

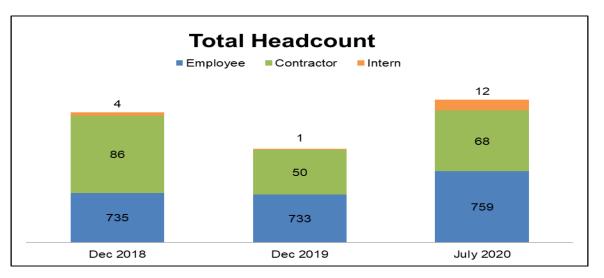
Item 2: Human Resources Operations Report

Mara Spak
Vice President, Human Resources

Urgent Human Resources and Governance Committee Meeting

ERCOT Public August 11, 2020

HR Operations – Headcount Workforce Summary

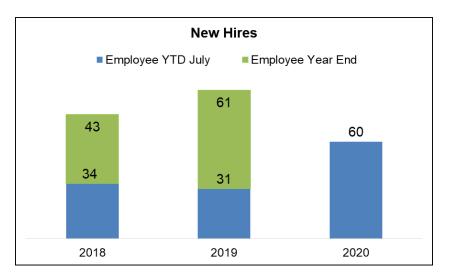


YTD July 202	RTC				
Business Area	Employee	Intern	Contractor	Employee	Contractor
CAO	144	1	23		
CEO	14				
CIO	253	1	33	2	
Com Ops	90	1	1	1	
Comm/Gov Rel	35		1		
Grid Ops	200	9	10	3	
Legal	23				
	759	12	68	6	0



^{*}RTC positions above are included in Total Headcount Summary filled numbers.

HR Operations – New Hire Workforce Summary

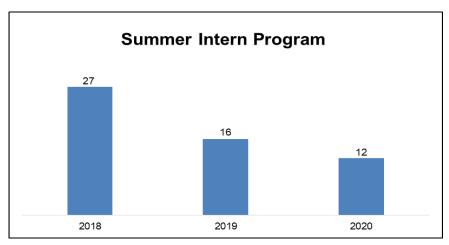


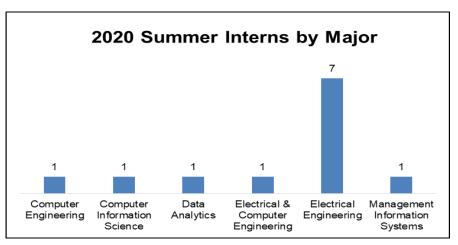
YTD July 2020 Summary									
Business Area	Employee New Hires Intern New Hires								
CAO	10	1							
CEO	1								
CIO	26	1							
Com Ops	3	1							
Comm/Gov Rel	1								
Grid Ops	19	9							
Legal									
	60	12							

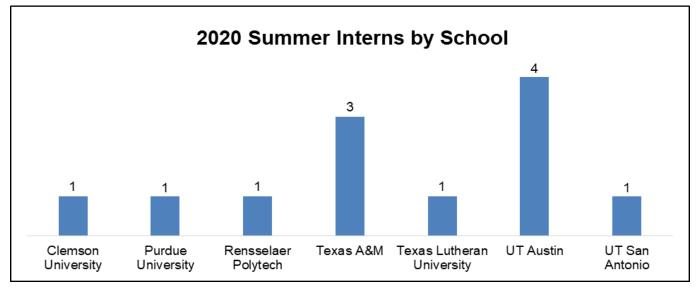
June		
Employer	City	State
Re-hire/IBM Corp	Hutto	TX
Star Energy Services	College Station	TX
Clutch Analytics	Hutto	TX
MW Resource	Katy	TX
Travis County	Kyle	TX
MISO	Saint Paul	MN
Contractor Conversion	Liberty Hill	TX
July		
Employer	City	State
Diebold Nixdorf	Austin	TX
Cogentrix	Fletcher	NC
Cockrell School of Engineering	Sealy	TX
Re-hire/PCS at Apple, Inc.	Austin	TX
TxDOT	Round Rock	TX
Contractor Conversion	Georgetown	TX
Occidental Petroleum Corp.	Richmond	TX
James Avery	Liberty Hill	TX
Jain John Mory	· · · · · · · · · · · · · · · · · ·	
Relevant Industrial	Conroe	TX



HR Operations – Intern Workforce Summary

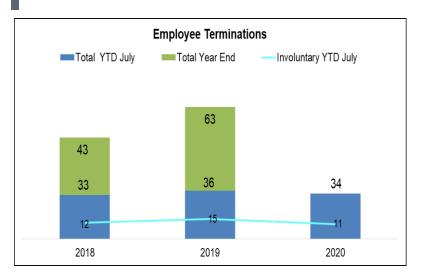


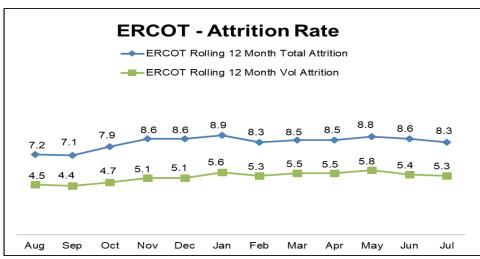






HR Operations – Termination Workforce Summary



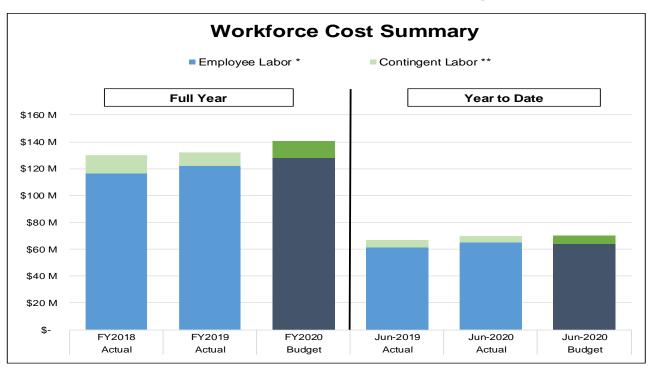


YTD July 2020 Terms by Tenure									
Business Area	0 - 3+	10+	Totals						
CAO	4	1	1	6					
CEO			1	1					
CIO	3	3	3	9					
Com Ops	3	1	5	9					
Comm/Gov Rel	1	1		2					
Grid Ops	5	2		7					
Legal				0					
	16	8	10	34					

YTD July 2020 Terms by Reason									
Business Area	Opportunity	Family	Location	Involuntary	Retirement	Personal	Totals		
CAO	1	1		2	2		6		
CEO				1			1		
CIO	3			4		2	9		
Com Ops	3	1		2	1	2	9		
Comm/Gov Rel				1		1	2		
Grid Ops	4	1		1		1	7		
Legal							0		
	11	3	0	11	3	6	34		



HR Operations – Workforce Cost Summary



	Full Year					Year to Date					
	Actual	Actual		Budget		Actual		Actual		Budget	
\$ (in Millions)	FY2018		FY2019		FY2020		Jun-2019		Jun-2020		Jun-2020
Employee Labor *	\$ 116.5	\$	122.2	\$	127.8	\$	61.2	\$	65.2	\$	63.9
Period % Change			4.9%						6.5%		
Contingent Labor **	13.5		9.7		12.9		5.6		4.6		6.5
Period % Change			-27.9%						-18.1%		
Total	\$ 130.0	\$	131.9	\$	140.7	\$	66.8	\$	69.8	\$	70.3
Period % Change			1.5%						4.5%		·

^{*} Budget for employee labor includes management challenge/vacancy budget

Note: Schedule may not foot due to rounding



^{**} Budget for project contingent labor is derived as ratio using historical trend