

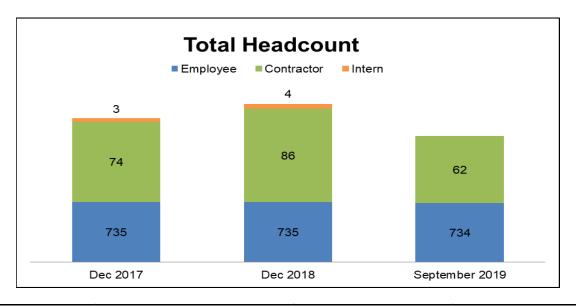
Item 3: Human Resources Operations Report

Mara Spak
Senior Director, Human Resources

Human Resources and Governance Committee Meeting

ERCOT Public October 7, 2019

HR Operations – Headcount Workforce Summary



YTD September 2019 Summary									
Business Area	Employee Headcount	Intern Headcount	Contractor Headcount						
CAO	75		12						
CEO	13								
CIO	238		33						
COMM/GOV REL	37		1						
COO	354		16						
Legal	17								
	734	0	62						



HR Operations – New Hire Workforce Summary

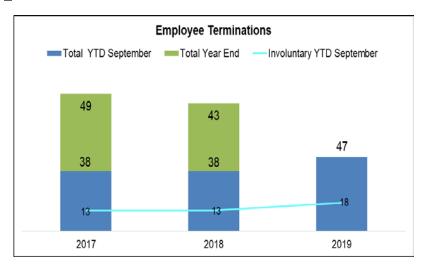


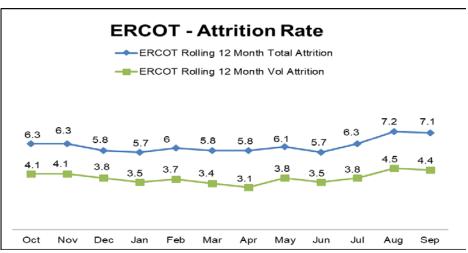
YTD September 2019 Summary								
Business Area	Employee New Hires	Intern New Hires						
CAO	7							
CEO	1							
CIO	19	3						
COMM/GOV REL								
COO	19	12						
Legal		1						
	46	16						

August				
Employer	City	State		
Contractor Conversion	Canton	MI		
CenterPoint	Katy	TX		
Contractor Conversion	Georgetown	TX		
Recent Graduate	Falls Church	VA		
Contractor Conversion	Austin	TX		
Samaritan Health Ministries	Round Rock	TX		
Recent Graduate	Aurora	OH		
September				
Employer	City	State		
Planet Technologies	Falls Church	VA		
Solugenix, Inc.	San Marcos	TX		
Schulman Theatres	Georgetown	TX		
Brazos Electric	Eastland	TX		
Re-Hire	Bertram	TX		
Petadigit LLC	Wallington	NJ		
Contractor Conversion	Georgetown	TX		
Texas DPS	Round Rock	TX		



HR Operations – Termination Workforce Summary



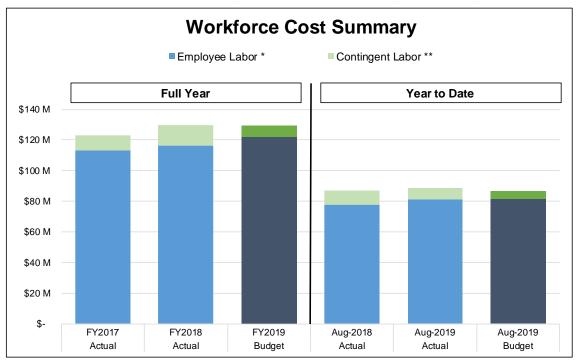


YTD September 2019 Terms by Tenure										
Business Area	0 - 3+	4+	10+	Totals						
CAO	2	1	1	4						
CEO		1		1						
CIO	6	6	9	21						
COMM/GOV REL	1		1	2						
COO	5	10	4	19						
Legal				0						
	14	18	15	47						

YTD September 2019 Terms by Reason									
Business Area	Opportunity	Family	Location	Involuntary	Retirement	Personal	Totals		
CAO	1		1	2			4		
CEO					1		1		
CIO	7	2		9		3	21		
COMM/GOV REL				1	1		2		
CO0	6	2		6	2	3	19		
Legal							0		
	14	4	1	18	4	6	47		



HR Operations – Workforce Cost Summary



Actual \$ (in Millions) FY2017		Full Year						Year to Date				
		Actual Actual		Actual	Budget		Actual		Actual		Budget	
		FY2018		FY2019		Aug-2018		Aug-2019		Aug-2019		
Employee Labor *	\$	113.4	\$	116.5	\$	121.9	\$	78.0	\$	81.3	\$	81.4
Period % Change				2.7%						4.3%		
Contingent Labor **		9.6		13.5		7.5		9.0		7.2		5.0
Period % Change				40.4%						-20.2%		
Total	\$	123.0	\$	130.0	\$	129.4	\$	87.0	\$	88.5	\$	86.4
Period % Change				5.7%						1.7%		

^{*} Budget for employee labor includes management challenge/vacancy budget

^{**} Budget for project contingent labor is derived as ratio using historical trend

