**TDTMS**

**November 16th, 2020**

**WebEx only**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Attendee | Company | Attendee | Company | Attendee | Company |
| Diana Rehfeldt | TNMP | Jim Lee | AEP |  |  |
| Sam Pak | Oncor | Steven Pliler | TXU |  |  |
| Kathy Scott | CenterPoint | Eric Blakey | Just Energy |  |  |
| Sheri Wiegand | TXU | Lauren Damen | NRG |  |  |
| Jordan Troublefield | ERCOT | John Ritch | Gexa |  |  |
| Kyle Patrick | NRG |  |  |  |  |
| Mick Hanna | ERCOT |  |  |  |  |
|  | | | | | |

**Minutes & Antitrust**

* Antitrust Admonition was read by Sheri
* Minutes from 10/22/20 were approved as modified – revisions will be posted

**ERCOT System Instances And MarkeTrak Monthly Performance Review**

* MT upgrade over the weekend was successful- ERCOT will continue to watch performance
* October SLAs were all met – MT performance remains solid – no spikes
* Proposed MT SLAs and release schedule still remains tentative. It was suggested this be reviewed at the December RMS when dates may be more firm.
  + Issue Tracking Page – ‘IT Application Service Report’ – this has not been produced since 2016 – the report will resume commencing Jan 1- combining all outages
  + Mick presented proposed report structure adding in start and stop times. All outages are to be listed on one consolidated report.
  + Two SLAs will exist – one for MT and one for Market IT Services

**Transport Layer Security (TLS) Discussion/Timeline/ERCOT NAESB Upgrade**

* Retail release of TLS 1.2 went relatively smooth – did encounter a couple issues
* Early next year, ERCOT will be deprecating 1.0 TLS

**MT Enhancements – review of SCR items**

* Reviewed Rolodex suggested entries from earlier
  + ACTION: Sheri to confer with Dave Michelson to see if developer might have different options on structure – currently each category has 4 contacts – Primary/Secondary and Escalation Primary/Escalation Secondary
  + Need to add Switch Hold to the list
* Still working on Unexecutable reasons listing
* Review of lower volume MT Subtype data – ACTION: Sheri to follow up with Dave Michelson to see if these unused MTs may be archived
* From list need to confirm with Dave Michelson
  + #13 – possibly 7 days escalation email sent if MT is not transitioned
  + #14 - following the 2 and 2 guideline for rescission handling
  + #22 – affirm and aligns with CNP date/time stamp issues – defaults time stamp to 00:00:00
* TIMELINE for SCR:
  + One SCR for all items
  + Will utilize Serena resources
  + Need to submit soon as would occur before TXSET alignment and MT validations piece
  + Schedule for SCR may not require as many resources, yet may not have the funding until 2022
  + Suggested to submit in Q1 2021 into the ‘hopper’ for IT rank and prioritization
  + Success of approval of SCR will be in presentation of requirements noting MT system has been operating for 10 years on the same program and ready for an upgrade
  + WG will continue development of SCR at the next few meetings

**IAG Proposal/Solution – Review of Timeline Data**

Sam provided leadership in guiding the WG through the various data points on the timeline for the processing of an IAG representing July 2019 to July 2020 data. Interestingly, not many of the percentages varied drastically from January data review.

Below is a summary of the findings along with comments which will be presented at RMS in December:

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 2 → 1 | original transaction to submittal of MT | | | | | | | | | | | | | | | |
|  | IAGs | | | | | | IALs | | | | | | | |
|  | Jan-20 | | | Jul-19 - Jul-20 | | | Jan-20 | | | | | Jul-19 - Jul-20 | | |
| 0 - 1 day | 21% | | | 22% | | | 11% | | | | | 11% | | |
| 0 - 7 days | 59% | | | 61% | | | 49% | | | | | 51% | | |
| over 30 days | 23% | | | 18% | | | 15% | | | | | 14% | | |
| Wt. Average | 18 days | | | 16.7 days | | | 15 days | | | | | 14.7 days | | |
| Notes | 3 days is sweet spot | | |  | | | ~ 80 days - onesie/twosies | | | | |  | | |
|  | 1607 reviewed | | | 21,000 reviewed | | | removed blanks & negatives | | | | | 23,000 reviewed | | |
| 2 → 3 | how long to begin working | | | | | | | | | | | | | | | |
|  | IAGs | | | | | | IALs | | | | | | |
|  | Jan-20 | | Jul-19 - Jul-20 | | | | Jan-20 | | Jul-19 - Jul-20 | | | | |
| same day | 49% | | 51% | | | | 49% | | 45% | | | | |
| within 3 days | 86% | | 87% | | | | 80% | | 82% | | | | |
| 0-7 days | 98% | | 97% | | | | 98% | | 95% | | | | |
| Notes |  | |  | | | |  | |  | | | | |
| 3 → 4 | how long to agree once touched | | | | | | | | | | | | | | | |
|  | IAGs | | | | | | IALs | | | | | | |
|  | Jan-20 | | | | Jul-19 - Jul-20 | | Jan-20 | | | | Jul-19 - Jul-20 | | |
| same day | 55% | | | | 58% | | 65% | | | | 73% | | |
| 0 - 7 days | 95% | | | | 95% | | 95% | | | | 94% | | |
| > 15 days | onesie/twosie | | | |  | | onesie/twosie | | | |  | | |
| Notes |  | | | |  | |  | | | |  | | |
| 2 → 4 | agreement between CRs | | | | | | | | | | | | | | |
|  | IAGs | | | | | IALs | | | | | | |
|  | Jan-20 | Jul-19 - Jul-20 | | | | Jan-20 | | | | Jul-19 - Jul-20 | | |
| same day | 19% | 23% | | | | 38% | | | | 37% | | |
| 0 - 7 days | 91% | 89% | | | | 90% | | | | 86% | | |
| > 15 days | 2% | 3% | | | | onesie/twosie | | | | 3% | | |
| Notes |  |  | | | |  | | | |  | | |
| 4 → 6 | Losing CR to send BDMVI | | | | | | | | | | | | | | |
|  | IAGs | | | | | IALs | | | | | | |
|  | Jan-20 | Jul-19 - Jul-20 | | | | Jan-20 | | Jul-19 - Jul-20 | | | | |
| same day | 31% | 28% | | | | 3% | | 4% | | | | |
| 0 - 7 days | 85% | 82% | | | | 71% | | 66% | | | | |
| 8 - 21 days | 12% | 15% | | | | 21% | | 27% | | | | |
| after 7 days | 15% | 18% | | | |  | | 34% | | | | |
| Notes | What % of REPs are sending BDMVIs during these times? | | | | | | | | | | | |
| The key metric supporting the PUSH vs PULL option | | | | | | | | | | | |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 5 → 6 | Ready to Receive to submittal of BDMVI | | | | |
|  | IAGs | | IALs | |
|  | Jan-20 | Jul-19 - Jul-20 | Jan-20 | Jul-19 - Jul-20 |
| same day | same values as 4 to 6 since using 'ready to receive' date | same values as 4 to 6 since using 'ready to receive' date | 36% | 33% |
| 0 - 7 days | 84% | 84% |
| 8 - 21 days | 12% | 13% |
| after 7 days | 16% | 16% |
| Notes | REPs may not be transitioning MT | | | |

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| --- | --- | --- | --- | --- | --- |
| 2 → 8 | total resolution time | | | | |
|  | IAGs | | IALs | |
|  | Jan-20 | Jul-19 - Jul-20 | Jan-20 | Jul-19 - Jul-20 |
| within 7 days | 35% | 39% | 22% | 23% |
| 8 - 21 days | 57% | 50% | 62% | 57% |
| after 7 days | 65% | 61% | 78% | 77% |
| 0 - 21 days | 92% | 90% | 85% | 80% |
| Notes | What % of REPs are over 21 days? | | | |

For full notes see attached matrix.



The REPs may have further discussion around the PUSH vs PULL argument. Sam has agreed to provide the data in a user friendly format for all REPs to view their own performance and measure against their peers. The data may also be used in reviewing new SLAs around MT processing.

**AGENDA for 12/16/20 Meeting**

1. ERCOT Update
   1. System Instances and MarkeTrak Monthly Performance Review
2. Accomplishments of 2020/ Goals for 2021
3. MT Enhancements- follow up on SCR items
   1. Rolodex entries
   2. Archiving of unused subtypes
   3. Unexecutable reasons
4. Begin development of SCR – assignments
5. Review of timing of Unexecutable IAG MTs