RMTTF MEETING

January 9, 2020

9:30 AM

ERCOT MET CENTER, ROOM 102

DEBBIE WENT THROUGH INTRODUCTIONS

ATTENDING IN PERSON

* TOMAS FERNANDEZ NRG
* DEBBIE MCKEEVER ONCOR
* KATHY SCOTT CENTERPOINT
* SHERI WIEGAND TXU
* ART DELLER ERCOT
* JORDAN TROUBLEFIELD ERCOT
* JIM LEE AEP

ATTENDING VIA WEBEX

* ERIC BLAKEY JUST ENERGY

MEETING NOTES

ANTITRUST STATEMENT

DEBBIE STARTED THE MEETING AND READ THE ANTITRUST STATEMENT

AGENDA REVIEW

TOMAS READ THE AGENDA – NO CHANGES WERE MADE

LAST MONTH’S MEETING NOTES WAS CONSIDERED ACCURATE AND NO CHANGES WERE MADE.

INSTRUCTOR LED RETAIL 101 – JANUARY 14 CLASS

ART DELLER PROVIDED THE CURRENT COUNT OF REGISTERED PARTICIPANTS IS 26

PRESENTERS FOR THE CLASS WILL BE ART AND LISA SUMMEROL

TRAININNG STATS

YEAR TO DATE - MARKETRAK ONLINE MODULES

2 IN PROGRESS

0 COMPLETE

2 TOTAL

ALL TIME - MARKETRAK ONLINE MODULES

303 IN PROGRESS

719 COMPLETE

1022 TOTAL

YEAR TO DATE – RETAIL 101

5 IN PROGRESS

3 COMPLETE

8 TOTAL

RETAIL 101 ALL TIME

588 IN PROGRESS

248 COMPLETE

836 TOTAL

TRAINING CALENDAR WAS REVIEWED AND UPDATED WITH ADDITIONAL KNOWN DATES.

MARCH 4 TX SET

MARCH 5 MARKETRAK-INADVERTENT GAIN

MARCH 6 RMTTF

APRIL 2 RETAIL 101 IN DALLAS

MARKETRAK PPT

DURING TODAYS MEETING, RMTTF UPDATE SLIDES FOR THE MARKETRAK PRESENTATION BASED ON PREVIOUS DISCUSSION FOR SECTIONS; SWITCH HOLD AND NO CURRENT OCCUPANT PROCESS

ACTION ITEMS FROM TODAY’S MEETING

* SHERI TO UPDATE THE PAST NOTICE AND SEND OUT ON JANUARY 16
* DEB TO MAKE TRAINING CALENDAR A SEPARATE DOCUMENT
* ART TO UPDATE HIS NOTICE AND SEND OUT IN A COUPLE OF WEEKS
* KATHY TO BRING 18 CANDY BARS FOR PRIZES FOR THE JEOPARDY GAME FOR RETAIL 101
* KATHY ALSO WILL BRING NAME TAGS, MARKERS, CANDY FOR THE TABLES FOR RETAIL 101
* TOMAS TO UPDATE THE MEETING CALENDAR FOR MARCH DATE
* CHANGES TO ALL UPDATED PPTS WILL BE POSTED TO TODAY’S MEETING PAGE
* SHERI TO UPDATE MARKETRAK SLIDES:
  + SLIDES 8 AND 9
  + SLIDES 169, 171 TO 173
* TOMAS TO ASK KYLE TO REQUEST THE UPDATED NUMBERS FOR MARKETRAK SUBTYPES
  + KYLE TO REQUEST DAVE MICHELSON PROVIDE FROM 07-2019 THRU 12-2019

FEBRUARY NEXT MEETING – WE WILL ADJOURN AT 1:00 PM

MEETING CALENDAR CHANGES FOR 2020

FEBRUARY 6 – NO CHANGE

CHANGE MARCH 5 TO MARCH 6 AND BEGIN AT 9:00 ADJOURN AT 1:00 PM – NO CHANGE IN LOCATION

CHANGE APRIL TO FRIDAY, APRIL 3RD IN DALLAS AND BEGIN AT 9:00 AM AND ADJOURN AT 1:00

MAY 8 MEETING ALREADY CHANGED ON THE ERCOT MEETING CALENDAR – DALLAS 9:00 AM TO 1:00

JUNE 4 – NO CHANGE

JULY 9 – NO CHANGE

AUGUST 6 CHANGED TO AUGUST 7 WITH LOCATION IN HOUSTON AT CENTERPOINT. START AT 9:00 ADJOURN TO 1:00

SEPTEMBER 3 – NO CHANGE

OCTOBER 8 – NO CHANGE

NOVEMBER 5 NO CHANGE

DECEMBER 3 – NO CHANGE

ANYONE ATTENDING IN DALLAS, PLEASE CALL THE FAIRMONT DIRECTLY AND ASK FOR THE ONCOR RATE.

GOALS AND ACCOMPLISHMENTS

2019 ACCOMPLISHMENTS – SLIDE UPDATED TO INCLUDE NUMBERS

RETAIL 101 - 47 INCLUDING PRESENTERS

TX SET - INCLUDING PRESENTERS

ALL UPDATES MADE TO THE PPT DURING THE MEETING.

MASS TRANSITION

SHERI MADE ADJUSTMENTS TO SLIDES BASED ON JIM’S UPDATE TO RMS REGARDING THE MASS TRANSITION TESTING.

NEXT MEETING

* REVIEW SURVEYS
* LMS STATS
* COUNT AND LOGISTICS FOR THE MARCH TRAINING
* PRIMARY – MASS TRANSITION

MEETING ADJOURNED 2:25 PM