* Please describe Sharyland’s proposal to operationally implement system-wide rates, effectively merging the current Sharyland McAllen and Sharyland Utilities service areas into a single territory.
* How will Sharyland be organizing their DUNS as the two service areas move to one tariff?
	+ Will the current Sharyland Utilities or Sharyland McAllen DUNS be changing?
	+ If a DUNS is changing, how will any open MarkeTrak issues be handled?
	+ If Sharyland proposes keeping two separate DUNS, does it anticipate this changing in the future?
* Will the current Sharyland Utilities or Sharyland McAllen ESI ID format be changing?
	+ If so, how will the ESI IDs be converted?
	+ If so, how will retract rebills work?
	+ If Sharyland proposes keeping the current ESI ID format, what format will new ESI IDs created after the effective date of the single territory take?
* If a CR is currently only certified to serve one of the service areas, will the CR now be considered fully certified with both?
	+ Will EDI testing be needed?
	+ Will CRs certified in Sharyland Utilities’ be grandfathered into Sharyland McAllen’s footprint?
	+ Will CRs certified in Sharyland McAllen be grandfathered into Sharyland Utilities’ footprint?
	+ For any CR that tests in the future, will separate testing for each service area still be required? Or will testing only be completed once which is all inclusive?
* Will any ESI IDs rate classifications be changing?
* When will customers in Sharyland McAllen be reclassified into the standard tariff customer classes proposed in the rate case?
* How will any reclassifications be identified?
* Will rate codes for Sharyland McAllen customers change?
* How will Sharyland McAllen customers on the demand based residential tariff class (tariff section 6.1.1.1.1) be handled?
* Will there be a final bill issued for Sharyland McAllen customers prior to the effective date given the rate change impact and potential reclassifications?
* How will any retract rebills of impacted customers be processed?
* How will CRs receive notice? When?
* Will customers be notified? If so, when?
* How will customers eligible for the new proposed optional rate calculation for churches in the Large Secondary Class be identified?
	+ How will the facilitation of the “church” rate code occur? By application? Notice to eligible customers? Will retro-activity to the effective date be allowed?
	+ Will Sharyland validate eligibility? Will Sharyland provide any guidelines on eligible facilities?
* Will Sharyland McAllen customers be subject to Sharyland Utilities’ current Transition to Competition Charge (MSC022) and Rate Case Expense Surcharge (MSC049) upon implementation?
* Will any Tax ID information be changing?
* Will any bank information change for the 820 remittance process?
* Will there be a hard implementation date proposed prior to a PUCT order (i.e., is the standard 45 days appropriate in this situation) or will implementation occur on a meter read/billing cycle basis?
* Will Sharyland McAllen meter read cycles be maintained or integrated into the Sharyland Utilities meter cycles?