TX SET Swimlanes

* Billing
  + Billing, CR Consolidated; Bill Remittance from CR, Payment from Bank
  + Billing, Dual Billing in MC TDSP Market with Service Charges invoice
  + Billing, MC TDSP Consolidated; Remittance from MC TDSP
* Continuous Service Agreement
  + Move Out to CSA, Landlord Tennant, Tenant Initiated
* Customer Move In
  + Move In with Switch Hold, (Energized with Current CR) CRs Agree New Occupant
  + Move In with Switch Hold, (Energized with Current CR) New Customer same as Current Occupant
  + Move In, (Energized with Current CR)
  + Move In, (Energized with Current CR)\_Updated101608
  + Move In, Customer Changes Date of MVI and TDSP Accepts Date Change, (Premise Energized)
  + Move In, Permit Required IDed Prior
* Customer Move Out
  + Move Out, Customer Initiated MVO
* Customer Switch
  + Switch, No Customer Objection
  + Switch, Reject due to Switch Hold Flag
  + Switch, Reject due to Switch Hold Indicator
* Drop
  + Mass Transition, Defaulting REP ERCOT to POLR
  + Disconnect for Non-Pay Service Request
  + Acquisition Transfer, Losing REP ERCOT to Gaining REP
* MIMO Cancellation
  + Move In, MVI Trumps MVO
  + Move Out, MVO Trumps Switch
* MIMO Concurrent Processing
  + Move In, Concurrent MVIs with Different dates
* Switch Hold
  + Payment Plan Switch Hold Add Process 650\_01 and 650\_02
  + Switch Hold Removal Process 650\_01 and 650\_02 for Payment Plan and Tampering SH
  + Tampering Switch Hold Add Process 814\_20 and 814\_21
* Unplanned Outages
  + Option 1 Outages (CR and TDSP to Electronically Transmit all Outage Trx)
  + Option 1 Outages (Multiple Trouble Reporting Rqst for same ESI ID)
  + Option 1 Outages (TDSP Rjcts Initial Outage Status Transaction from CR)

New Swimlanes

* Establish CSA - IOU
* Delete CSA – IOU
* Establish CSA – MC TDSP
* Delete CSA – MC TDSP
* Move In, Customer Requests Cancel, TDSP Accepts
* Move Out to CSA, Customer Changes Date of MVO and TDSP Accepts Date Change, (Premise Energized)
* Move Out, Customer Changes Date of MVO and TDSP Accepts Date Change, (Premise De-energized)
* Move Out, Customer Requests Cancel, TDSP Accepts
* Move Out, Disconnect for Non-Pay MC TDSP
* Reconnect for Non-Pay Service Request
* Reconnect for Non-Pay Service Request – MC TDSP
* Disconnect for Non-Pay MC TDSP