**TDTMS**

**January 16, 2019**

**ERCOT MET CENTER #168**

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| --- | --- | --- | --- | --- | --- |
| Attendee | Company | Attendee | Company | Attendee | Company |
| Diana Rehfeldt | TNMP | Kaci Jacobs | TXU | Kathy Scott | CenterPoint |
| Sam Pak | Oncor | David Hunt | Oncor |  |  |
| Carolyn Reed | CenterPoint | Teresa Rodriguez | Stream |  |  |
| Dave Paglia | ERCOT | Diana Coleman | OPUC |  |  |
| Jim Lee | AEP | Eric Blakey | Just |  |  |
| Kyle Patrick | NRG | Sheri Weigand | TXU |  |  |
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**Elections**

* **Chair:** Kyle Patrick NRG
* **Vice Chair:** Sam Pak Oncor

**ERCOT System Instances and MarkeTrak Monthly Performance Review**

* ERCOT met all SLAs for this month

**2018 Achievements**

* Memorialized Retail Market Testing Environment Users Guide and posted to ERCOT.com for reference
* Facilitated the ERCOT IT to Market Participant IT Forum
* Reviewed and analyzed IAG/IAL statistics and benefits due to NPRR778 implementation
* Supported implementation of NPRR778 through facilitation of a workshop, updating MarkeTrak Users Guide, and elimination of MarkeTrak Cancel w/ Approval daily use.
* Evaluated potential MarkeTrak system enhancements.
* Performed MarkeTrak Sub type Analysis
* In concert with TX SET, reviewed and endorsed:
  + RMGRR 152, Additional Alignment with NPRR778, Modifications to Date Change and Cancellation Evaluation Window
  + RMGRR 156, Market Notice Communication Process Clean Up
  + RMGRR 158, Revisions to Retail Market Guide Section 7.10
  + RMGRR 159, Related to NPRR908, Revisions to Mass Transition Processes
* Completed the annual review of the 2019 Retail Market Services SLA for endorsement to RMS
* Modified the GUI response Service Level Objective (SLO) target from 15 seconds to 10 seconds
* Reviewed quarterly Performance Measures for 2018
* Reviewed and monitored monthly IT retail incident and service availability
* At the direction of RMS, reviewed the ERCOT System Change Roadmap
* Supported ERCOT resolution efforts to address outage and/or degradation

**2019 Goals**

1. Support Texas data transport improvement initiatives and continue joint efforts with other retail market working groups.
2. Support initiatives related to MarkeTrak system and process enhancements, update documentation, and recommend/evaluate future upgrades, as needed.
3. Develop process for MarkeTrak sub-type analysis
4. Review IAG/IAL Statistics
5. Perform annual review of the Retail Market Services Service Level Agreement (SLA) and work with ERCOT to evaluate and implement any potential changes, as needed.
6. Review the quarterly ERCOT Retail Market Performance Measures.
7. Support ERCOT resolution efforts in addressing each outage and/or degradation of service

**MarkeTrak Reporting Discussion**

TDTMS discussed pros and cons of taking existing reports ERCOT presented and creating requirements to have those available on a semi annual basis vs obtaining the raw data that ERCOT uses to create reports and allowing TDTMS to perform their own analysis of this data.

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| Action Items | Due Date |
| Kyle Patrick and Sam Pak to have a conversation with ERCOT (Dave and Tammy) to obtain raw Marketrak reporting data. | **Prior to 2/22/19** |
| Kyle Patrick and Sam Pak to determine if February TDTMS will be canceled | **2/1/2019** |
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