Item 7: Market Participant Training Update

Ted Hailu
Director, Client Services

Human Resources and Governance Committee Meeting

ERCOT Public
August 7, 2017

Developments since last update – Dec 2016

Instructor Led Training

New ➜ **Resources 301**

Wholesale Markets 201
Basic Training Program

UPDATED ➜ **Transmission 101**

Inadvertent Gain/Loss

ERCOT 101 for employees

Web Based Training

New ➜ **MarkeTrak**

Outage Scheduler

Market Training Courses - 2017
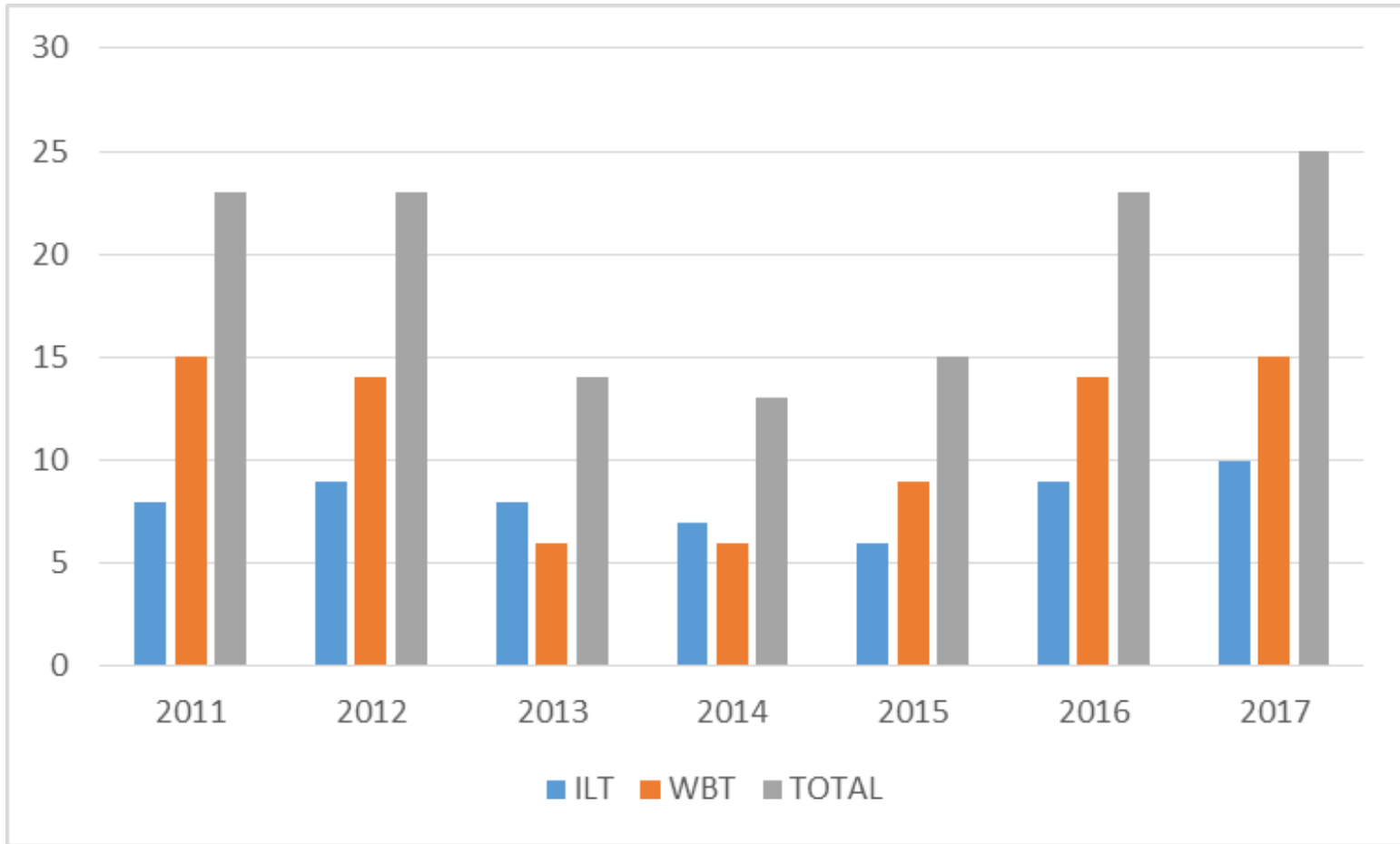
Instructor Led Training

- **ERCOT Nodal 101**
- **Retail 101**
- **Inadvertent Gain / Loss**
- **Load Serving Entities 201**
- **Congestion Revenue Rights**
- **Credit Management**
- **Market Settlements 301**
- **Wholesale Markets 201**
- **Resources 301**
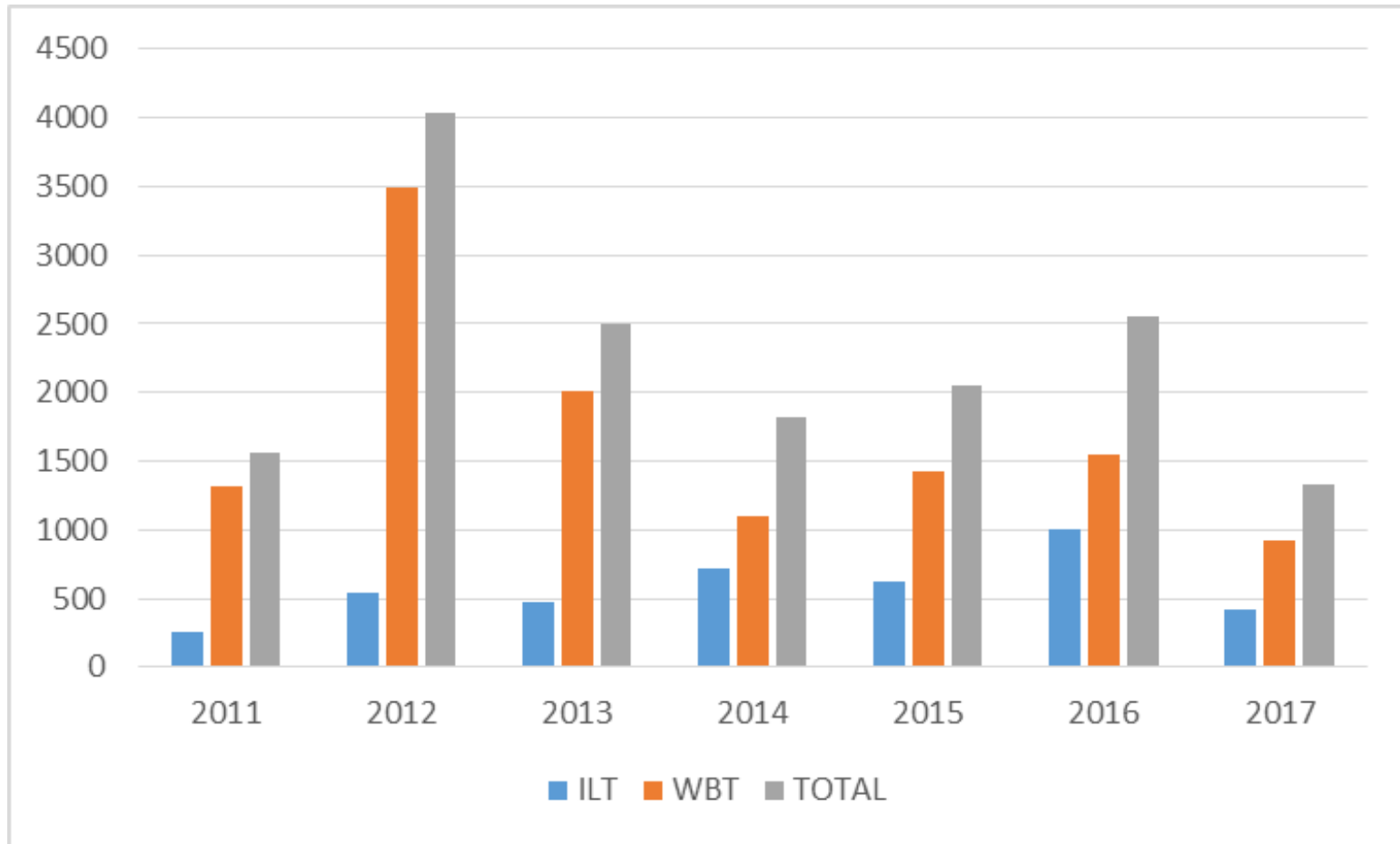- **Transmission 101**

Web Based Training

- **ERCOT Nodal 101**
- **Retail 101**
- **Load Serving Entities 201**
- **Credit Management**
- **Congestion Revenue Rights**
- **Intro to Data Extracts**
- **ORDC**

- **Outage Scheduler**
- **Market Manager**
- **MarkeTrak**
- **CRR Market User Interface**
- **Market Info. System (MIS)**
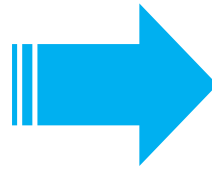
Courses Offered

Training Attendance

2017 Attendance by Market Participant Type

* Other: Consultants, Vendors, Consumers, media

Item 7
ERCOT Public
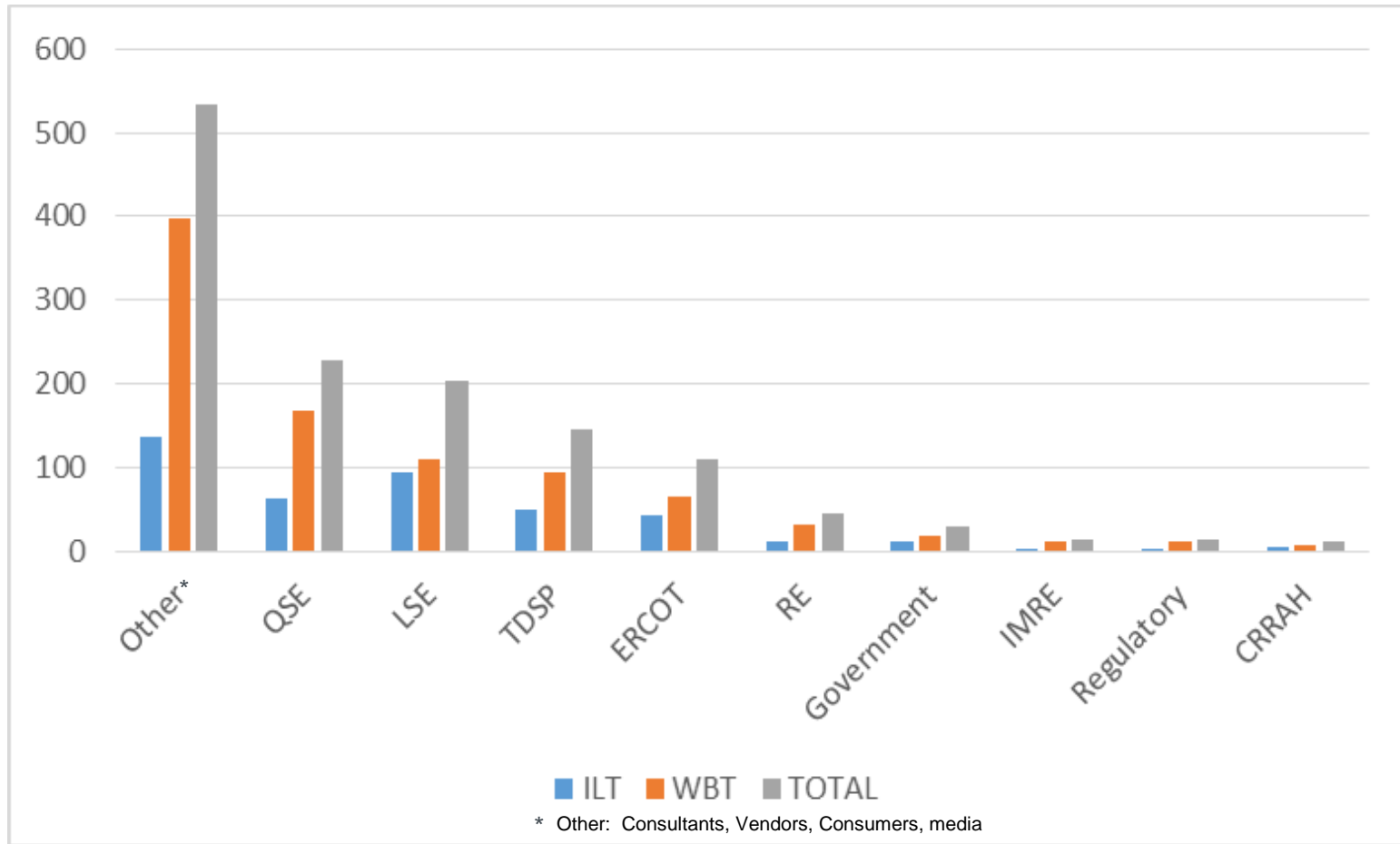
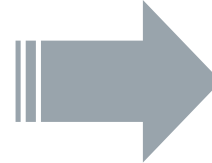# Course development plan – 2017 / 2018

Instructor Led Training ⟹ **ERCOT 101**

Renewables 301

Web Based Training ⟹ ERCOT 101

Resources 301

Renewables 301

Wholesale Markets 201

CRR Market User Interface

Update and maintenance of existing courses