|  |
| --- |
| **Texas SET Change Control Request Form**  **Change Control Number: xxxx -xxx**  **Implementation Version: Future** |

**This Section Is Completed by Submitter of Change Control Request Only:**

|  |  |  |
| --- | --- | --- |
| **Submitter Name:**  Sam Pak on behalf of ONCOR | **Submitting Company Name:**  ONCOR | **Phone Number:**  **214-486-4120** |
| **Date of Submission:**  06/17/19 | **Affected TX SET Transaction(s):**  814\_01, Switch Request 814\_03, Enrollment Notification Request814\_16, Move In Request 814\_PC, Maintain Customer Information Request | **Submitter’s E-Mail Address:**  Sam.pak@oncor.com |
| **Texas SET Issue cross-reference number:**  Xxxx\_xxx | Protocol Impact (Y/N):  N |
| **Detailed Description and Reason for Proposed Change(s):**  Technological advancements have provided opportunities in delivering services to better serve and inform the customer with proactive power outage notifications and updates. Unfortunately, customers usually aren’t aware of these communication channels and self-serving platforms, and many times contacts the Competitive Retailer for outage information which refers the customer to the TDSP leading to an inefficient customer experience. If upon enrollment of electricity service a customer’s email is provided to the TDSP, then a customer could be made aware of more effective outage alerts.  Oncor submits this Texas SET change control request that enables a Competitive Retailer, at its option, to provide a customer’s email address to the TDSP. This proposal would suggest adding a new PER07 and complementary PER08 to the PER~IC segment with a designation of EM (Electronic Mail) to the 814\_01, 814\_03, 814\_16, and 814\_PC. | | |
| **NOTE:** Requester must complete above fields and include a redlined example of modifications to each impacted implementation guide. This must be included at the time the request form is submitted.  **Please submit this completed form via e-mail to**[txsetchangecontrol@ercot.com](mailto:txsetchangecontrol@ercot.com) and RMS Chair***.*** | | |

**For ERCOT Change Control Manager Use Only:**

|  |  |  |
| --- | --- | --- |
| **Texas SET Recommendation:** | **Recommendation for Emergency (Y/N):** | **Date of TX SET Recommendation:** |
| **Detailed Description and Reason for Revision:** | | |
| **RMS Decision:** | **Emergency (Y/N):** | **Date of RMS Decision:** |
| **Summary of RMS Discussion:** | | |

**June 11, 2012**

T814\_01: Switch Request

Version 4.0

**Segment: PER Administrative Communications Contact (Contact Name/Number)**

**Position:** 080

**Loop:** N1 Optional

**Level:** Heading

**Usage:** Optional

**Max Use:** >1

**Purpose:** To identify a person or office to whom administrative communications should be directed

**Syntax Notes:** **1** If either PER03 or PER04 is present, then the other is required.

**2** If either PER05 or PER06 is present, then the other is required.

**3** If either PER07 or PER08 is present, then the other is required.

**Semantic Notes:**

**Comments:**

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | The customer contact name should be formatted as follows:  LAST, FIRST NAME  Required |
|  |  | Only one comma will be used for the following examples:  PER~IC~SNOW, JOE RAY JR  PER~IC~SNOW, JOE RAY JR~TE~8005551212  PER~IC~SNOW, JOE RAY JR~TE~8005551212~TE~8005552121~EM~NAME@ISP.COM |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **PER01** | **366** | **Contact Function Code** | | | | **M** |  | **ID 2/2** | |
|  | | | Code identifying the major duty or responsibility of the person or group named | | | | | | |
|  | | | | IC |  | Information Contact | | | |
| **Must Use** | **PER02** | **93** | **Name** | | | | **M** |  | **AN 1/60** | |
|  | | | Free-form name | | | | | | |
|  | **PER03** | **365** | **Communication Number Qualifier** | | | | **O** |  | **ID 2/2** | |
|  | | | Code identifying the type of communication number | | | | | | |
|  | | | | TE |  | Telephone | | | |
|  | **PER04** | **364** | **Communication Number** | | | | **C** |  | **AN 1/80** | |
|  | | | Complete communications number including country or area code when applicable | | | | | | |
|  | | | Punctuation (dashes, symbols etc.) must be excluded. | | | | | | |
|  | **PER05** | **365** | **Communication Number Qualifier** | | | | **O** |  | **ID 2/2** | |
|  | | | Code identifying the type of communication number | | | | | | |
|  | | | | TE |  | Telephone | | | |
|  | **PER06** | **364** | **Communication Number** | | | | **C** |  | **AN 1/80** | |
|  | | | Complete communications number including country or area code when applicable | | | | | | |
|  | | | Punctuation (dashes, symbols etc.) must be excluded. | | | | | | |

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **PER07** | **365** | **Communication Number Qualifier** | | | | **X** |  | **ID 2/2** | |
|  | | | Code identifying the type of communication number | | | | | | |
|  | | | | EM |  | Electronic Mail | | | |
|  | **PER08** | **364** | **Communication Number** | | | | **X** |  | **AN 1/80** | |
|  | | | Complete communications number including country or area code when applicable | | | | | | |

**June 11, 2012**

814\_03: Enrollment Notification Request

Version 4.0

**Segment: PER Administrative Communications Contact (Contact Name/Number)**

**Position:** 080

**Loop:** N1 Optional

**Level:** Heading

**Usage:** Optional

**Max Use:** >1

**Purpose:** To identify a person or office to whom administrative communications should be directed

**Syntax Notes:** **1** If either PER03 or PER04 is present, then the other is required.

**2** If either PER05 or PER06 is present, then the other is required.

**3** If either PER07 or PER08 is present, then the other is required.

**Semantic Notes:**

**Comments:**

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | The customer contact name should be formatted as follows:  LAST, FIRST NAME  Required if the transaction is associated with a Switch (814\_01), Mass Transition Drop, or Move In (814\_16). The segment is not used if the transaction is associated with a Move Out with CSA. |
|  |  | Only one comma will be used for the following examples:  PER~IC~SNOW, JOE RAY JR  PER~IC~SNOW, JOE RAY JR~TE~8005551212  PER~IC~SNOW, JOE RAY JR~TE~8005551212~TE~8005552121  ER~IC~SNOW, JOE RAY JR~TE~8005551212~TE~8005552121~ EM~NAME@ISP.COM  PER~IC~MASS TRANSITION CUSTOMER (Required when BGN07= 'TS'.  Default is 'Mass Transition Customer' for both IOU and MOU/EC TDSP ESI IDs)  PER~IC~ACQUISITION TRANSFER CUSTOMER (Required when BGN07= 'AQ'.  Default is 'Acquisition Transfer Customer for both IOU and MOU/EC TDSP ESI IDs) |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **PER01** | **366** | **Contact Function Code** | | | | **M** |  | **ID 2/2** | |
|  | | | Code identifying the major duty or responsibility of the person or group named | | | | | | |
|  | | | | IC |  | Information Contact | | | |
| **Must Use** | **PER02** | **93** | **Name** | | | | **M** |  | **AN 1/60** | |
|  | | | Free-form name | | | | | | |
|  | **PER03** | **365** | **Communication Number Qualifier** | | | | **O** |  | **ID 2/2** | |
|  | | | Code identifying the type of communication number | | | | | | |
|  | | | | TE |  | Telephone | | | |
|  | **PER04** | **364** | **Communication Number** | | | | **C** |  | **AN 1/80** | |
|  | | | Complete communications number including country or area code when applicable | | | | | | |
|  | | | Punctuation (dashes, symbols etc.) must be excluded. | | | | | | |
|  | **PER05** | **365** | **Communication Number Qualifier** | | | | **O** |  | **ID 2/2** | |
|  | | | Code identifying the type of communication number | | | | | | |
|  | | | | TE |  | Telephone | | | |
|  | **PER06** | **364** | **Communication Number** | | | | **C** |  | **AN 1/80** | |
|  | | | Complete communications number including country or area code when applicable | | | | | | |
|  | | | Punctuation (dashes, symbols etc.) must be excluded. | | | | | | |

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **PER07** | **365** | **Communication Number Qualifier** | | | | **X** |  | **ID 2/2** | |
|  | | | Code identifying the type of communication number | | | | | | |
|  | | | | EM |  | Electronic Mail | | | |
|  | **PER08** | **364** | **Communication Number** | | | | **X** |  | **AN 1/80** | |
|  | | | Complete communications number including country or area code when applicable | | | | | | |

**June 11, 2012**

T814\_16: Move In Request

Version 4.0

**Segment: PER Administrative Communications Contact (Contact Name/Number)**

**Position:** 080

**Loop:** N1 Optional

**Level:** Heading

**Usage:** Optional

**Max Use:** >1

**Purpose:** To identify a person or office to whom administrative communications should be directed

**Syntax Notes:** **1** If either PER03 or PER04 is present, then the other is required.

**2** If either PER05 or PER06 is present, then the other is required.

**3** If either PER07 or PER08 is present, then the other is required.

**Semantic Notes:**

**Comments:**

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | The customer contact name should be formatted as follows:  LAST, FIRST NAME  Required |
|  |  | Only one comma will be used for the following examples:  PER~IC~SNOW, JOE RAY JR  PER~IC~SNOW, JOE RAY JR~TE~8005551212  PER~IC~SNOW, JOE RAY JR~TE~8005551212~TE~8005552121  PER~IC~SNOW, JOE RAY JR~TE~8005551212~TE~8005552121~ EM~NAME@ISP.COM |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **PER01** | **366** | **Contact Function Code** | | | | **M** |  | **ID 2/2** | |
|  | | | Code identifying the major duty or responsibility of the person or group named | | | | | | |
|  | | | | IC |  | Information Contact | | | |
| **Must Use** | **PER02** | **93** | **Name** | | | | **M** |  | **AN 1/60** | |
|  | | | Free-form name | | | | | | |
|  | **PER03** | **365** | **Communication Number Qualifier** | | | | **O** |  | **ID 2/2** | |
|  | | | Code identifying the type of communication number | | | | | | |
|  | | | | TE |  | Telephone | | | |
|  | **PER04** | **364** | **Communication Number** | | | | **C** |  | **AN 1/80** | |
|  | | | Complete communications number including country or area code when applicable | | | | | | |
|  | | | Punctuation (dashes, symbols etc.) must be excluded. | | | | | | |
|  | **PER05** | **365** | **Communication Number Qualifier** | | | | **O** |  | **ID 2/2** | |
|  | | | Code identifying the type of communication number | | | | | | |
|  | | | | TE |  | Telephone | | | |
|  | **PER06** | **364** | **Communication Number** | | | | **C** |  | **AN 1/80** | |
|  | | | Complete communications number including country or area code when applicable | | | | | | |
|  | | | Punctuation (dashes, symbols etc.) must be excluded. | | | | | | |

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **PER07** | **365** | **Communication Number Qualifier** | | | | **X** |  | **ID 2/2** | |
|  | | | Code identifying the type of communication number | | | | | | |
|  | | | | EM |  | Electronic Mail | | | |
|  | **PER08** | **364** | **Communication Number** | | | | **X** |  | **AN 1/80** | |
|  | | | Complete communications number including country or area code when applicable | | | | | | |

**June 11, 2012**

T814\_PC: Maintain Customer Information Request

Version 4.0

**Segment: PER Administrative Communications Contact (Contact Name/Number)**

**Position:** 080

**Loop:** N1 Optional

**Level:** Heading

**Usage:** Optional

**Max Use:** >1

**Purpose:** To identify a person or office to whom administrative communications should be directed

**Syntax Notes:** **1** If either PER03 or PER04 is present, then the other is required.

**2** If either PER05 or PER06 is present, then the other is required.

**3** If either PER07 or PER08 is present, then the other is required.

**Semantic Notes:**

**Comments:**

|  |  |  |
| --- | --- | --- |
| **Notes:** |  | Required |
|  |  | PER~IC~~TE~8005551212  PER~IC~~TE~8005551212~TE~8005552121  PER~IC~~TE~8005551212~TE~8005552121~ EM~NAME@ISP.COM |

**Data Element Summary**

**Ref. Data**

**Des. Element Name Attributes**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Must Use** | **PER01** | **366** | **Contact Function Code** | | | | **M** |  | **ID 2/2** | |
|  | | | Code identifying the major duty or responsibility of the person or group named | | | | | | |
|  | | | | IC |  | Information Contact | | | |
|  | **PER03** | **365** | **Communication Number Qualifier** | | | | **X** |  | **ID 2/2** | |
|  | | | Code identifying the type of communication number | | | | | | |
|  | | | | TE |  | Telephone | | | |
| **Dep** | **PER04** | **364** | **Communication Number** | | | | **X** |  | **AN 1/80** | |
|  | | | Complete communications number including country or area code when applicable | | | | | | |
|  | | | Punctuation (dashes, symbols etc.) must be excluded. | | | | | | |
|  | **PER05** | **365** | **Communication Number Qualifier** | | | | **X** |  | **ID 2/2** | |
|  | | | Code identifying the type of communication number | | | | | | |
|  | | | | TE |  | Telephone | | | |
| **Dep** | **PER06** | **364** | **Communication Number** | | | | **X** |  | **AN 1/80** | |
|  | | | Complete communications number including country or area code when applicable | | | | | | |
|  | | | Punctuation (dashes, symbols etc.) must be excluded. | | | | | | |

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **PER07** | **365** | **Communication Number Qualifier** | | | | **X** |  | **ID 2/2** | |
|  | | | Code identifying the type of communication number | | | | | | |
|  | | | | EM |  | Electronic Mail | | | |
|  | **PER08** | **364** | **Communication Number** | | | | **X** |  | **AN 1/80** | |
|  | | | Complete communications number including country or area code when applicable | | | | | | |