

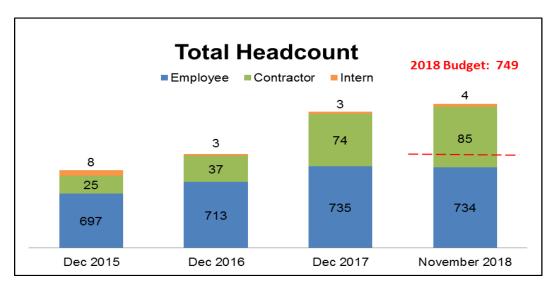
Item 3: Human Resources Operations Report

Diane M. Williams
Vice President, Human Resources

Human Resources and Governance Committee Meeting

ERCOT Public December 10, 2018

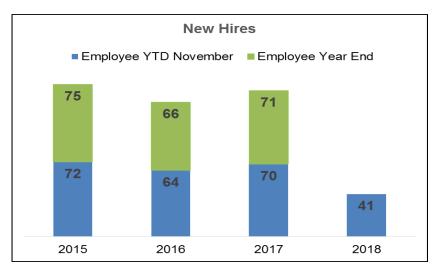
HR Operations – Headcount Workforce Summary



YTD November 2018 Summary								
Business Area	Employee Headcount	Intern Headcount	Contractor Headcount					
COO	357	1	12					
CIO	268	1	70					
LEGAL	17							
COMM/GOV REL	37							
CFO	28	28 2						
HR	13		1					
CEO	14							
	734	4	85					



HR Operations – New Hire Workforce Summary

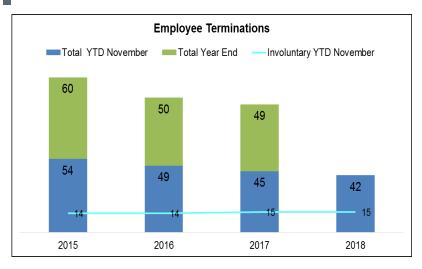


YTD November 2018 Summary							
Business Area	Employee New Hires Intern New Hir						
COO	22	17					
CIO	13	7					
LEGAL	3						
COMM/GOV REL	2	1					
CFO		3					
HR							
CEO	1	1					
	41	29					

October		
Employer	City	State
Oncor Electric	Ft. Worth	ТХ
Seton Northwest Hospital	Austin	TX
November		
Employer	City	State
Pinkerton	Austin	TX
Lloyd Gosselink Rockelle & Townsend	Kyle	TX



HR Operations – Termination Workforce Summary



ERCOT - Attrition Rate											
■ ERCOT Rolling 12 Month Total Attrition ■ ERCOT Rolling 12 Month Vol Attrition											
6.7 4.5 4	6.9 1.7	7.3	7.7 5.1	7.3 5.1	7 4.5	6.9 4.6	7.4 4.8	6.8 4.6	6.7 4.5	6.3	6.3
Dec 、	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov

YTD November 2018 Terms by Tenure							
Business Area	0 - 3+	4+	10+	Totals			
COO	8	10	6	24			
CIO	4	2	2	8			
LEGAL	1		2	3			
COMM/GOV REL	2	2		4			
CFO	1	1	1	3			
HR				0			
CEO				0			
	16	15	11	42			

YTD November 2018 Terms by Reason								
Business Area	Opportunity	Family	Location	Involuntary	Retirement	Personal	Totals	
C00	7	1	1	6	4	5	24	
CIO	3			3	1	1	8	
LEGAL		1		2			3	
COMM/GOV REL	1		1	2			4	
CFO				2		1	3	
HR							0	
CEO							0	
	11	2	2	15	5	7	42	

