RMTTF Meeting

October 6, 2016

9:30 AM

ERCOT Met Center

Room 210

Tomas Fernandez, co-Chair of RMTTF chaired the meeting and read the antitrust statement.

Attending in Person

Tomas Fernandez, NRG

Carolyn Reed, Centerpoint

Debbie McKeever, Oncor

Matt Tschetter, ERCOT

Sheri Wiegand, TXU

Monica Jones, NRG

Patrick Coon, ERCOT

Jim Lee, AEP

Attending via Call

Diana Rehfeldt, TNMP

Ted Hailu, ERCOT

Kathy Scott, Centerpoint

Tammy Stewart, ERCOT

Sarah Heselmeyer, ERCOT

Brett Hunsucker, ERCOT

Retail 101 and Marketrak Training in Houston

* Comments made today by those at the meeting included:
* Thought it was the best we have had so far.
* Lots of no shows for the Marketrak training.
* Introductions for those attending was a good idea. Just name and company.
* Missed lots of sign ins because the line to sign in was so long. Remind about sign ins at breaks and at the end of class.
* Patrick said they were going to talk to the vendor for the ERCOT LMS vendor and maybe expand to add email reminders to those that registered through the LMS. If this could not be automated, Matt will push an email to participants as a reminder 1+weeks prior also noting steps to cancel if needed so folks on the waiting list may be accommodated.
* Matt explained that the LMS has a wish list which is not the same as the waiting list.

Comments from the Survey

* See complete survey for individual comments.
* Matt and Patrick will look at a “placemat” style for two of the slides (AMS data flow & Relationship room with colored arrows) that can be presented in color at 8.5 x 11 and put inside the books.
* Audio could have been better.
* Most all comments were extremely great!

Additional Comments

* Bring back index cards to put on table for better fielding of questions.
* Possibly printing agenda (with presenters) in the books
* Provide parking suggestions and hotel accommodations.
* Add page which would include TDSP websites.
* At next month’s determining changes for PUC rules.
* Revise data portion of the ppt and include relevant data extracts for retailers to condense and make it more meaningful:
  + CBCI
  + Tampering
  + Switch holds
  + 727 extract
  + AMS Supplemental extract
* Make sure to introduce yourself, company and what you do or market relevance.

Number that has attended the Marketrak admin online is low. There are only 7 that have taken the class.

LMS

Matt spoke to the certificates being able to be sent out from the LMS. They would be on a go-forward basis. If someone wanted to ‘retro-certificates’, could possibly provide on an as-requested basis.

ERCOT is still working on clarification of market participant type.

They are also working to revise page showing a ‘register’ link for the ILT classes to avoid folks ‘adding to their wishlists’.

What should be a prerequisite before taking some specific training classes?

ERCOT can discuss but maybe Client Relations can send out a list of the available online and planned instructor led training and encourage new CRs entering the market to take Retail 101.

DEV LSE Script – read and modified. Included comments supplied by Carolyn and Tammy. Added 727 extract info throughout, offered ‘real world’ examples, defined ADDTIME, and clarified transition workflow

DEV Non-LSE – read and modified

Explained about the 814\_20 processing issue, added comment that Non-LSE DEVs have seen a reduction in volume due to the maturity of the market and the near full deployment of AMS meters (settlement is based on interval data and not load profiles).

Next meeting RMTTF will focus on reviewing the two modules for DEVs and if both are presented we will attempt to finalize. Matt hopes to have completed by October 27th for review.

Next meeting

Discuss meeting dates for 2017. Attempt to stay with first Thursday in the month.

2017 Goals and 2016 accomplishments

Training will be held in Dallas on Wednesday, May 3rd and Thursday, May 4th.

Retail 101 on Wed and Inadvertent Gain and Losses on Thursday,

ERCOT wants to include this on their training notifications.

Plans are to review the Retail 101 and MarkeTrak decks especially the suggested revisions at the December and January RMTTF meetings. Jan RMTTF will be planned for January 5th and maybe work on the script for the module for email notifications.

Since training will be held January 31st and February 1 in Georgetown an RMTTF will not meet. At the March meeting we will focus on the next module.

GUI reporting and Background Reports will be two separate modules. Work on outlining the objectives after the email notification module.