**TDTMS Meeting Notes**

**July 24, 2018**

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| 1. | Antitrust Admonition |  | 9:30 am |
| 2. | Introductions  **Attendees in person:**  Sam Pak ONCOR  Diana Rehfeldt TNMP  Kaci Jacobs TXUE  Carolyn Reed CNP  Kyle Patrick NRG  Rebecca Zerwas NRG  Lindsay Butterfield ERCOT  Kathy Scott CNP  Jim Lee AEP  Ivan Velasquez ONCOR  **WebEx:**  Deb Belin Marketwise  Dave Michelsen ERCOT  Henry Hewy Big Data Energy  Kathryn Thurman ERCOT  Phil Bracy ERCOT  Sheri Wiegand TXUE  Teresa Rodriquez Stream Energy  Matt Hansen Gexa  Mike Woolsey ONCOR  Toni Marks ? |  |  |
| 3. | Review previous Meeting Notes   * Approved |  |  |
| 4. | ERCOT System Instances & MarkeTrak Monthly Performance Review   * Dave Pagliai highlighted Retail incidences & Planned Maintenances in May * **MarkeTrak Performance met all SLA targets for June 2018** |  |  |
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| 6. | MT Subtype Analysis  Ranked, compared, and reviewed Subtypes for the 6mth periods below. A table was compiled listing the top issues by volume.  cid:image001.png@01D44B92.B6A8EF20  The request to ERCOT for our next meeting:          Monthly volumes (Jan-June 2018) for each of the 3 Subtypes:  o   Usage/Billing –Dispute  o   Usage/Billing – Missing  o   LSE Relationship record present in MP System, not in ERCOT; de-engz          Customer Rescission volumes (5,606) to be grouped by days from date of enrollment to MT submission date across Top 5 CRs:  o   6-10 days  o   11-15 days  o   16-20 days  o   21-25 days |  |  |
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|  | Meeting was adjourned. |  |  |