

Language	Received	Share Feedback
English	10-Mar-17	It would be nice if Smart Meter Texas can display the rule of the password on the page Thank you!
Spanish	8-Mar-17	Bad & rude customer service, she didn't mentioned her name, disrespectful, & hang up on me after I made my point. It was on 3/4/17 at 4.23pm.
English	7-Mar-17	First off, Smart Meter Texas is a fantastic site! Thank you for your hard work. By comparing electricity use and my Nest thermostat use we were able to change some of our habits and save electricity. I would love to have an app for SMT or daily/weekly emails that tells me our kWh use during our billing cycle. I previously had Reliant and their app was awesome at this. It makes it easy to track usage, see high use problems beforehand, and save money by tracking our kWhs. With so many companies drawing in customers with tiered billing, or billing that gives you credits back at certain usage, or penalizes you at other usage amounts, it is very important to keep track. A lot of retail providers don't provide usage updates or apps, and probably on purpose. If I want an update on kWh use now, I have to log in to SMT, export usage, and add daily readings. Thanks again!
English	4-Mar-17	hi, i was wondering how i can delete my account, you have no options to do so on your website. thank you.