

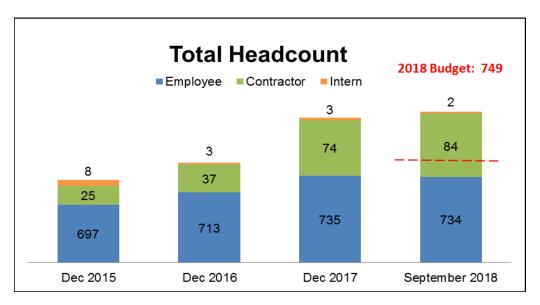
Item 3: Human Resources Operations Report

Diane M. Williams
Vice President, Human Resources

Human Resources and Governance Committee Meeting

ERCOT Public October 8, 2018

HR Operations – Headcount Workforce Summary



YTD September 2018 Summary							
Business Area	Employee Headcount	Intern Headcount	Contractor Headcount				
COO	359		8				
CIO	268		73				
LEGAL	16						
COMM/GOV REL	36						
CFO	28	2	2				
HR	13		1				
CEO	14						
	734	2	84				



HR Operations – New Hire Workforce Summary

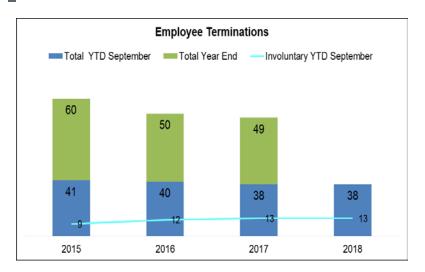


YTD September 2018 Summary						
Business Area	Employee New Hires	Intern New Hires				
COO	19	16				
CIO	13	6				
LEGAL	2					
COMM/GOV REL	2	1				
CFO		3				
HR						
CEO	1	1				
	37	27				

July						
Employer	City	State				
Andrews International Security	Hutto	TX				
Recent Graduate	Houston	TX				
Sweetwater Sound	Pflugerville	TX				
August						
Employer	City	State				
Employer Recent Graduate	City El Paso	State				
	-					
Recent Graduate	-					
Recent Graduate September	El Paso	TX				



HR Operations – Termination Workforce Summary



ERCOT - Attrition Rate									
■ ERCOT Rolling 12 Month Total Attrition ■ ERCOT Rolling 12 Month Vol Attrition									
6.2 6.3 6.7 6.9 7.3 7.7 7.3 7 6.9 7.4 6.8 6.7 4.3 4.1 4.5 4.7 4.7 5.1 5.1 4.5 4.6 4.8 4.6 4.5									
Oct Nov	Dec Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep

YTD September 2018 Terms by Tenure							
Business Area	0 - 3+	4+	10+	Totals			
COO	6	8	6	20			
CIO	4	2	2	8			
LEGAL	1		2	3			
COMM/GOV REL	2	2		4			
CFO	1	1	1	3			
HR				0			
CEO				0			
	14	13	11	38			

YTD September 2018 Terms by Reason								
Business Area	Opportunity	Family	Location	Involuntary	Retirement	Personal	Totals	
C00	7	1	1	4	4	3	20	
CIO	3			3	1	1	8	
LEGAL		1		2			3	
COMM/GOV REL	1		1	2			4	
CFO				2		1	3	
HR							0	
CEO							0	
	11	2	2	13	5	5	38	

