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| **[Wholesale Market 201](http://www.ercot.com/services/training/course/123623%22%20%5Cl%20%22overview)** |
| January 28 – 30, 2020 | Day 1 8:30 - 5:00Day 2 8:30 - 5:00Day 2 8:30 - 5:00  | [Hunt Utility & Sharyland Utilities](https://www.google.com/maps/place/1900%2BN%2BAkard%2BSt%2C%2BDallas%2C%2BTX%2B75201/%4032.7874508%2C-96.8044287%2C17z/data%3D%213m1%214b1%214m5%213m4%211s0x864e9924a7e2c437%3A0x166eb9343733633e%218m2%213d32.7874508%214d-96.80224) 1900 N. Akard St. Dallas, TX 75201 |
| [**Wholesale 101**](http://www.ercot.com/services/training/course/174927) |
| February 11, 2020 |  8:30 - 5:00 | [Pattern](https://www.google.com/maps/place/1201%2BLouisiana%2BSt%2C%2BHouston%2C%2BTX%2B77002/%4029.7566361%2C-95.3709134%2C17z/data%3D%213m1%214b1%214m5%213m4%211s0x8640bf3944ad502f%3A0xf92a73d0ba5da74c%218m2%213d29.7566361%214d-95.3687247)1201 Louisiana St. Suite 3200 Houston, TX 77003 |
| [**Credit Management**](http://www.ercot.com/services/training/course/109642) |
| February 12, 2020 |  8:30 - 5:00 | [Pattern](https://www.google.com/maps/place/1201%2BLouisiana%2BSt%2C%2BHouston%2C%2BTX%2B77002/%4029.7566361%2C-95.3709134%2C17z/data%3D%213m1%214b1%214m5%213m4%211s0x8640bf3944ad502f%3A0xf92a73d0ba5da74c%218m2%213d29.7566361%214d-95.3687247)1201 Louisiana St. Suite 3200 Houston, TX 77003 |
| [**Resource 301**](http://www.ercot.com/services/training/course/123737) |
| March 3, 2020 |  Day 1 8:30 - 5:00Day 2 8:30 - 5:00 |  [Hunt Utility & Sharyland Utilities](https://www.google.com/maps/place/1900%2BN%2BAkard%2BSt%2C%2BDallas%2C%2BTX%2B75201/%4032.7874508%2C-96.8044287%2C17z/data%3D%213m1%214b1%214m5%213m4%211s0x864e9924a7e2c437%3A0x166eb9343733633e%218m2%213d32.7874508%214d-96.80224)1900 N. Akard St. Dallas, TX 75201 |
| [**Texas SET**](http://preview.ercot.com/services/training/course/155501#overview) |
| March 4, 2020 |  8:30 - 5:00 | [Hilton Garden Inn](https://www.google.com/maps/place/7610%2BJohn%2BGlenn%2BWay%2C%2BAustin%2C%2BTX%2B78741/%4030.221977%2C-97.6905346%2C17z/data%3D%213m1%214b1%214m5%213m4%211s0x8644b6a55ecb6c53%3A0xcd3591155742685d%218m2%213d30.221977%214d-97.6883459)7610 John Glenn Way Austin, TX 78741 |
| May 6, 2020 |  8:30 - 5:00 |  [Oncor Electric Delivery](https://www.google.com/maps/place/1616%2BWoodall%2BRodgers%2BFwy%2C%2BDallas%2C%2BTX%2B75202/%4032.7865539%2C-96.8055594%2C17z/data%3D%213m1%214b1%214m5%213m4%211s0x864e993cb1b9a6ed%3A0x95f8f21702148c67%218m2%213d32.7865539%214d-96.8033707)1616 Woodall Rodgers Fwy Dallas,TX 7520277003 |
| [**MarkeTrak and Inadvertant Gain**](http://www.ercot.com/services/training/course/188632) |
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| March 5, 2020 |  8:30 - 5:00 | [Hilton Garden Inn](https://www.google.com/maps/place/7610%2BJohn%2BGlenn%2BWay%2C%2BAustin%2C%2BTX%2B78741/%4030.221977%2C-97.6905346%2C17z/data%3D%213m1%214b1%214m5%213m4%211s0x8644b6a55ecb6c53%3A0xcd3591155742685d%218m2%213d30.221977%214d-97.6883459)7610 John Glenn Way Austin, TX 78741 |
| May 7, 2020 |  8:30 - 5:00 |  Oncor Electric Delivery1616 Woodall Rodgers Fwy Dallas,TX 77003 |
| [**Load Serving Entities**](http://www.ercot.com/services/training/course/109649) |  | [**Load Serving Entities**](http://www.ercot.com/services/training/course/109649) |
| March 31, 2020 |  8:30 - 5:00 |  [ERCOT](https://www.google.com/maps/place/7620%2BMetro%2BCenter%2BDr%2C%2BAustin%2C%2BTX%2B78744/%4030.216281%2C-97.6945262%2C17z/data%3D%213m1%214b1%214m5%213m4%211s0x8644b6aeaee4a077%3A0x817fd0a7609cd644%218m2%213d30.2162764%214d-97.6923322)7620 Metro Center Dr. Austin, TX 78744 |
| [**Retail 101**](http://www.ercot.com/services/training/course/109630) |
| April 2, 2020 |  8:30 - 5:00 |  [Oncor Electric Delivery](https://www.google.com/maps/place/1616%2BWoodall%2BRodgers%2BFwy%2C%2BDallas%2C%2BTX%2B75202/%4032.7865539%2C-96.8055594%2C17z/data%3D%213m1%214b1%214m5%213m4%211s0x864e993cb1b9a6ed%3A0x95f8f21702148c67%218m2%213d32.7865539%214d-96.8033707)1616 Woodall Rodgers Fwy Dallas,TX 75202 |
| [**MarkeTrak and Inadvertant Gain**](http://www.ercot.com/services/training/course/188632) |  |  |
| May 7, 2020 |  9:00 - 4:30 |  [Oncor Electric Delivery](https://www.google.com/maps/place/1616%2BWoodall%2BRodgers%2BFwy%2C%2BDallas%2C%2BTX%2B75202/%4032.7865539%2C-96.8055594%2C17z/data%3D%213m1%214b1%214m5%213m4%211s0x864e993cb1b9a6ed%3A0x95f8f21702148c67%218m2%213d32.7865539%214d-96.8033707)1616 Woodall Rodgers Fwy Dallas,TX 75202 |