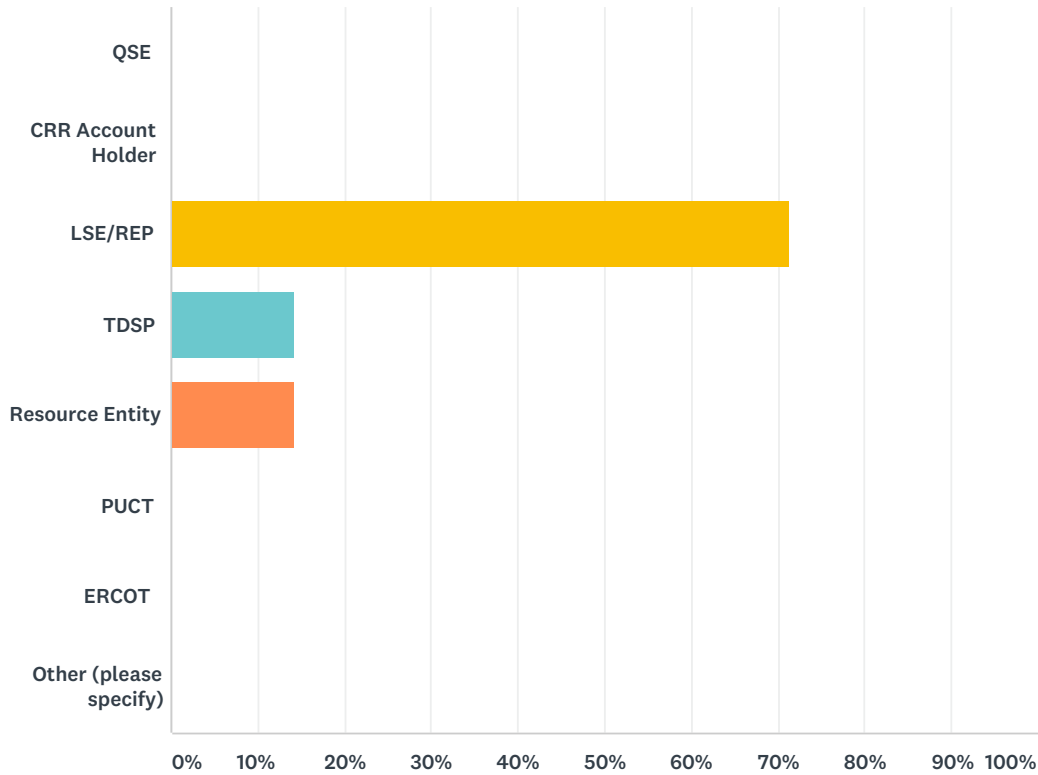


## Q1 Participant Type [please select single type related to your primary market role]:

Answered: 7   Skipped: 0

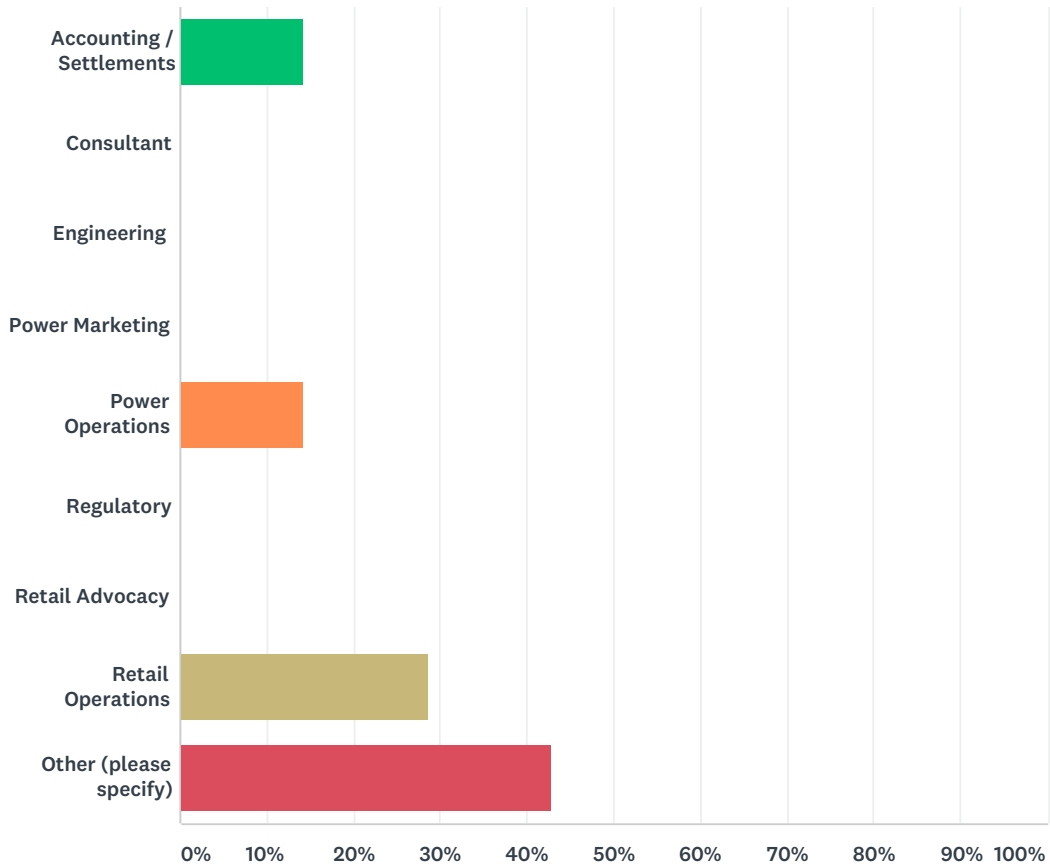


ANSWER CHOICES		RESPONSES	
QSE		0.00%	0
CRR Account Holder		0.00%	0
LSE/REP		71.43%	5
TDSP		14.29%	1
Resource Entity		14.29%	1
PUCT		0.00%	0
ERCOT		0.00%	0
Other (please specify)		0.00%	0
TOTAL			7

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

## Q2 Your Role [please make single selection closest to your primary business role]:

Answered: 7 Skipped: 0



ANSWER CHOICES		RESPONSES	
Accounting / Settlements		14.29%	1
Consultant		0.00%	0
Engineering		0.00%	0
Power Marketing		0.00%	0
Power Operations		14.29%	1
Regulatory		0.00%	0
Retail Advocacy		0.00%	0
Retail Operations		28.57%	2
Other (please specify)		42.86%	3
TOTAL			7

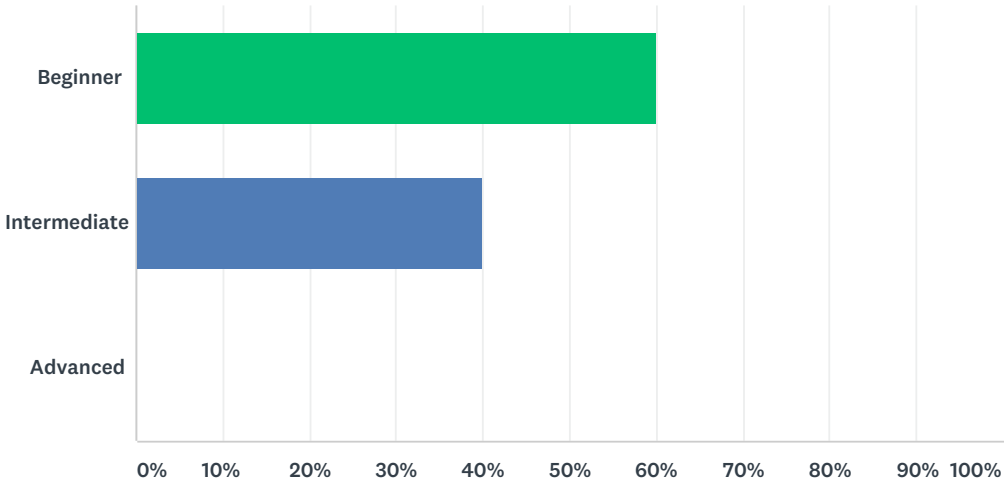
#	OTHER (PLEASE SPECIFY)	DATE
1	Technology	5/16/2018 4:01 PM

## ERCOT Market Training Survey [Instructor-Led Course]

2	Business Analyst	5/16/2018 3:58 PM
3	Credit and Collections	5/16/2018 3:56 PM

Q3 ERCOT Nodal Market knowledge

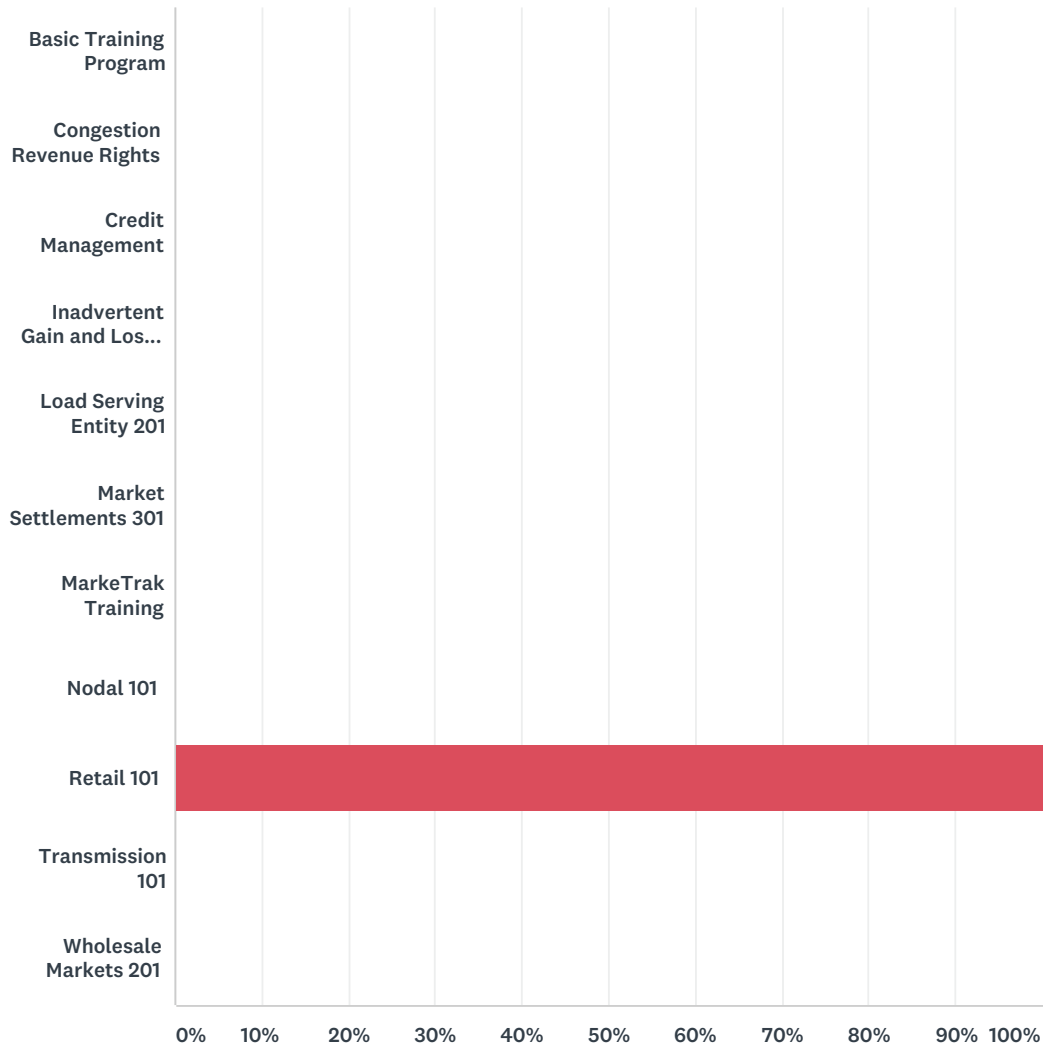
Answered: 5    Skipped: 2



ANSWER CHOICES	RESPONSES	
Beginner	60.00%	3
Intermediate	40.00%	2
Advanced	0.00%	0
TOTAL		5

## Q4 Which ERCOT Market Training did you attend?

Answered: 7 Skipped: 0



ANSWER CHOICES	RESPONSES	
Basic Training Program	0.00%	0
Congestion Revenue Rights	0.00%	0
Credit Management	0.00%	0
Inadvertent Gain and Loss Training	0.00%	0
Load Serving Entity 201	0.00%	0
Market Settlements 301	0.00%	0
MarkeTrak Training	0.00%	0
Nodal 101	0.00%	0
Retail 101	100.00%	7
Transmission 101	0.00%	0

ERCOT Market Training Survey [Instructor-Led Course]

Wholesale Markets 201	0.00%	0
TOTAL		7

## Q5 Please enter date the course was completed.

Answered: 7 Skipped: 0

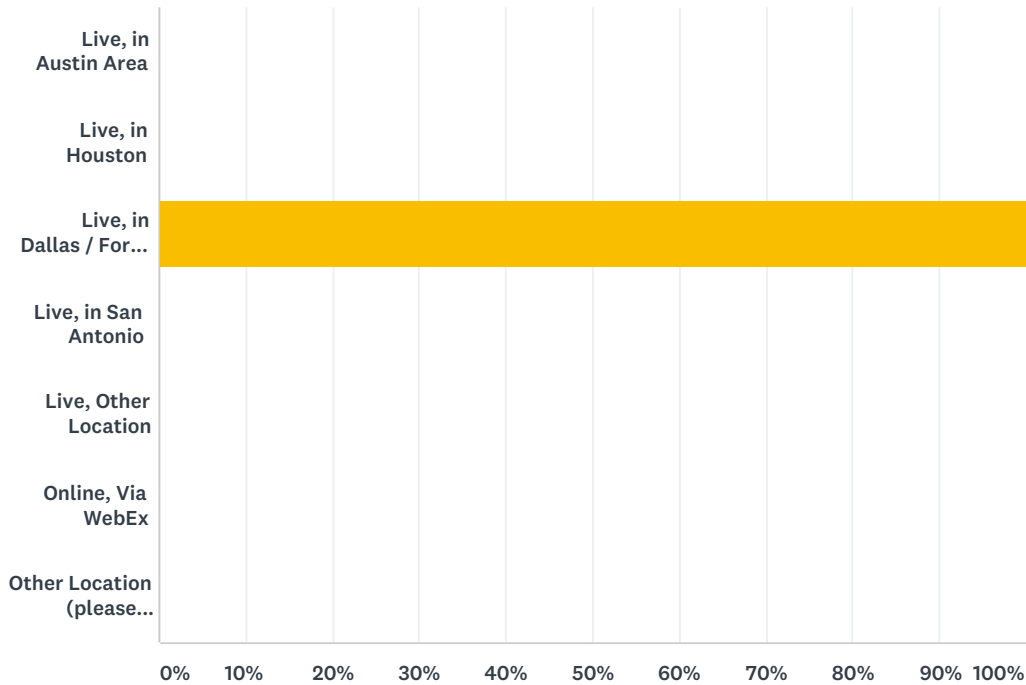
ANSWER CHOICES		RESPONSES
Date		100.00% 7

#	DATE	DATE
1	05/01/2018	5/17/2018 10:29 AM
2	05/01/2018	5/17/2018 10:27 AM
3	05/01/2018	5/16/2018 4:04 PM
4	05/01/2018	5/16/2018 4:02 PM
5	05/01/2018	5/16/2018 3:58 PM
6	05/01/2018	5/16/2018 3:56 PM
7	05/01/2018	5/1/2018 3:16 PM

## Q6 Where did you attend this ERCOT Market Training?

Answered: 7 Skipped: 0



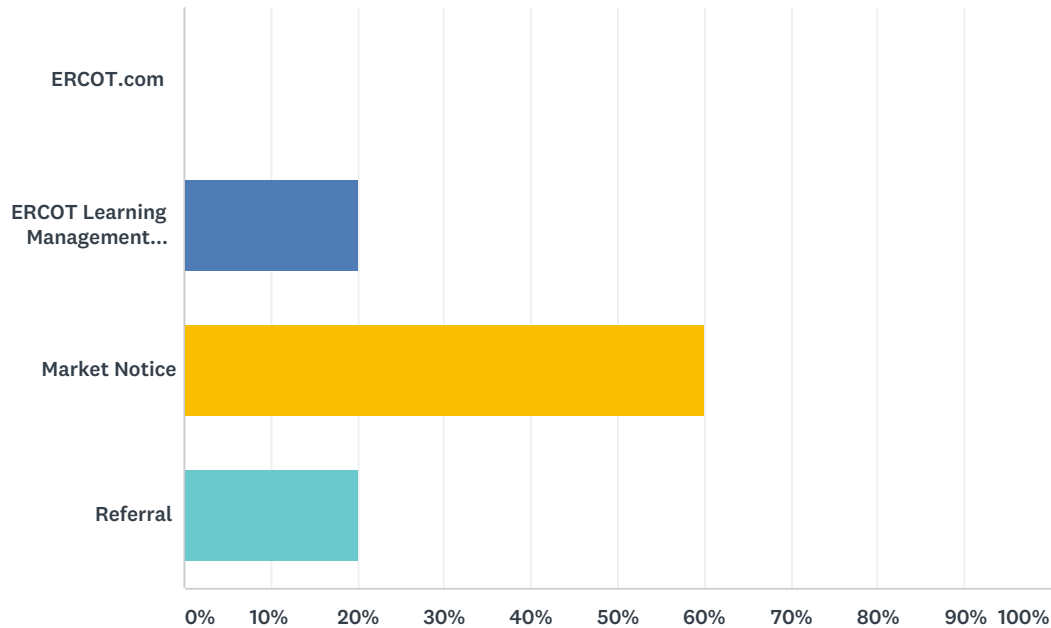
ANSWER CHOICES	RESPONSES	
Live, in Austin Area	0.00%	0
Live, in Houston	0.00%	0
Live, in Dallas / Fort Worth	100.00%	7
Live, in San Antonio	0.00%	0
Live, Other Location	0.00%	0
Online, Via WebEx	0.00%	0
Other Location (please specify)	0.00%	0
<b>TOTAL</b>		<b>7</b>

#	OTHER LOCATION (PLEASE SPECIFY)	DATE
	There are no responses.	



## Q7 How did you learn about this training?

Answered: 5   Skipped: 2

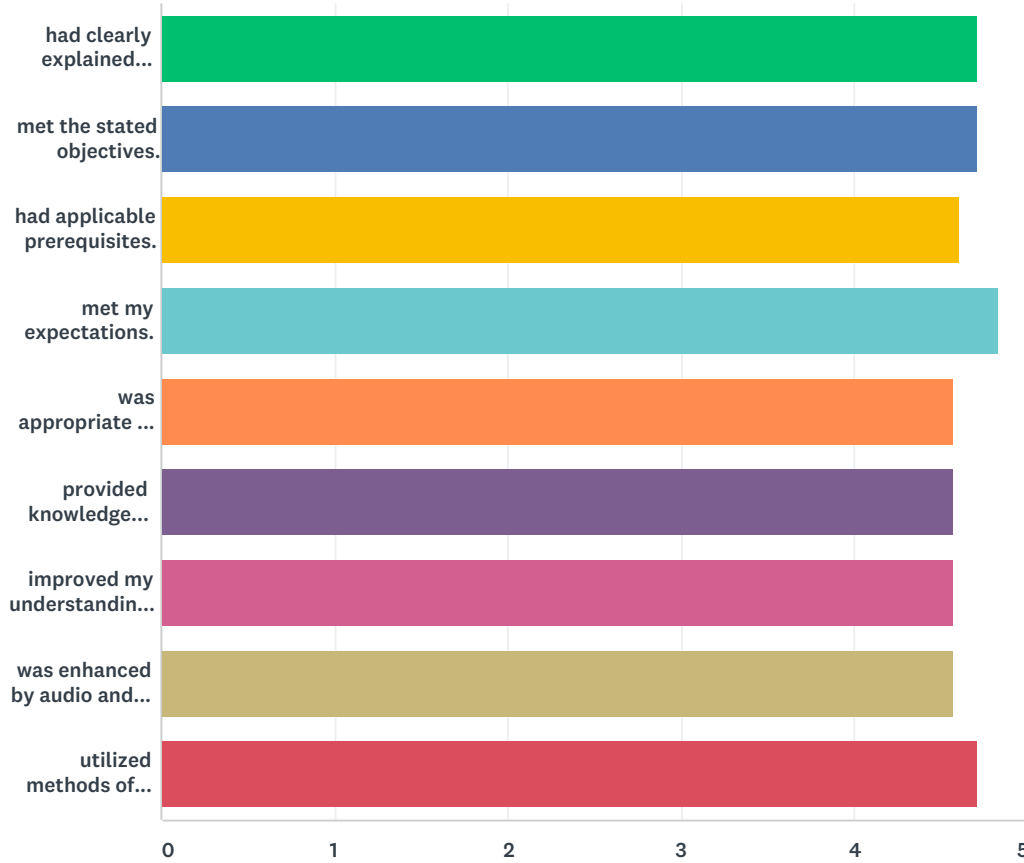


ANSWER CHOICES		RESPONSES	
ERCOT.com		0.00%	0
ERCOT Learning Management System (LMS)		20.00%	1
Market Notice		60.00%	3
Referral		20.00%	1
TOTAL			5

#	OTHER (PLEASE SPECIFY)	DATE
1	Management	5/16/2018 4:04 PM
2	Supervisor	5/16/2018 3:56 PM

## Q8 This course ...

Answered: 7 Skipped: 0



	STRONGLY DISAGREE	DISAGREE	NEUTRAL	AGREE	STRONGLY AGREE	N/A	TOTAL	WEIGHTED AVERAGE
had clearly explained objectives.	0.00% 0	0.00% 0	0.00% 0	28.57% 2	71.43% 5	0.00% 0	7	4.71
met the stated objectives.	0.00% 0	0.00% 0	0.00% 0	28.57% 2	71.43% 5	0.00% 0	7	4.71
had applicable prerequisites.	0.00% 0	0.00% 0	0.00% 0	28.57% 2	42.86% 3	28.57% 2	7	4.60
met my expectations.	0.00% 0	0.00% 0	0.00% 0	16.67% 1	83.33% 5	0.00% 0	6	4.83
was appropriate for me, given my knowledge and experience.	0.00% 0	0.00% 0	0.00% 0	42.86% 3	57.14% 4	0.00% 0	7	4.57
provided knowledge and/or skills that apply to my job.	0.00% 0	0.00% 0	0.00% 0	42.86% 3	57.14% 4	0.00% 0	7	4.57
improved my understanding of the ERCOT Market.	0.00% 0	0.00% 0	0.00% 0	42.86% 3	57.14% 4	0.00% 0	7	4.57
was enhanced by audio and / or visual materials.	0.00% 0	0.00% 0	0.00% 0	42.86% 3	57.14% 4	0.00% 0	7	4.57

ERCOT Market Training Survey [Instructor-Led Course]

utilized methods of instruction that were appropriate for the subject matter presented.	0.00% 0	0.00% 0	0.00% 0	28.57% 2	71.43% 5	0.00% 0	7	4.71
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## Q9 What was the MOST effective aspect of this course?

Answered: 4   Skipped: 3

#	RESPONSES	DATE
1	All the engaging presenters! Everyone was clear, energetic and knowledgeable.	5/17/2018 10:39 AM
2	The speakers were very informative.	5/17/2018 10:27 AM
3	The open-ish questions/discussions really helped me understand the material. Analogies were great! Costco + Match.com	5/16/2018 4:00 PM
4	Questions were asked to better clarify.	5/16/2018 3:57 PM

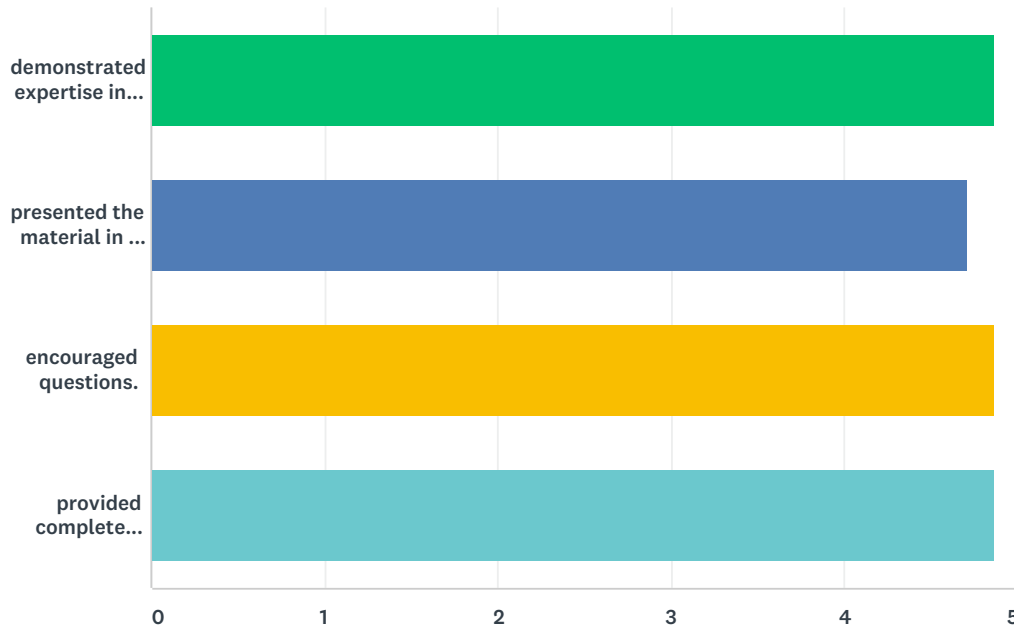
## Q10 What changes would make this course a more effective learning experience?

Answered: 3   Skipped: 4

#	RESPONSES	DATE
1	None---it was perfect	5/17/2018 10:27 AM
2	Nothing. This was exactly what I expected.	5/16/2018 4:00 PM
3	More scenarios.	5/16/2018 3:57 PM

## Q11 The course instructors ...

Answered: 7 Skipped: 0



	STRONGLY DISAGREE	DISAGREE	NEUTRAL	AGREE	STRONGLY AGREE	N/A	TOTAL	WEIGHTED AVERAGE
demonstrated expertise in this subject.	0.00% 0	0.00% 0	0.00% 0	14.29% 1	85.71% 6	0.00% 0	7	4.86
presented the material in an engaging way.	0.00% 0	0.00% 0	0.00% 0	28.57% 2	71.43% 5	0.00% 0	7	4.71
encouraged questions.	0.00% 0	0.00% 0	0.00% 0	14.29% 1	85.71% 6	0.00% 0	7	4.86
provided complete answers to questions from participants.	0.00% 0	0.00% 0	0.00% 0	14.29% 1	85.71% 6	0.00% 0	7	4.86

## Q12 What was the MOST effective aspect of the instructors' teaching styles?

Answered: 3   Skipped: 4

#	RESPONSES	DATE
1	Willingness to elaborate answers to tiered questions.	5/17/2018 10:40 AM
2	Very knowledgeable	5/17/2018 10:28 AM
3	Instructors were veterans in the field and had good depth of knowledge and understanding of the material.	5/16/2018 4:01 PM

## Q13 What changes in instructors' teaching styles would make this course more effective?

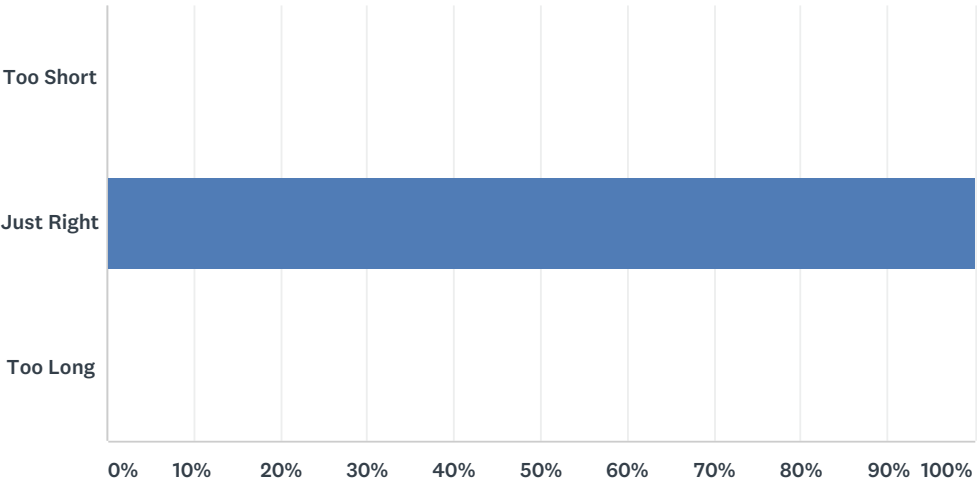
Answered: 1   Skipped: 6

#	RESPONSES	DATE
1	Some needed to speak louder.	5/17/2018 10:28 AM



Q14 The length of this course was:

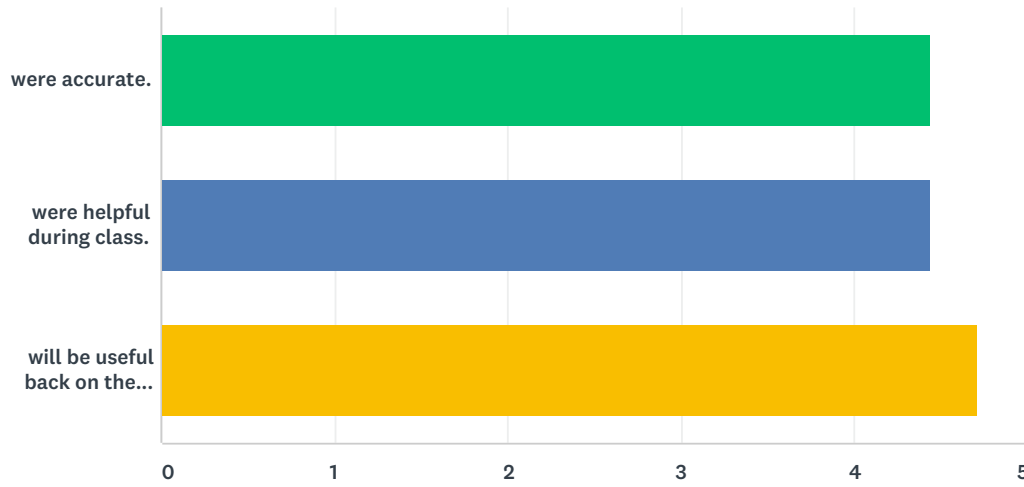
Answered: 7    Skipped: 0



ANSWER CHOICES		RESPONSES	
Too Short		0.00%	0
Just Right		100.00%	7
Too Long		0.00%	0
TOTAL			7

## Q15 The classroom materials ...

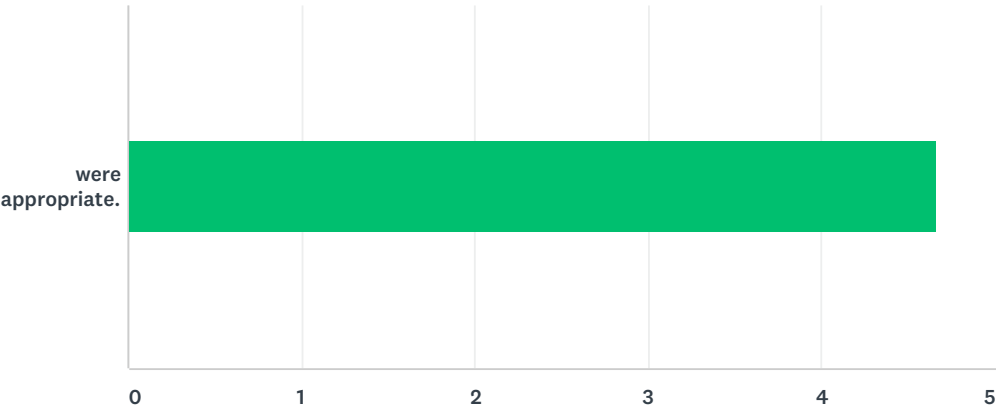
Answered: 7 Skipped: 0



	STRONGLY DISAGREE	DISAGREE	NEUTRAL	AGREE	STRONGLY AGREE	N/A	TOTAL	WEIGHTED AVERAGE
were accurate.	0.00% 0	0.00% 0	0.00% 0	57.14% 4	42.86% 3	0.00% 0	7	4.43
were helpful during class.	0.00% 0	0.00% 0	0.00% 0	57.14% 4	42.86% 3	0.00% 0	7	4.43
will be useful back on the job.	0.00% 0	0.00% 0	0.00% 0	28.57% 2	71.43% 5	0.00% 0	7	4.71

Q16 The classroom facilities ...

Answered: 6 Skipped: 1



	STRONGLY DISAGREE	DISAGREE	NEUTRAL	AGREE	STRONGLY AGREE	N/A	TOTAL	WEIGHTED AVERAGE
were appropriate.	0.00% 0	0.00% 0	0.00% 0	33.33% 2	66.67% 4	0.00% 0	6	4.67

## Q17 Please list any suggestions you have for facilities improvements.

Answered: 1   Skipped: 6

#	RESPONSES	DATE
1	Need more chairs	5/1/2018 4:05 PM

## Q18 What other course topics related to the ERCOT Market would you find interesting or useful.

Answered: 1   Skipped: 6

#	RESPONSES	DATE
1	How MarkeTrak is used when what needs to be communicated cannot be done via EDI.	5/17/2018 10:41 AM