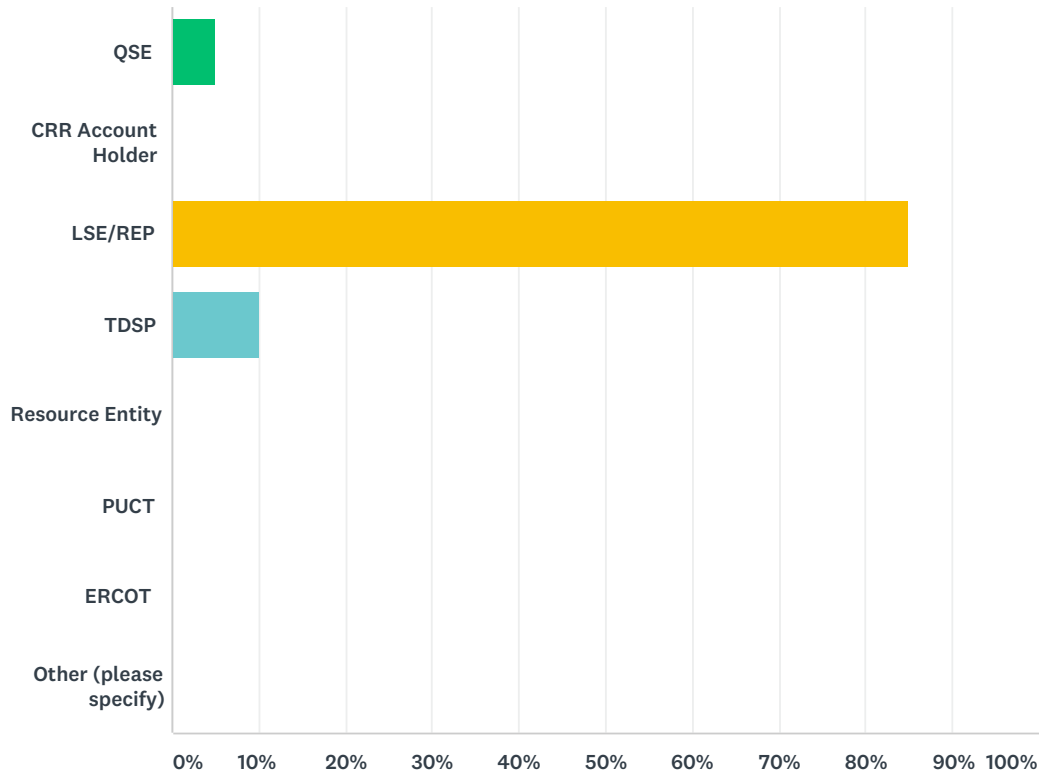


Q1 Participant Type [please select single type related to your primary market role]:

Answered: 20 Skipped: 6

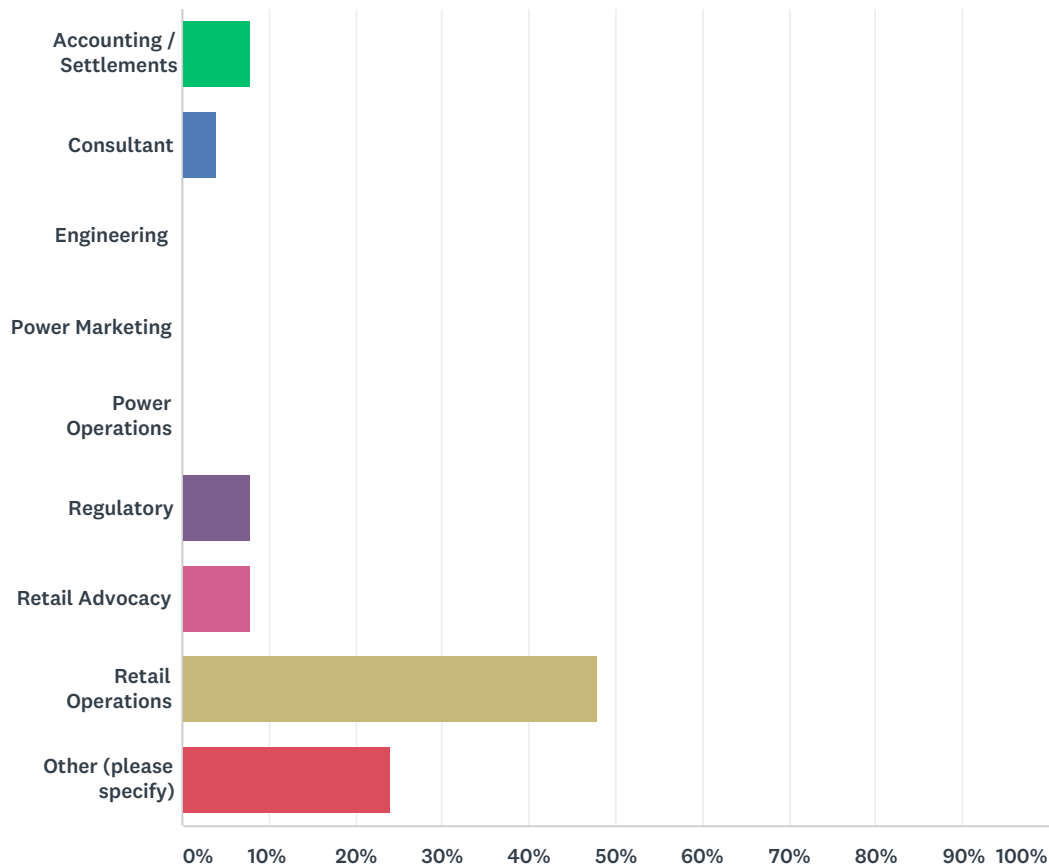


ANSWER CHOICES		RESPONSES	
QSE		5.00%	1
CRR Account Holder		0.00%	0
LSE/REP		85.00%	17
TDSP		10.00%	2
Resource Entity		0.00%	0
PUCT		0.00%	0
ERCOT		0.00%	0
Other (please specify)		0.00%	0
TOTAL			20

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q2 Your Role [please make single selection closest to your primary business role]:

Answered: 25 Skipped: 1



ANSWER CHOICES		RESPONSES	
Accounting / Settlements		8.00%	2
Consultant		4.00%	1
Engineering		0.00%	0
Power Marketing		0.00%	0
Power Operations		0.00%	0
Regulatory		8.00%	2
Retail Advocacy		8.00%	2
Retail Operations		48.00%	12
Other (please specify)		24.00%	6
TOTAL			25

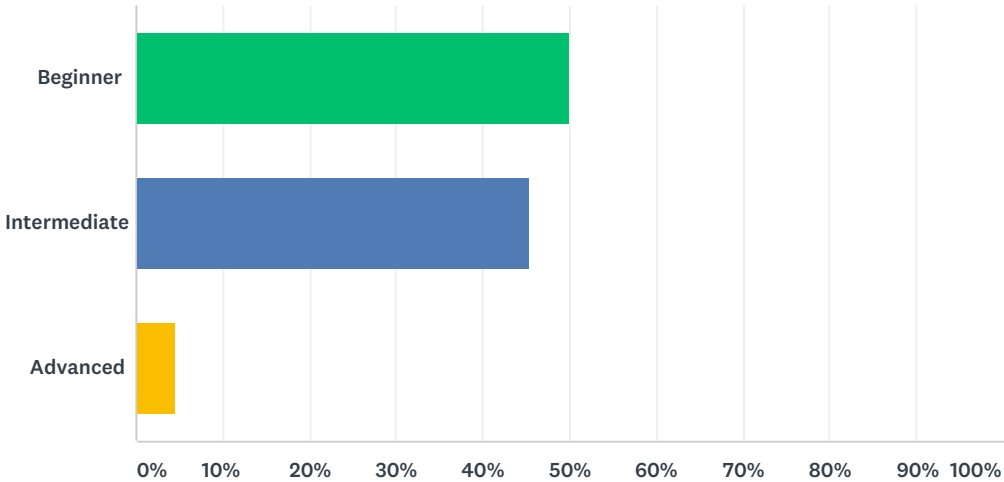
#	OTHER (PLEASE SPECIFY)	DATE
1	Billing	5/16/2018 3:29 PM

ERCOT Market Training Survey [Instructor-Led Course]

2	IT	5/16/2018 3:25 PM
3	Business Analyst	5/16/2018 3:10 PM
4	Billing	5/16/2018 3:05 PM
5	Business Analyst	5/16/2018 2:39 PM
6	IT	5/16/2018 2:35 PM

Q3 ERCOT Nodal Market knowledge

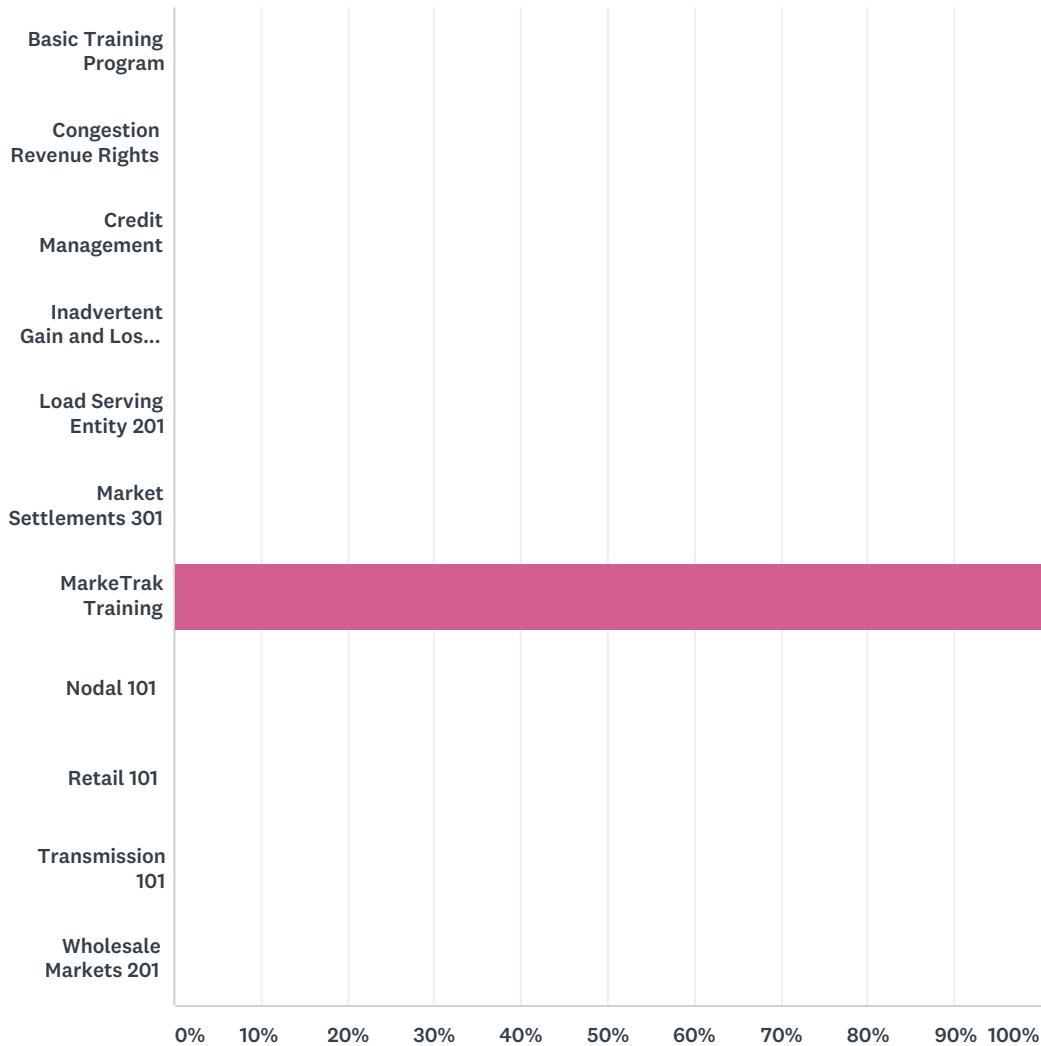
Answered: 22 Skipped: 4



ANSWER CHOICES		RESPONSES	
Beginner		50.00%	11
Intermediate		45.45%	10
Advanced		4.55%	1
TOTAL			22

Q4 Which ERCOT Market Training did you attend?

Answered: 26 Skipped: 0



ANSWER CHOICES	RESPONSES	
Basic Training Program	0.00%	0
Congestion Revenue Rights	0.00%	0
Credit Management	0.00%	0
Inadvertent Gain and Loss Training	0.00%	0
Load Serving Entity 201	0.00%	0
Market Settlements 301	0.00%	0
MarkeTrak Training	100.00%	26
Nodal 101	0.00%	0
Retail 101	0.00%	0
Transmission 101	0.00%	0

ERCOT Market Training Survey [Instructor-Led Course]

Wholesale Markets 201	0.00%	0
TOTAL		26

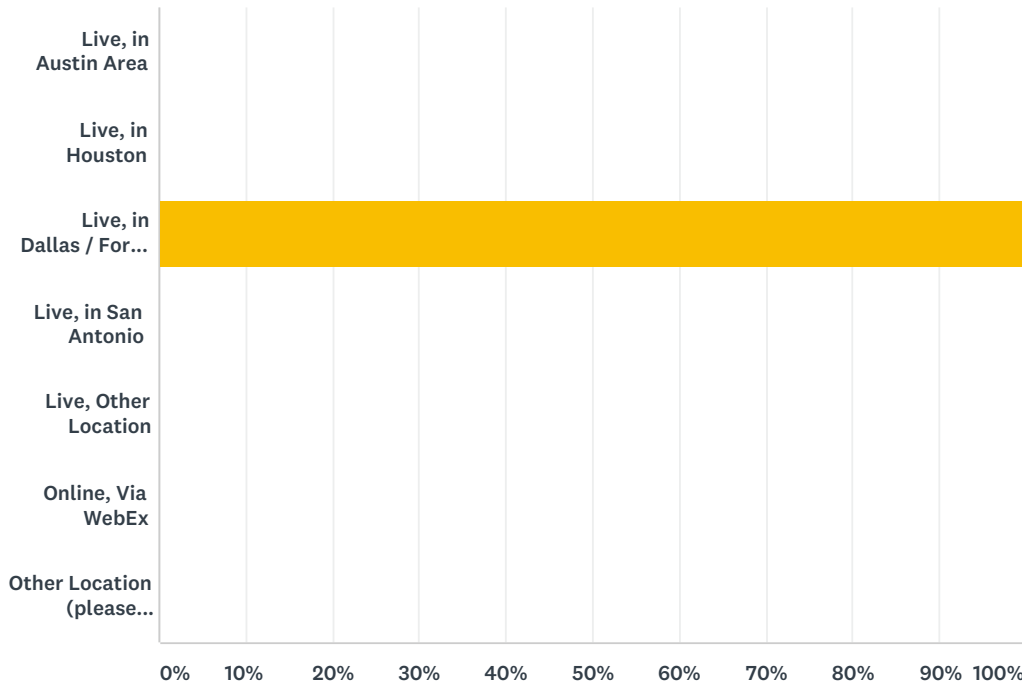
Q5 Please enter date the course was completed.

Answered: 26 Skipped: 0

ANSWER CHOICES		RESPONSES
Date		100.00% 26
#	DATE	DATE
1	05/02/2018	5/16/2018 3:31 PM
2	05/02/2018	5/16/2018 3:29 PM
3	05/02/2018	5/16/2018 3:27 PM
4	05/02/2018	5/16/2018 3:26 PM
5	05/02/2018	5/16/2018 3:24 PM
6	05/02/2018	5/16/2018 3:23 PM
7	05/02/2018	5/16/2018 3:21 PM
8	05/02/2018	5/16/2018 3:19 PM
9	05/02/2018	5/16/2018 3:18 PM
10	05/02/2018	5/16/2018 3:17 PM
11	05/02/2018	5/16/2018 3:14 PM
12	05/02/2018	5/16/2018 3:10 PM
13	05/02/2018	5/16/2018 3:06 PM
14	05/02/2018	5/16/2018 3:04 PM
15	05/02/2018	5/16/2018 3:03 PM
16	05/02/2018	5/16/2018 2:58 PM
17	05/02/2018	5/16/2018 2:57 PM
18	05/02/2018	5/16/2018 2:55 PM
19	05/02/2018	5/16/2018 2:54 PM
20	05/02/2018	5/16/2018 2:45 PM
21	05/02/2018	5/16/2018 2:43 PM
22	05/02/2018	5/16/2018 2:39 PM
23	05/02/2018	5/16/2018 2:35 PM
24	05/02/2018	5/16/2018 10:09 AM
25	05/02/2018	5/16/2018 10:04 AM
26	05/02/2018	5/16/2018 9:56 AM

Q6 Where did you attend this ERCOT Market Training?

Answered: 26 Skipped: 0

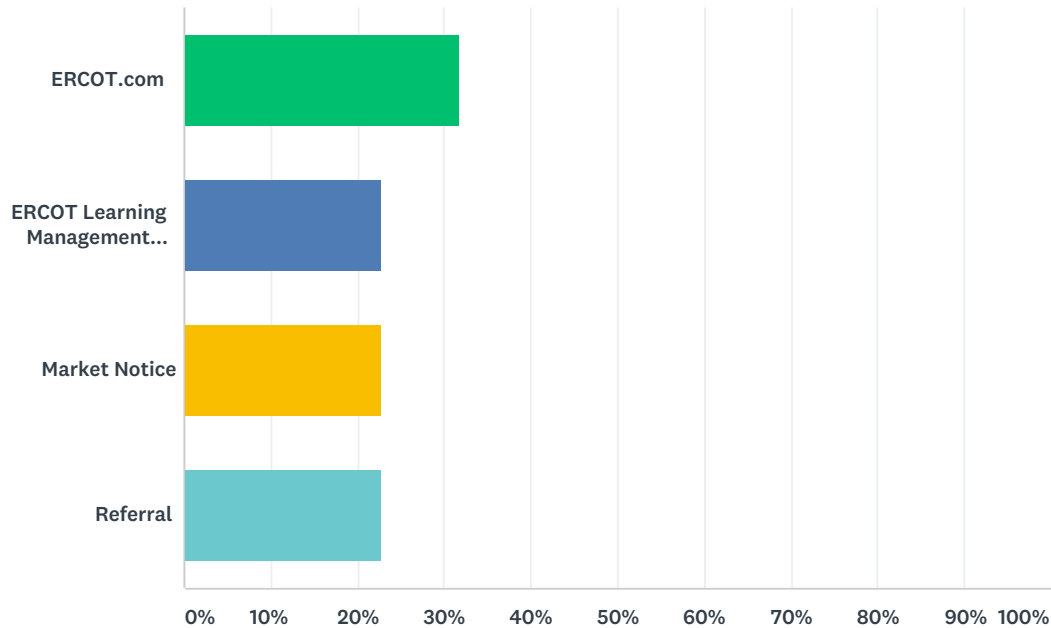


ANSWER CHOICES	RESPONSES	
Live, in Austin Area	0.00%	0
Live, in Houston	0.00%	0
Live, in Dallas / Fort Worth	100.00%	26
Live, in San Antonio	0.00%	0
Live, Other Location	0.00%	0
Online, Via WebEx	0.00%	0
Other Location (please specify)	0.00%	0
TOTAL		26

#	OTHER LOCATION (PLEASE SPECIFY)	DATE
	There are no responses.	

Q7 How did you learn about this training?

Answered: 22 Skipped: 4

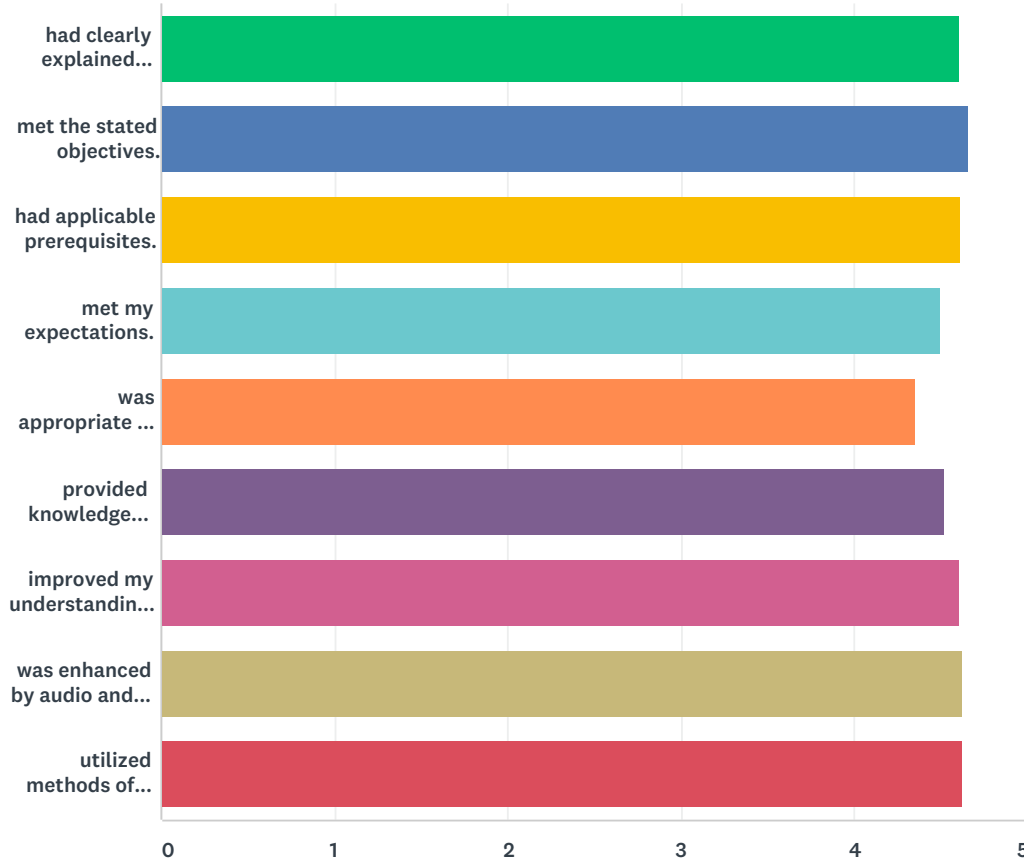


ANSWER CHOICES		RESPONSES	
ERCOT.com		31.82%	7
ERCOT Learning Management System (LMS)		22.73%	5
Market Notice		22.73%	5
Referral		22.73%	5
TOTAL			22

#	OTHER (PLEASE SPECIFY)	DATE
1	Management	5/16/2018 3:21 PM
2	Coworker	5/16/2018 2:39 PM

Q8 This course ...

Answered: 26 Skipped: 0



	STRONGLY DISAGREE	DISAGREE	NEUTRAL	AGREE	STRONGLY AGREE	N/A	TOTAL	WEIGHTED AVERAGE
had clearly explained objectives.	0.00% 0	0.00% 0	0.00% 0	40.00% 10	60.00% 15	0.00% 0	25	4.60
met the stated objectives.	0.00% 0	0.00% 0	0.00% 0	34.62% 9	65.38% 17	0.00% 0	26	4.65
had applicable prerequisites.	0.00% 0	0.00% 0	4.00% 1	28.00% 7	60.00% 15	8.00% 2	25	4.61
met my expectations.	0.00% 0	3.85% 1	0.00% 0	38.46% 10	57.69% 15	0.00% 0	26	4.50
was appropriate for me, given my knowledge and experience.	0.00% 0	7.69% 2	3.85% 1	34.62% 9	53.85% 14	0.00% 0	26	4.35
provided knowledge and/or skills that apply to my job.	0.00% 0	0.00% 0	0.00% 0	46.15% 12	50.00% 13	3.85% 1	26	4.52
improved my understanding of the ERCOT Market.	0.00% 0	0.00% 0	0.00% 0	38.46% 10	57.69% 15	3.85% 1	26	4.60
was enhanced by audio and / or visual materials.	0.00% 0	0.00% 0	0.00% 0	38.46% 10	61.54% 16	0.00% 0	26	4.62

ERCOT Market Training Survey [Instructor-Led Course]

utilized methods of instruction that were appropriate for the subject matter presented.	0.00% 0	0.00% 0	0.00% 0	38.46% 10	61.54% 16	0.00% 0	26	4.62
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Q9 What was the MOST effective aspect of this course?

Answered: 13 Skipped: 13

#	RESPONSES	DATE
1	The knowledge all trainers from their specific roles. Material provided is understandable and easy to follow.	5/16/2018 3:32 PM
2	Showing where to find guides. System shortcuts and breakdown of processes.	5/16/2018 3:28 PM
3	Detailed and direct, easy to follow	5/16/2018 3:22 PM
4	IAS discussion	5/16/2018 3:18 PM
5	Market Information is congruent with PUCT rule.	5/16/2018 3:11 PM
6	Slides	5/16/2018 3:08 PM
7	The discussions	5/16/2018 3:00 PM
8	IAG Process	5/16/2018 2:54 PM
9	Being able to answer questions regarding the IGL process and understanding other reps point of view.	5/16/2018 2:46 PM
10	The cook book instructions	5/16/2018 2:41 PM
11	Really enjoyed the different presenters in different roles. Good to see ISO, TDSP and REP all represented.	5/16/2018 2:37 PM
12	The most effective aspect of this course was the fact that there were representatives from other rep[s, TDSPs and ERCOT who were able to provide further insight to the Markettrak process.	5/16/2018 10:12 AM
13	Scenario detail	5/16/2018 10:05 AM

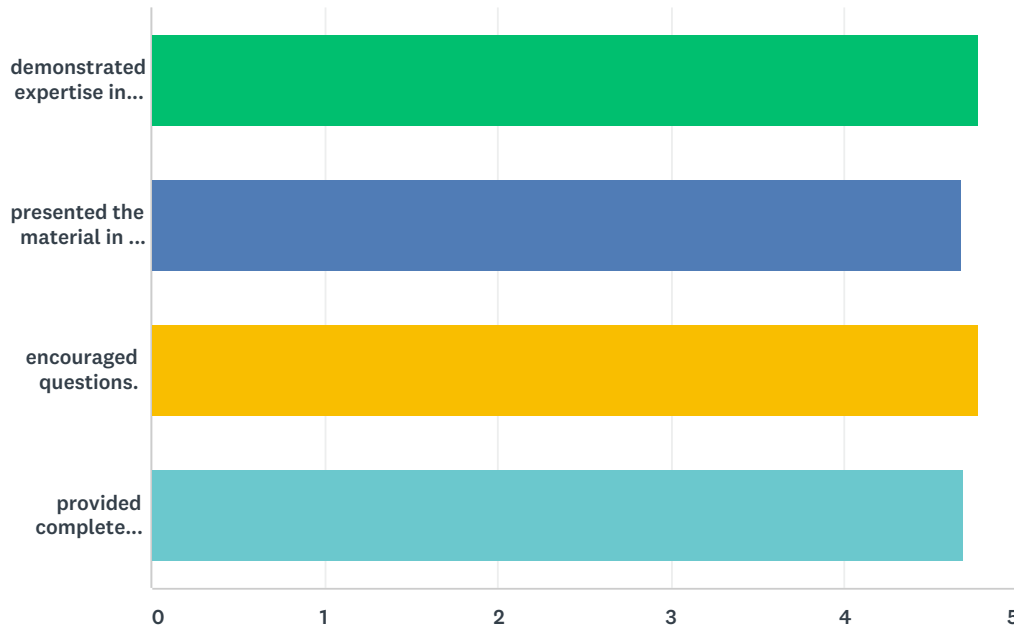
Q10 What changes would make this course a more effective learning experience?

Answered: 10 Skipped: 16

#	RESPONSES	DATE
1	Include a decription of termsa and description. Example, what is a safety net, what does MP stand for.	5/16/2018 3:31 PM
2	Hands on experience	5/16/2018 3:25 PM
3	PUCT involvement	5/16/2018 3:11 PM
4	Less breaks	5/16/2018 3:08 PM
5	Make it 2 days or have a 2 day beginner class.	5/16/2018 3:05 PM
6	Start with more pf an overview. If you are new to Market you don't understand how MarkeTrak fits into the process. A lot of terminology was difficult for newbies.	5/16/2018 3:00 PM
7	Networking for face to name and relations.	5/16/2018 2:43 PM
8	I had no experience with MarkeTrak coming into this. A quick demo or overview of the system to start would have been great.	5/16/2018 2:41 PM
9	WOuld have liked the MarkeTrak demo at the START of the presentaion, not the end.	5/16/2018 2:37 PM
10	The learning experience was GREAT!. Though the instructors answered all questions thoroughly, the pace may have been fast for beginners.	5/16/2018 10:12 AM

Q11 The course instructors ...

Answered: 26 Skipped: 0



	STRONGLY DISAGREE	DISAGREE	NEUTRAL	AGREE	STRONGLY AGREE	N/A	TOTAL	WEIGHTED AVERAGE
demonstrated expertise in this subject.	0.00% 0	0.00% 0	0.00% 0	23.08% 6	76.92% 20	0.00% 0	26	4.77
presented the material in an engaging way.	0.00% 0	0.00% 0	0.00% 0	32.00% 8	68.00% 17	0.00% 0	25	4.68
encouraged questions.	0.00% 0	0.00% 0	0.00% 0	23.08% 6	76.92% 20	0.00% 0	26	4.77
provided complete answers to questions from participants.	0.00% 0	0.00% 0	0.00% 0	30.77% 8	69.23% 18	0.00% 0	26	4.69

Q12 What was the MOST effective aspect of the instructors' teaching styles?

Answered: 10 Skipped: 16

#	RESPONSES	DATE
1	Each style was unique and each instructor provided "real" life scenarios.	5/16/2018 3:33 PM
2	Different perspectives	5/16/2018 3:18 PM
3	Knowledge, having actual REP's and TDSP entities create the training has an impact of real day to day issues.	5/16/2018 3:13 PM
4	Clear and spoke so everyone could hear.	5/16/2018 3:09 PM
5	Being interactive	5/16/2018 3:01 PM
6	Every instructor taught in their own way and kept the audience engaged.	5/16/2018 2:46 PM
7	Always explained the "why" of all actions.	5/16/2018 2:44 PM
8	Though each instructor had a different style, the most effective aspect was that each of them were very knowledgeable, thorough and efficient.	5/16/2018 10:15 AM
9	Experience	5/16/2018 10:05 AM
10	Encouraged questions and explained everything in simple terms.	5/16/2018 10:03 AM

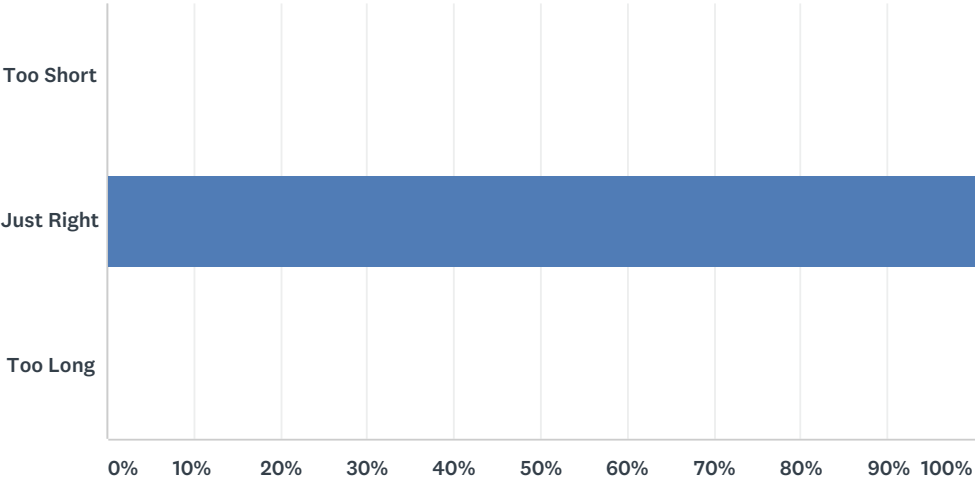
Q13 What changes in instructors' teaching styles would make this course more effective?

Answered: 3 Skipped: 23

#	RESPONSES	DATE
1	Sharing odd scenarios to help other REP's.	5/16/2018 3:13 PM
2	Don't turn back to the audience, speak to topic,don't read slides.	5/16/2018 3:01 PM
3	More interactive demos throughout...	5/16/2018 2:41 PM

Q14 The length of this course was:

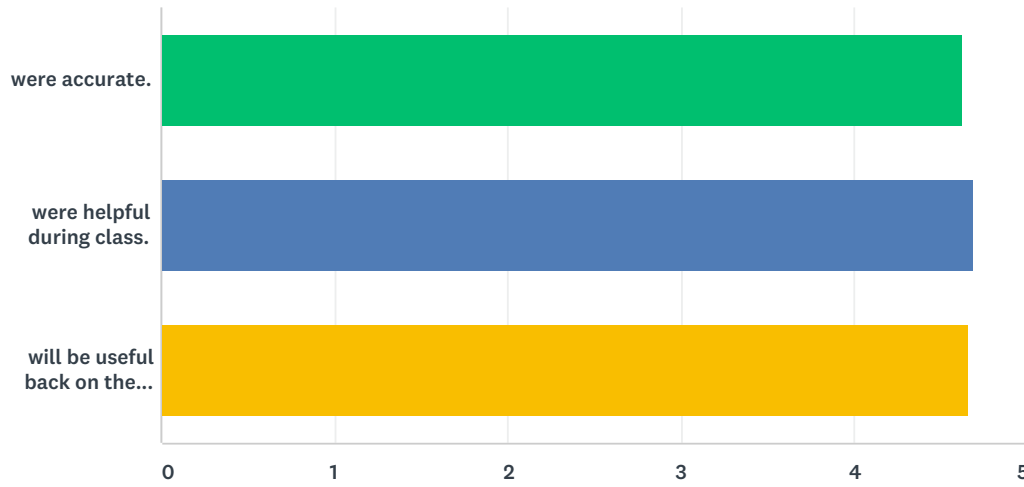
Answered: 25 Skipped: 1



ANSWER CHOICES		RESPONSES	
Too Short		0.00%	0
Just Right		100.00%	25
Too Long		0.00%	0
TOTAL			25

Q15 The classroom materials ...

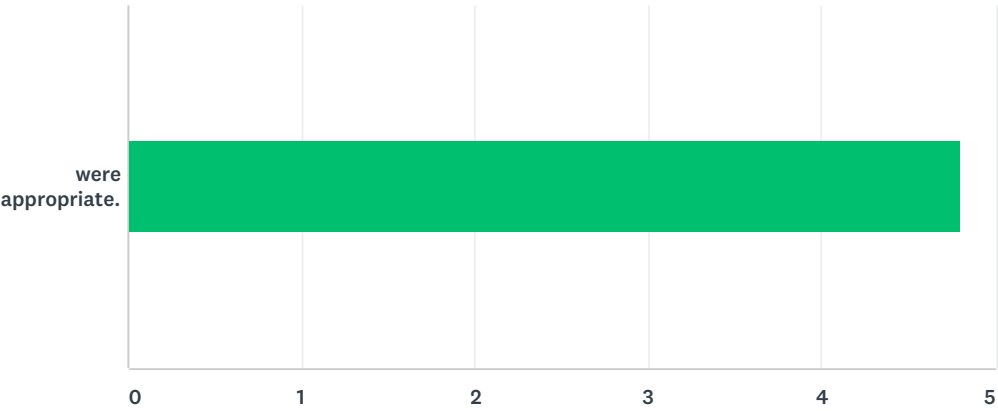
Answered: 26 Skipped: 0



	STRONGLY DISAGREE	DISAGREE	NEUTRAL	AGREE	STRONGLY AGREE	N/A	TOTAL	WEIGHTED AVERAGE
were accurate.	0.00% 0	0.00% 0	3.85% 1	30.77% 8	65.38% 17	0.00% 0	26	4.62
were helpful during class.	0.00% 0	0.00% 0	0.00% 0	30.77% 8	69.23% 18	0.00% 0	26	4.69
will be useful back on the job.	0.00% 0	0.00% 0	0.00% 0	34.62% 9	65.38% 17	0.00% 0	26	4.65

Q16 The classroom facilities ...

Answered: 25 Skipped: 1



	STRONGLY DISAGREE	DISAGREE	NEUTRAL	AGREE	STRONGLY AGREE	N/A	TOTAL	WEIGHTED AVERAGE
were appropriate.	0.00% 0	0.00% 0	0.00% 0	20.00% 5	80.00% 20	0.00% 0	25	4.80

Q17 Please list any suggestions you have for facilities improvements.

Answered: 5 Skipped: 21

#	RESPONSES	DATE
1	No improvements recommended. Facility far exceeded expectation.	5/16/2018 3:34 PM
2	Such a nice and clean building!	5/16/2018 2:47 PM
3	GREAT!	5/16/2018 2:42 PM
4	BEST TDSP HA I've ever visited.	5/16/2018 2:38 PM
5	Though I've worked in the business for over 7 years, this was my first time at the Oncor Building. I was very impressed and felt welcomed.	5/16/2018 10:15 AM

Q18 What other course topics related to the ERCOT Market would you find interesting or useful.

Answered: 4 Skipped: 22

#	RESPONSES	DATE
1	In the words of my kids...it was LIT!	5/16/2018 3:14 PM
2	Transaction flows	5/16/2018 3:02 PM
3	None at this time.	5/16/2018 2:44 PM
4	Devs	5/16/2018 10:15 AM