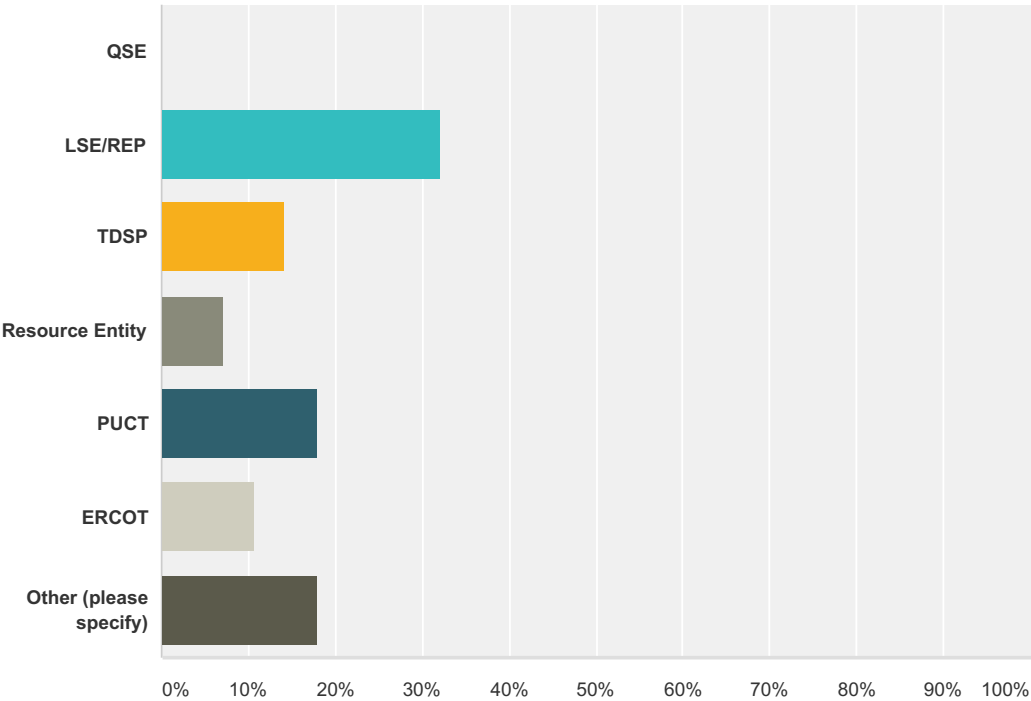


Q1 Participant Type:

Answered: 28 Skipped: 0

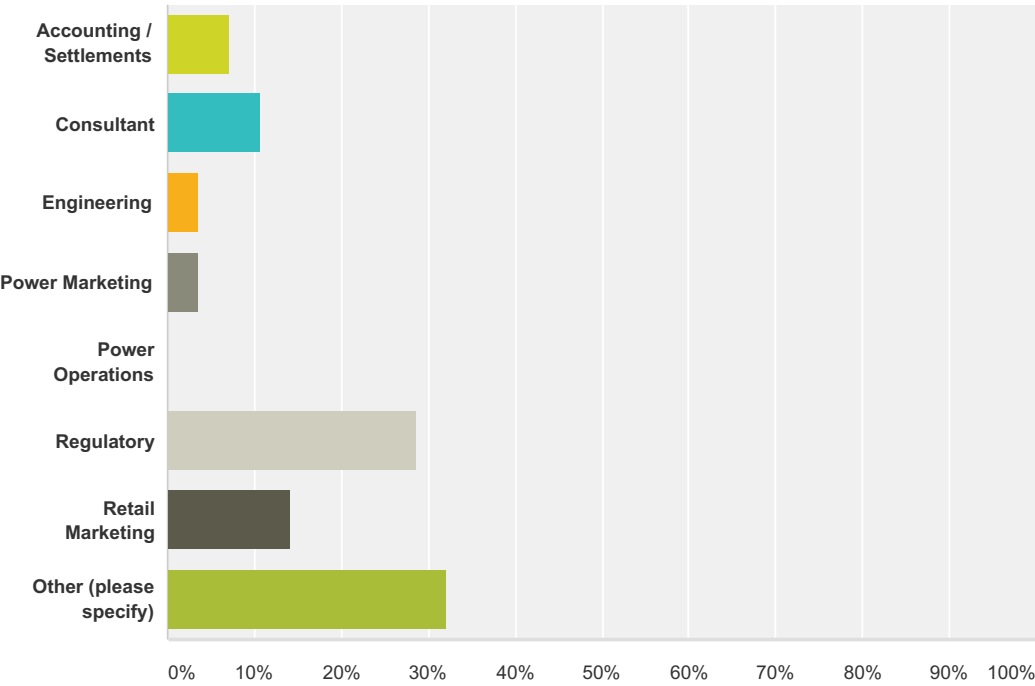


Answer Choices	Responses
QSE	0.00%0
LSE/REP	32.14%9
TDSP	14.29%4
Resource Entity	7.14%2
PUCT	17.86%5
ERCOT	10.71%3
Other (please specify)	17.86%5
Total	28

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Q2 Your Role:

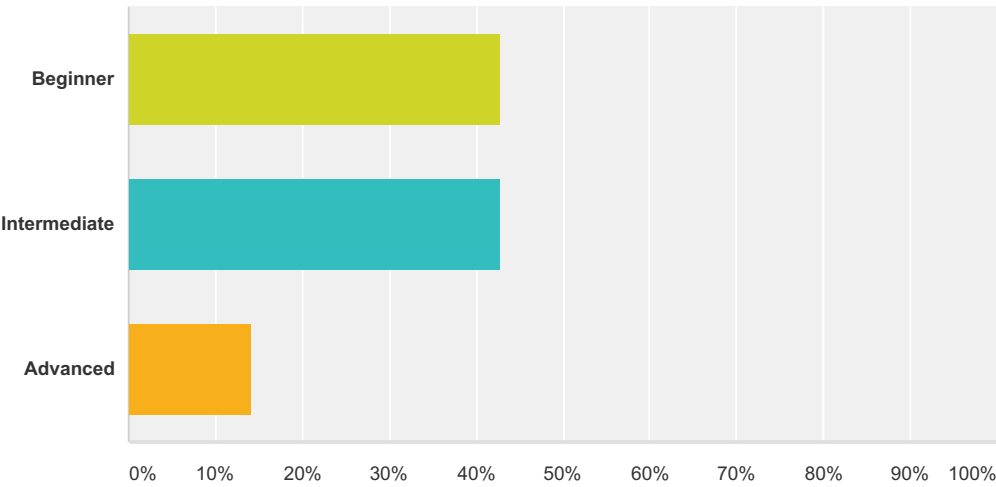
Answered: 28 Skipped: 0



Answer Choices	Responses	
Accounting / Settlements	7.14%	2
Consultant	10.71%	3
Engineering	3.57%	1
Power Marketing	3.57%	1
Power Operations	0.00%	0
Regulatory	28.57%	8
Retail Marketing	14.29%	4
Other (please specify)	32.14%	9
Total		28

Q3 ERCOT Nodal Market knowledge

Answered: 28 Skipped: 0

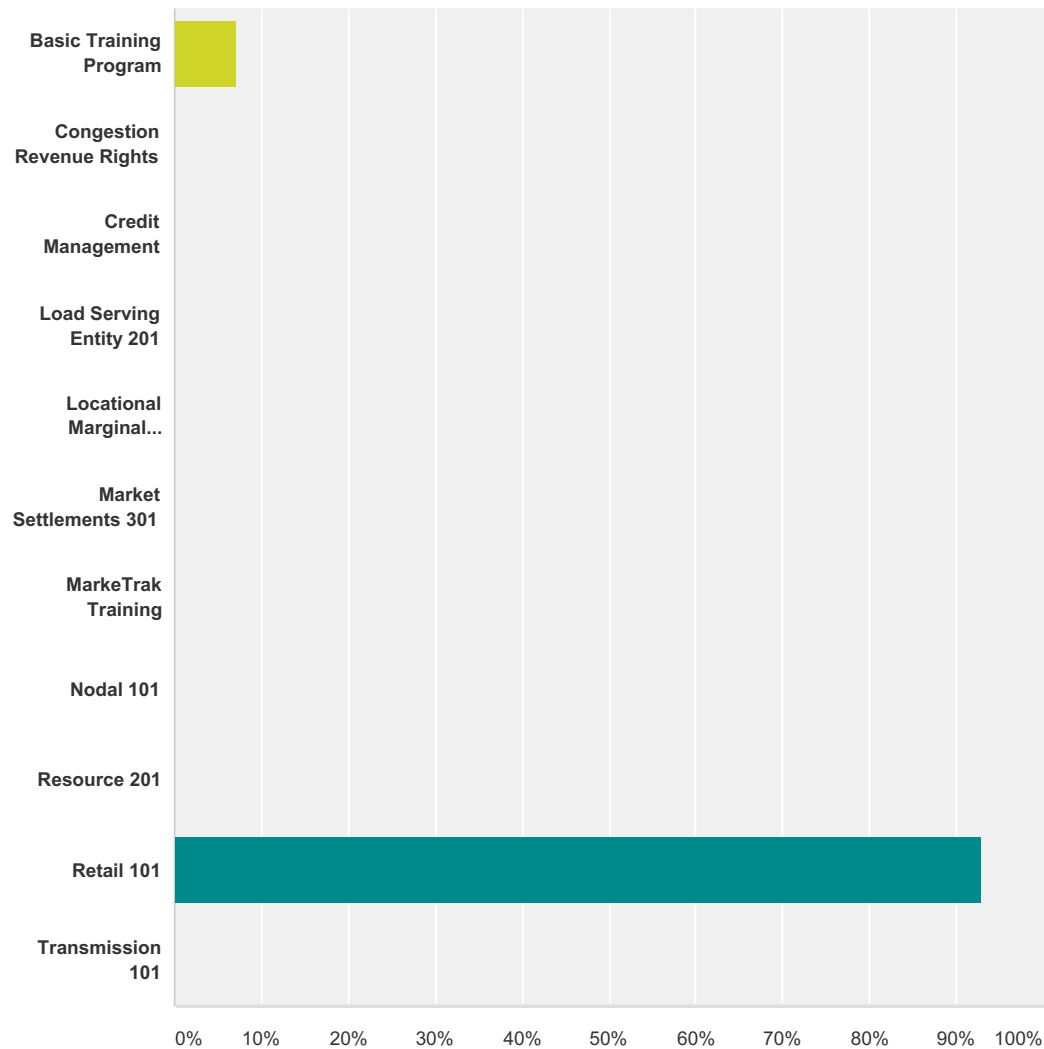


Answer Choices	Responses	
Beginner	42.86%	12
Intermediate	42.86%	12
Advanced	14.29%	4
Total		28

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Q4 Which ERCOT Market Training did you attend?

Answered: 28 Skipped: 0



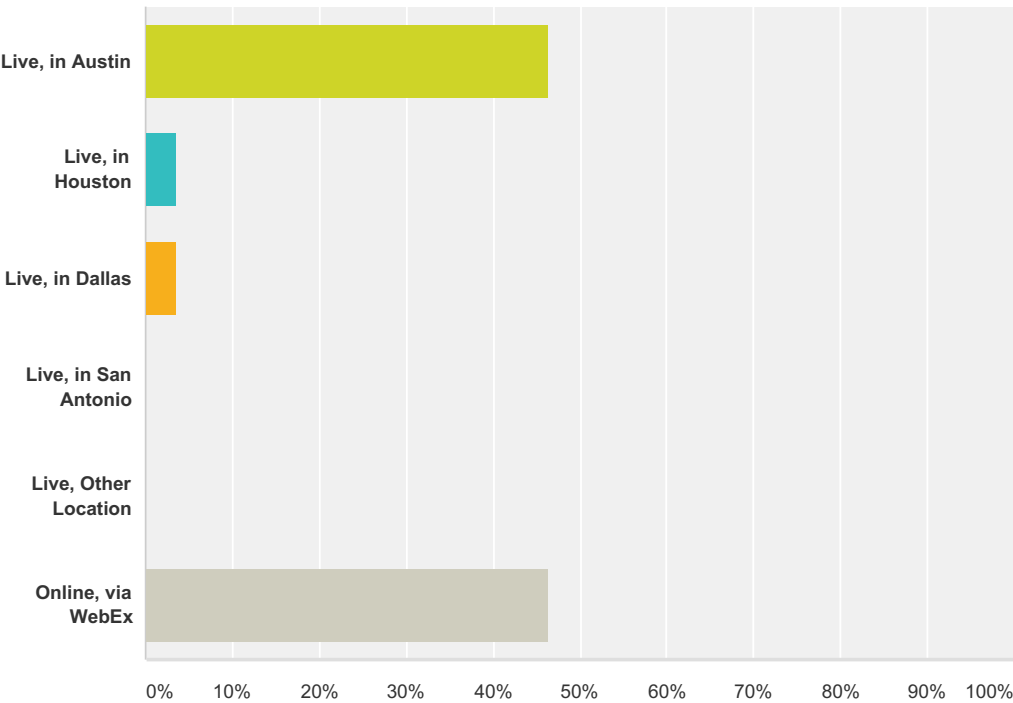
Answer Choices	Responses	
Basic Training Program	7.14%	2
Congestion Revenue Rights	0.00%	0
Credit Management	0.00%	0
Load Serving Entity 201	0.00%	0
Locational Marginal Pricing	0.00%	0
Market Settlements 301	0.00%	0
MarkeTrak Training	0.00%	0
Nodal 101	0.00%	0
Resource 201	0.00%	0

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Retail 101	92.86%	26
Transmission 101	0.00%	0
Total		28

Q5 Where did you attend the ERCOT Market Training?

Answered: 28 Skipped: 0

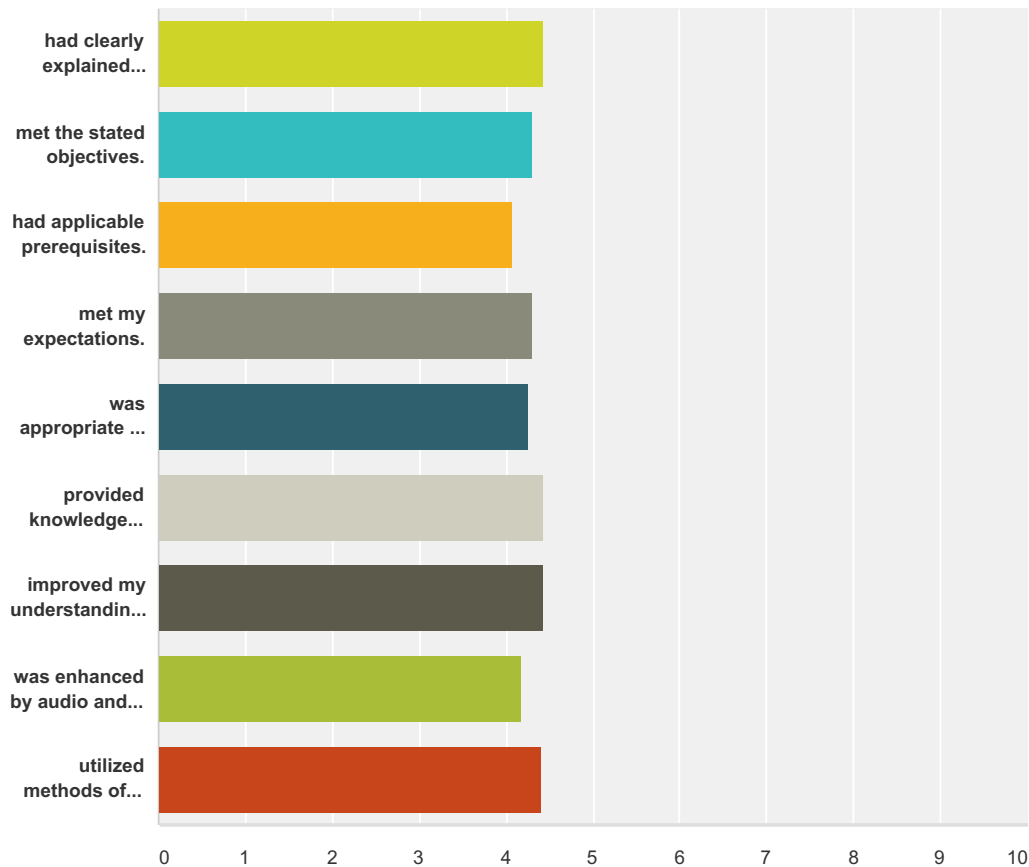


Answer Choices	Responses	
Live, in Austin	46.43%	13
Live, in Houston	3.57%	1
Live, in Dallas	3.57%	1
Live, in San Antonio	0.00%	0
Live, Other Location	0.00%	0
Online, via WebEx	46.43%	13
Total		28

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Q6 This course ...

Answered: 24 Skipped: 4



	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Total	Weighted Average
had clearly explained objectives.	4.17% 1	0.00% 0	0.00% 0	37.50% 9	54.17% 13	4.17% 1	24	4.43
met the stated objectives.	4.17% 1	0.00% 0	0.00% 0	50.00% 12	41.67% 10	4.17% 1	24	4.30
had applicable prerequisites.	4.17% 1	4.17% 1	4.17% 1	20.83% 5	29.17% 7	37.50% 9	24	4.07
met my expectations.	4.17% 1	0.00% 0	4.17% 1	41.67% 10	45.83% 11	4.17% 1	24	4.30
was appropriate for me, given my knowledge and experience.	4.17% 1	0.00% 0	8.33% 2	37.50% 9	45.83% 11	4.17% 1	24	4.26
provided knowledge and/or skills that apply to my job.	4.17% 1	0.00% 0	0.00% 0	37.50% 9	54.17% 13	4.17% 1	24	4.43
improved my understanding of the ERCOT Market.	4.17% 1	0.00% 0	4.17% 1	29.17% 7	58.33% 14	4.17% 1	24	4.43
was enhanced by audio and / or visual materials.	4.17% 1	0.00% 0	8.33% 2	45.83% 11	37.50% 9	4.17% 1	24	4.17
utilized methods of instruction that were appropriate for the subject matter presented.	4.17% 1	0.00% 0	0.00% 0	37.50% 9	50.00% 12	8.33% 2	24	4.41

Q7 What was the MOST effective aspect of this course?

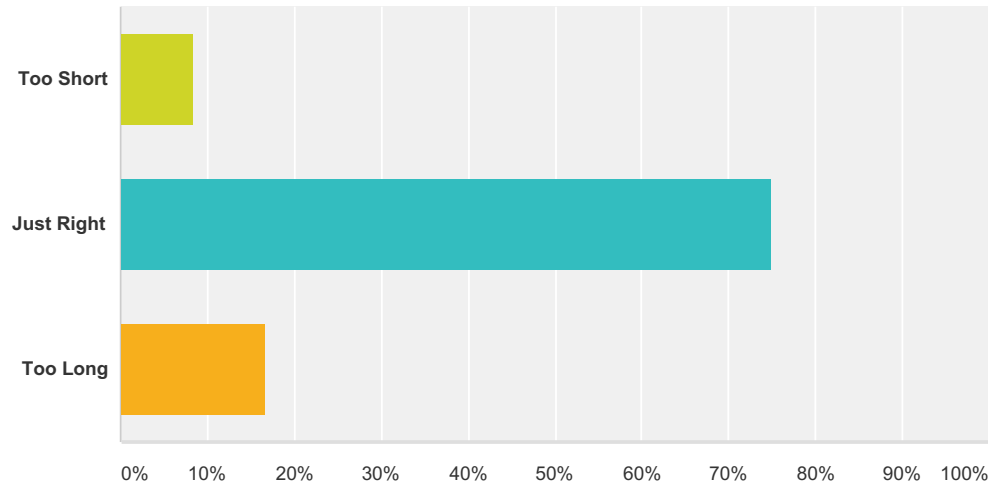
Answered: 16 Skipped: 12

Q8 What changes would make this course a more effective learning experience?

Answered: 14 Skipped: 14

Q9 The length of this course was:

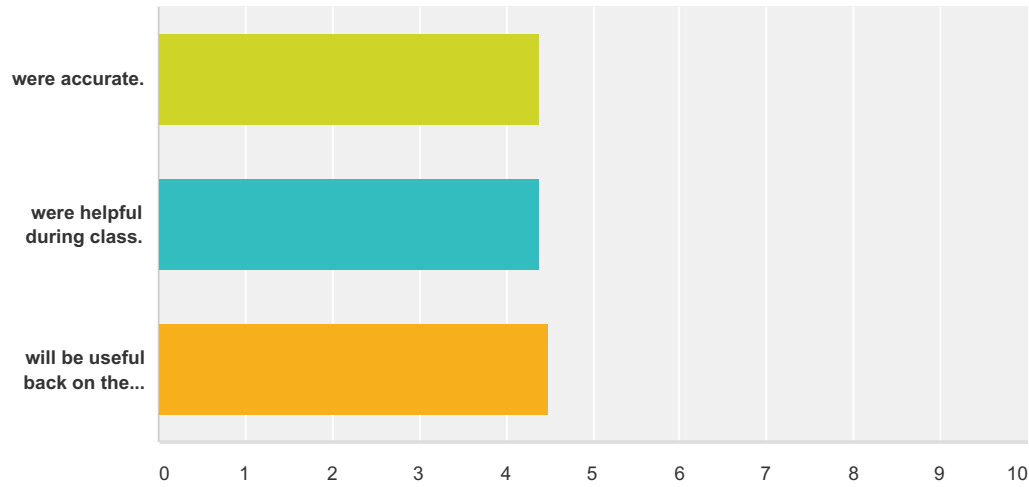
Answered: 24 Skipped: 4



Answer Choices	Responses	
Too Short	8.33%	2
Just Right	75.00%	18
Too Long	16.67%	4
Total		24

Q10 The classroom materials ...

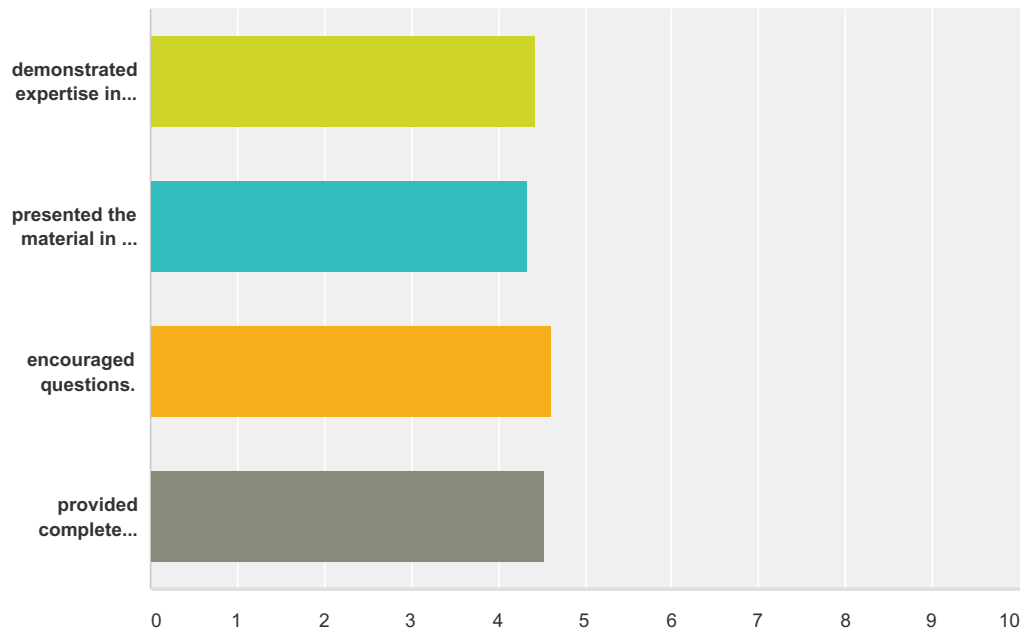
Answered: 24 Skipped: 4



	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Total	Weighted Average
were accurate.	4.17% 1	0.00% 0	0.00% 0	41.67% 10	50.00% 12	4.17% 1	24	4.39
were helpful during class.	4.17% 1	0.00% 0	0.00% 0	41.67% 10	50.00% 12	4.17% 1	24	4.39
will be useful back on the job.	4.17% 1	0.00% 0	0.00% 0	33.33% 8	58.33% 14	4.17% 1	24	4.48

Q11 The course instructors ...

Answered: 24 Skipped: 4



	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Total	Weighted Average
demonstrated expertise in this subject.	4.17% 1	0.00% 0	0.00% 0	37.50% 9	54.17% 13	4.17% 1	24	4.43
presented the material in an engaging way.	4.17% 1	0.00% 0	4.17% 1	37.50% 9	50.00% 12	4.17% 1	24	4.35
encouraged questions.	4.17% 1	0.00% 0	0.00% 0	20.83% 5	70.83% 17	4.17% 1	24	4.61
provided complete answers to questions from participants.	4.17% 1	0.00% 0	0.00% 0	29.17% 7	62.50% 15	4.17% 1	24	4.52

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Q12 What was the MOST effective aspect of the instructors' teaching styles?

Answered: 12 Skipped: 16

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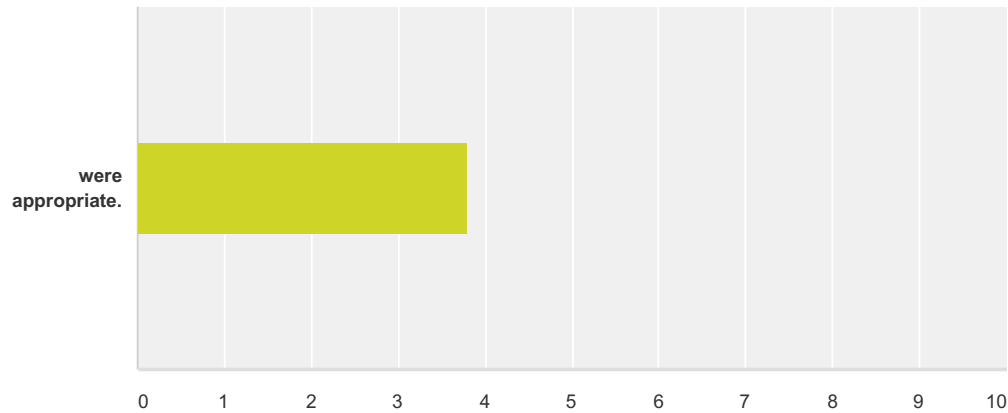
SurveyMonkey

Q13 What changes in instructors' teaching styles would make this course more effective?

Answered: 11 Skipped: 17

Q14 The classroom facilities ...

Answered: 23 Skipped: 5



	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A	Total	Weighted Average
were appropriate.	4.35% 1	4.35% 1	17.39% 4	17.39% 4	26.09% 6	30.43% 7	23	3.81

Q15 Please list any suggestions you have for facilities improvements.

Answered: 12 Skipped: 16

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SurveyMonkey

Q16 What other course topics related to the ERCOT Market would you find interesting or useful.

Answered: 8 Skipped: 20