**Mass Transition Module**

**DRAFT Outline**

1. What is a mass transition? Why does it occur?
   1. history
   2. Defaulting CR
   3. Credit risks
   4. Transition Date
2. What are the goals of the process?
3. Who is involved? What are their responsibilities?
4. What are their responsibilities?
   1. ERCOT
      1. Notification
      2. ESI allocation
      3. Market calls
      4. PUC card
   2. PUCT
   3. TDSPs
      1. Preparation of systems
      2. Transaction processing
      3. Meter reads
      4. Stacking logic
   4. Defaulting CR
      1. CBCI file
   5. VREPs
      1. Transaction processing
      2. Customer communication
   6. POLR REPs
      1. Transaction processing
      2. Customer communication
   7. Customers
      1. choice
5. How does the transition occur? What is the timeline?
   1. Day 0
   2. Day 1
   3. Day 2
   4. Day 3
   5. Day 4
   6. Day 5
6. Customer Choice and stacking logic?
   1. Before transition date
   2. On transition date
   3. After transition date
7. Exceptions and Outliers
   1. Meter read unavailable
   2. Customer information unavailable
8. What are the requirements of the REP’s product?
   1. Deposit requirements
9. What is the POLR rate and how is calculated?
10. Settlement
    1. ERCOT
    2. TDUs
    3. VREPs/POLR REPs – funding of deposits- low income