences of Biden's agenda for green energy
15.	Len Hoskins	Gentlemen & Ladies: My name is Leonard K. Hoskins I have a company – Escondido Gas Storage & Marketing, LLC We provide the storage of natural gas in a depleted reservoir southeast of San Antonio 55 miles. It is our opinion that the utilities in Texas did not have a suffient amount of natural gas in storage to satisfy the recent problem with natural gas supplies. It should be a requirement for end-users to have a certain number of days 2-3 weeks minimum of their fuel requirements in storage to offset the weather event that we recently experienced. If this had already been done the impact would have been much less than it was. Best Regards, Len Hoskins Escondido Gas Storage & Marketing
16.	Ralph Edelbach	For the Feb 24 meeting, how will public comments be made if submitted? Will questions/comments be screened? Will they be taken verbally during the meeting via Zoom or something else or in writing? Will comments be included in the meeting minutes? If this information is on the PUC website I don't see it. It should be there someplace. Thanks. Ralph Edelbach, Cypress
17.	Mimi Tran	Why is there less reliance on gas and coal and more reliance on wind power in ERCOT now? How much per KWH are taxpayers subsidizing wind generated energy? Thank you

Name		Comments
18.	Jon Denney	 Jon Denney Resident of Eagle Mountain Lake area of Fort Worth, TX 4. Agenda item number Review of February 2021 Extreme Cold Weather Event During the power rationing events (rolling blackouts) it was stated by the city of Fort Worth Water utility that power had been pulled from a water treatment plant and pumping station as well as residential location. This effectively ended electric service as well as water service to much of north Fort Worth. Power never cycled- it was off for 14 hours. 5.a These events are in conflict with the stated purpose of the power ration measures as stated by ERCOT. Power was removed from a water plant/pump and residential locations which dramatically increased the chances of water damage at the water treatment plant/pump and the affected residential locations. What is your response? 5.b Power outage at my residence lasted 14 hours with no chance to make heat (and warm water pipes) the during the coldest part of the weather event. This was not inline with ERCOT guidance. Power rationing was to be achieved by rolling blackouts lasting 15-45 minutes in length as stated by ERCOT and ONCOR. What is your response? Was ONCOR the responsible party for "deciding" to pull power from a water treatment plant/pump in Eagle Mountain Lake, TX in order to meet the ERCOT power demand limits? V/R Jon Denney
19.	Sue Messer	There has been a lot of discussion that customers electric bills will be increasing due to the winter storm and the price of energy was \$9000. Per 1000kilowatt. What can we expect to see on our next bill? Sue Messer

Name		Comments
20.	Billy Hearton	I'm sending this to my Texas State representatives also, Brian Birdwell and Doc Anderson. I'm going to appeal to Governor Greg Abbot, Senator Birdwell, and representative Doc Anderson to fire and investigate all the following ERCOT Board of Directors and members. I'm also going to request that during this years Texas legislation session they restructure ERCOT and their role in reliability of the utility markets. The investigation should determine each members role and whether conflict of interests were placed ahead of the citizens of Texas. The following should be fired and investigated for the failure in the Texas electrical systems. These names are from the ERCOT web page as of Feb 22, 2021 Sally Talberg Peter Cramton Vanessa Anesetti-parra Terry Bulger Mark Carpenter Lori Cobos Keith Emery Nick Fehrenbach Sam Harper Raymond Hopper Clifton Karnei Bill Magness Jacqueline A Sargent DeAnn T Walker And all the Segment Alternates.
21.	Stefan Murry	In accordance with the procedures outlined in the agenda posted online, I hereby request the opportunity to provide public comment at the Urgent ERCOT Board Meeting scheduled for Wednesday, February 24, 2021 at 10:00 AM. The specifics of my comment are below: a. My name: Stefan Murry b. The company or organization that I represent: Applied Optoelectronics, Inc. c. Preferred e-mail address: d. Agenda item: 2 (Review of February 2021 Extreme Cold Weather Event) e. General substance of my comment: ERCOT's most recent winter season SARA report (dated Nov. 5, 2020), failed to consider the impact of wide-spread icing conditions on generating capacity. As a result, ERCOT concluded that nearly 83 GW of generating capacity would be available, when in fact the actual available capacity was barely over half this figure. My comments will be focused on encouraging ERCOT to consider a range of meteorological conditions and their combined affect on both generating assets and transmission infrastructure in future SARA reports. Please confirm the details of the meeting and provide a time slot for me to provide my comments. Thanks. Stefan

Name		Comments
22.	Ministries of Righteousness SSM	Hi, I'm writing to comment and offer solutions in the Board Meeting regarding the extreme weather event that just occurred doing the week of February 14th through now. A. My Name is Mr. Shelton B. The Organization I represent is Ministries of Righteousness SSM C. Our email address is D. The agenda item in which I would like to comment on is #2 - Extreme Cold Weather Event. C. The general substance of my comments will be regarding What will be the immediate Plan Of Action to address the vulnerabilities of the Power Grid so that another catastrophic outage does not occur in the future. Also to discuss solutions and look at all available options. Thank You
23.	Nancy Winham	To whom it concerns: I can't begin to tell of the heartache and property loss of last weeks tragic failure of the utility grids. How can this happen. Do we as Texans not care about people and our communities. Who is responsible Why are the electric bills going sky high now on top of all the loss we have been through. Please tell me the answer to all this. We need moral responsibility. Thank you, Nancy Winham Utility grids failure Moral responsibility

Name		Comments
24.	Ralph Edelbach	Name: Ralph D. Edelbach, Cypress, TX Email: Item # 2 - Extreme Cold Weather Event Focus of my comments - The FERC/NAERC "Report on Outages and Curtailments During the Southwest Cold Weather Event on February 1-5, 2011" analyzes a weather-driven disaster eerily similar to what millions of Texans faced starting early Monday morning, February 15th, just 9 days ago. Both of these monumental failures occurred because our electrical grid was unable to meet the increased demands of consumers resulting from extremely cold temperatures across Texas, although those conditions had been forecast for more than one week. Despite having spent considerable time reviewing both PUCT and ERCOT webpages to locate any information related to the FERC/NAERC report, I have been unable to find anything. I am interested in learning how ERCOT responded to recommendations contained in that report. Feel free to contact me if you have any questions and please confirm receipt of this request. Thank you. https://www.ferc.gov/sites/default/files/2020-04/08-16-11-report.pdf
25.	Amanda Frazier (Vistra)	We are preparing a list of questions that we would like to ask ERCOT regarding the activities of the last week at tomorrow's board meeting. Please add me to the list of commenters: 1. Amanda Frazier 2. Vistra Corp (Luminant) 3. 4. Agenda Item 2 5. Questions about specific actions and decisions made by ERCOT

	Name	Comments
26.	Jeremy Cameron	 Jeremy C. Cameron Representing myself and my entire neighborhood 3. item 2, any and all of it and agenda item 3 5. Agenda item 2, decisions of "rolling blackouts" that did not roll and were flat decisions to cut power for three days comprising infrastructures and health. ERCOT not ensuring power plants winterized as is their duty yet again. Raising of rates to protect profit margins over people. Not doing what is best for Texas because of a potential order from US Department of Energy. Agenda Item 3 Personnel board of directors that fail to live in Texas and draw overly excessive salary while displaying exceptionally poor performance. Best regards, Jeremy C. Cameron
27.	Connie Barnett	Dear sirs, I am writing this letter to inform you of my nightmare experience with my electrical bill due to winter storm, Uri. I have been a member of Griddy for about 6 months and was pleased with their product and service. HOWEVER, last weekend went out of control. Griddy informed me thru my personal email (which I only check at the most daily) that the price per KwH was soaring and recommended we seek other providers; however, it was the weekend and I was unable to get a provider to switch my service online or by phone. I finally was able to find a provider to switch me on 2/15. Over the months I averaged 7-10 cents per KwH with Griddy. Since it is a pay as you go provider with automatic deductions, my credit card was charged several times a day. My electric bill for February 1-15 totaled \$1660. Here is a day by day cost leading up to craziness! Tuesday cost \$3, Wednesday cost \$5, Thursday cost \$103, Fri. cost me \$99, Sat. cost me \$496 & Sun. alone cost me \$639. There was NO ceiling to what the cost per KwH could be. Griddy had about 29,000 customers who were affected by these exorbitant pricing which has affected our monthly budget making paying for housing, groceries, ect. extremely challenging. Our money is gone and we are struggling in the aftermath Something needs to change and we need some type of aide or reimbursement. Thank you, Connie Barnett
28.	Mimi Tran	-Why Texas did not order extra generation as the freeze weather was predicted a week before -What decision you all based on for which districts or areas had rolling of blackout?

Name		Comments
29.		First let me apologize that I am a few minutes late. I am having Network issues due to the power outages. 1. Name: Geri Kile 2. I Represent a Citizen of Texas and my Family the Kiles 3. Email ID: 4. Agenda Item: Risk Management 5. General Substance of my comment is the following::: I want to state that it alarms me that you would tell electric companies to do intentional service interruptions for the whole state with no thought to the consequences for the elderly or disabled whatsoever. I myself being disabled with no power or water. I know that I am just one citizen in the state of Texas but this will prevail as an alarming event for many years to come. What strikes me as very disturbing and I can tell you that many residents in my area alone commented on this in social media is that 1/3 or more of the board is from out of our state and some out of the country that have knowledge of and experience in cold weather events. This again is alarming and continues to bring discord to citizens for all politicians again. I guess my question is, Where was your backup plan? In closing I say, you need to reevaluate yourselves as human beings. I myself grew up in lowa and never were there power outages in -40 below or colder. And that included all the resources we have here in Texas. So for the people from IL, Canada, etc, it is inexcusable, you have no respectable reason to state for what happened. Thank you. Geri Kile Concerned Texas Citizen
30.	Nagib Hassen	My name is Nagib Hassen, a life long Texan living in Dallas County What will ERCOT do to improve their electrical reliability so Texans are not left without power when they need it the most?

Name		Comments
31.	Greg Degeyter	ERCOT Board of Directors: My name is Greg Degeyter, and I am writing as a Texan who is the parent of a medically fragile three year old to offer public commentary regarding the recent cold weather event. In the meeting notice soliciting public comments you asked for preferred email address, so please use as the preferred email address for communication. I write to address two situations, first although I am an attorney representing disabled individuals now law is a career change and I was a meteorologist as my first professional career. As a meteorologist, it's not difficult to envision a scenario where the wind generators in Texas are under a high pressure area, or a col, leaving surface winds less than the cut-in speed for the generators in the winter. This suggests that for purely wind related meteorological conditions that winter generation will be highly variable and cannot be depended on to produce sufficient energy in the event of a cold weather power need surge. One need only look at the January 2017 cold snap to see where wind speeds were low at the same time cold air penetrated to Houston where I reside. While I do not believe that the lack of green energy is a significant cause for the recent cold weather issues it also does not appear that green energy is a solution either given the wind speed requirements to achieve cut-in speed for electricity generation. However, the reason for submitting comments is mainly for the second point. In the aftermath of the recent disaster many individuals are pointing the finger at ERCOT. However, at the same time the Public Utility Commission of Texas is touting their "total regulatory authority" over ERCOT. This makes it seem that the Public Utility Commission has significant if not total control authority rests with ERCOT, what authority rests with the Pussa Railroad Commission. In the wake of this disaster individuals are wanting to avoid being seen as having responsibility for ERCOT, PUC, and Texas Railroad Commission would be helpful to cut through the blam

Name		Comments
32.	William Hoisington	To whom it may concern: How does someone become a board member? As a 50 year-old person born and raised in Texas that has a background in the wind industry, I would like to become a board member to show the people of Texas that they have a voice with ERCOT? Best regards, William Hoisington
33.	Aundie Dickinson	I would like to submit these thoughts for you to consider regarding the power situation in Texas last week. My name: Aundie Clabaugh Dickinson Who I represent: Myself, my family, my friends, and the general weary Texan. I am a concerned individual. I am not an attorney. My preferred email address: Agenda Item for which I would like to provide comment on: Item 2 - The Review of February 2021 Extreme Cold Weather Event. If that is not applicable, please apply it to Item 3: Other business. I feel that these matters could fall under Risk Management, Security, Compliance, Contract Matters, Personnel, and possible Litigation and Regulatory Matters. The general substance of my comment: SEE ALL POINTS BELOW Please understand that this is a small snippet of my feelings regarding this matter. Last week was awful, and I am trying to leave my personal experiences out of this. Never again should the public be warned to prepare for rolling blackouts, and then experience 60+ hours of a constant blackout. Never again should a 911 operator have to answer phone calls from frantic family members who found loved ones frozen in their homes with no power or heat source for 60+ hours. Never again should cities, like Abilene, experience blackouts at their water department, causing massive system failure and the inability to supply water to Abilene and surrounding areas. Never again should firefighters have to stand and watch a home burn due to the above mentioned water system failure, which is due to ERCOT's forced, extended blackout. Never again should a young mother afraid to drive in the deep snow and ice beg for firewood to be delivered to warm her home where she lives with her 2 month old infant who was born prematurely. The baby could not regulate temperature and was on the brink of hypothermia

Name	Comments
	due to ERCOT's forced, extended blackout, and no other available heatsource. The young mother, like most other Texans, prepared for a few hours, not days.
	Never again should neighbors have to see homes down the street lit up for days straight, while their power was turned off for 60+ hours.
	Never again should families be taken to hospitals for carbon monoxide poisoning because they chose to heat their homes with unsafe materials out of desperation, because they too prepared for hours of an outage, not days on end.
	Never again should nursing homes have to beg for additional blankets and oxygen tanks to keep their residents alive because their backup generators were prepared for hours, not days.
	Never again should people have to call law enforcement for welfare checks on elderly family members hours away because they cannot get to them safely via any method of transportation, and they haven't been able to reach them in over 24 hours, because again, they prepared for hours, not days on end of no heat.
	Valid questions that need to be answered, and that Texans have a right to know: 1. Why are there out of state board members? Was this ERCOT's choice, or were they appointed by the state?
	 Did ERCOT really sell excess power to other states, and then refuse to pay the premium when it was realized that they grossly underestimated this "Cold Weather Event"? Did ERCOT choose the areas to "roll" and the areas to completely "blackout" based on
	demographics? 4. Was ERCOT advised to winterize certain equipment, including wind turbines, and refused to do so?
	5. Was ERCOT advised by President Biden's Secretary of Energy to cap the power generation to stay under green standards, thus resulting in the extended blackouts?
	Thank you for your consideration.
	Sincerely, Aundie Dickinson Texas resident - Jones County AEP customer