

Item 3: Strategic Planning Update

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Urgent Human Resources and Governance Committee Meeting

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Strategic Planning Process

• In 2018, the ERCOT Board, Stakeholders and ERCOT Staff worked together to formulate the 2019-2023 ERCOT Strategic Plan.

 ERCOT's work throughout the past two years has been guided by the plan:

Enhance operating capabilities
 to maintain the reliability of an increasingly

complex system

 Improve information exchange to facilitate collaborative interaction

 Advance competitive solutions for a changing industry

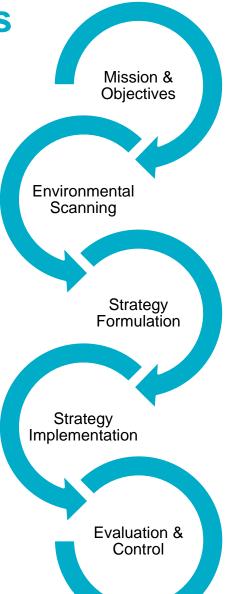
 Optimize use of ERCOT, Inc.'s resources to continuously provide high value services





Strategic Planning Process

ERCOT must continually review its strategy to quickly adapt to the rapidly changing environment in which we operate.





Strategic Planning Session Summary

- 11 strategic sessions held in September with each Market Segment, the Unaffiliated Board Members and PUCT Staff
- Broad stakeholder participation
 - 140+ via WebEx
- Support for maintaining current strategic objectives
- Appreciation for accommodations to support the stakeholder process during the pandemic



Strategic Planning Session Feedback Summary

Passport Overview

- Importance of maintaining clear communication on program status
- Discipline about additional work done during Passport timeframe

Emerging Grid & Planning Matters

- Consider revisions to transmission planning process to support rapidly changing grid
- Consideration of transmission cost impacts
- Managing stability constraints
- Forecasting renewables
- Supporting resource interconnection process

Other Topics

- Identifying timeline for next Texas SET implementation
- Focus on quality assurance

