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| **TX SET Issue Tracking Request Form**  |
| **TX SET Issue Tracking Number:** | **2012-I134** |
|  **Issue Status:** | **Closed** |
| **Last Modification Date:** | 10/17/2019 |
| **Retail Assignment Request Number:** |  |

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| ISSUE SUBMITTER SECTION: |
| **Submitter Name:** | **Submitting Company Name:**  | **Date of Submission:** |
|  **Kathryn Thurman** | **ERCOT** | **08/03/2012** |
| **Submitter’s E-Mail Address:** | **Phone Number:**  | **Affected Transaction(s):** |
|  kthurman@ercot.com | **512-248-6747** |  **814\_24** |
| **Issue Statement:** *(Short description of issue)* |
|  Non – CSA CR sends a MVO with the indicator for ignore the CSA at ERCOT.Resulting in CSA CR never knowing the ESIID is not active. CSA premise management company is left with a Unit with no power and may incur charges for permits in the hundreds of Dollars. See original Issue 075 |
| **Operational/System Impact:** *(What is the issue doing to your system and/or operations)* |
|  There are currently 2 codes that can be used to bypass the CSA at ERCOT.REF~1P~B44 and REF~2W~MVO |
| **Market Impact:** *(What is the issue doing to others)* |
|  This is causing the ESI ID to become de-energized and not roll to the CSA CR |
| **Desired Outcome:** *(What do you expect to change)* |
|  Educate the market to prevent MVO’s with the REF~2W~MVO bypass flag on ESI IDs the CR does not own. |
| **Once Completed:** |
| **Please submit this completed form via e-mail to**txsetchangecontrol@ercot.com |

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| **TX SET DISCUSSION SECTION:** |
| **Date of TX SET Discussion:** | **Change Control Created (Y/N):** | **Change Control Tracking Number:** |
|  9-13-2012 | Y | ChangeControl2012-798-01.doc |
| **Discussion/Revision History:** | **Referred to TX SET Subteam (Y/N):**  |  |
|  8/16/12: Kathryn reviewed numbers of what has been seen since July 1st. This is spread across multiple CRs. ERCOT will send notification to these REPs by next week. Kathryn will continue to monitor and we will see if there is material change in behavior over the next two months. RCS has been asked to also call these REPs to give them a heads up on the situation. In a future release we may need to consider putting validation in at ERCOT to prevent these. 9/13/12: TX SET reviewed the change control and SCR submitted by Diana. The group modified the gray box in the REF~2W code to clarify that ERCOT will reject the 814\_24 also if there is no current CSA CR in their system. The REF~1P~B44 section of the 814\_24 was added to the change control in order to include gray box clarification that the REF~2W code does not need to be included in the 814\_24 when the REF~1P~B44 code is used. Also, the REF~1P~B44 gray box was modified to state that ERCOT would reject the 814\_24 if the REF~2W was included in conjunction with the REF~1P~B44 when the submitting CR was either not the current CSA CR or there was no CSA CR relationship set up in the ERCOT system. TX SET modified the SCR to include background information related to the issue, such as, the potential customer impact when a CSA is inappropriately bypassed during inclement weather.The gray box for the new CSA reject reason code was modified to include that ERCOT would also reject if there was no CSA agreement set up in the ERCOT system.9/12/13 TX SET reviewed the issue again and decided to submit an NPRR for Chapter 19 instead of an SCR to have ERCOT validate the codes.12/12/2013 RMS approved Texas SET Change Control 2012-798. 04/16/2014 Texas SET requested the withdrawal of NPRR583 that was previously submitted and elected to add a section to the Retail Market Guide with language to clarify the appropriate use of the REF\*2W Bypass Code. A new REP Rule #13 will be drafted.10/17/2019: Close Issue |
| Recommended Resolution: |
|  Create a change control to clean up the language but write a System Change Request to ask ERCOT to implement validation. Diana will write the Change Control and the SCR. Diana will write and NPRR instead of an SCR per TX SET decision.Kyle will draft a new REP Rule #13 to be placed in the Retail Market Guide.” A REP shall not use the “2W” CSA Bypass code on a Move Out request unless they have an active Continuous Service Agreement on the ESI ID at ERCOT.”  |
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**Segment: REF Reference Identification (Status Reason)**

 **Position:** 030

 **Loop:** LIN Optional

 **Level:** Detail

 **Usage:** Optional

 **Max Use:** >1

 **Purpose:** To specify identifying information

 **Syntax Notes:** **1** At least one of REF02 or REF03 is required.

 **2** If either C04003 or C04004 is present, then the other is required.

 **3** If either C04005 or C04006 is present, then the other is required.

 **Semantic Notes:** **1** REF04 contains data relating to the value cited in REF02.

 **Comments:**

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| --- | --- | --- |
| **Notes:** |  | 2MR - is used to provide notification to the TDSP that this is the 2nd Request from the CR to Disconnect Service through any reasonable effort available and final bill premise completing MVO.NOTE: Move-Out Request may not have been initiated by retail customer, but may be a follow-up request from CR after a successfully completed Disconnect for Non-Payment (DNP).B44 - is used when the customer indicates that the meter is no longer needed and should be removed. i.e., temporary meter, premise demolished or renovations etc. This code will bypass the CSA agreement at ERCOT when one exists.  |
|  |  | Optional |
|  |  | REF~1P~B44 |

**Data Element Summary**

 **Ref. Data**

 **Des. Element Name Attributes**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **REF01** | **128** | **Reference Identification Qualifier** | **M** |  | **ID 2/3** |
|  | Code qualifying the Reference Identification |
|   | 1P |  | Accessorial Status Code |
|  | Used on the request when additional status information must be provided. |
| **Must Use** | **REF02** | **127** | **Reference Identification** | **X** |  | **AN 1/30** |
|  | Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier |
|   | 2MR |  | Second Move-Out Request |
|  | Requesting TDSP complete MVO through every reasonable effort in order that ESI ID can be final billed for Rep of Record. |
|   | B44 |  | Drop and investigate removal of meter and service |
|  | Use of this code will bypass the CSA agreement at ERCOT when one exists.  |
| **Dep** | **REF03** | **352** | **Description** | **X** |  | **AN 1/80** |
|  | A free-form description to clarify the related data elements and their content |
|  | Used to further describe the reason code sent in REF02. |

**Segment: REF Reference Identification (Move Out CSA De-energize)**

 **Position:** 090

 **Loop:** N1 Optional

 **Level:** Heading

 **Usage:** Optional

 **Max Use:** >1

 **Purpose:** To specify identifying information

 **Syntax Notes:** **1** At least one of REF02 or REF03 is required.

 **2** If either C04003 or C04004 is present, then the other is required.

 **3** If either C04005 or C04006 is present, then the other is required.

 **Semantic Notes:** **1** REF04 contains data relating to the value cited in REF02.

 **Comments:**

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | CR to ERCOT: OptionalERCOT to TDSP: Not UsedIndicates to ERCOT that any CSA relationship associated with this ESI ID should be ignored. ERCOT will send the 814\_24 for the Current CR to the TDSP rather than sending an 814\_03 for the CSA CR.The owner of CSA could use the code to de-energize a premise (Only if the CSA REP is also the REP of Record at the time of the Move-Out effective date). |
|  |  | REF~2W~MVO |

**Data Element Summary**

 **Ref. Data**

 **Des. Element Name Attributes**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **REF01** | **128** | **Reference Identification Qualifier** | **M** |  | **ID 2/3** |
|  | Code qualifying the Reference Identification |
|   | 2W |  | Change Order Authority |
|  | Notification that the customer is moving out of a premise with a CSA and that the Current CR does not want ERCOT to invoke the CSA.  |
| **Must Use** | **REF02** | **127** | **Reference Identification** | **X** |  | **AN 1/30** |
|  | Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier |
|   | MVO |  | Move Out |

**814\_25**

 **Segment: REF Reference Identification (Rejection Reason)**

 **Position:** 030

 **Loop:** LIN Optional

 **Level:** Detail

 **Usage:** Optional

 **Max Use:** >1

 **Purpose:** To specify identifying information

 **Syntax Notes:** **1** At least one of REF02 or REF03 is required.

 **2** If either C04003 or C04004 is present, then the other is required.

 **3** If either C04005 or C04006 is present, then the other is required.

 **Semantic Notes:** **1** REF04 contains data relating to the value cited in REF02.

 **Comments:**

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| --- | --- | --- |
| **Notes:** |  | More than one rejection reason code may be sent by repeating the REF~7G segment.Accept Response: Not Used Reject Response: Required |
|  |  | REF~7G~A13~ADDITIONAL REASON TEXT HERE |

**Data Element Summary**

 **Ref. Data**

 **Des. Element Name Attributes**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **REF01** | **128** | **Reference Identification Qualifier** | **M** |  | **ID 2/3** |
|  | Code qualifying the Reference Identification |
|   | 7G |  | Data Quality Reject Reason |
|  | Reject reasons associated with a reject status notification. |
| **Must Use** | **REF02** | **127** | **Reference Identification** | **X** |  | **AN 1/30** |
|  | Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier |
|   | 008 |  | ESI ID exists but is not active |
|  | Retired |
|   | 017 |  | Service Terminated Because the Service Provider Went Out of Business |
|  | Received initiating TX SET transaction from CR that is exiting the Market |
|   | A13 |  | Other |
|  | Explanation Required in REF03.  |
|   | A76 |  | ESI ID Invalid or Not Found |
|   | A83 |  | Invalid or Unauthorized Action |
|  | Information provided was not supported in the Texas SET Standards. |
|   | A84 |  | Invalid Relationship |
|  | CR does not have a valid relationship with this customer for this action. Submitting CR is not, or is not scheduled to be the Rep of Record at date of request. MIMO Rules, ERCOT 6, TDSP 3 |
|   | ABN |  | Duplicate Request Received |
|  | Used by TDSP to reject an 814\_24, which contains the same value in the BGN02 as a previously submitted 814\_24. The ABN code is to be used only for transactions between the TDSP and ERCOT. This code is not used on the 814\_25 for the transaction sent by ERCOT to the CR. |
|   | ACI |  | Action Code (ASI01) Invalid |
|   | ANK |  | Invalid Source Information |
|  | Unnecessary Billing Information Included |
|   | API |  | Required information missing |
|  | Explanation Required in REF03. May not be used in place of other, more specific error codes. |
|   | BIM |  | Billing Information Missing  |
|  | Information required in the N1~BT (Customer Billing Loop) not received.Used by MOU / Coop only |
|   | CSA |  | CSA Bypass not submitted by current CSA CR or no CSA CR exists |
|  | For ERCOT use only |
|   | D76 |  | DUNS Number Invalid or Not Found |
|   | DOT |  | Duplicate Original Transaction ID |
|  | Original Transaction ID (BGN02) already submitted on ESI-ID. For ERCOT Use Only. MIMO Rules, ERCOT 27 |
|   | DUP |  | Duplicate |
|  | Transaction submitted contains the same BGN02, BGN06, (if applicable), and ESI-ID as another received transaction from the same CR. MIMO Rules, ERCOT 27 |
|  | FME |  | Force Majeure Event  |
|   | FRG |  | Backdated Transaction Not Valid |
|  | Backdated requested date is prior to transaction already completed or scheduled. For ERCOT Use Only. MIMO Rules, ERCOT 24 |
|   | IBO |  | Invalid Backdate Originator |
|  | Backdated request not part of a coordinated back-office clean up. MIMO Rules, ERCOT 24. |
|   | IMI |  | Invalid Membership Number or ID |
|  | Membership ID or account number used by the MCTDSP does not exist, is inactive, or is otherwise invalid. For MOU/EC use only.  |
|   | MTI |  | Maintenance Type Code (ASI02) Invalid |
|   | NFI |  | Not First In |
|  | Explanation Required in REF03. An initiating transaction has a requested date that is the same as the scheduled meter read date on another scheduled transaction. For ERCOT Use Only. MIMO Rules, ERCOT 1. |
|   | RNE |  | Request Not Eligible |
|  | Start date requested is earlier than the ESI-ID start date. For ERCOT Use Only. |
|   | SBD |  | Scheduled to be De-energized |
|  | ESI ID exists but scheduled to be de-energized on date requested. Used only by ERCOT after retry period on an 814\_25. MIMO Rules, ERCOT 4, 5. |
|   | SCP |  | Scheduling Conflict Priority |
|  | Requested date caused conflict with transaction currently scheduled. Currently scheduled transaction scheduled to execute within 2 business days. MIMO Rules, ERCOT 3. |
|   | TCC |  | Competing Transaction Scheduled for the Same Date |
|   | ZIP |  | Invalid Zip Code |
|  | Only applicable to the first five characters of the zip code, which are used for validation. ERCOT is the only entity that may validate on Zip Code. |
| **Dep** | **REF03** | **352** | **Description** | **X** |  | **AN 1/80** |
|  | A free-form description to clarify the related data elements and their content |
|  | Used to further describe the reason code sent in REF02. Codes "A13", "API" and "NFI", require a text explanation in this element. . Explanation Required in REF03. An initiating transaction has a requested date that is the same as the scheduled meter read date on another scheduled transaction. MIMO Rules, ERCOT 1. |