2020 SCHEDULED ERCOT RETAIL TRAINING

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| **DATE** | **LOCATION OR METHOD OF TRAINING** | **TRAINING CLASS** |
|  |  |  |
| TUESDAY, JANUARY 14 | AUSTIN, ERCOT MET CTR, ROOM 206 | RETAIL 101 |
|  |  |  |
| THURSDAY, APRIL 2 | WEBEX ONLY | RETAIL 101 |
|  |  |  |
| THURSDAY, AUGUST 6 | WEBEX ONLY | RETAIL 101 |
|  |  |  |
| WEDNESDAY, AUGUST 12 | WEBEX ONLY | MARKETRAK IAG |